



Philippine Charity Sweepstakes Office Year-end Report CY 2022



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I. Introduction

CY 2022 was a challenging year, yet a fruitful one for the Philippine Charity Sweepstakes Office. It had its own share of woes coming on the heels of the devastating pandemic that affected millions of lives and changed the business landscape worldwide. The PCSO was able to rise above these challenges and limitations to achieve a stellar performance showing its business resiliency. It is a testament of the goodwill of the gaming and lottery business of PCSO, the loyalty of the gaming public to our gaming products, and the public's desire to contribute to charity.

In line with the continuing efforts of the national government to balance enhancing and strengthening its healthcare system and capabilities sustaining gains achieved in 2021 to fully reopen the economy, the PCSO worked to transition to new ways in conducting its lottery and gaming operations and services. The lottery business, more particularly the Small Town Lottery, saw its growth and expansion as more innovative ways were developed to ensure the gains are sustained as well. The business gains of the PCSO translates to a substantial increase in funds for PCSO's charitable programs. Indeed, the PCSO has become better and stronger in changing and touching lives and delivering services to the Filipino people.

PCSO's stellar performance in anchored on the effective and efficient leadership of the management, from its Board of Directors, General Manager, Assistant General Managers and Department Managements and the cooperation and dedication of rank and file. The officials and personnel of PCSO were at the center of this achievement, catapulting the agency to greater heights.

The appointment of new Board of Directors reinforced the efforts of PCSO to sustain its growth and achievement. As the new stewards of the agency, these officials ushered in innovations and new developments ensuring the continuous growth of sales to further increase PCSO's performance in line with its mandate to raise funds to support health-related programs and services, aligned with the national government's objective of universal health care.

This paper provides an overview of the achievements of PCSO, how it rose from the perils of the pandemic to register a more than hundred percent increase in sales performance, how it changed many lives through gaming operations and how it became better in delivering services to the Filipino people.

PCSO Hindi Umuurong sa Pagtulong!



II. About PCSO

The Philippine Charity Sweepstakes Office (PCSO) is the principal government agency mandated to conduct lottery games in the Philippines to raise revenues and provide funds for health programs, medical assistance and services, and charities of national character.

Vision

By 2025, PCSO shall be an excellent government agency for sustainable fund generation for the Filipino people through the conduct of globally competitive gaming products.

Mission

- We hold and conduct transparent sweepstakes races, lotteries, and other similar activities;
- We provide responsive assistance to eligible recipients and beneficiaries;
- We continuously develop our people and improve and communicate our products and services; and
- We establish strong partnerships with responsible agents and stakeholders.

Core Values

Compassion | Integrity | Patriotism | Professionalism | Transparency

Revenue Allocation

Section 6 of Republic Act No. 1169, otherwise known as the PCSO Charter, provides that the net receipts (gross receipts less 2% printing cost), as shown in *Figure 1*, is divided among three distinct funds: The Prize Fund at 55%, the Charity Fund at 30%, and lastly, the Operating Fund at 15% of the net receipts (*Figure 2*).

The **Prize Fund**, which accounts for 55% of the net receipts, is used to pay prizes to holders and sellers of winning tickets. Unclaimed prizes or balances in the Prize Fund revert to and become part of the Charity Fund after one (1) year.

The **Charity Fund**, which is 30% of the net receipts, is used exclusively to finance and support health programs, medical assistance, and services, and/or charities of national character.

The **Operating Fund** consists of 15% of net receipts and is used to support the PCSO's day-to-day operating/maintenance and capital expenditures. Unutilized Operating Fund at the end of the fiscal year becomes part of the Charity Fund.

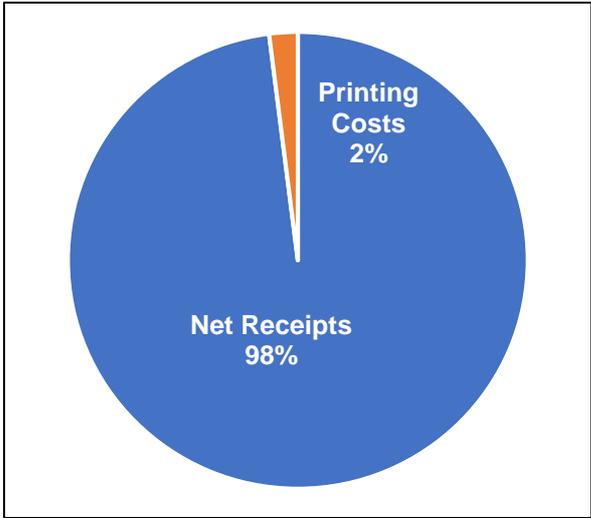


Figure 1. PCSO Gross Receipts

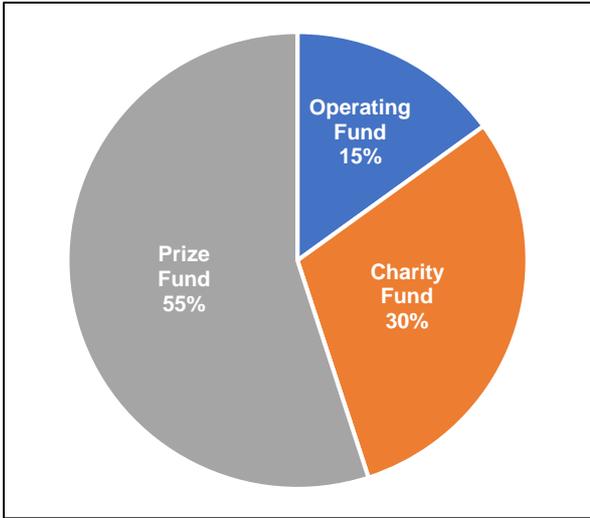


Figure 2. Allocation of the net Receipts to the Three (3) PCSO Funds



III. PCSO Board of Directors



Junie E. Cua
Chairperson



Melquiades A. Robles
General Manager and Vice-Chairperson



Jennifer E. Liongson-Guevara
Board Member



Judge Felix P. Reyes (Ret.)
Board Member



Janet De Leon Mercado
Board Member

IV. Operational Accomplishments

A. Fund Generation Activities

The PCSO had a stellar sales performance in CY 2022 with a total generated gross receipts of P57,398,945,550.90 from its gaming products such as Lotto, Digit Games, Small Town Lottery, Instant Sweepstakes, and Keno.

From January to December 2022, the PCSO surpassed its annual sales target of P46.1 billion for CY 2022 by 125% (*Figure 3*).



Figure 3. Actual Sales versus Year-end Target (125% Performance) for CY 2022

1. Sales comparison between CY 2022 vs. CY 2021

A comparison of the sales of CY 2022 with the prior year's reveals that the retail receipts earned in CY 2022 are 32% higher than the sales in the same period of CY 2021 (*Table 1*). This is despite the expiration of Keno games' contract on April 1, 2022.

Table 1. Comparison of PCSO Retail Receipts between CYs 2021 and 2022

PCSO GAMES	GROSS RETAIL RECEIPTS		% Variance
	CY2021	CY2022	
Lotto and Digit Games	20,553,529,410.00	27,916,438,190.00	36%
Small Town Lottery	21,550,718,197.63	28,428,040,573.00	32%
Keno	306,600,029.31	54,466,787.90	-82%
National Instant Sweepstakes Program (NISP)	954,358,663.00	1,000,000,000.00	5%
TOTAL	43,365,206,299.94	57,398,945,550.90	32%



Figure 4 further illustrates the comparison of retail receipts per PCSO game for CYs 2022 and 2021. Based on the graph, the gross retail receipts from all games in CY 2022 **are higher** than the gross retail receipts of the same games in CY 2021, except for Keno, which contract expired on April 1, 2022, and thus, removed from the PCSO's current games offered in the 2nd quarter of 2022.

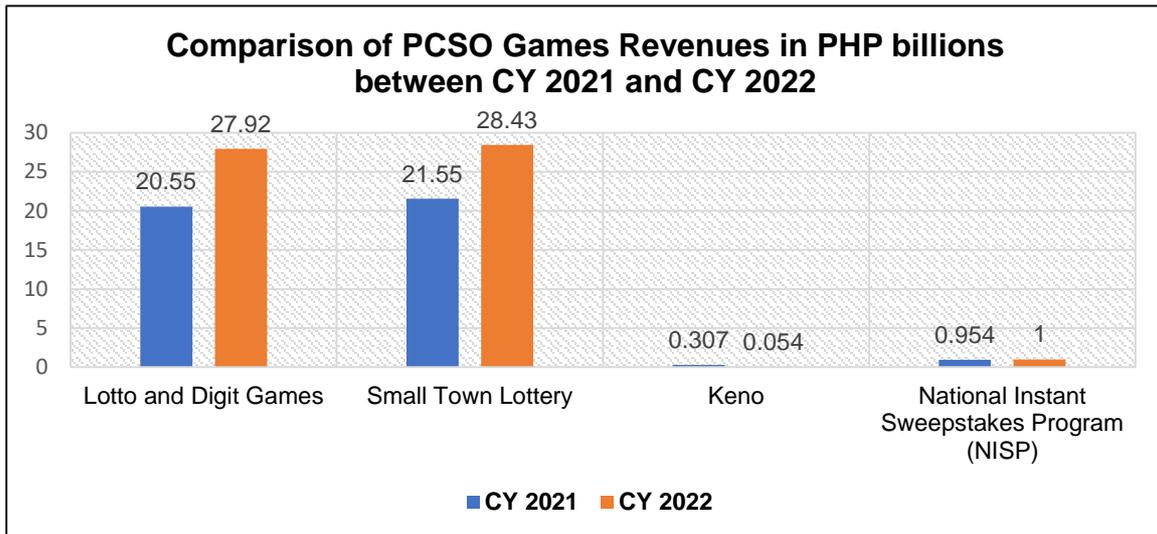


Figure 4. Comparison of PCSO Games Gross Retail Receipts, CY 2021 vs. CY 2022

2. Sales Breakdown of PCSO Games

With the continuous expansion of the Small Town Lottery (STL) nationwide, it emerged as the top revenue generator from January to December 2022 with P28,428,040,573.00 gross retail receipts. The graph below shows the STL quarterly gross retail receipts for CY 2022.

