



**Philippine Charity
Sweepstakes Office
Annual Report
CY 2023**

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I. Executive Summary

The Philippine Charity Sweepstakes Office (PCSO) demonstrated exceptional performance in CY 2023, significantly contributing to nation-building and the

betterment of the Filipino people. This achievement underscores its unwavering dedication as the government's arm in providing charity and health services.

PCSO achieved a remarkable total gross revenue of 61.45 billion pesos, surpassing its target of 53.23 billion pesos by an impressive 15%. This success is a testament to the agency's continuous efforts to strengthen the sales of its gaming products.

In CY 2023, PCSO's commitment to providing charity assistance was commendable. The agency's robust finances enabled it to support more individuals, institutions, local government units, and other beneficiaries through its Medical Assistance Program, Institutional Partnership Program, Medical Transport Vehicle Donation Program, and other initiatives. This expansion in charity programs significantly contributed to fulfilling PCSO's mission of providing responsive assistance to the Filipino people.

PCSO's accomplishments also include compliance with its mandatory contributions, enabling other government agencies to implement their respective welfare-related programs. Additionally, the agency enhanced and effectively executed its Corporate Social Responsibility (CSR) initiatives, complementing its traditional charity programs. PCSO maintained active customer feedback mechanisms through various channels, ensuring transparency and responsiveness to stakeholders' needs.

The remarkable success of PCSO in CY 2023 is rooted in the dynamic and proficient governance provided by its leadership team, including the Board of Directors, General Manager, Assistant General Managers, and Department Managers. This, coupled with the unwavering commitment and teamwork of all PCSO employees, has been pivotal in propelling the organization to new levels of excellence. The collective effort and unity of the PCSO workforce stand as the cornerstone of the agency's significant accomplishments.

This paper provides an overview of PCSO's achievements, detailing how it effectively fulfills its dual mandate of raising funds and providing assistance for medical, health, and welfare-related programs and other national charities.

PCSO, Hindi Umuurong sa Pagtulong!

II. Corporate Profile

The Philippine Charity Sweepstakes Office (PCSO), is a 100% Government -Owned and Controlled Corporation (GOCC) under the Office of the President.

In March 1935, then President Manuel L. Quezon approved Act 4130 – the law passed by the Philippine Legislature in October 30, 1934 creating the Philippine Charity Sweepstakes, replacing the then National Charity Sweepstakes. On June 18, 1954, Republic Act 1169 (PCSO Charter), was enacted into law providing for charity sweepstakes and lotteries once a month when there are no Sweepstakes draws and races.

Pursuant to Section 1, Republic Act No. 1169, as amended, the Philippine Charity Sweepstakes Office shall be the principal government agency for raising and providing for funds for health programs, medical assistance and services, and charities of national character and as such shall have the general powers conferred in Section 13 of Act No. 1049, as amended and shall have the authority:

- A. To hold and conduct charity sweepstakes races, lotteries and other similar activities, in such frequency and manner, as shall be determined, and subject to such rules and regulations as shall be promulgated by the Board of Directors;
- B. Subject to the approval of the Minister of Human Settlements, to engage in health and welfare-related investments, programs, projects and activities which may be profit-oriented, by itself or in collaboration, association or joint venture with any person, association, company or entity, whether domestic or foreign, except for activities mentioned in the preceding paragraph A, for purpose of providing for permanent and continuing sources of funds for health programs, including the expansion of existing ones, medical assistance and services, and/or charitable grants, provided, that such investments will not compete with the private sector in areas where investments are adequate, as may be determined by the National Economic Development Authority (NEDA).
- C. To undertake any other activity that will enhance its fund generation operations and fund management capabilities, subject to the same limitations provided for in the preceding paragraph.

Vision

The PCSO is the principal government agency committed to excellence in generating sustainable funds for health programs and charities of national character through responsible gaming towards a prosperous, inclusive and resilient society.

Mission

- Hold and conduct transparent sweepstakes races, lotteries, and other similar activities;
- Provide responsive assistance to eligible recipients and beneficiaries;
- Continuously develop our people and improve and communicate our products and services; and
- Establish strong partnerships with responsible agents and stakeholders.

Core Values

Compassion | Integrity | Patriotism | Professionalism | Transparency

Revenue Allocation

Section 6 of Republic Act No. 1169, otherwise known as the PCSO Charter, provides that the net receipts (gross receipts less 2% printing cost), as shown in *Figure 1*, is divided among three distinct funds: The Prize Fund at 55%, the Charity Fund at 30%, and lastly, the Operating Fund at 15% of the net receipts (*Figure 2*).

The **Prize Fund**, which accounts for 55% of the net receipts, is used to pay prizes to holders and sellers of winning tickets. Unclaimed prizes or balances in the Prize Fund revert to and become part of the Charity Fund after one (1) year.

The **Charity Fund**, which is 30% of the net receipts, is used exclusively to finance and support health programs, medical assistance, and services, and/or charities of national character.

The **Operating Fund** consists of 15% of net receipts and is used to support the PCSO's day-to-day operating/maintenance and capital expenditures. Unutilized Operating Fund at the end of the fiscal year becomes part of the Charity Fund.

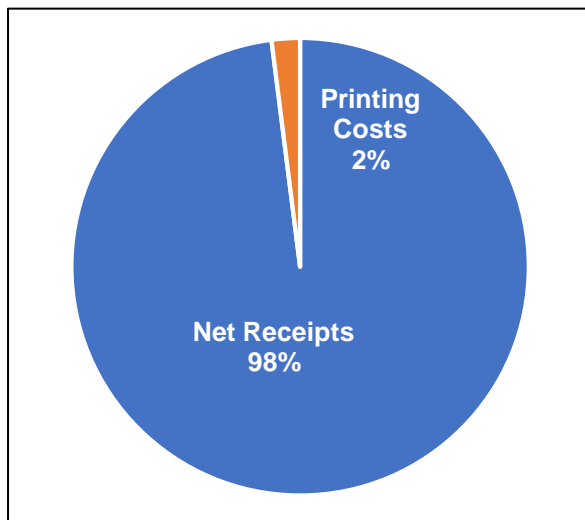


Figure 2. PCSO Gross Receipts

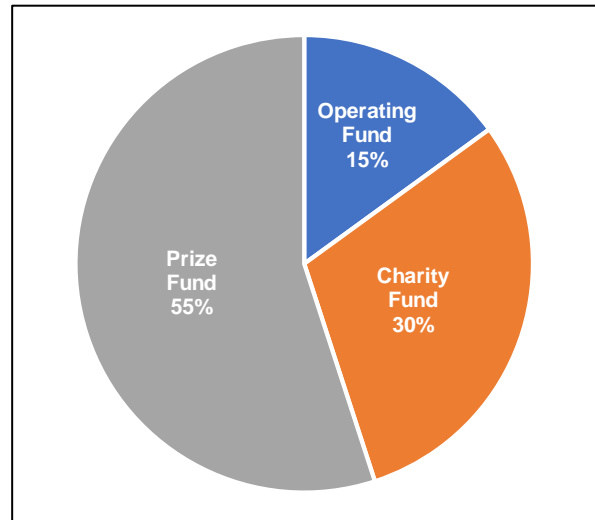


Figure 1. Allocation of the net Receipts to the Three (3) PCSO Funds

Quality Policy

The PCSO is committed to the pursuit of quality, excellence, and continual improvement in the management of gaming products and charity programs in accordance with its strategic direction to meet stakeholders' needs and satisfaction

contained in the Quality Management System in compliance with applicable laws, rules, and regulations.

To achieve this commitment, PCSO shall:

1. Sustain fund generation by maintaining the transparency, integrity, and credibility of all draw operations;
2. Ensure responsiveness of charity programs through rational fund provision;
3. Employ technological solutions to improve processes and address future needs of stakeholders; and
4. Promote the welfare of its workforce, including enhancement of their competencies.

III. Financial Highlights

A. Fund Generation Activities

The PCSO achieved an impressive sales performance with a total generated gross receipt of P61,456,027,455.88 from its Lotto, Digit Games, Small Town Lottery and Instant Sweepstakes games.

From January to December 2023, the PCSO surpassed its annual sales target of P53.23 Billion for CY 2023 by 15% (*Figure 3*).

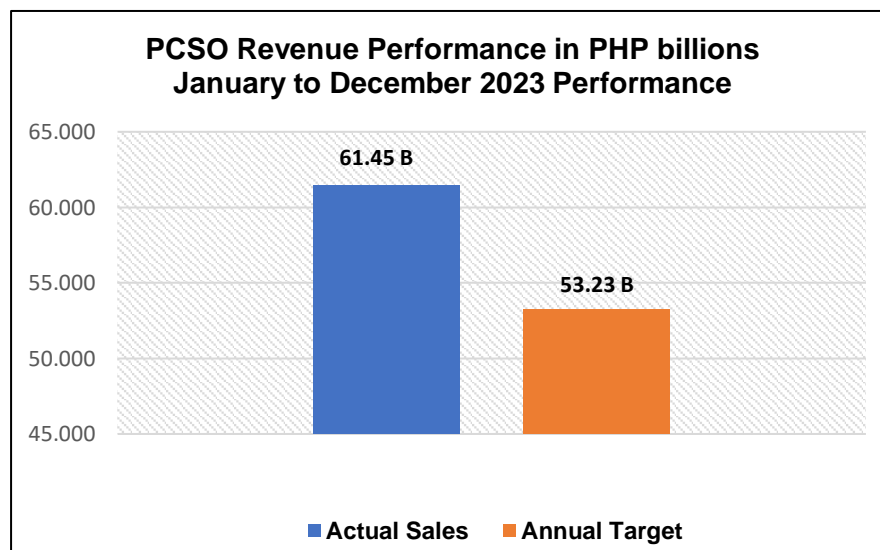


Figure 3. Actual Sales versus Annual Target for CY 2023

1. Sales Comparison between CY 2023 vs. CY 2022

A comparison of the sales of CY 2023 with the prior year's reveals that the retail receipts earned in CY 2022 is 7% higher than the sales of the same period of CY 2022 (*Table 1*). This is despite the low sales generated from the National

Instant Sweepstakes Program (NISP). The Keno, on the other hand, ended in 2022.

Table 1. Comparison of PCSO Retail Receipts between CYs 2023 vs. 2022

PCSO GAMES	GROSS RETAIL RECEIPTS		% Variance
	CY2023	CY2022	
Lotto and Digit Games	31,377,413,790.00	27,916,438,190.00	13%
Small Town Lottery	29,734,364,169.24	28,428,040,573.00	5%
Keno	-	54,466,787.90	0%
National Instant Sweepstakes Program (NISP)	344,249,496.64	1,068,849,899.05	-71%
TOTAL	61,456,027,455.88	57,467,795,449.95	7%

Figure 4 further illustrates the comparison of retail receipts per PCSO game for CYs 2023 and 2022. Based on the graph, the gross retail receipts of the lotto and STL in CY 2023 are higher than the gross retail receipts of the same games in CY 2022.