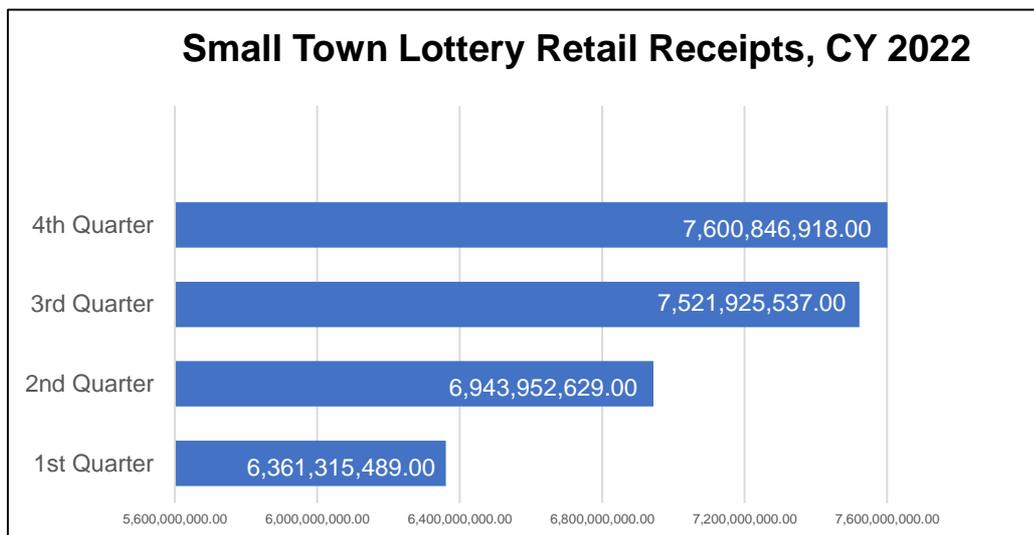


Figure 5 STL Gross Retail Receipts for CY2022



Meanwhile, the Lotto and Digit games maintained its strong sales position as the next top revenue generators. The gross retail receipts of P27,916,438,190.00 for Lotto and Digit games for CY 2022 are broken down as P17,260,012,740.00 for lotto games and P10,656,425,450.00 for digit games.

Figure 6 below details the performances of the Lotto games, which total to P17,260,012,740.00, with the Grand Lotto 6/55 generating the most revenue at P4,248,198,020.00.

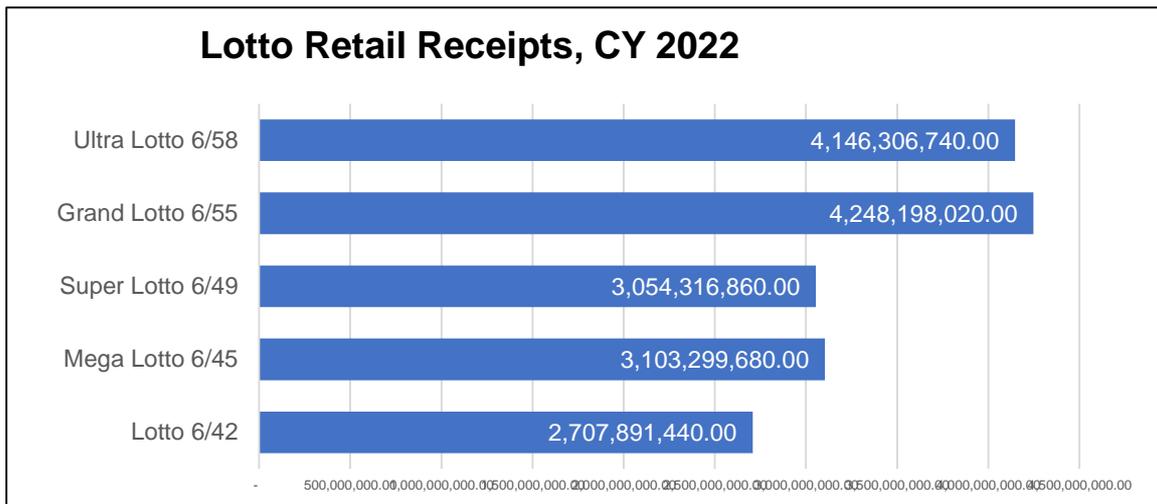


Figure 6. Breakdown of PCSO Lotto Sales in CY 2022

For the Digit Games which generated a total of P10,656,425,450.00 for CY2022, the 2D lotto is the highest contributor with P5,627,402,630.00 revenues (Figure 7).

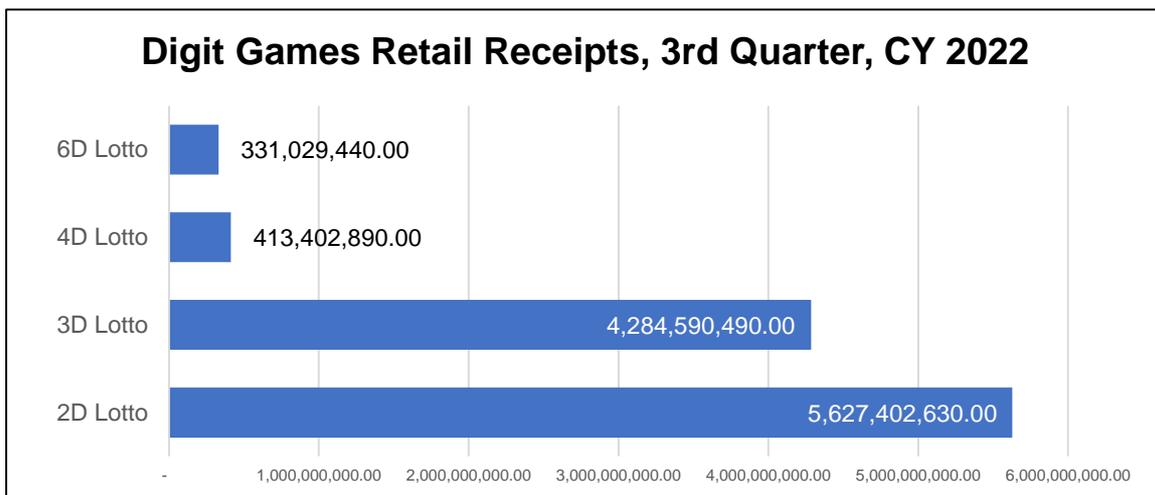


Figure 7. Digit Games Retail Receipts for CY 2022

Meanwhile, the Instant Sweepstakes generated a total of P1,000,000,000.00 revenues from January to December 2022, which is 5% higher than the sales generated for the same period in CY 2021.



Lastly, Keno posted a total of P54,466,787.90 revenues from January to March 2022 since its contract with PCSO expired on April 1, 2022.

3. Percent Contribution of PCSO Games to the Total Revenue

A scrutiny of the sales performance of each game reveals that the Small Town Lottery contributed 49.53%, while the Lotto including Digit games contributed 48.64% of the P57,398,945,550.90 gross retail receipts.

Table 2. Percent Contributions of PCSO Games to the Total Gross Retail Receipts for CY 2022

PCSO GAMES	GROSS RETAIL RECEIPTS FOR CY2022	% Contribution
Lotto and Digit Games	27,916,438,190.00	48.64%
Small Town Lottery	28,428,040,573.00	49.53%
Keno	54,466,787.90	0.09%
National Instant Sweepstakes Program (NISP)	1,000,000,000.00	1.74%
TOTAL	57,398,945,550.90	100.00%

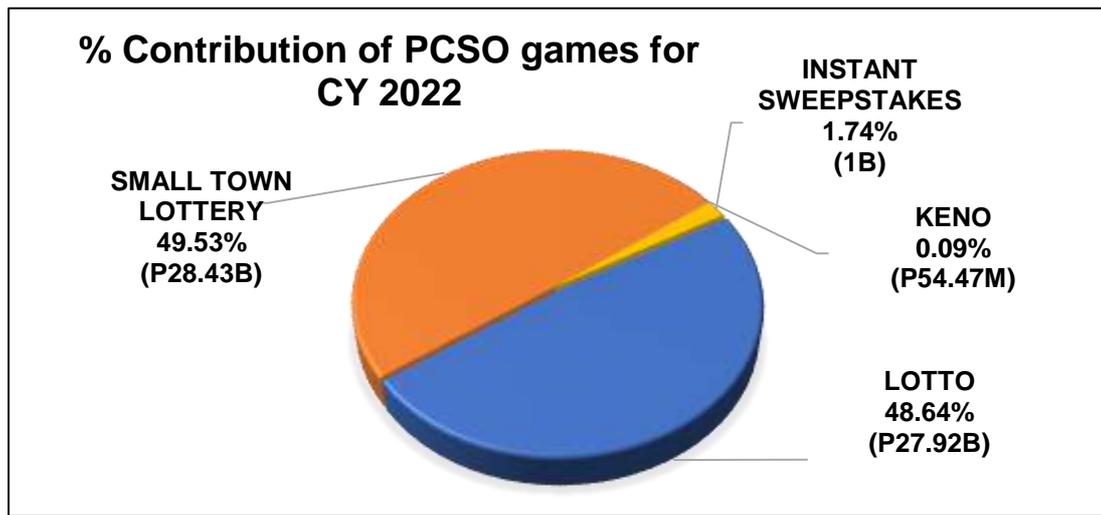


Figure 8. Percentage contribution of PCSO Games for CY 2022

B. Changed Lives: Jackpot Winners for 2022

The year 2022 had been a lucky year to 506 winners who won the jackpot prize in various PCSO lotto games for a total amount of P3,899,216,077.40.

The highest jackpot prize is for the Ultra Lotto 6/58 in the amount of P984,163,285.60. Said prize was shared by two (2) lucky winners whose lives were changed for the better. Meanwhile, the PCSO made another history when the Grand

Lotto 6/55 with the amount of P236,091,188.40 was won by 433 lucky jackpot winners with the winning combination of 9-45-36-27-18-54 on the October 1, 2022 draw.

Table 3. Number of Jackpot Winners and Total Winnings for CY 2022

Lotto Game	No. of Jackpot Winners	Net jackpot Prize (less 1% commission)
Lotto 6/42	30	629,498,341.80
Mega Lotto 6/45	20	674,959,688.80
Super Lotto 6/49	11	743,663,137.20
Grand Lotto 6/55	438	866,931,624.00
Ultra Lotto 6/58	7	984,163,285.60
Total	506	3,899,216,077.40

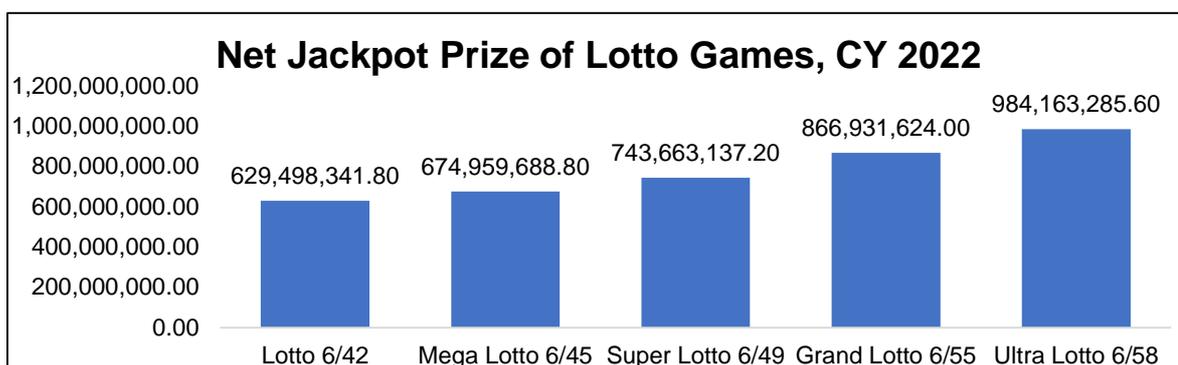


Figure 9. Total Jackpot Prize Winnings for CY 2022

While Ultra Lotto 6/58 had the highest jackpot prize share to lucky millionaires with P984,163,285.60, the lowest share of jackpot prize was from Lotto 6/42 with P629,498,341.80.

Lotto outlets which sold the winning tickets were also rewarded with a seller's commission prize. In 2022, P26,392,274.00 was paid to lotto agents as commissions for selling the winning tickets, less P1,319,688.60 as prize tax.

C. Fund Provision

The Philippine Charity Sweepstakes Office (PCSO) prioritizes funding various programs in pursuit of its mandate, including direct assistance to indigent patients, collaboration with local government units, and partnerships with other government agencies.

1. Charity Assistance Programs

Over the years, the PCSO has established its institutional programs that assist indigents and financially incapacitated individuals in need of financial and medical assistance.

In 2022, there are seven primary programs funded by the Charity Fund, namely, a.) The Medical Access Program (MAP), provided through the i.) PCSO offices and ii.) Malasakit Centers; b.) Institutional Partnership Program; c.) Endowment Fund Program; d.) Medical Transport Vehicle Donation Program; e.) Medical Equipment Donation Program; f.) Calamity Assistance Program; g.) Out-patient Services; h.) Medicine Donation Program; i.) Medical and Dental Mission; and j.) Employees Consultation and Management.

In 2022, the PCSO provided charity assistance and medical services to 276,151 individuals and 21,421 families, LGUs, government hospitals, and other institutions for a total amount of P2,831,408,645.56. *Table 4* shows the performance of PCSO's charity programs for CYs 2021 and 2022.

Table 4. Comparison of Fund Provision Activities, CY2021 vs CY 2022

No.	PCSO Charity Programs	CY 2021		CY 2022		% Inc/Dec	
		No. of Beneficiaries	Amount of Assistance	No. of Beneficiaries	Amount of Assistance	No. of Beneficiaries	Amount of Assistance
1.1	Medical Access Program (MAP)	272,130	2,127,409,226.18	210,731	1,395,310,206.43	-6%	-5%
1.2	Medical Access in Malasakit Centers Program (MAM)			44,789	617,271,234.53		
2	Institutional Partnership Program	85	600,000.00	62	28,300,000.00	-27%	4617%
3	Endowment Fund Program	36	78,000,000.00	1	3,000,000.00	-97%	-96%
4	Medical Transport Vehicle Donation Program (MTVDP)	5	8,688,126.00	376	747,415,000.00	7420%	8503%
5	Medical Equipment Donation Program	3	57,676,000.00	2	19,580,000.00	-33%	-66%
6	Calamity Assistance Program*	153	95,771,300.00	20,318	8,584,000.00	13180%	-91%
7	Medicine Donation Program	2,342	52,461,972.27	654	11,206,086.80	-72%	-79%
8	Out-Patient Services	-	0.00	2,580	190,226.84	0	0
9	Medical and Dental Mission	-	-	8	350,595.16	0	0
10	Employees Consultation and Management	-	-	18,051	201,295.80	0	0
Total		272,130 individuals 2,624 LGUs, families, hospitals, & institutions	2,420,606,624.45	276,151 individuals 21,421 families, LGUs, hospitals, & institutions	2,831,408,645.56	1% 716%	17%

*Calamity Assistance Program figures for 2022 represented only data for January to March 2022 since the funds were transferred to the Corporate Planning Department for PCSO's Corporate Social Responsibility initiatives.

The succeeding sections show the PCSO's fund provision activities through its programs and services.

a. Medical Access Program

The Medical Access Program (MAP) is the flagship program of the PCSO in which patients in need of assistance to defray medical expenses incurred from treatment or confinement are assessed and granted a certain amount through the issuance of a Guarantee Letter to help deal with costly medical expenses.

i. Regular Medical Access Program through PCSO offices

The Regular Medical Access Program (MAP) aids persons with health-related problems in partnership with government and private hospitals, health facilities, medicine retailers, and other partners. Services covered by the program are confinement, erythropoietin (dialysis injection), chemo drugs, specialty medicines, hemodialysis, laboratory (blood chemistry), diagnostic, and imaging procedures, and implant/medical devices.

For CY 2022, the PCSO released **P1,395,310,206.43** as Regular MAP assistance to **210,731** beneficiaries, of which 116,537 or 55% are males, while 94,194 or 45% are females.

The PCSO received the most number of requests for assistance for cost of confinement with 109,559 requests, followed by erythropoietin (dialysis injection) with 79,032 requests, and 16,203 requests for chemo drugs. Other requests of patients are shown in the table below.

Table 5. Summary of Regular MAP Assistance, CY2022

Nature of Request	Number of Requests	Amount of Assistance
Confinement	109,559	881,443,575.46
Chemo Drugs	16,203	147,386,965.97
Dialysis (Treatment)	278	2,240,153.00
Dialysis (Epo)	79,032	312,870,273.91
Radiation Therapy	714	7,980,081.30
Hemophilia Medicines	102	1,203,030.74
Post-Transplant/Operative Meds	665	7,346,440.87
Rheumatoid Arthritis	113	1,519,645.10
Anti-Lupus	147	1,210,816.02
Neuro-Psychiatric Medicines	159	628,929.55
Laboratory/Diagnostic Procedures	3,355	24,405,964.43
Psoriasis	86	1,065,390.01
Bone Implant	169	4,284,833.00
Idiopathic Thrombocytopenic Purpura (ITP)	50	513,900.88
Thalassemia	68	657,579.53
Cochlear Implant	22	432,757.27
Immunocompromised Diseases (IVIg)	6	74,869.39
PCI Device	1	15,000.00
Orphan Disease	1	10,000.00
Pacemaker	1	20,000.00
Total	210,731	1,395,310,206.43

ii. Medical Access in Malasakit Centers (MAM) Program

In 2019, President Rodrigo Roa Duterte signed Republic Act No. 11463 or the Malasakit Center Act which seeks to establish Malasakit Centers in hospitals run by the Department of Health (DOH) nationwide. These centers serve as a one stop-shop for indigent and financially incapacitated individuals seeking financial and medical assistance. These facilities are established to provide Filipinos with convenient, free, accessible, and efficient medical services.

By the end of year 2022, the PCSO was able to establish 129 PCSO Desks out of 153 Malasakit Centers with approved budget nationwide (*Table 6*). Further, the PCSO assisted 44,789 beneficiaries in Malasakit Centers for CY 2022, totaling to P617,271,234.53 worth of assistance (*Table 7*).