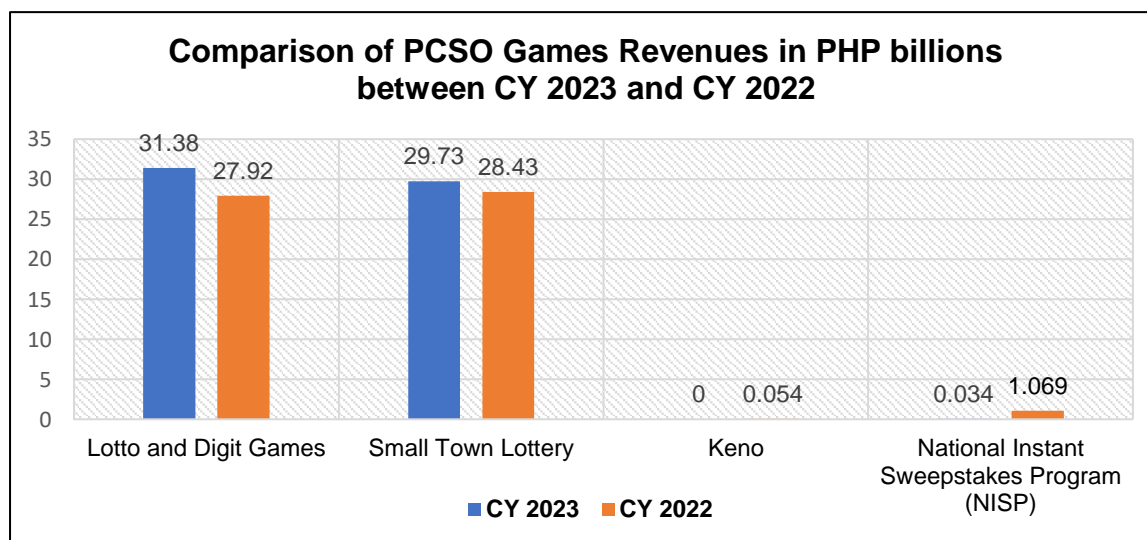


Figure 4. Comparison of PCSO Games Gross Retail Receipts, CY 2023 vs. CY 2022

2. Sales Breakdown of Lotto and Digit Games

In 2023, the Lotto including Digit games emerged as the top revenue generator. The gross retail receipts of P31,377,413,790.00 for Lotto and Digit games for CY 2023 are broken down as P18,962,788,400.00 and P12,414,625,390.00, respectively.

Figure 5 below details the performances of the Lotto games, which total to P18,962,788,400.00, with the Ultra Lotto 6/58 generating the highest revenue at P4,621,165,920.00.

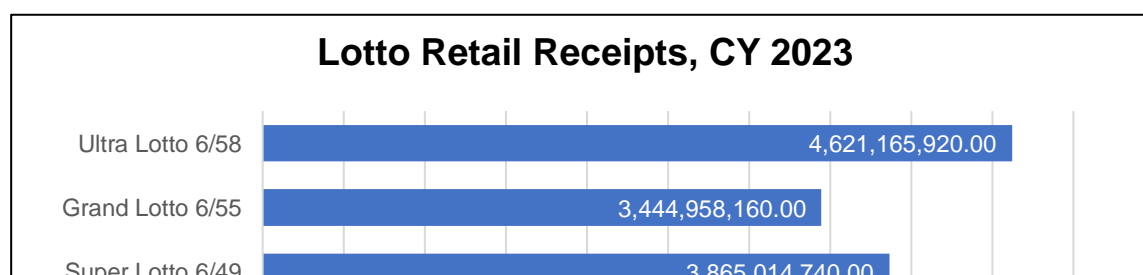


Figure 5. Breakdown of PCSO Lotto Sales in CY 2023

For the Digit Games which generated a total of P12,414,625,390.00 for CY2023, the 2D Lotto is the highest sales contributor with P6,458,399,300.00 revenues (Figure 6).

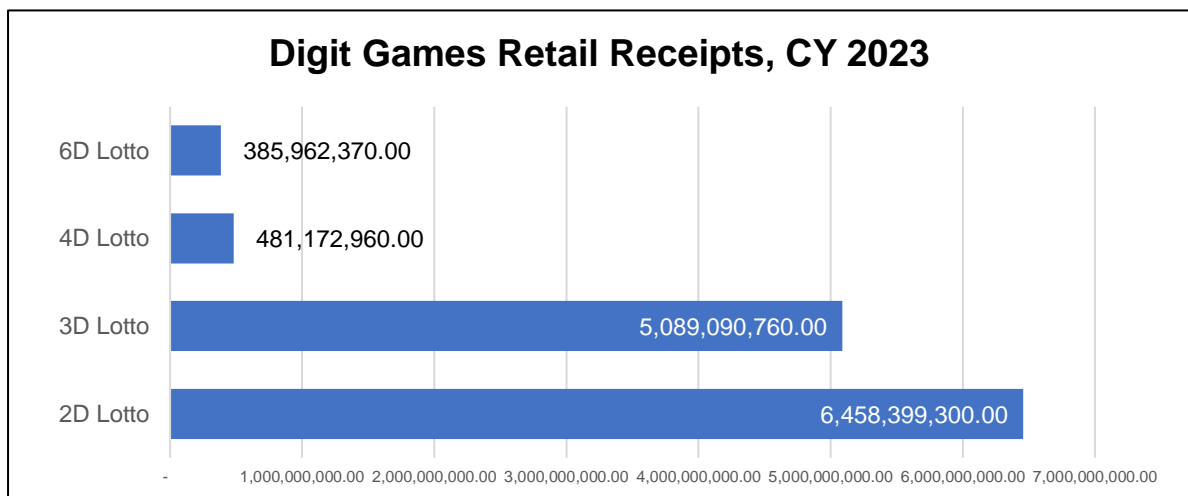


Figure 6. Digit Games Retail Receipts for CY 2023

The Small Town Lottery (STL) followed the Lotto and Digit Games as the second highest revenue generator with P29,734,364,169.24 gross retail receipts. The graph below shows the STL quarterly gross retails receipts for CY 2023.

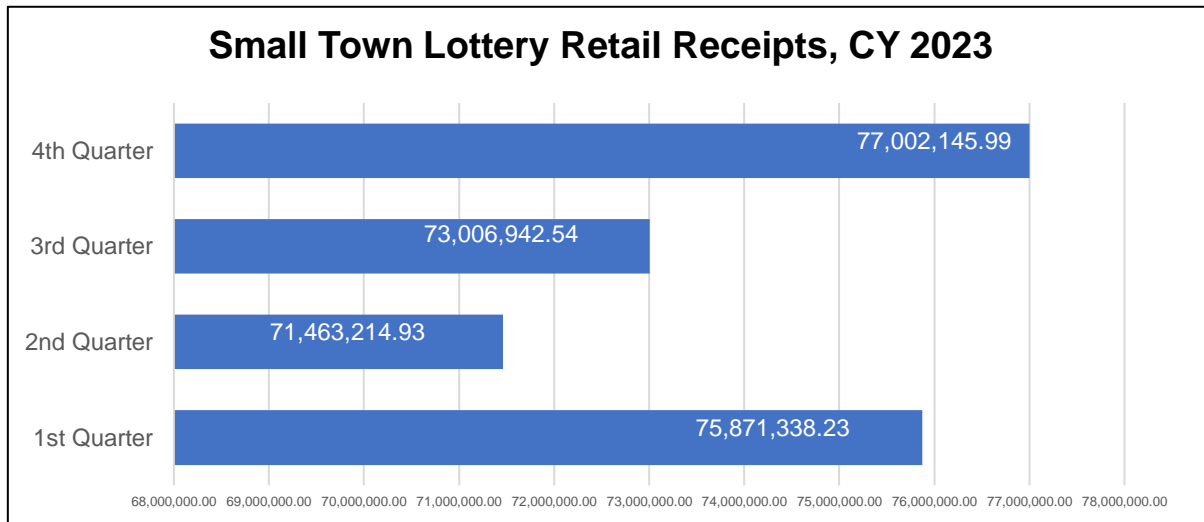


Figure 7 STL Gross Retail Receipts for CY2023

Lastly, the Instant Sweepstakes generated a total of P344,249,496.64 revenues from January to December 2023.

3. Percent Contribution of PCSO Games to the Total Revenue

A review of the sales performance of each game reveals that the Lotto including Digit games contributed 51%, while Small Town Lottery contributed 48% to the total gross retail receipts.

Table 2. Percent Contributions of PCSO Games to the Total Gross Retail Receipts for CY 2023

PCSO Games	Retail Receipts for CY 2023	% Contribution
Lotto and Digit Games	31,377,413,790.00	51%
Small Town Lottery	29,734,364,169.24	48%
National Instant Sweepstakes Program (NISP)	344,249,496.64	1%
TOTAL	P61,456,027,455.88	100.00%

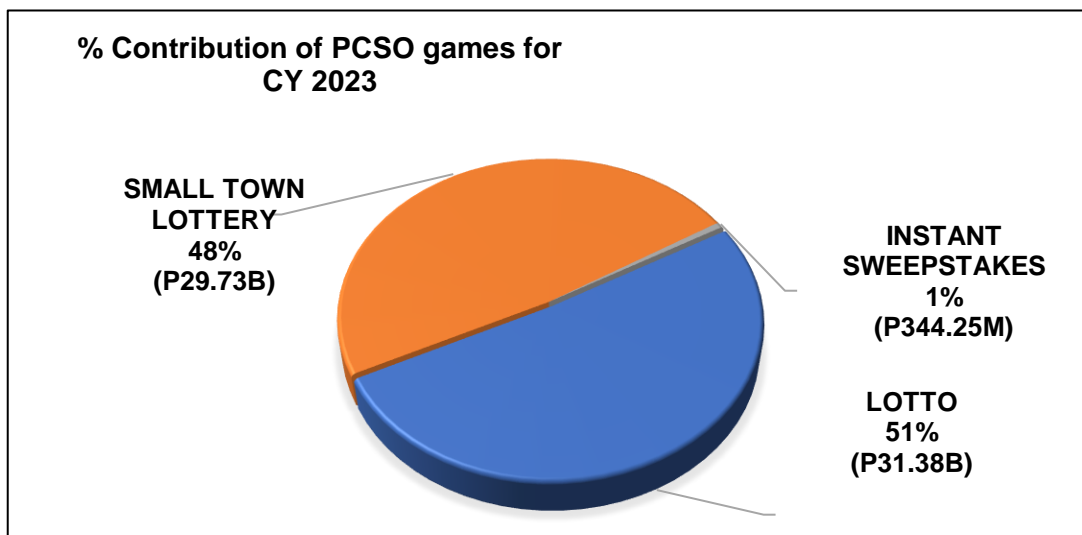


Figure 8. Percentage contribution of PCSO Games for CY 2023

B. Changed Lives: Jackpot Winners for 2023

PCSO once again changed the lives of 90 lucky bettors for the better after winning the jackpot prize in various PCSO lotto games for a total amount of P4,780,254,045.80.