Table 6. List of Malasakit Centers with PCSO desks and budget as of December 30, 2022

No.	Area/Region	Name of Hospital	Branch
National Capital Region (NCR)			
1	NCR	Dr. Jose N. Rodriguez Memorial Hospital	Main Office Charity Assistance Department (CAD)
2	NCR	Las Piñas General and Satellite Trauma Center	
3	NCR	Ospital ng Malabon	
4	NCR	San Lorenzo Ruiz Women's Hospital	
5	NCR	National Center for Mental Health	
3	NCR	Dr. Jose Fabella Memorial Hospital	
7	NCR	Jose R. Reyes Memorial Medical Center	
8	NCR	UP - Philippine General Hospital	
9	NCR	San Lazaro Hospital	
10	NCR	Tondo Medical Center	
11	NCR	Amang Rodriguez Medical Center	
12	NCR	Research Institute for Tropical Medicine	
13	NCR	Navotas City Hospital	
14	NCR	Novaliches District Hospital	
15	NCR	Ospital Ng Parañaque	
16	NCR	Pasay City General Hospital	
17	NCR	Rizal Medical Center	
18	NCR	East Avenue Medical Center	
19	NCR	Lung Center of the Philippines	
20	NCR	National Children's Hospital	
21	NCR	National Kidney and Transplant Institute	
22	NCR	Philippine Children's Medical Center	
23	NCR	Philippine Heart Center	
24	NCR	Philippine Orthopedic Center	
25	NCR	Quirino Memorial Medical Center	
26	NCR	Veterans Memorial Medical Center	
27	NCR	PNP General Hospital	
28	NCR	San Juan Medical Center	
29	NCR	Taguig -Pateros District Hospital	
30	NCR	Valenzuela City Emergency Hospital	
31	NCR	Valenzuela Medical Center	
Northern and Central Luzon (NCL)			
32	CAR	Luis Hora Memorial Regional Hospital	Mt. Province Branch
33	CAR	Baguio General Hospital and Medical Center	Benguet Branch
34	CAR	Benguet General Hospital	Benguet Branch



35	CAR	Conner District Hospital	Apayao Branch
36	CAR	Far North Luzon General Hospital and Training Center	Apayao Branch
37	I	Ilocos Sur Provincial Hospital	Ilocos Sur Branch
38	I	Ilocos Training and Regional Medical Center	La Union Branch
39	I	Mariano Marcos Memorial Hospital and Medical Center	Ilocos Norte Branch
40	I	Region I Medical Center	Pangasinan Branch
41	II	Batanes General Hospital	Cagayan Branch
42	II	Cagayan Valley Medical Center	Cagayan Branch
43	II	Gov. Faustino Dy Memorial Hospital	Isabela Branch
44	II	Region II Trauma And Medical Center	Nueva Vizcaya Branch
45	II	Southern Isabela Medical Center	Isabela Branch
46	III	Aurora Memorial Hospital	Aurora Branch
47	III	Bataan General Hospital And Medical Center	Bataan Branch
48	III	Bulacan Medical Center	Bulacan Branch
49	III	Dr. Paulino J. Garcia Memorial Research And Medical Center	Nueva Ecija Branch
50	III	Eduardo L. Joson Memorial Hospital	Nueva Ecija Branch
51	III	Jose B. Lingad Memorial General Hospital	Pampanga Branch
52	III	Mariveles Mental Wellness And General Hospital	Bataan Branch
53	III	President Ramon Magsaysay Memorial Hospital	Zambales Branch
54	III	Rogaciano M. Mercado Memorial Hospital	Bulacan Branch
55	III	Talavera General Hospital	Nueva Ecija Branch
56	III	Tarlac Provincial Hospital	Tarlac Branch
Southern Tagalog and Bicol Region			
57	IV-A	Antipolo City Hospital System Annex 4 - Mambungan	Rizal Branch
58	IV-A	Batangas Medical Center	Batangas Branch
59	IV-A	Batangas Provincial Hospital	Batangas Branch
60	IV-A	Bagong Cainta Municipal Hospital	Rizal Branch
61	IV-B	Culion Sanitarium and General Hospital	Palawan Branch
62	IV-A	Gen. Emilio Aguinaldo Memorial Hospital	Cavite Branch
63	IV-A	Laguna Medical Center	Laguna Branch
64	IV-A	Margarito Duavit Memorial Hospital	Rizal Branch
65	IV-B	Occidental Mindoro Provincial Hospital	Occidental Mindoro Branch
66	IV-B	Oriental Mindoro Provincial Hospital	Oriental Mindoro Branch
67	IV-B	Ospital ng Palawan	Palawan Branch
68	IV-A	Quezon Medical Center	Quezon Branch
69	IV-B	Romblon Provincial Hospital	Romblon Branch
70	IV-A	Southern Tagalog Regional Hospital (formerly Bacoor District Hospital)	Cavite Branch
71	V	Bicol Regional Training & Teaching Hospital	Albay Branch
72	V	Bicol Region General Hospital and Geriatric Medical Center (formerly Bicol Sanitarium)	Camarines Sur Branch
73	V	Bicol Medical Center	Camarines Sur Branch
74	V	Dr. Fernando B. Duran, Sr. Memorial Hospital	Sorsogon Branch
Visayas			
75	VI	Dr. Rafael S. Tumbokon Memorial Hospital	Aklan Branch
76	VI	Angel Salazar Memorial General Hospital	Antique Branch
77	VI	Corazon Locsin Montelibano Memorial Regional Hospital	Negros Occidental Branch
78	VI	Don Jose Monfort Medical Center Extension Hospital	Iloilo Branch
79	VI	Dr. Catalino Gallego Nava Provincial Hospital	Guimaras Branch



80	VI	Roxas Memorial Provincial Hospital	Capiz Branch
81	VI	Western Visayas Medical Center	Iloilo Branch
82	VI	Western Visayas Sanitarium	Iloilo Branch
83	VII	Don Emilio del Valle Memorial Hospital	Bohol Branch
84	VII	Eversley Childs Sanitarium and General Hospital	Cebu Branch
85	VII	Gov. Celestino Gallares Memorial Hospital	Bohol Branch
86	VII	Lapu Lapu City Hospital	Cebu City
87	VII	Negros Oriental Provincial Hospital	Negros Oriental Branch
88	VII	Siquijor Provincial Hospital	Siquijor Branch
89	VII	St. Anthony Mother and Child Hospital	Cebu Branch
90	VII	Cebu South Medical Center	Cebu Branch
91	VII	Vicente Sotto Memorial Medical Center	Cebu Branch
92	VIII	Biliran Provincial Hospital	Biliran Branch
93	VIII	Eastern Samar Provincial Hospital	Eastern Samar Branch
94	VIII	Eastern Visayas Regional Medical Center	Leyte Branch
95	VIII	Northern Samar Provincial Hospital	Northern Samar Branch
96	VIII	Ormoc District Hospital	Leyte Branch
97	VIII	Salvacion Oppus Yniguez Memorial Provincial Hospital	Southern Leyte Branch
98	VIII	Samar Provincial Hospital	Western Samar Branch
99	VIII	Gov. Benjamin T. Romualdez General Hospital and Schistosomiasis Center	Leyte Branch
Mindanao			
100	IX	Basilan General Hospital	Zamboanga del Sur Branch
101	IX	Dr. Jose Rizal Memorial Hospital	Zamboanga del Norte Branch
102	IX	Margosatubig Regional Hospital	Zamboanga del Sur Branch
103	IX	Zamboanga City Medical Center	Zamboanga del Sur Branch
104	IX	Zamboanga del Sur Medical Center	Zamboanga del Sur Branch
105	IX	Zamboanga del Norte Medical Center	Zamboanga del Norte Branch
106	IX	Labuan Public Hospital	Zamboanga del Sur Branch
107	IX	Mindanao Central Sanitarium	Zamboanga del Sur Branch
108	X	Amai Pakpak Medical Center	Lanao del Norte Branch
109	X	Gregorio T. Lluch Memorial Hospital	Lanao del Norte Branch
110	X	Jr Borja Medical Center	Misamis Oriental Branch
111	X	Kapatagan Provincial Hospital	Lanao del Norte Branch
112	X	Mayor Hilarion A. Ramiro Sr. Medical Center	Misamis Occidental Branch
113	X	Northern Mindanao Medical Center	Misamis Oriental Branch
114	XI	Davao De Oro Provincial Hospital - Montevista	Davao del Sur Branch
115	XI	Davao Del Sur Provincial Hospital	Davao del Sur Branch
116	XI	Davao Oriental Provincial Medical Center	Davao Oriental Branch
117	XI	Davao Regional Medical Center	Davao del Norte Branch
118	XI	Southern Philippines Medical Center	Davao del Sur Branch
119	XII	Cotobato Sanitarium	South Cotabato Branch

120	XII	Dr. Jorge P. Royeca Hospital	South Cotabato Branch
121	XII	Sultan Kudarat Provincial Hospital	Sultan Kudarat Branch
122	XII	South Cotabato Provincial Hospital	South Cotabato Branch
123	CARAGA	Butuan Medical Center	Agusan del Norte Branch
124	CARAGA	Adela Serra Ty Memorial Medical Center	Surigao del Sur Branch
125	CARAGA	Caraga Regional Hospital	Surigao del Norte Branch
126	BARMM	Cotabato Regional and Medical Center	South Cotabato Branch
127	BARMM	Datu Halun Sakilan Memorial Hospital	Zamboanga del Sur Branch
128	BARMM	Maguindanao Provincial Hospital	South Cotabato Branch
129	BARMM	Sulu Sanitarium	Zamboanga del Sur Branch

Table 7. MAP Assistance in Malasakit Centers for CY 2022

Nature of Requests	Number of Requests	Amount of Assistance
Confinement	22,195	404,862,998.40
Chemo Drugs	7,421	94,411,772.84
Dialysis (Treatment)	76	734,410.00
Dialysis (Epo)	5,503	24,222,613.29
Radiation Therapy	386	3,101,441.60
Hemophilia Medicines	63	1,209,750.00
Post-Transplant/Operative Meds	648	8,685,008.31
Rheumatoid Arthritis	16	276,681.81
Anti-Lupus	30	300,000.00
Neuro-Psychiatric Medicines	19	82,182.30
Laboratory/Diagnostic Procedures	7,283	45,327,180.41
Psoriasis	57	1,079,847.40
Bone Implant	990	31,214,442.28
Idiopathic Thrombocytopenic Purpura (ITP)	41	664,400.00
Thalassemia	6	87,000.00
Cochlear Implant	3	150,000.00
Immunocompromised Diseases (IVIg)	1	20,000.00
PCI Device	36	658,985.00
Pacemaker	2	95,000.00
Septal Occluder	7	28,520.89
Valves	6	59,000.00
TOTAL	44,789	617,271,234.53

In total, 255,520 beneficiaries were assisted under the Medical Access Program through PCSO offices and Malasakit Centers for CY 2022, for a total amount of P2,012,581,440.96 in assistance (*Table 8*).



Table 8. Summary of MAP assistance in PCSO Offices and Malasakit Centers for CY 2022

Nature of Request	Number of Requests	Amount of Assistance
Confinement	131,754	1,286,306,573.86
Chemo Drugs	23,624	241,798,738.81
Dialysis (Treatment)	354	2,974,563.00
Dialysis (Epo)	84,535	337,092,887.20
Radiation Therapy	1,100	11,081,522.90
Hemophilia Medicines	165	2,412,780.74
Post-Transplant/Operative Meds	1,313	16,031,449.18
Rheumatoid Arthritis	129	1,796,326.91
Anti-Lupus	177	1,510,816.02
Neuro-Psychiatric Medicines	178	711,111.85
Laboratory/Diagnostic Procedures	10,638	69,733,144.84
Psoriasis	143	2,145,237.41
Bone Implant	1,159	35,499,275.28
Idiopathic Thrombocytopenic Purpura (ITP)	91	1,178,300.88
Thalassemia	74	744,579.53
Cochlear Implant	25	582,757.27
Immunocompromised Diseases (IVIg)	7	94,869.39
PCI Device	37	673,985.00
Orphan Disease	1	10,000.00
Pacemaker	3	115,000.00
Septal Occluder	7	28,520.89
Valves	6	59,000.00
TOTAL	255,520	2,012,581,440.96

b. Medical Transport Vehicle Donation Program

The Medical Transport Vehicle Donation Program (MTVDP) provides Patient Transport Vehicles (PTV) and Emergency Medical Service Vehicles (EMSVs) to provinces, municipalities, and cities located in conflict-stricken or vulnerable communities, as well as Geographically Isolated and Disadvantaged Areas (GIDA). These PTVs are used to transport patients requiring immediate medical treatment quickly and safely to, from, and between medical facilities.

For CY 2022, PCSO donated 376 PTVs amounting to P747,415,000.00 in favor of various LGUs nationwide. Below is the list of recipients under the program.

Table 9. Regional Distribution of PTVs and EMSV donated for CY2022

Region	No. of PTVs/ EMSV donated	Amount of Assistance
NCR	5	9,945,000.00
CAR	23	45,747,000.00



I	28	55,692,000.00
II	30	59,670,000.00
III	50	99,450,000.00
IV-A	24	47,736,000.00
IV-B	9	17,901,000.00
V	36	71,604,000.00
VI	32	63,648,000.00
VII	22	44,117,000.00
VIII	34	67,626,000.00
IX	9	17,497,000.00
X	12	23,868,000.00
XI	11	21,879,000.00
XII	7	13,923,000.00
XIII	27*	53,703,000.00
BARMM	17	33,409,000.00
Total	376	747,415,000.00

*One (1) EMSV donated

c. Institutional Partnership Program

PCSO's Institutional Partnership Program (IPP) assists and supports various welfare agencies and charitable medical facilities nationwide by augmenting their resources to further extend charity services to poor and marginalized sectors in local communities.

From January to December CY 2022, PCSO assisted 62 institutions with a total amount of P28.3 Million (*Table 10*).

Table 10. List of Recipients under the Institutional Partnership Program for CY 2022

No.	Partner Agency	Amount of Assistance
1	Tahanang Pagmamahal Children's Home, Inc.	300,000.00
2	Our Lady of Sorrows Outreach Foundation, Inc.	300,000.00
3	Ministries Without Borders Philippines, Inc.	300,000.00
4	Asilo De Molo, Inc.	300,000.00
5	SOS Children's Village, Inc. Iloilo	300,000.00
6	Holy Infant Nursery Foundation, Inc.	300,000.00
7	SOS Children's Village Davao, Inc.	300,000.00
8	SOS Children's Village Lipa Inc.	300,000.00
9	Maximo B. Dalog Foundation, Inc.	300,000.00
10	Casa Dei Bambini San Giuseppe, Inc.	300,000.00
11	Rehoboth Sampaloc Ministries Inc.	300,000.00
12	Madre De Amor Hospice Foundation, Inc.	300,000.00
13	Gesu Eucaristo Children's, Inc.	300,000.00
14	King's Garden Children's Home, Inc.	300,000.00
15	Good Shepherd's Fold, Inc.	300,000.00



16	Rehoboth Children's Home, Inc.	300,000.00
17	SOS Children's Village, Inc. - Bataan	300,000.00
18	Bethany House Sto. Niño Orphanage Inc.	300,000.00
19	Bahay Ni San Jose, Inc.	300,000.00
20	Helping Hands, Healing Hearts Ministries Phils., Inc.	300,000.00
21	Provincial Center for The Protection and Development of Women And Children (Pagsapupo Center)	300,000.00
22	SOS Children's Village Cebu-Visayas, Inc.	300,000.00
23	Children's Joy Foundation, Inc.	300,000.00
24	City Government of Davao	10,000,000.00
25	St. Agnes Of Monte Pulciano Children's Home, Inc.	300,000.00
26	Simon Of Cyrene Community Rehabilitation and Development Foundation, Inc.	300,000.00
27	Aloha House, Inc.	300,000.00
28	Sisters Servants of the Visitation Foundation Inc.	300,000.00
29	Child And Youth Crises Center	300,000.00
30	Fr. Simpliciano Children's Home, Inc.	300,000.00
31	St. Maria De Mattias Center, Inc.	300,000.00
32	JLO Big Heart Foundation, Inc.	300,000.00
33	Barangay Holy Spirit	300,000.00
34	SOS Children's Village Tacloban, Inc.	300,000.00
35	Home For the Children and Adolescents	300,000.00
36	Philippine Red Cross	300,000.00
37	Acay Missions Philippines Inc.	300,000.00
38	Children's Joy Foundation Inc.	300,000.00
39	"St. Vincent De Paul" Shelter for Girls, Inc.	300,000.00
40	Saint Rita Orphanage, Inc.	300,000.00
41	Ang Hortaleza Foundation, Inc.	300,000.00
42	Youth With a Mission Nehemiah House, Inc.	300,000.00
43	Community of Hope Special Education Center, Inc.	300,000.00
44	DSWD – Tagum Home for The Aged	300,000.00
45	CSWDO Drop in Center	300,000.00
46	Skin Research Foundation of The Philippines, Inc.	300,000.00
47	Social Development Center (Tahanang Mapagkalinga) Of Caloocan City	300,000.00
48	Kalinga Bahay Pag-Asa	300,000.00
49	SOS Children's Villages Inc.	300,000.00
50	Philippine Jesuit Prison Service Foundation, Inc.	300,000.00
51	Little Children of The Philippines Foundation, Inc.	300,000.00
52	Bata Ng Calabnugan, Inc.	300,000.00
53	Dalta Jonelta Foundation, Inc.	300,000.00
54	Social Action Center – Diocese of Legazpi, Inc.	300,000.00
55	Bahay Tuluyan Foundation, Inc.	300,000.00
56	The Good Shepherd Shelter for Children	300,000.00
57	Ugnay-Buhay Fas Pastoral Coordination Center, Inc.	300,000.00
58	Aklan Youth Center	300,000.00
59	Reception Study and Diagnostic Center	300,000.00
60	Bahay Pag-Asa Davao Del Norte	300,000.00
61	Women Development Center	300,000.00
62	Children's Bible Ministries Phils., Inc.	300,000.00
Total		28,300,000.00



d. Endowment Fund Program

The Endowment Fund Program provides funding assistance to Department of Health (DOH) licensed government hospitals to enable them to provide direct health services to charity/service patients.

For CY 2022, PCSO provided P3 million to the Zamboanga del Norte Medical Center in Dipolog City, Zamboanga del Norte, which were used to purchase supplies and medicines, and cover procedures for their charity patients including those admitted in small private rooms.

e. Medical Equipment Donation Program

Medical Equipment Donation Program refers to the provision of funding assistance to government health institutions to support the upgrading of their medical facilities through acquisition of medical equipment.

A total of **P19,580,000.00** in assistance was provided to two (2) hospitals for the purchase of medical equipment in 2022, as shown in the following table.

Table 11. Recipients of the Medical Equipment Donation Program for CY2022

No.	Recipient	Medical Equipment	Amount of Assistance
1	PNP General Hospital	Mechanical Ventilators, Cardiac Monitors, Portable Defibrillators and other equipments	P16,300,000.00
2	Agusan del Norte Provincial Hospital	16-Slice CT Scan & Chest X-ray Machine	3,280,000.00
Total			P19,580,000.00

f. Calamity Assistance Program

The Calamity Assistance Program aims to give immediate assistance to families and individuals affected by calamities and disasters in appropriate form through the local government units (LGUs), health facilities, and authorized agencies and entities created to address the needs of individuals in calamitous situations.

From January to March 2022, a total of **P8,584,000.00** were allocated for 20,318 families under the said program.

Starting April 2022, the funds for the Calamity Assistance Program were utilized to cover Corporate Social Responsibility initiatives of the Agency (Section IV.G. of this report).



g. Medicine Donation Program

The Medicine Donation Program provides basic medicines and supplies to government and non-government, non-profit organizations, and health facilities to enable them to help sick individuals.

From January to December 2022, the agency donated P11,206,086.80 worth of medicines to 654 LGUs and health/government facilities.

h. Out-Patient Services

On June 1, 2022, PCSO resumed its medical and dental out-patient services for the public at the PCSO Extension Office in San Marcelino, Manila. Under this program, PCSO doctors and nurses accommodate indigents and the general public who need free medical and dental consultation.

For 2022, the Medical Services Department gave free consultations and medicines to 2,580 individuals for a total of P190,226.84 worth of assistance.

i. Employees Consultation and Management

This program provides in-house consultations and medicines to employees, their dependents, and retirees. For CY 2022, medical and dental supplies totaling P201,295.80 were used for the consultation and treatment of 18,051 cases.

j. Medical and Dental Mission

Through the Medical and Dental Mission, the PCSO provides medical consultations, basic dental services like tooth extraction, and basic medicines to various recipients.

In CY 2022, the PCSO conducted eight (8) medical and dental missions in various areas where the agency provided P350,595.16 worth of assistance, with details in Table 12.