The highest jackpot prize is the Ultra Lotto 6/58 in the amount of P1,360,879,696.20, which was won on various dates by eight (8) lucky winners.

Table 3. Number of Lotto Jackpot Winners and Total Winnings for CY 2023

Lotto Game	No. of Jackpot Winners	Net Jackpot Prize (less 1% commission)
Lotto 6/42	26	751,884,272.20
Mega Lotto 6/45	23	939,308,179.40
Super Lotto 6/49	18	949,732,044.80
Grand Lotto 6/55	15	778,449,853.20
Ultra Lotto 6/58	8	1,360,879,696.20
Total	90	4,780,254,045.80

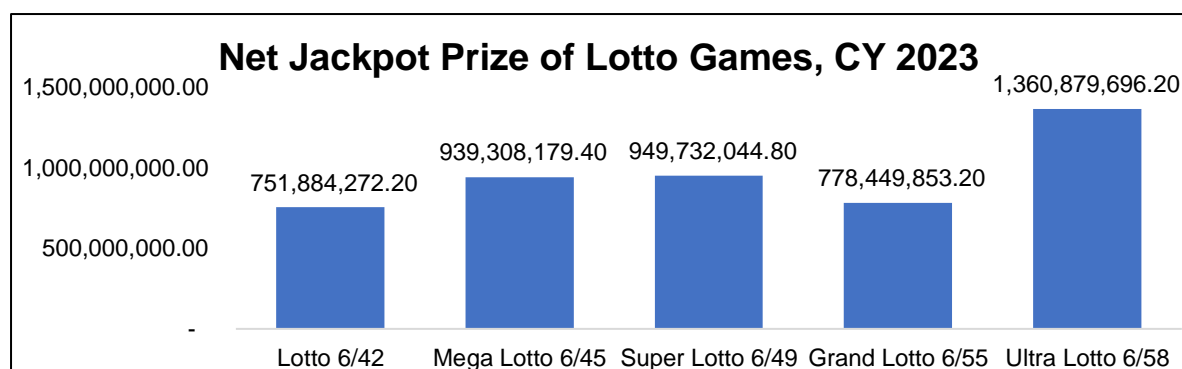


Figure 9. Total Jackpot Prize Winnings for CY 2023

While Ultra Lotto 6/58 had the highest jackpot prize share to lucky millionaires with P1,360,879,696.20, the lowest share of jackpot prize was from Lotto 6/42 with P751,884,272.20.

C. Fund Provision

The Philippine Charity Sweepstakes Office (PCSO) is mandated to provide funds for various charity programs, including direct assistance to indigent patients, collaboration with local government units, and partnerships with other government agencies.

1. Charity Assistance Programs

Currently, the PCSO has been offering various institutional programs that assist indigents and financially incapacitated individuals needing financial and medical assistance.

In 2023, there are nine (9) primary programs funded by the Charity Fund, namely, a.) *Medical Access Program (MAP), provided through the i.) PCSO offices and ii.) Malasakit Centers; b.) Institutional Partnership Program; c.) Medical Transport Vehicle Donation Program; d.) Medical Equipment Donation Program; e.) Out-patient Services; f.) Medicine Donation Program; g.) Medical and Dental Mission; h.) Employees Consultation and Management; and i.) Ambulance Conduction.*

Table 4. Comparison of Fund Provision Activities, CY2023 vs CY 2022

No.	PCSO Charity Programs	CY 2023		CY 2022	
		No. of Beneficiaries	Amount of Assistance	No. of Beneficiaries	Amount of Assistance
1.1	Medical Access Program (MAP)	237,329	1,527,301,840.64	210,731	1,395,310,206.43
1.2	Medical Access in Malasakit Centers Program (MAM)	31,209	324,547,020.82	44,789	617,271,234.53
3	Medical Access Program for Catastrophic Illnesses	1	600,000.00	0	-
4	Institutional Partnership Program	23	17,700,000.00	62	28,300,000.00
5	Endowment Fund Program	0	-	1	3,000,000.00
6	Medical Transport Vehicle Donation Program (MTVDP)	133	281,829,000.00	376	747,415,000.00
7	Medical Equipment Donation Program	4	63,623,000.00	2	19,580,000.00
8	Calamity Assistance Program*	0	-	20,318	8,584,000.00
9	Medicine Donation Program	283	8,102,250.94	654	11,206,086.80
10	Out-Patient Services	4,535	135,012.85	2,580	190,226.84
11	Medical and Dental Mission	24	325,899.18	8	350,595.16
12	Employees Consultation and Management	18,398	119,412.68	18,051	201,295.80
13	Ambulance Conduction	8	-	0	-
Total		291,480 individuals	2,224,283,437.11	276,151 individuals	2,831,408,645.56
		467 institutions		21,421 families,	

			LGUs, hospitals, & institutions	
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From January to December 2023, the PCSO provided charity assistance and medical services to 291,480 individuals and 467 institutions for a total amount of P2,224,283,437.11. *Table 4* shows the performance of PCSO's charity programs for CYs 2022 and 2023

The succeeding sections show the PCSO's fund provision activities through its charity programs and services.

a. Medical Access Program

The Medical Access Program (MAP) is the flagship program of the PCSO in which patients who need assistance to defray medical expenses are granted a certain amount through the issuance of a Guarantee Letter to help them deal with costly medical expenses.

Table 5. Summary of MAP assistance for CY 2023

Nature of Request	No. of Requests		Amount of Assistance		Total	
	F	M	F	M	No. of Requests	Amount of Assistance
Confinement	61,391	63,862	492,330,534	532,195,938	125,253	1,024,526,473
Chemo Drugs	20,455	6,738	195,797,186	73,701,319	27,193	269,498,505
Dialysis (Treatment)	35	50	338,700	471,200	85	809,900
Dialysis (epo)	43,364	54,148	175,196,498	214,902,480	97,512	390,098,978
Radiation Therapy	1,208	363	10,743,269	3,440,049	1,571	14,183,317
Hemophilia Medicines	131	336	327,576	2,109,299	467	2,436,875
Hemophilia Treatment	-	1	-	10,000	1	10,000
Post-Transplant/ Operative Meds	853	853	9,491,099	9,963,263	1,706	19,454,362
Rheumatoid Arthritis	153	69	1,626,945	870,622	222	2,497,566
Anti-Lupus	282	20	2,420,265	163,589	302	2,583,853
Neuro-Psychiatric Medicines	317	375	1,247,316	1,508,350	692	2,755,666
Laboratory/ Diagnostic Procedures	6,208	4,763	47,225,433	36,363,067	10,971	83,588,500
Psoriasis	150	115	2,205,427	1,616,183	265	3,821,610
Bone Implant	596	1,249	10,958,858	20,975,043	1,845	31,933,902
Idiopathic Thrombocytopenic Purpura (ITP)	156	113	1,660,238	1,043,113	269	2,703,351
Thalassemia	65	45	540,886	349,817	110	890,703
Orphan Disease	8	7	61,718	46,797	15	108,515
Immunocompromised Diseases (IVlg)	28	12	244,506	100,905	40	345,411
PCI Device	4	4	24,000	18,374	8	42,374
Pacemaker	4	3	57,000	26,000	7	83,000

Cochlear Implant	-	1	-	50,000	1	50,000
Valves	4	-	26,000	-	4	26,000
TOTAL	135,412	133,127	952,523,453.59	899,925,407.87	268,539	1,852,448,861.46

For CY2023, PCSO granted 268,539 requests from patients under the Medical Access Program, with assistance amounting to P1,852,448,861.46 (*Table 5*).

The following sections show the PCSO MAP assistance per category.

i. Regular Medical Access Program through PCSO offices

The Regular Medical Access Program (MAP) aids persons with health-related problems in partnership with government and private hospitals, health facilities, medicine retailers, and other partners. Services covered by the program are confinement, erythropoietin (dialysis injection), chemo drugs, specialty medicines, hemodialysis, laboratory (blood chemistry), diagnostic/imaging procedures, and implant/medical devices.

From January to December 2023, the PCSO released P1,527,301,840.64 as Regular MAP assistance to 237,329 beneficiaries, of which 117,964 or 49.70% are males, while 119,365 or 50.30% are females.

The most requested assistance for CY2023 is confinement with 109,910 requests, followed by erythropoietin (dialysis injection) with 94,996 requests, and 20,645 requests for chemo drugs. Other requests of patients are shown in the table below.

Table 6. Summary of Regular MAP Assistance for CY2023

Nature of Request	No. of Requests		Amount of Assistance		Total	
	F	M	F	M	No. of Requests	Amount of Assistance
Confinement	54,578	55,332	422,458,116	439,097,469	109,910	861,555,585
Chemo Drugs	15,668	4,977	143,005,575	50,957,460	20,645	193,963,036
Dialysis (Treatment)	35	48	338,700	461,200	83	799,900
Dialysis (epo)	42,268	52,728	170,799,769	209,476,921	94,996	380,276,689
Radiation Therapy	1,030	303	9,394,284	2,946,049	1,333	12,340,332
Hemophilia Medicines	128	304	277,576	1,645,699	432	1,923,275
Hemophilia Treatment	0	1	0	10,000	1	10,000
Post-Transplant/ Operative Meds	429	538	4,734,658	6,310,805	967	11,045,463
Rheumatoid Arthritis	139	63	1,421,763	794,622	202	2,216,385
Anti-Lupus	273	20	2,299,345	163,589	293	2,462,933
Neuro-Psychiatric Medicines	303	362	1,187,581	1,427,485	665	2,615,067
Laboratory/ Diagnostic Procedures	4,102	2,834	28,183,103	18,581,821	6,936	46,764,924
Psoriasis	80	59	1,090,814	805,167	139	1,895,980
Bone Implant	141	245	2,651,552	4,036,238	386	6,687,789

Idiopathic Thrombocytopenic Purpura (ITP)	95	82	750,338	617,213	177	1,367,551
Thalassemia	59	44	461,186	339,817	103	801,003
Orphan Disease	8	7	61,718	46,797	15	108,515
Immunocompromised Diseases (IVIg)	25	12	229,506	100,905	37	330,411
PCI Device	1	1	6,000	5,000	2	11,000
Pacemaker	3	3	50,000	26,000	6	76,000
Cochlear Implant	0	1	0	50,000	1	50,000
Total	119,365	117,964	789,401,583.77	737,900,256.87	237,329	1,527,301,840.64

ii. Medical Access in Malasakit Centers (MAM) Program

In 2019, Republic Act No. 11463 or the Malasakit Center Act which seeks to establish Malasakit Centers in hospitals run by the Department of Health (DOH) nationwide was signed. These centers serve as a one stop-shop for indigent and financially incapacitated individuals seeking financial and medical assistance. These facilities are established to provide Filipinos with convenient, free, accessible, and efficient medical services.