Table 12. Medical and Dental Missions Conducted, CY 2022

No.	Area	Activity Date
1	Brgy. Ubong, Solana, Cagayan	April 4, 2022
2	Brgy. Bauan, Solana, Cagayan	April 5, 2022
3	Our Lady of Perpetual Help Society (OLPHS), Santolan, Pasig City	June 29, 2022
4	Brgy. Hall, Bagumbayan, Pililia, Rizal	July 8, 2022
5	Cabarroguis, Quirino	September 11, 2022
6	The Fraternal Order of Eagles, Marikina	October 19, 2022
7	Pasig City Science Highschool	October 20, 2022
8	Cabarroguis, Quirino	November 5, 2022



2. Compliance with Mandatory Contributions

a. Universal Health Care Program

Republic Act No. 11223, also known as the Universal Health Care Act (UHC), seeks to (a) progressively realize universal health care in the country through a systemic approach and clear delineation of roles of key agencies and stakeholders toward better performance in the health system; and (b) ensure that all Filipinos are guaranteed equitable access to quality and affordable health care, goods, and services, and protected against financial risks.

The UHC mandates PCSO to remit 40% of its Charity Fund, net of documentary stamp tax payments and mandatory contributions.

For 2022, the PCSO remitted the amount of P2,711,906,184.55 to the Philhealth through the Bureau of Treasury for the UHC fund pool. This amount represents the agency's UHC share from 2019 to 3rd quarter of 2022.

b. Assistance to Government Institutions

In compliance with various laws and issuances, PCSO released a total of P3,414,768,189.73 to various institutions from January to December 2022. The Philhealth had the highest share in the PCSO's mandatory contributions with P2,711,906,184.55. Also included in the mandatory contributions are the 5% lotto shares for various local government units (LGUs) nationwide in the amount of P395,224,629.26.

Table 13. List of Mandatory Contributions, CY2021 vs CY2022

Legal Basis	Recipient Agency	Amount		% Inc/Dec
		CY 2021	CY 2022	
RA 7722	Commission on Higher Education (CHED)	205,535,294.10	266,457,014.90	30%
RA 9165	Dangerous Drugs Board (DDB)	17,711,857.20	39,332,279.10	122%
RA 4564	National Council on Disability Affairs	536,489.26	85,485.22	-84%
RA 6847	Philippine Sports Commission	2,575,704.87	529,309.47	-79%
RA 11364	Cooperative Development Authority	-	709,050.43	0%
CA 595	Boy Scouts of the Philippines	505,488.85	85,354.14	-83%
RA 620	Girl Scouts of the Philippines	739,216.06	92,968.34	-87%
RA 3867	Philippine Red Cross	1,043,243.77	78,677.83	-84%
RA 10072	Philippine Red Cross		84,643.81	
RA 4621	Nutrition Foundation of the Philippines	527,752.54	93,941.69	-82%
RA 4703	Quezon Institute	498,462.01	88,650.99	0%
RA 11223	Universal Health Care*	.	2,711,906,184.55	0%

EO Nos. 357 & 357-A	Local Government Units (LGUs)	340,208,479.30	395,224,629.26	16%
TOTAL		569,881,987.96	3,414,768,189.73	499%

*UHC remittance in 2022 represents the UHC share of PCSO from 2019 to June 30, 2022

The PCSO's mandatory contributions in 2022 is 499% higher than the total mandatory contributions in 2021 which is only P569,881,987.96.

c. Small Town Lottery (STL) Shares

Under Board Resolution Nos. 178-2020, partner agencies like the Philippine National Police (PNP), National Bureau of Investigation (NBI), and the Local Government Units (LGUs) received a total of P748,144,075.99 in STL shares from PCSO for CY 2022. This amount is 535% higher than the STL shares in 2021.

Table 14. STL Shares per Recipient for CY 2022

Recipient	CY2021	CY2022	% Inc
Philippine National Police	81,287,412.44	139,539,266.40	72%
National Bureau of Investigation	32,403,081.21	55,656,170.10	72%
Local Government Units	4,197,697.62	552,948,639.49	13,073%
Total	117,888,191.27	748,144,075.99	535%

IV. Other Significant Accomplishments

A. Livelihood Generation for Lotto Agents

As of December 31, 2022, PCSO has 8,394 Lotto agents nationwide, which is 8.48% higher than the number of agents in CY 2021.

Table 15. Lotto Agents, CY 2022 versus CY 2021

Area	2021	2022	Increase/ (Decrease)	Increase/ Decrease (%)
NCR	1,753	1,914	161	9.18%
NCL	1,190	1,430	240	20.17%
STBR	1,590	1,929	339	21.32%
VIS	2,100	1,876	(224)	-10.67%
MIM	1,105	1,245	140	12.67%
TOTAL	7,738	8,394	656	8.48%

B. STL Authorized Agent Corporations

In 2022, there are 85 operational STL Authorized Agent Corporations (AAC) nationwide, 3.66% higher than the number of STL AACs in 2021 which is only 82 STL AACs. Below is the list of operational STL AACs as of this period.

Table 16. List of STL AACs as of December 31, 2022

NO	AUTHORIZED AGENT CORPORATION	AREA OF OPERATION
National Capital Region Department		
1	Bet and Win Gaming Corp.	Taguig City
2	Chivalric Inc.	NCR Eastern District Marikina City Mandaluyong City San Juan City Pasig City
3	Great Minds Games and Amusement Corp	Muntinlupa City
4	Lucent Gaming and Entertainment OPC	Quezon City
Northern and Central Luzon Department		
REGION I - ILOCOS REGION		
5	First La Union Leisure Entertainment & Gaming Corporation	La Union
6	Grand 88 Gaming Corporation	Pangasinan
7	Lucky Pick Amusement & Development, Inc.	Province of Ilocos Norte
8	S Grande Corporation	Ilocos Sur
REGION II - CAGAYAN VALLEY		
9	Grand 88 Gaming Corporation	Province of Isabela excluding Santiago City
10	Hit It Big Gaming Corporation	Province of Cagayan
11	Hit It Big Gaming Corporation	Quirino
12	King's 810 Gaming Corporation	Nueva Vizcaya
REGION III - CENTRAL LUZON		
13	CTG Prime Ventures Inc.	Province of Nueva Ecija
14	Diamond Gaming & Research Center Corporation	Bulacan
15	GIPC Gaming and Amusement Center	Zambales Excluding Olongapo City
16	Golden Matrix Gaming & Amusement Corp.	Olongapo City, Zambales
17	Goldenprime Amusement, Inc.	Aurora
18	Lake Tahoe Gaming & Amusement Corporation	Angeles City, Pampanga
19	Northtrails Resources Inc.	Tarlac
20	Suncove Corporation	Province of Pampanga Excluding Angeles City
21	Sunset Bay Research & Marketing Corporation	Bataan Province
REGION XIV - CORDILLERA ADMINISTRATIVE REGION (CAR)		
22	Clash of Clans Gaming Corporation	Ifugao
23	D'oro Tigre Corporation	Abra
24	Mountain View Games of Chance Corporation (1)	Province of Apayao
25	Mountain View Games of Chance Corporation (2)	Province of Kalinga
26	Pines Estate and Gaming Corporation (1)	Baguio City
27	Pines Estate and Gaming Corporation (2)	Province of Benguet Excluding Baguio City
Southern Tagalog and Bicol Region Department		
REGION IV-A - CALABARZON		



28	Batangas Enhanced Technology Systems, Inc.	Province of Batangas
29	Nineteen Aces Gaming and Amusement Corp.	Province of Rizal
30	Pirouette Corporation	Quezon Province
31	Ramloid Gaming Corporation	Province of Laguna including San Pablo City
REGION IV - MIMAROPA		
32	Bet and Win Gaming Corp.	Oriental Mindoro
33	Cinco Derecho Gaming Corp	Palawan
34	Philprize Agent Amusement Corporation	Puerto Princesa City, Palawan
35	Pines Estate and Gaming Corporation (3)	Romblon
REGION V - BICOL REGION		
36	Evenchance Gaming Corporation	Camarines Sur
37	Oceania Sur Gaming Corporation	Province of Sorsogon
38	Stemmm Gaming Corporation	Camarines Norte
Visayas Department		
REGION VI - WESTERN VISAYAS		
39	7 Aces Games and Amusement Corp.	Province of Iloilo excluding Iloilo City
40	888 Good Fortune Gaming Venture Corp	Antique Province
41	888 Good Fortune Gaming Venture Corp	Capiz Province
42	Great Lion Gaming Ventures Incorporated	Aklan Province
43	Iloilo Small Town Lottery Gaming Corporation	Guimaras
44	Iloilo Small Town Lottery Gaming Corporation	Iloilo City
45	Super Lucky Beagler, Inc. (1)	Negros Occidental excluding Bacolod City
46	Super Lucky Beagler, Inc. (2)	Bacolod City
REGION VII - CENTRAL VISAYAS		
47	Alpha Maximum Gaming Corporation	Province of Bohol
48	Four Aces Resources Management Corporation	Negros Oriental
49	LTS Advance, Inc.	Cebu City
50	Lucky 7 Games and Amusement Corporation	Lapu-Lapu City
51	Piona Trading and Supply Corporation	Mandaue City
52	Redcarpet Gaming Corporation	Province of Siquijor
53	Saturn Gaming N' Amusement Corporation (1)	Cebu Province excluding Metro Cebu
REGION VIII - EASTERN VISAYAS		
54	Berich Online Gaming and Amusement Inc.	Western Samar
55	Mavta Gaming and Leisure Corporation	Northern Samar
56	Saturn Gaming N' Amusement Corporation (2)	Southern Leyte
57	System Development and Ventures Corporation	Eastern Samar
58	Victoria Development and Venture Corporation	Biliran
59	Victoria Development and Venture Corporation	Leyte
60	Victoria Development and Venture Corporation	Tacloban City
Mindanao Department		
REGION IX - ZAMBOANGA PENINSULA		
61	1028 Gaming and Entertainment Inc.	Zamboanga Sibugay
62	Fairways Management and Gaming Corporation (3)	Zamboanga Del Norte



63	Oro Jackpot Gaming Corporation	Zamboanga City
REGION X - NORTHERN MINDANAO		
64	Diamond Millennium Corporation (1)	Cagayan De Oro City
65	Diamond Millennium Corporation (2)	Misamis Oriental excluding Cagayan de Oro City
66	Glowing Fortune OPC	Lanao del Norte
67	STL Donel Philippines Corporation	Misamis Occidental
68	Trento Gaming and Leisure Corporation (2)	Bukidnon
REGION XI - DAVAO REGION		
69	Alpha Maximum Gaming Corporation	DAVAO OCCIDENTAL
70	Beato Gioco Lottery inc	Davao Del Norte
71	Oro Swerte Gaming & Leisure Corporation	Davao de Oro
72	Provident Marketing and Mobile Enterprises Inc. (3)	Province of Davao Del Sur Excluding Davao City
73	Provident Marketing and Mobile Enterprises Inc. (4)	Davao Oriental
REGION XII - SOCCSKSARGEN		
74	Jelbert Rising Sun Corporation	Sultan Kudarat
75	JGM Gaming and Leisure Corporation (2)	Saranggani
76	JY Archers Games and Entertainment Corp.	South Cotabato
77	Miracle Pick Gaming Corporation	North Cotabato
78	Trento Gaming and Leisure Corporation (1)	General Santos City
REGION XIII - CARAGA REGION		
79	JGM Gaming and Leisure Corporation (1)	Surigao Del Norte
80	Ouano Gaming and Leisure Corporation	Agusan Del Sur
81	Provident Marketing and Mobile Enterprises Inc. (1)	Agusan Del Norte
82	Sweeteva Online Gaming and Amusement Corporation	Surigao Del Sur
BANGSAMORO AUTONOMOUS REGION IN MUSLIM MINDANAO (BARMM)		
83	Jelbert Rising Sun Corporation	Maguindanao
84	Provident Marketing and Mobile Enterprises Inc. (2)	Cotabato City
85	Zian Gaming Recreation Inc.	Basilan

C. Opening of Branch Offices

To be more accessible to PCSO clients especially the gaming public, lotto agents, and the charity beneficiaries, PCSO opened one (1) branch office in Dinagat Islands on November 24, 2022. As of the end of 2022, PCSO has already 72 branches nationwide.

Table 17. List of Branch Offices as of December 31, 2022

No.	Branch Office	Provincial Coverage
Northern and Central Luzon		



1	Apayao	Apayao
2	Aurora	Aurora
3	Bataan	Bataan
4	Benguet	Benguet
5	Bulacan	Bulacan
6	Cagayan	Cagayan
7	Ifugao	Ifugao
8	Ilocos Norte	Ilocos Norte
9	Ilocos Sur	Abra, Ilocos Sur
10	Isabela	Batanes, Isabela
11	Quirino	Quirino
12	Kalinga	Kalinga
13	La Union	La Union
14	Mountain Province	Mountain Province
15	Nueva Ecija	Nueva Ecija
16	Nueva Vizcaya	Nueva Vizcaya
17	Pampanga	Pampanga
18	Pangasinan	Pangasinan
19	Tarlac	Tarlac
20	Zambales	Zambales
Southern Tagalog and Bicol Region		
21	Laguna	Laguna
22	Cavite	Cavite
23	Rizal	Rizal
24	Quezon	Quezon
25	Batangas	Batangas
26	Palawan	Palawan
27	Oriental Mindoro	Oriental Mindoro
28	Camarines Sur	Camarines Sur
29	Albay	Albay
30	Marinduque	Marinduque
31	Sorsogon	Sorsogon
32	Camarines Norte	Camarines Norte
33	Romblon	Romblon
34	Occidental Mindoro	Occidental Mindoro
35	Catanduanes	Catanduanes
36	Masbate	Masbate
Visayas		
37	Cebu	Cebu
38	Eastern Samar	Eastern Samar
39	Guimaras	Guimaras
40	Negros Occidental	Negros Occidental
41	Negros Oriental	Negros Oriental
42	Southern Leyte	Southern Leyte
43	Antique	Antique
44	Leyte	Leyte
45	Bohol	Bohol



46	Biliran	Biliran
47	Aklan	Aklan
48	Capiz	Capiz
49	Iloilo	Iloilo
50	Northern Samar	Northern Samar
51	Western Samar	Western Samar
52	Siquijor	Siquijor
Mindanao		
53	Agusan del Norte	Agusan del Norte
54	Agusan del Sur	Agusan del Sur
55	Bukidnon	Bukidnon
56	Davao del Norte	Davao del Norte
57	Davao del Sur	Davao del Sur
		Camiguin
		Davao de Oro
		Davao Occidental
58	Davao Oriental	Davao Oriental
59	Dinagat Island	Dinagat Island
60	Lanao del Norte	Lanao del Norte
61	Misamis Occidental	Misamis Occidental
62	Misamis Oriental	Misamis Oriental
63	Lanao del Sur	Lanao del Sur
64	North Cotabato	North Cotabato
65	South Cotabato	South Cotabato
		Sarangani
		Maguindanao
66	Sultan Kudarat	Sultan Kudarat
67	Surigao del Norte	Surigao del Norte
68	Surigao del Sur	Surigao del Sur
69	Zamboanga del Norte	Zamboanga del Norte
70	Zamboanga del Sur	Zamboanga del Sur
		Basilan
		Jolo, Sulu
		Tawi-Tawi
71	Zamboanga Sibugay	Zamboanga Sibugay
72	Dinagat Islands	Dinagat Islands

D. Gender and Development (GAD) Activities

The PCSO has been a staunch advocate of gender empowerment and equality. It has joined various GAD activities in compliance with the requirements of the Philippine Commission on Women under the Office of the President.

In line with the Women's Month celebration every March, PCSO honored accomplished men and women in the public sector throughout all Mondays of March 2022 during its Flag Honoring Ceremony, as follows:



1. Public Attorney’s Office (PAO) Chief Dr. Persida Acosta
2. Malabon City RTC Branch 289 Hon. Judge Rhoda Magdalene Osinada
3. Philippine Commission on Women (PCW) Executive Director and Chief Executive Officer (CEO) Atty. Kristine Rosary Chavez
4. Commission on Audit (COA) Commissioner and GAD Focal Point System (GFPS) Chairperson Roland Café

As part of the Women’s Month celebration, the awarding of “Juana Lotto Agent Top Sales Performer” was conducted on March 28, 2022 where PCSO honored the top women lotto outlet owners who exceeded their sales targets for CY 2021 to acknowledge their excellent sales performance and contribution to PCSO fund generation.

The PCSO also launched the “Super Ticket para kay Super Pinay” on March 31, 2022 where the first 100 females from the gaming public and first 50 female employees at the PCSO Head Office were given P100.00 worth of Super Lotto 6/49 tickets each by purchasing a minimum of P10.00 or P20.00 ticket for digit games and lotto games, respectively. Furthermore, the first 50 female players and first five female employees in all branch offices nationwide were also given P100.00 worth of Super Lotto 6/49 tickets each. In the said project, 1,791 females participated nationwide.

E. Corporate Social Responsibility (CSR) Initiatives

In 2022, the PCSO allotted P8,997,325.00 for various beneficiaries under its CSR initiatives. Below is the summary of CSR activities which the Agency conducted for this year:

Table 18. CSR Activities Conducted for CY 2022

No.	Activity	Date Served	Amount
1	Provision of Medical Equipment to 4 th District of Nueva Ecija	June 16, 2022	992,000.00
2	Provision of Hygiene Kits to Paaralang Elementarya ng Matungao, Bulacan	July 7, 2022	500,000.00
3	Provision of Food Packs to the Victims of July 27, 2022 Earthquake in Abra	July 29, 2022	750,000.00
4	Provision of Food Packs to the fire victims in Brgy. 311, Sta. Cruz, Manila	August 4, 2022	497,125.00
5	Provision of Medical Equipment to the Municipality of Calumpit, Bulacan	October 13, 2022	52,560.00
6	Provision of Food Packs to Typhoon Victims in Province of Cagayan	October 29, 2022	986,000.00
7	Provision of Medical Equipment to the Municipality of Bani, Pangasinan	November 28, 2022	302,940.00
8	Provision of Medical Mobility Devices to the Office for Senior Citizens, Affairs, Pateros	December 9, 2022	400,000.00



9	Provision of Food Packs to Mandaluyong City Police Station	December 9, 2022	131,550.00
10	Provision of Relief Goods to Fire Victims in Brgy. Looc, Mandaue City, Cebu	December 15, 2022	923,450.00
11	Provision of Grocery Packs to the Person with Disability (PWD) Federation of Marikina City	December 16, 2022	990,000.00
12	Provision of Gift Packs for Kiddie Paskuhan held at the National Library, Manila	December 21, 2022	140,700.00
13	Provision of Medical Devices and Food Packs to the City Government of Baguio	December 21, 2022	1,860,000.00
14	Provision of Grocery Packs to the children of OFWs	December 29, 2022	471,000.00
Total			8,997,325.00

**based on the processed Purchase Requests*

F. Maintenance of Quality Management System (QMS) Certification

On December 5 and 6, 2022, the PCSO successfully passed the ISO 9001:2015 Surveillance Audit with zero (0) major and minor non-conformities. Thus, the TUV Rheinland recommended the awarding of certificates for the following processes:

1. Management of Gaming Operations (Online Lottery Draw and Prize Claims);
2. Charity Program; and
3. Fund Payments (Charity and Operating) including support processes.

It also noted PCSO's positive findings, as follows:

- Systematic actions to non-conformities found in internal audits manifests maturity in corrective action system
- Initiative to revise the Risk Management Procedure to facilitate the risk assessments of users is commendable
- MAP continuously implemented amidst the pandemic
- Online Application started at the onset of the pandemic, i.e. in April 2020, and is continued henceforth
- MAP online system provided service continuity during work suspensions (including branches). Eighty-two (82) government hospitals (catering to COVID-19 patients) were provided financial assistance at the height of pandemic
- The consistency and control of the Gaming Provision process is highly noteworthy
- Consistent achievement of the monthly Functional Quality Objectives for Gaming Technology-Data Center Division is noteworthy
- Office Performance Commitment Review (OPCR) of Management Services Sector/Information technology Services Department for January 1 to June 30, 2022, showed targets were achieved



- Automation of IT Online Help Desk implemented second quarter of 2022 helped increase the efficiency of work of personnel in the branches and head office
- Acquisition of new PACU unit
- Upgraded PCSO server in 2022
- The initiative to improve the process is commendable with the implementation in November 2022 (Preparation for the Draw Procedures, Draw Procedure, and Post Draw Procedures)

G. Appointment of the New Members of the PCSO Board

In 2022, President Ferdinand “Bongbong” R. Marcos, Jr. chose the new PCSO Board of Directors to lead the PCSO under his administration.