By the end of year 2023, the PCSO was able to establish PCSO Desks in 159 Malasakit Centers with approved budget nationwide. Further, the PCSO, through the MCs, assisted 31,209 beneficiaries for CY 2023, with a total assistance of P324,547,020.82.

Table 7. MAP Assistance in Malasakit Centers for CY 2023

Nature of Request	No. of Requests		Amount of Assistance		Total	
	F	M	F	M	No. of Requests	Amount of Assistance
Confinement	6,813	8,529	69,872,418	92,498,469	15,342	162,370,887
Chemo Drugs	4,787	1,761	52,791,610	22,743,859	6,548	75,535,469
Dialysis (Epo)	1,096	1,420	4,396,729	5,425,559	2,516	9,822,289
Hemodialysis Treatment	-	2	-	10,000	2	10,000
Radiation Therapy	178	60	1,348,985	494,000	238	1,842,985
Hemophilia Medicines	3	32	50,000	463,600	35	513,600
Post-Transplant/ Operative Meds	424	315	4,756,441	3,652,458	739	8,408,899
Rheumatoid Arthritis	14	6	205,182	76,000	20	281,182
Anti-Lupus	9	-	120,920	-	9	120,920
Neuro-Psychiatric Medicines	14	13	59,735	80,864	27	140,599
Laboratory/Diagnostic Procedures	2,106	1,929	19,042,330	17,781,246	4,035	36,823,576
Psoriasis	70	56	1,114,613	811,016	126	1,925,629
Bone Implant	455	1,004	8,307,306	16,938,806	1,459	25,246,112
Idiopathic Thrombocytopenic Purpura (ITP)	61	31	909,900	425,900	92	1,335,800
Thalassemia	6	1	79,700	10,000	7	89,700
PCI Device	3	3	18,000	13,374	6	31,374
Valves	4	-	26,000	-	4	26,000

Pacemaker	1	-	7,000	-	1	7,000
IMMUNOCOMPROMISED DISEASES (IVIg)	3	-	15,000	-	3	15,000
Total	16,047	15,162	163,121,869.82	161,425,151.00	31,209	324,547,020.82

iii. Medical Access Program – Catastrophic Illnesses

The PCSO MAP also covers assistance for catastrophic illnesses particularly kidney/liver transplant and coronary artery bypass graft. For this year, PCSO helped one individual with assistance amounting to P600,000.00.

b. Institutional Partnership Program

Table 8. List of Recipients under the Institutional Partnership Program for CY 2023

No.	Partner Agency	Amount of Assistance
1	Social Action Center of Pampanga, Inc.	300,000.00
2	The Ruth Foundation for Palliative and Hospice Care	300,000.00
3	Enhancing, Nurturing, Disciplining, Empowering, Restoring Daycare Inc.	300,000.00
4	Specs Foundation Inc.	300,000.00
5	Noordhoff Craniofacial Foundation Philippines, Inc.	300,000.00
6	Childhope Philippines Foundation, Inc	300,000.00
7	Willing Hearts Orphanage, Inc.	300,000.00
8	People's Recovery, Empowerment and Development Assistance (PREDA) Inc.	300,000.00
9	St. Joseph Home for Special Children, Inc.	300,000.00
10	Buklod-Unlad ng Batanagas, Inc.	500,000.00
11	Bahay Tuluyan Foundation, Inc.	300,000.00
12	Haven for the Elderly	300,000.00
13	Bahay Kanlungan (A Haven for Women and Children)	300,000.00
14	Parenting Foundation of The Philippines, Inc.	300,000.00
15	A Home for the Angels Crisis Home for Abandoned Babies Foundation, Inc.	1,000,000.00
16	Tahanang Carmela D'amore Inc.	300,000.00
17	DSWD – Field Office III Regional Home for Girls	300,000.00
18	Children's Joy Foundation, Inc. (Calamba City, Laguna)	300,000.00
19	Children's Joy Foundation, Inc. (Mandaue City, Cebu)	300,000.00
20	Buddhist Compassion Relief Tzu Chi Foundation Philippines, Inc.	300,000.00
21	Children's Joy Foundation, Inc. (Davao City, Davao del Sur)	300,000.00
22	Cebu City Government	10,000,000.00
23	Tahanan ng Pagmamahal Children's Home, Inc.	500,000.00
Total	23	17,700,000.00

c. Medical Transport Vehicle Donation Program

The Medical Transport Vehicle Donation Program (MTVDP) provides Patient Transport Vehicles (PTVs) to provinces, municipalities, and cities located in conflict-stricken or vulnerable communities, as well as the Geographically Isolated and

Disadvantaged Areas (GIDA). These PTVs are used to transport patients requiring immediate medical treatment quickly and safely to, from, and between medical facilities.

For CY 2023, PCSO donated 133 PTVs amounting to P281.83 million to various LGUs nationwide. Below is the list of recipients under the program.

Table 9. List of PTV Recipients for CY 2023

No.	Region	Province	City/ Municipality	Recipient	Amount of Assistance	Date Released
1	CAR	Abra		LGU	2,120,000.00	July 15, 2023
2	CAR	Apayao		LGU	2,120,000.00	July 15, 2023
3	CAR	Benguet		LGU	2,120,000.00	July 15, 2023
4	CAR	Ifugao		LGU	2,120,000.00	July 15, 2023
5	CAR	Kalinga		LGU	2,120,000.00	July 15, 2023
6	CAR	Mt. Province		LGU	2,120,000.00	July 15, 2023
7	CAR	Abra	Peñarrubia	LGU	2,120,000.00	Aug 5, 2023
8	I	Ilocos Sur		LGU	2,120,000.00	Aug 4, 2023
9	IV-A	Cavite	Bacoor	LGU	2,120,000.00	Aug 17, 2023
10	VII	Cebu		LGU	1,989,000.00	Aug 25, 2023
11	I	Ilocos Norte		LGU	2,120,000.00	Sept 23, 2023
12	I	Ilocos Norte	Bacarra	LGU	2,120,000.00	Sept 23, 2023
13	I	Ilocos Norte	Piddig	LGU	2,120,000.00	Sept 23, 2023
14	I	Ilocos Norte	Pagudpud	LGU	2,120,000.00	Sept 23, 2023
15	I	Ilocos Norte	Pasuquin	LGU	2,120,000.00	Sept 23, 2023
16	I	Palawan	Busuanga	LGU	2,120,000.00	October 2, 2023
17	I	Davao de Oro	Pantukan	LGU	2,120,000.00	October 11, 2023
18	I	Nueva Ecija	Palayan	Palayan City Infirmery Hospital	2,120,000.00	October 13, 2023
19	CAR	Benguet	Atok	LGU	2,120,000.00	November 22, 2023
20	VII	Negros Occidental	Binalbagan	LGU	2,120,000.00	December 08, 2023
21	I	Ilocos Norte	Currimao	LGU	2,120,000.00	December 11, 2023
22	I	La Union	Bangar	LGU	2,120,000.00	December 11, 2023
23	I	La Union	Santol	LGU	2,120,000.00	December 11, 2023
24	I	Pangasinan	Bani	LGU	2,120,000.00	December 11, 2023
25	I	Pangasinan	Bautista	LGU	2,120,000.00	December 11, 2023
26	I	Pangasinan	Bolinao	LGU	2,120,000.00	December 11, 2023
27	I	Pangasinan	Mapandan	LGU	2,120,000.00	December 11, 2023
28	I	Pangasinan	Tayug	LGU	2,120,000.00	December 11, 2023
29	II	Isabela	Quirino	LGU	2,120,000.00	December 11, 2023
30	II	Isabela	San Manuel	LGU	2,120,000.00	December 11, 2023
31	III	Nueva Ecija	Llanera	LGU	2,120,000.00	December 11, 2023
32	III	Tarlac	Anao	LGU	2,120,000.00	December 11, 2023
33	IV-A	Batangas	Cuenca	LGU	2,120,000.00	December 11, 2023
34	IV-A	Batangas	Laurel	LGU	2,120,000.00	December 11, 2023
35	IV-A	Batangas	San Pascual	LGU	2,120,000.00	December 11, 2023
36	IV-A	Laguna	Alaminos	LGU	2,120,000.00	December 11, 2023
37	IV-A	Laguna	Cavinti	LGU	2,120,000.00	December 11, 2023
38	IV-A	Laguna	Nagcarlan	LGU	2,120,000.00	December 11, 2023
39	IV-A	Occidental Mindoro	Calintaan	LGU	2,120,000.00	December 11, 2023

40	V	Sorsogon	Donsol	LGU	2,120,000.00	December 11, 2023
41	V	Sorsogon	Gubat	LGU	2,120,000.00	December 11, 2023
42	V	Sorsogon	Irosan	LGU	2,120,000.00	December 11, 2023
43	VI	Iloilo	Guimbal	LGU	2,120,000.00	December 11, 2023
44	CAR	Mt. Province	Besao	Besao District Hospital	2,120,000.00	December 11, 2023
45	I	Ilocos Norte	Banna	LGU	2,120,000.00	December 12, 2023
46	I	Ilocos Sur	Cervantes	LGU	2,120,000.00	December 12, 2023
47	I	Ilocos Sur	Nagbukel	LGU	2,120,000.00	December 12, 2023
48	I	Ilocos Sur	Vigan	LGU	2,120,000.00	December 12, 2023
49	II	Isabela	Dinapigue	LGU	2,120,000.00	December 12, 2023
50	II	Isabela	Gamu	LGU	2,120,000.00	December 12, 2023
51	II	Isabela	Jones	LGU	2,120,000.00	December 12, 2023
52	II	Isabela	Roxas	LGU	2,120,000.00	December 12, 2023
53	II	Isabela	San Agustin	LGU	2,120,000.00	December 12, 2023
54	II	Isabela	San Guillermo	LGU	2,120,000.00	December 12, 2023
55	III	Bataan	Balanga City	LGU	2,120,000.00	December 12, 2023
56	III	Bataan	Bataan General Hospital and Medical Center	LGU	2,120,000.00	December 12, 2023
57	IV-A	Laguna	Luisiana	LGU	2,120,000.00	December 12, 2023
58	IV-A	Occidental Mindoro	Lubang	LGU	2,120,000.00	December 12, 2023
59	IV-A	Quezon	Buenavista	LGU	2,120,000.00	December 12, 2023
60	IV-A	Quezon	Catanauan	LGU	2,120,000.00	December 12, 2023
61	IV-A	Quezon	General Luna	LGU	2,120,000.00	December 12, 2023
62	IV-A	Quezon	Padre Burgos	LGU	2,120,000.00	December 12, 2023
63	V	Camarines Sur	Cabusao	LGU	2,120,000.00	December 12, 2023
64	V	Sorsogon	Sta. Magdalena	LGU	2,120,000.00	December 12, 2023
65	VI	Aklan	Altavas	LGU	2,120,000.00	December 12, 2023
66	VI	Capiz	Cuartero	LGU	2,120,000.00	December 12, 2023
67	VI	Capiz	Dumalag	LGU	2,120,000.00	December 12, 2023
68	CAR	Mt. Province	Barlig	LGU	2,120,000.00	December 12, 2023
69	CAR	Mt. Province	Besao	LGU	2,120,000.00	December 12, 2023
70	CAR	Mt. Province	Natonin	LGU	2,120,000.00	December 12, 2023
71	CAR	Mt. Province	Sadanga	LGU	2,120,000.00	December 12, 2023
72	CAR	Mt. Province	Tadian	LGU	2,120,000.00	December 12, 2023
73	I	Ilocos Sur	Sta. Cruz	LGU	2,120,000.00	December 12, 2023
74	NCR	Metro Manila	Parañaque	Ospital ng Parañaque	2,120,000.00	December 12, 2023
75	III	Nueva Ecija	Lupao	LGU	2,120,000.00	December 14, 2023
76	IV-A	Batangas	San Luis	LGU	2,120,000.00	December 14, 2023
77	IV-A	Laguna	Pangil	LGU	2,120,000.00	December 14, 2023
78	IV-A	Laguna	Siniloan	LGU	2,120,000.00	December 14, 2023
79	V	Marinduque	Gasán	LGU	2,120,000.00	December 14, 2023
80	IV-A	Oriental Mindoro	Magsaysay	LGU	2,120,000.00	December 14, 2023

81	IV-A	Occidental Mindoro	Sta. Cruz	LGU	2,120,000.00	December 14, 2023
82	V	Polangui	Albay	LGU	2,120,000.00	December 14, 2023
83	V	Camarines Sur	Magarao	LGU	2,120,000.00	December 14, 2023
84	VI	Antique	Barbaza	LGU	2,120,000.00	December 14, 2023
85	VII	Cebu	Ronda	LGU	2,120,000.00	December 14, 2023
86	CAR	Benguet	Kibungan	LGU	2,120,000.00	December 14, 2023
87	CAR	Benguet	Itogon	LGU	2,120,000.00	December 14, 2023
88	CAR	Benguet	Sablan	LGU	2,120,000.00	December 14, 2023
89	II	Isabela	Santiago City	LGU	2,120,000.00	December 14, 2023
90	VI	Capiz	Dumarao	LGU	2,120,000.00	December 14, 2023
91	III	Bulacan	San Rafael	LGU	2,120,000.00	December 14, 2023
92	IV-A	Laguna	Kalayaan	LGU	2,120,000.00	December 16, 2023
93	IV-A	Romblon	San Andres	LGU	2,120,000.00	December 16, 2023
94	V	Catanduanes	Panganiban	LGU	2,120,000.00	December 16, 2023
95	V	Masbate	Cataingan	LGU	2,120,000.00	December 16, 2023
96	V	Masbate	Monreal	LGU	2,120,000.00	December 16, 2023
97	V	Camarines Norte	Jose Panganiban	LGU	2,120,000.00	December 16, 2023
98	VI	Capiz	Dao	LGU	2,120,000.00	December 16, 2023
99	IV-A	Oriental Mindoro	Victoria	LGU	2,120,000.00	December 16, 2023
100	IV-A	Laguna	Pila	LGU	2,120,000.00	December 16, 2023
101	CAR	Ifugao	Banaue	LGU	2,120,000.00	December 16, 2023
102	CAR	Ifugao	Kiangnan	LGU	2,120,000.00	December 16, 2023
103	CAR	Ifugao	Asipulo	LGU	2,120,000.00	December 16, 2023
104	CAR	Ifugao	Alfonso Lista	LGU	2,120,000.00	December 16, 2023
105	IV-A	Quezon	Quezon	LGU	2,120,000.00	December 16, 2023
106	I	La Union	San Gabriel	LGU	2,120,000.00	December 16, 2023
107	VI	Capiz	Panay	LGU	2,120,000.00	December 18, 2023
108	VI	Capiz	Pilar	LGU	2,120,000.00	December 18, 2023
109	VI	Antique	Laua-an	LGU	2,120,000.00	December 18, 2023
110	VI	Masbate	San Jacinto	LGU	2,120,000.00	December 18, 2023
111	VI	Aklan	Malinao	LGU	2,120,000.00	December 18, 2023
112	VI	Aklan	Nabas	LGU	2,120,000.00	December 18, 2023
113	CAR	Mt. Province	Bauko	LGU	2,120,000.00	December 18, 2023
114	VI	Iloilo	Igbaras	LGU	2,120,000.00	December 18, 2023
115	X	Bukidnon	Cabanglasan	LGU	2,120,000.00	December 18, 2023
116	IV-A	Laguna	Paete	LGU	2,120,000.00	December 18, 2023
117	VIII	Siquijor	Larena	LGU	2,120,000.00	December 18, 2023
118	VIII	Siquijor	Siquijor	LGU	2,120,000.00	December 18, 2023
119	VIII	Biliran	Culaba	LGU	2,120,000.00	December 18, 2023
120	VIII	Eastern Samar	Hernani	LGU	2,120,000.00	December 18, 2023
121	VIII	Eastern Samar	Oras	LGU	2,120,000.00	December 18, 2023
122	VIII	Leyte	Isabel	LGU	2,120,000.00	December 18, 2023
123	VIII	Leyte	Hilongos	LGU	2,120,000.00	December 18, 2023
124	VIII	Leyte	Barugo	LGU	2,120,000.00	December 18, 2023
125	I	La Union	Burgos	LGU	2,120,000.00	December 18, 2023
126	III	Bulacan	Sta. Maria	LGU	2,120,000.00	December 18, 2023
127	CAR	Benguet	Mankayan	LGU	2,120,000.00	December 18, 2023
128	VIII	Leyte	Mahaplag	LGU	2,120,000.00	December 18, 2023
129	IV-A	Quezon	Tiaong	LGU	2,120,000.00	December 18, 2023

130	VI	Capiz	Ivisan	LGU	2,120,000.00	December 18, 2023
131	II	Isabela	Cordon	LGU	2,120,000.00	December 18, 2023
132	VI	Iloilo	Dueñas	LGU	2,120,000.00	December 18, 2023
133	IV-A	Batangas	San Nicolas	LGU	2,120,000.00	December 22, 2023
Total					281,829,000.00	

d. Medical Equipment Donation Program

Medical Equipment Donation Program refers to the provision of funding assistance to government health institutions to support the upgrading of their medical facilities through acquisition of medical equipment.

In 2023, a total of P63.6 million in assistance was provided to four (4) hospitals for the purchase of various medical equipment, as shown in the following table.

Table 10. *Recipients of the Medical Equipment Donation Program for CY2023*

No.	Recipient	Location	Amount of Assistance
1	Major Danilo A. Atienza Air Base Hospital	Cavite City	18,282,000.00
2	Wallace Air Base Station Medical Infirmary	San Fernando, La Union	8,777,000.00
3	BGen. Benito N. Ebuena Air Base Hospital	Cebu City	18,282,000.00
4	Edwin Andrews Air Base Hospital	Zamboanga City, Zamboanga del Sur	18,282,000.00
Total	4		63,623,000.00

e. Medicine Donation Program

The Medicine Donation Program provides basic medicines and supplies to government and non-government, non-profit organizations, and health facilities to enable them to help sick individuals.

From January to December 2023, the agency donated P8,102,250.94 worth of medicines to 283 LGUs and health/government facilities.

f. Out-Patient Services

Under the Out-Patient Services, PCSO doctors and nurses accommodate the public who need free medical and dental consultation.

For 2023, the Medical Services Department gave free consultations and medicines to 4,535 individuals with assistance amounting to P135,012.85.

g. Medical and Dental Mission

Through the Medical and Dental Mission, the PCSO provides medical consultations, basic dental services like tooth extraction, and basic medicines to various recipients.

In CY 2023, the PCSO conducted 24 medical and dental missions and two (2) special missions in various areas where the agency assisted 5,330 individuals and provided P325,899.18 worth of assistance.

Table 11. Medical and Dental Missions Conducted in CY 2023

No.	Region	Place of Activity	Date of Activity	No. of Beneficiaries	Amount of Assistance
1	IV-A	Brgy. Banay-banay, Lipa City	February 21, 2023	240	79,052.35
2	IV-B	Brgy. Sta. Ana, Taytay, Rizal	March 31, 2023	219	32,468.10
3	V	Brgy. Daang Bukid, Bacoor, Cavite	April 28, 2023	294	37,298.25
4	NCR	Marikina Convention Center	May 22, 2023	142	11,837.75
5	NCR	Nagkakaisang Mamayan sa Barangay, Brgy. Sauyo, Quezon City	June 7, 2023	206	10,810.50
6	NCR	Klinikilayaan Serbisyong Kalusugan para sa Bayan, Noli Me Tangere, Rizal Park	June 11, 2023	121	7,415.96
7	NCR	Brgy. 14 Zone 2 District 2, Dagat-Dagatan, Caloocan City	June 16, 2023	326	8,334.25
8	NCR	Marillac Hills National Training School for Girls & The Haven Center, Muntinlupa City	June 20, 2023	119	3,427.69
9	NCR	Gothong Southern Foundation, Tondo, Manila	June 27, 2023	194	602.55
10	III	Kaisa Convention Hall, Tarlac City	July 14, 2023	256	6,288.13
11	CAR	Lepanto Consolidated Mining, Brgy. Bulalacao, Benguet	July 20, 2023	239	636.8
12	CAR	Lepanto Consolidated Mining, Brgy. Poblacion, Benguet	July 21, 2023	451	540.05
13	IV-A	Brgy. Sto Niño, Cainta, Rizal	August 3, 2023	163	489.3
14	NCR	Missionary of the Poor, San Andres Bukid, Manila	August 4, 2023	208	558.9
15	IV-A	Brgy. Janosa, Talim Island, Rizal	August 11, 2023	246	751.85
16	IV-A	United San Isidro, Waltermart, Taytay, Rizal	August 23, 2023	189	6,362.85
17	IVA	Brgy. Cayabu, Tanay, Rizal	August 24, 2023	188	2,823.15
18	III	San Idelfonso, Bulacan	September 5, 2023	254	5,768.10
19	NCR	Lab for All, Cuneta Astrodome, Pasay City	September 13, 2023	272	0
20	IV-A	Philippine Councilors League, Pililia, Rizal	September 14, 2023	226	5,753.65
21	NCR	National Commission of Seniors Citizens, AMC, Pateros	October 5, 2023	172	9,365.30
22	III	Anao, Tarlac	November 14, 2023	206	39,657.82
23	CAR	Atok, Benguet	November 21, 2023	282	54,001.17

24	III	LGU of Calumpit, Bulacan	December 22, 2023	117	1,654.71
Total				5,330	325,899.18

h. Employees Consultation and Management

This program provides in-house consultations and medicines to employees, their dependents, and retirees. For CY 2023, medical and dental supplies totaling P119,412.68 were used for the consultation and treatment of 18,398 cases.

i. Ambulance Conduction

The Ambulance Conduction is acritical system to ensure the rapid and safe transportation of patients in case of medical emergencies. The ambulance is staffed with paramedics equipped to provide life-saving interventions en route to hospitals. For 2023, PCSO provided free transportation to eight (8) individuals.

2. Compliance with Mandatory Contributions

In compliance with various laws and issuances, PCSO released a total of P7,477,198,396.31 to various institutions in CY 2023.

For 2023, the Department of Finance had the highest share in the PCSO's mandatory contributions amounting to P2,665,781,213.78 which represents the agency's dividends. This is followed by the PhilHealth which received a total of P2,004,610,960.43 as contributions to the Universal Health Care Act (UHC). Pursuant to Republic Act 11223, the PCSO is mandated to remit 40% of its Charity Fund, net of documentary stamp tax payments and mandatory contributions for the UHC.

Also included in the mandatory contributions is the 5% lotto shares for various Local Government Units (LGUs) nationwide in the amount of P382,778,037.08.

Table 12. List of Mandatory Contributions, CY2023 vs CY2022

Legal Basis	Recipient Agency	Amount Released		% Inc/Dec
		CY 2023	CY 2022	
RA 7722	Commission on Higher Education (CHED)	311,216,542.90	266,457,014.90	17%
RA 9165	Dangerous Drugs Board (DDB)	42,257,358.47	39,332,279.10	7%
RA 4564	National Council on Disability Affairs	110,210.47	85,485.22	29%
RA 6847	Philippine Sports Commission	746,172.71	529,309.47	41%
RA 11364	Cooperative Development Authority	126,310.98	709,050.43	-82%
CA 595	Boy Scouts of the Philippines	97,307.31	85,354.14	14%

RA 620	Girl Scouts of the Philippines	85,021.47	92,968.34	-9%
RA 3867	Philippine Red Cross	128,845.58	78,677.83	64%
RA 10072	Philippine Red Cross	99,898.15	84,643.81	18%
RA 4621	Nutrition Foundation of the Philippines	141,024.57	93,941.69	50%
RA 4703	Quezon Institute	113,081.64	88,650.99	28%
RA 11223	Universal Health Care	2,004,610,960.43	2,711,906,184.55	-26%
RA 9513	Department of Energy (DOE)	64,295,450.34	-	
EO Nos. 357, 357-A	Local Government Units (LGUs)	382,778,037.08	395,224,629.26	-3%
RA 7656 (Dividends Law)	Department of Finance (DOF)	2,665,781,213.78	1,568,102,891.25	70%
TOTAL		7,477,198,396.31	7,694,777,265.53	-3%

IV. Non-Financial Highlights

A. Livelihood Generation for Lotto Agents

As of December 31, 2023, PCSO has 6,494 Lotto agents nationwide, in accordance with the requirements of the Philippine Lottery System (PLS).

Table 13. *Lotto Agents, CY 2023*

Area	No. of Lotto Agents
NCR	1,850
NCL	1,111
STBR	1,695
VIS	1,124
MIM	636
TOTAL	6,494

B. STL Authorized Agent Corporations

Area	No. of STL AACs
NCR	10
NCL	25
STBR	17
VIS	17
MIN	27
TOTAL	96

C. Opening of Branch Offices

To be more accessible to PCSO clients especially the gaming public, lotto agents, and the charity beneficiaries, PCSO has set up various branch offices in different provinces/cities nationwide. On October 18, 2024, PCSO opened its 73rd branch office in Abra which is a part of the Mt. Province. By the end of the year, PCSO has 73 Branch Offices nationwide.

Table 14. List of Branch Offices as of December 31, 2023

No.	Branch Office	Provincial Coverage
Northern and Central Luzon		
1	Abra	Abra
2	Apayao	Apayao
3	Aurora	Aurora
4	Bataan	Bataan
5	Benguet	Benguet
6	Bulacan	Bulacan
7	Cagayan	Cagayan
8	Ifugao	Ifugao
9	Ilocos Norte	Ilocos Norte
10	Ilocos Sur	Abra, Ilocos Sur
11	Isabela	Batanes, Isabela
12	Quirino	Quirino
13	Kalinga	Kalinga
14	La Union	La Union
15	Mountain Province	Mountain Province
16	Nueva Ecija	Nueva Ecija
17	Nueva Vizcaya	Nueva Vizcaya
18	Pampanga	Pampanga
19	Pangasinan	Pangasinan
20	Tarlac	Tarlac
21	Zambales	Zambales
Southern Tagalog and Bicol Region		
22	Laguna	Laguna
23	Cavite	Cavite
24	Rizal	Rizal
25	Quezon	Quezon
26	Batangas	Batangas
27	Palawan	Palawan
28	Oriental Mindoro	Oriental Mindoro
29	Camarines Sur	Camarines Sur
30	Albay	Albay
31	Marinduque	Marinduque
32	Sorsogon	Sorsogon
33	Camarines Norte	Camarines Norte
34	Romblon	Romblon
35	Occidental Mindoro	Occidental Mindoro

36	Catanduanes	Catanduanes
37	Masbate	Masbate
Visayas		
38	Cebu	Cebu
39	Eastern Samar	Eastern Samar
40	Guimaras	Guimaras
41	Negros Occidental	Negros Occidental
42	Negros Oriental	Negros Oriental
43	Southern Leyte	Southern Leyte
44	Antique	Antique
45	Leyte	Leyte
46	Bohol	Bohol
47	Biliran	Biliran
48	Aklan	Aklan
49	Capiz	Capiz
50	Iloilo	Iloilo
51	Northern Samar	Northern Samar
52	Western Samar	Western Samar
53	Siquijor	Siquijor
Mindanao		
54	Agusan del Norte	Agusan del Norte
55	Agusan del Sur	Agusan del Sur
56	Bukidnon	Bukidnon
57	Davao del Norte	Davao del Norte
58	Davao del Sur	Davao del Sur
		Camiguin
		Davao de Oro
		Davao Occidental
59	Davao Oriental	Davao Oriental
60	Dinagat Island	Dinagat Island
61	Lanao del Norte	Lanao del Norte
62	Misamis Occidental	Misamis Occidental
63	Misamis Oriental	Misamis Oriental
64	Lanao del Sur	Lanao del Sur
65	North Cotabato	North Cotabato
66	South Cotabato	South Cotabato
		Sarangani
		Maguindanao
67	Sultan Kudarat	Sultan Kudarat
68	Surigao del Norte	Surigao del Norte
69	Surigao del Sur	Surigao del Sur
70	Zamboanga del Norte	Zamboanga del Norte
71	Zamboanga del Sur	Zamboanga del Sur
		Basilan
		Jolo, Sulu
		Tawi-Tawi
72	Zamboanga Sibugay	Zamboanga Sibugay

73	Dinagat Islands	Dinagat Islands
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D. Marketing and Promotional Strategies

a. “Regalong Lotto Ticket Para Kay PCSO Kalaro!” Project

The PCSO launched “Regalong Lotto Ticket Para Kay PCSO Kalaro” Project as part of the marketing strategies of the agency to entice more bettors and enhance public awareness on the various lotto games of PCSO. As the name implies, the PCSO gives out free lotto tickets for every P20 bet for the game celebrating its anniversary, as follows:

Game	Date of Activity
Grand Lotto 6/58	April 19, 2023
Mega Lotto 6/45	May 17, 2023
Super Lotto 6/49	July 13, 2023

b. “Handog Pakabog” Promotions Campaign

Before 2023 ended, the PCSO increased the jackpot prizes of both Ultra Lotto 6/58 and Grand Lotto 6/55 games to P500 million each, as a Christmas gift to its patrons. This initiative is aimed at bringing joy to Filipinos especially those who patronize PCSO gaming products during the holiday season.

E. PCSO Implements the Philippine Lottery System (PLS)

The PCSO has been engaging the services of two gaming providers for the conduct of lotto operations for over two decades. In October 1, 2023, the PCSO launched and implemented the state-of-the-art, unified and integrated Philippine Lottery System (PLS). This modernized the system and enabled the ticket selling, sales generation and ticket validation processes faster and efficient. The PLS is now run by a single operator through a Joint Venture of Philippine Gaming Management Corporation (PGMC), Pacific Online Systems Corporation (POSC), and International Lottery & Totalizator Systems, Inc. (ILTS).

The PLS is compliant with the World Lottery Association (WLA) security control standards.

F. E-Lotto Test Run for Filipinos Anywhere in the World

As part of its digital transformation and in line with the directive of President Ferdinand “Bongbong” Marcos, Jr., the PCSO successfully launched the e-lotto test run on December 15, 2023. The e-lotto is the Philippines’ official online betting platform where qualified Filipinos aged 18 years old and above could play the lotto games, which makes lotto games more accessible to Filipinos all around the world. The e-lotto is a digital version of the traditional lottery games that cater to the evolving needs of players. The e-lotto offers convenience, security and transparency. With the

introduction of e-lotto hub-based platform, bettors can use their mobile phones or PCs to place bets, purchase lottery tickets, and make payments using GCash e-wallets.

F. Corporate Social Responsibility (CSR) Initiatives

The PCSO is committed to serve its stakeholders such as its beneficiaries, clients, its workforce, and the society in general, within the scope of its mandate through the Agency's Corporate Social Responsibility (CSR) initiatives in the areas of education, disaster preparedness, relief programs, medical-related causes for the marginalized sectors, environmental awareness, and volunteerism.

In 2023, the PCSO turned over a total of 2,310 medical and assistive devices such as wheelchairs, crutches, walkers, oxygen tank, and nebulizer, among others, to 27 proponents.

Table 15 List of Proponents for Medical and Assistive Devices for CY 2023

No.	Proponents	No. of Medical Devices Received									
		A	B	C	D	E	F	G	H	I	Total
1	Roxas, Palawan	50	20	20		20	20				130
2	Malay, Aklan					25		25			50
3	Brgy. New Zaniga, Mandaluyong	10									10
4	Brgy. Bukal, Pagbilao, Quezon	25		25	25	25		25		25	150
5	Brgy. Sto. Niño, Cainta	25	10	10							45
6	3rd District of Manila	50			20	25		25			120
7	5th District of Manila	100									100
8	Dinalupihan, Bataan	20		100			20				140
9	Ninth City Council, Tuguegarao City	20	10	10	30	50	50				170
10	Famy, Laguna	40					40				80
11	Brgy. Malhakan, Meycauayan, Bulacan	10	10		20	25	25				90
12	1-Rider Party-list	50									50
13	Lone District of Quirino	100									100
14	Amulung, Cagayan	50	20	20	20						110
15	Januiay, Iloilo	25	15		25		25				90
16	Brgy. General Paulino Santos, City of Koronadal	20									20
17	Tagbina, Surigao del Sur	25				10	15				50
18	GP Partylist	50									50
19	4Ps Partylist	15	15								30
20	2nd District of Antipolo	50									50
21	1st District of Zambales	50					25				75
22	1st District of Northern Samar	50	30	30							110
23	Eastern Samar	25									25
24	1st District of Caloocan	100		100							200
25	Brgy. San Juan, Taytay	25	10		10	10	10				65
26	4Ps Partylist	50									50
27	Municipality of Calatagan, Batangas	25	25	25	25	25		25			150
Total		1,060	165	340	175	215	230	100	0	25	2,310

Legend: A: Wheelchair; B: Walker; C: Crutches; D: Cane; E: BP Apparatus
F: Nebulizer; G: Glucometer; H: Thermal Scanner; I: Pulse Oximeter

Aside from medical devices, PCSO also distributed a total of 50,500 food packs to various beneficiaries in the country such as marginalized individuals and disaster and calamity victims nationwide.

Table 16 No. of Food Packs Distributed for CY 2023

Beneficiaries	No. of Food Packs Distributed
Rear, Assist, Inspire, Support, and Enhance (RAISE) Program	38,955
Indigents	34,315
Senior Citizens	2,000
Overseas Filipino Workers (OFWs)	1,000
Solo Parents	940
Indigenous People	300
Victims of sexual abuse	250
Victims of drug abuse	150
Disaster Preparedness and Relief	11,545
Typhoon victims	4,975
Oil spill victims	2,420
Fire victims	1,976
Evacuees (volcanic eruption)	1,500
Evacuees (armed conflict)	500
Flood victims	174
Grand Total	50,500

G. Gender and Development (GAD) Activities

The PCSO has been a staunch advocate of gender empowerment and equality. It has joined various GAD activities in compliance with the requirements of the Philippine Commission on Women under the Office of the President. It is committed to make the agency a gender responsive institution through its various activities.

i. Women's Month Celebration

In celebration of the 2023 National Women's Month with the theme "*WE for gender equality and inclusive society*", the PCSO, through its Product and Standard Development Department (PSDD), launched the "Super Ticket Para Kay Super Pinay" on March 8, 2024 where a total of 1,910 lotto players at the PCSO Head Office and Branch Offices nationwide, and 431 PCSO employees received free P100.00 worth of Super Lotto 6/49 tickets for every purchase of a single ticket. The marketing activity costed P234,100.00.

Further, on March 10, 2023, the Agency, through its Human Resources Department, hosted a Zumba dance session at the Shaw Plaza Building, Mandaluyong City. Thirty-four (34) participants participated in the activity which was led by Zumba Zen Mark D. Pangalinan.

Also, during the flag honoring ceremonies of PCSO in March 2022, PCSO honored accomplished women in the public sector. Among the distinguished guests were Senator Maria Lourdes Nancy Binay, Supreme Court of the Philippines Associate Justice Maria Filomena D. Singh, Cavite Congresswoman Lani Mercado-Revilla, and Quirino Congresswoman Midy N. Cua.

The PCSO also showed support to gender equality and women's empowerment by wearing purple attire every Wednesdays of March.

ii. PCSO's 2023 GAD Plan and Budget Endorsed

On June 30, 2023, the Philippine Commission on Women (PCW) endorsed PCSO's 2023 GAD Plan and Budget (GPB) after meeting the required five percent (5%) GAD budget allocation and compliance with all the requested revisions in the GPB within the prescribed deadline.

iii. Conduct of Capability-Building and Awareness Activities

a. Gender Mainstreaming Evaluation Framework (GMEF) and GAD Agenda Formulation Workshop



Photo depicts, Ms. Reina P. Olivar, PCSO GAD Consultant/Specialist (seated center) along with Atty. Anna Liza P. Inciong, PCSO GAD Focal Person (seated-4th from left) poses with the attendees during the GMEF and GAD Agenda Formulation Workshop on July 4-5, 2023 held at the Ace Hotel and Suites, Pasig City.

b. Basic GAD Orientation and Harmonized GAD Guidelines (HGDG) Workshop for its PCSO GAD Focal Point System (GFPS)

The PCSO GAD Focal Point System (GFPS) participated in the Basic GAD Orientation and Harmonized GAD Guidelines (HGDG) workshop on October 10-11, 2023, at the Richmond Hotel, Ortigas, Pasig City. During the seminar, the GFPS learned about basic GAD concepts, laws, and issuances, and conducted a HGDG workshop for the GAD programs and activities of PCSO.

c. GAD Orientation for PCSO Employees

The PCSO conducted Gender Sensitivity Training (GST) Workshops for PCSO employees at the Richmond Hotel, Ortigas, Pasig City, in three batches: October 12-13, October 19-20, and November 23-24, 2023. The training aims to achieve several objectives such as raising awareness on GAD concepts, analyzing gender roles in the workplace, identifying factors that influence workplace dynamics, promoting gender-fair language usage, addressing gender bias, understanding relevant laws related to gender mainstreaming, and fostering a commitment to building a gender fair organization. The seminar which was attended by a total of 97 employees was facilitated by GAD Specialist Reina P. Olivar.

d. PCSO Conducts GAD Planning and Budgeting Workshop

On November 28-29, 2023, the PCSO GAD Focal Point System (GFPS) conducted a GAD Planning and Budgeting Workshop where they discussed and finalized the 2024 GAD Plan and Budget (GPB). Further, the GFPS met with the GFPS of the Commission on Higher Education (CHED) to discuss the attribution of the mandatory contribution of PCSO to CHED.

H. Maintenance of Quality Management System (QMS) Certification

The PCSO achieved a significant milestone by securing the ISO 9001:2015 Quality Management System (QMS) Certifications for its gaming, charity programs and support processes. ISO 9001:2015 is an international standard for quality management systems, ensuring that organizations meet customer and regulatory requirements, while continuously improving their operations, products and services. The certification affirms PCSO's commitment to providing high-quality services to the Filipino people while maintaining excellence in the Philippines' charity programs.

On April 3, 2023, the PCSO received its ISO 9001:2015 Certification from TUV Rheinland. The certification covers the management of gaming operations, online lottery draws and prize claims, as well as fund payments (charity and operating) and support processes. The ISO certification is valid from February 20, 2023, to March 8, 2025.

I. Strategic Planning and Performance Review Workshops

The PCSO officials regularly meet to plan and set targets for the upcoming year pursuant to the requirement of the Governance Commission for GOCCs (GCG). It also holds regular performance review to check on the status of achievement of these plans, analyze the gaps and develop catch-up plans to achieve remaining targets.

The Philippine Charity Sweepstakes Office (PCSO) conducted its 2024 Strategic Planning Seminar/Workshop on May 31 to June 2, 2023 at the Seda Lio Hotel, El Nido, Palawan. During the workshop, the PCSO Board of Directors, Assistant General Managers, and Department Managers, discussed the targets that the Agency shall achieve for 2024.



In photo: PCSO Executives and Officials during the Strategic Planning Workshop held at El Nido Palawan (seated from left-right) –Board Secretary VI Atty. Charles Frederick T. Co, Board Secretary V Adrian James Guanzon, Chief of Staff Atty. Lyssa Grace S. Pagano, Board Member (BM) Jennifer Liongson-Guevara, BM Janet De Leon-Mercado, Chairman Junie E. Cua, General Manager Melquiades A. Robles, BM (Ret.) Judge Felix Reyes Jr., Assistant General Manager (AGM) for Administrative Sector Julieta F. Aseo, AGM for Branch Operations Sector Remeliza Jovita Gabuyo, AGM for Gaming, Product Development and Marketing Sector Arnel N. Casas and AGM for Charity Sector Dr. Larry O. Cedro; (standing from left to right) NCR OIC Department Manager (DM) Atty. Eufrazio R. Fufugal, Jr., Security Printing and Production OIC DM Ariel R. De Ocampo, Legal DM Atty. John Derek N. Porciuncula, Resource Speaker Audie B. Masigan, Gaming Technology DM Roger C. Ramirez, Information Technology Services DM May V. Cerelles, Internal Audit Services Manager Ma. Teresita V. Carbonel, Visayas DM Gloria C. Ybañez, Product and Standar Development DM Laila D. Galang, Mindanao OIC DM Ellyn A. Ostan, Southern Tagalog and Bicol Region DM Irma S. Guemo, Executive Assistant VI Atty. Maria Katrina Nicole C. Contacto, Accounting and Budget DM Ma. Cristina J. Gregorio, Treasury DM Belen E. Baltazar, Assets and Supply Management DM Agnes S. Ibero, Medical Services OIC DM Dr. Krisch Trine D. Ramos, Human Resources OIC DM Atty. Anna Marie Gonzales, General Services OIC DM Demosthenes D. Magno, Charity Assistant DM Atty. Marissa O. Medrano and Corporate Planning DM Atty. Anna Liza P. Inciong.

On August 1 and 2, 2023, the PCSO held its 2023 Performance and Operational Review in Baguio City. In the two-day activity, the PCSO Management Committee evaluated the critical factors affecting the accomplishment of targets and discussed catch-up plans to attain the remaining targets.



J. PCSO 89th Anniversary Celebration

PCSO held its 89th Anniversary celebration on October 27, 2023. During the activity, the agency honored various partners and supporters of the agency with a statuette of Lady Charity, as a symbol of their staunch support for the cause of PCSO in the fulfillment of its mandate of raising and providing funds for charity and assistance to various sectors of the society. The Lady Charity Statuette was inspired by the original painting of Pablo Amorsolo in 1938 titled "Philippine Charity Sweepstakes", with Lady Charity spreading her hands over the different sectors the agency was helping during its humble beginnings.

To celebrate its 89th Anniversary, the PCSO set minimum lotto jackpot prizes of its jackpot-bearing games to P89 Million on October 3, 2023. The support given to PCSO products and services enable the PCSO to help thousands of indigent beneficiaries who are in need of medical or financial assistance from the government. This is a way of showing appreciation to PCSO patrons for their unwavering support to the agency's lotto games and charity services.

K. Recognitions

i. PCSO Recognized by GCG as the "Most Improved GOCC"

The Governance Commission for Government-Owned and -Controlled Corporations (GOCC) recognized the PCSO as one of the most improved GOCC on November 20, 2023, during its inaugural GOCC Governance Awards Ceremony held at the Philippine International Convention Center (PICC). The award was given to PCSO for its remarkable accomplishments, outstanding disclosure practices, and high performance rating of 92.03% in its 2022 Performance Scorecard, from only 56.30% rating for 2021.

The Performance Evaluation System (PES) of the GCG is the process of appraising the accomplishments of GOCCs in a given fiscal year, based on a set of performance criteria, targets and weights reported in a performance scorecard.

ii. PCSO Awarded by the PCO during the Freedom of Information (FOI) Summit

The PCSO once again proved its promotion of transparency during the Freedom of Information (FOI) Summit organized by the Presidential Communications Office (PCO) on November 21, 2023, where PCSO was recognized as one of the most requested and high-performing government agencies in the electronic FOI (eFOI) portal.

The award is given to agencies that attain a closure rate of at least 90% for transactions ranging from 250 to 499 requests from Filipinos on the eFOI portal. Requests received by PCSO were related to its Medical Access Program (MAP), lotto concerns, and Small Town Lottery (STL) franchises and operators, among others.

V. Contributions to Nation-Building

A. Tax Remittances

PCSO contributes to nation-building by diligently paying its taxes to the Bureau of Internal Revenue (BIR).

For CY 2023, the Agency paid the BIR a total of P17,520,928,791.45. The Documentary Stamp Tax accounts for 70.00% of all taxes paid, amounting to P12,294,990,304.75 (Table 18).

Table 17. Taxes Paid for CY 2023

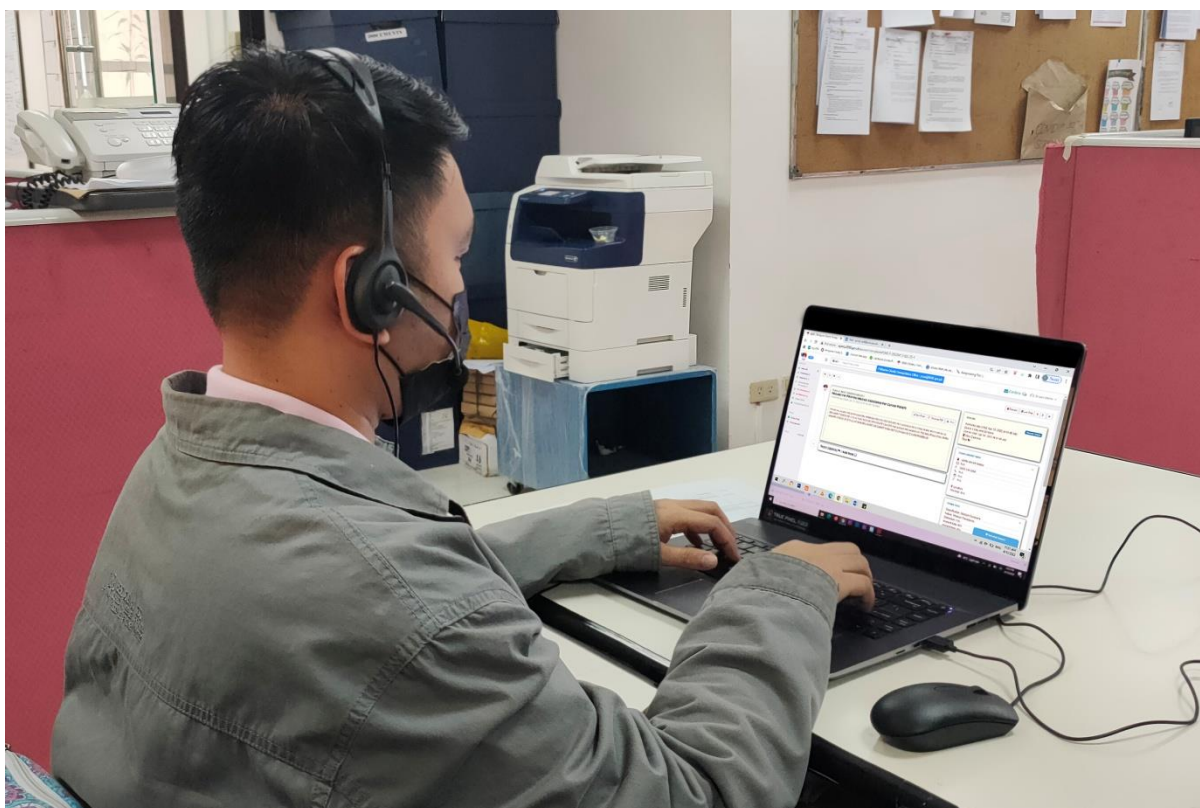
Type of Tax Payment	Amount Paid
Corporate Income Tax	2,388,634,553.00
Creditable Income Taxes Withheld (Expanded)	1,016,807,395.75
Documentary Stamp Tax	12,294,990,304.75
Final Income Tax – 20% winnings	1,175,644,969.31
Taxes Withheld on Horse Race Winners	1,760,000.00
Taxes Withheld on Compensation	172,069,900.76
Value Added Tax and Other Percentage Taxes	471,021,667.88
Total	17,520,928,791.45

B. Dividends

The PCSO, as a GOCC, is mandated to declare and remit at least fifty percent (50%) of its annual net earnings as dividends to the National Government pursuant to Republic Act 7656 or the Dividends Law.

For 2023, the PCSO remitted a total of P2,684,933,915.10 representing dividends to the Bureau of Treasury.

VI. Customer Feedback Mechanisms



To be accessible and responsive to its customers, PCSO employs a variety of methods to generate and act on external feedback, such as inquiries, complaints, suggestions, as well as commendations/compliments made to PCSO.

These methods and mechanisms include the Office of the President's 8888 hotline system, the online feedback, and the official PCSO social media accounts.

A.8888 Hotline

From January to December 2023, the PCSO achieved a 100% resolution rate for calls in the 8888 Hotline, answering and resolving 202 out of 202 concerns/complaints received.

Table 18. Summary of 8888 Hotline for CY 2023

Month	No. of Tickets Received	No. of Tickets Closed	Percentage of Closed Tickets
January	95	95	100%
February	11	11	100%
March	15	15	100%
April	9	9	100%
May	8	8	100%
June	8	8	100%
July	8	8	100%
August	8	8	100%
September	8	8	100%
October	15	15	100%
November	9	9	100%
December	8	8	100%
Total	202	202	100%

A. Online Feedback

PCSO replied to 98.23% of online feedback received in 2023, while the remaining 1.77% (17 concerns) were referred to respective units, as summarized below.

Table 19. Monthly Online Feedback for CY 2023

Month	Received	Replied	Referred
January	69	66	3
February	82	78	4
March	96	96	0
April	92	92	0
May	99	99	0
June	85	85	0
July	68	68	0
August	76	74	2
September	87	86	1
October	81	80	1
November	78	75	3
December	48	45	3
Total	961	944	17

B. PCSO Social Media Accounts

PCSO's official social media accounts also serve as portals and communication channels with the Agency's customers. The public may visit the Agency's official Facebook pages which are www.facebook.com/pcsoofficialsocialmedia and the PCSO Games Online Hub.

VII. Alignment to Government Goals: The 2023 Performance Scorecard

A. 2023 GCG-approved Performance Scorecard

Component						Baseline Data			Target
Objective/Measure			Formula	Weight	Rating System	2020	2021	2022	2023
FINANCE	SO 1	Sustain Revenues							
	SM 1	Gross Revenue/Sales	Actual Accomplishment	20%	(Actual / Target) x Weight	P18.63 Billion	P43.3 Billion	P46.1 Billion	P53.23 Billion
	SM 2	Net Income After Tax (NIAT)	Total Income - Total Operating Expense ¹ and Tax Expense	5%	(Actual / Target) x Weight	N/A	N/A	N/A	P281.32 Million
	SO 2	Improve Collection Efficiency and Budget Utilization							
	SM 3a	Collection Efficiency Rate (Lotto)	Actual Lotto Collections / Amount Due to PCSO ²	7.5%	(Actual / Target) x Weight ³	Cannot be validated	Cannot be validated	At least 98% (with no monthly collection Below 98%)	100%
	SM 3b	Collection Efficiency Rate (STL)	Actual STL Collections / Amount Due to PCSO ⁴	7.5%	(Actual / Target) x Weight ⁵			At least 98% (with no monthly collection Below 98%)	100%
	SM 4	Disbursements Budget Utilization Rate	Total Disbursements/ Total DBM-Approved Corporate Operating Budget <i>(Both net of PS Cost)</i>	5%	(Actual / Target) x Weight	N/A	N/A	90%	90%
		Sub-total		45%					
CUSTOMER	SO 3	Ensure High level of Customer Satisfaction							
	SM 5	Percentage of Satisfied Customers	Number of Respondents who gave a Rating of at Least Satisfactory /	7.5%	(Actual / Target) x Weight	Cannot be validated	96.84% ⁶	90%	90%

INTERNAL PROCESSES			Total Number of Respondents		If Below 80% = 0%				
	SO 4	Comply with Mandatory Contributions							
	SM 6	Payment of Mandatory Contributions	Number of Recipient Agencies that Received 100% of Mandatory Contributions Due for 2023 / Total Number of Recipient Agencies ⁷	25%	(Actual / Target) x Weight	Cannot be validated	72.73%	100% Payment of Mandatory Contributions	100% Payment of