Chairman Junie E. Cua took his Oath of Office before the President on July 5, 2022 at the Malacañang Palace with other newly appointed officials. Chairman Cua was a former lawmaker in the lone district of Quirino Province.

On August 23, 2022, General Manager Melquiades A. Robles took his Oath of Office before the President in Malacañang Palace. GM Robles, who is also a businessman, was the previous head of the Light Rail transit Authority (LRTA) and was also a member of the board of the Intercontinental Broadcast Corporation (IBC).

Other members of the Board of Directors appointed by the President in 2022 are Judge Felix P. Reyes, Jennifer Liongson-Guevara, and Atty. Genaro S. Cabral who was later replaced by Janet De Leon Mercado.

H. Procurement of the PCSO Lottery System (PLS)

The PCSO Lottery System (PLS) aims to centralize technology systems for PCSO’s lottery games draws for Luzon, Visayas, and Mindanao. In 2021, the PCSO signed a Memorandum of Agreement (MOA) for the five-year lease of the new customized PLS with Joint Venture Lottery System Providers from Pacific Online Systems Corporation (POSC), Philippine Gaming Management Corporation (PGMC) and International Lottery & Totalizator Systems, Inc. (ILTS).

For CY 2022, Milestone 1 of the project consisting of the submission of Project Deployment Plan, Technical Specifications of bet slips and thermal rolls, and Project Manager credentials was completed.

I. Information Systems Strategic Plan (ISSP) Deliverables

For 2022, the PCSO accomplished 100% of its deliverables under the Information Systems Strategic Plan (ISSP) which are as follows:

- Charity Services Information System (CSIS)
- Computerized Accounting System 9CAS)
- Human Resources System (HRS)

- 
- PCSO Cloud Primary Site (Cloud Services Subscription)

J. Conduct of 2022 Mid-Year Operational Review

The PCSO held the Mid-Year Operational Review on July 26, 2022, at the Marco Polo Hotel in Ortigas, Pasig City. The activity enabled the management to assess the agency's performance for the first semester of 2022 leading them to address the issues and challenges that the agency is facing with regard to its targets.

K. Conduct of 2023 Strategic Planning Workshop

On August 25 and 26, 2022, PCSO held a Strategic Planning Workshop for CY 2023 at the EDSA Shangri-La Hotel in Mandaluyong City. The two-day workshop provided an opportunity for the top management to revisit the agency's Strategy Map, which includes PCSO's vision, mission, and core values, discuss and plan the 2023 Performance Scorecard which is a requirement of the Governance Commission for GOCCs (GCG). Moreover, PCSO aligned its goals with President Ferdinand "Bongbong" Marcos, Jr.'s six-year plan, including digitalization, which makes automation possible to improve efficiency of services and provide value-producing opportunities.

L. Conduct of Pre-Validation of 3rd Quarter, 2022 Accomplishments and Top Management Consultation with Visayas and Mindanao Branch Offices and Turn-over of Checks for Lotto and STL Shares

The PCSO conducted the Pre-Validation of PCSO's accomplishments as of 3rd Quarter, 2022 and Top Management Consultation with the Mindanao Branch Offices on November 10 to 12, 2022, at Club Samal, Island Garden City of Samal, Davao del Sur. During the event, PCSO Assistant General Managers, Department Managers, and Branch Offices personnel evaluated their accomplishments as of 3rd quarter of 2022. GM Melquiades Robles also consulted with the Mindanao Branch Managers/Heads, and employees regarding their issues and concerns in the Agency.

During the activity in Mindanao, GM Robles also turned over checks to 35 local government units (LGUs) with a total amount of P18,050,052.33, which represents their Lotto and Small Town Lottery (STL) shares.

The same event was held in Visayas on November 23 to 25, 2022 at the Belmont Hotel in Malay, Aklan, where GM Robles also turned-over a total of P11,788,540.00 worth of checks for 27 LGUs in Visayas as part of their Lotto and STL shares.

M. Conduct of "Gabi ng Pagkilala at Pasasalamat" with STL AACs

To recognize one of its stakeholders, the PCSO hosted the "Gabi ng Pagkilala at Pasasalamat" on December 7, 2022, at the Rizal Park Hotel, Manila. During the event, the PCSO honored the contributions of the Small Town Lottery Authorized Agent Corporations (STL AACs) in raising funds for the Agency's health and medical



programs, providing livelihood for their employees, and doing charitable works in their respective areas of operations.

PCSO Chairman Junie E. Cua, General Manager Melquiades A. Robles, along with the members of the Board of Directors Judge Felix P. Reyes, Jennifer Liongson-Guevara and Atty. Genaro S. Cabral graced the event. Also present were the PCSO's Assistant General Managers, Department Managers and Branch Managers.

N. Conduct of STL Sales Convention

On March 25, 2022, the PCSO conducted an STL Sales Convention at the Grand Mensang Hotel, Davao which was attended by 281 participants. PCSO presented the STL sales, 2020 STL RIRR, STL remittances and taxes, and marketing trends and innovation while STL AACs shared their best practices in STL operations.

O. Conduct of Charity Summit

On April 28-29, 2022, PCSO conducted a charity conference at the Royce Hotel and Casino in Clark, Pampanga. With the theme "Connecting - #LarongMayPuso: 2022 Charity Summit," the event strengthened the partnership between PCSO and its charity stakeholders.

During the summit, the PCSO also turned-over checks to the Commission on Higher Education (CHED), Philippine Sports Commission (PSA), Dangerous Drugs Board (DDB), National Bureau of Investigation (NBI), Philippine National Police (PNP) and St. Maria de Mattias Inc., representing mandatory contributions, STL Shares and financial assistance, respectively, with a total amount of P12 Million.

P. Conduct of Online Lotto Agent Recruitment Summit

To encourage potential lotto agents, the PCSO conducted the "Kumita para sa Pamilya at sa Kawanggawa", an online orientation for prospective lotto agents via Microsoft Teams on April 5, May 5, and July 5, 2022. The seminar discussed the requirements as well as the benefits of becoming a PCSO Lotto agent. During the series of activities, a total of 105 individuals attended the orientation.

Q. 2022 Freedom of Information (FOI) Awards

Based on the FOI Awards Resolution No. 22-01 dated 25 October 2022, the PCSO was recognized by the Freedom of Information Program Management Office (FOI-PMO) as one of the top requested and performing agencies with 500 to 999 requests, and with at least 90% closed transactions in the eFOI portal. For this year, the PCSO received and was able to close 642 requests (100)%.



V. Contribution to Nation-Building

A. Tax Remittances

PCSO contributes to nation-building by diligently paying its taxes to the Bureau of Internal Revenue (BIR).

For CY 2022, the Agency paid the BIR a total of P14,694,644,973.02. The Documentary Stamp Tax accounts for 78.12% of all taxes paid, amounting to P11,479,789,110.17 (Table 17).

Table 19. Taxes Paid for CY 2022

Type of Tax Payment	Amount Paid	% Share
Corporate Income Tax	990,428,463.00	6.74%
Creditable Income Taxes Withheld (Expanded)	846,331,063.95	5.76%
Documentary Stamp Tax	11,479,789,110.17	78.12%
Final Income Tax – 20% winnings	863,971,373.69	5.88%
Final Income Tax – Other winnings	90,000.00	0.00%
Prizes Above P10,000.00	34,750.00	0.00%
Taxes Withheld on Compensation	112,557,580.67	0.77%
Value Added Tax and Other Percentage Taxes	401,442,631.54	2.73%
Total	14,694,644,973.02	100.00%

B. Dividends

The PCSO, as a GOCC, is mandated to declare and remit at least fifty percent (50%) of its annual net earnings as dividends to the National Government.

For 2022, dividends amounting to P1,568,102,891.25 was remitted to the Bureau of Treasury which represents the dividends for 2021.

VI. Customer Feedback Mechanisms

To be accessible and responsive to its customers, PCSO employs a variety of methods to generate and act on external feedback, such as inquiries, complaints, suggestions, as well as commendations/compliments made to PCSO.

These methods and mechanisms include the Office of the President's 8888 hotline system, the online feedback, and the official PCSO social media accounts.



A. 8888 Hotline

The PCSO achieved a 100% resolution rate for calls in the 8888 Hotline, answering and resolving 5,021 out of 5,021 concerns/complaints received from January to December CY 2022.

Table 20. Summary of 8888 Hotline for CY 2022

Month	Number of tickets received	Number of tickets closed	Percentage of closed tickets
January	194	194	100%
February	332	332	100%
March	403	403	100%
April	283	283	100%
May	275	275	100%
June	352	352	100%
July	552	552	100%
August	451	451	100%
September	442	442	100%
October	661	661	100%
November	654	654	100%
December	422	422	100%
Total	5,021	5,021	100%

B. Online Feedback

In 2021, PCSO replied to 98% of online feedbacks received in 2022, while the remaining two percent (31 concerns) were referred to respective units, as summarized below.

Table 21. Monthly Online Feedback for CY 2022

Month	Received	Replied	Referred to concerned units
January	94	92	2
February	60	58	2
March	79	76	3
April	132	130	2
May	102	94	8
June	107	107	0
July	169	167	2
August	147	144	3
September	143	143	0
October	119	115	4
November	112	107	5
December	81	81	0
Total	1,345	1,314	31



C. PCSO Social Media Accounts

PCSO's official social media accounts serve also as portals and communication channels with the Agency's customers. The public may visit the Agency's official Facebook pages which is www.facebook.com/pcsoofficialsocialmedia and the PCSO Games Hub.

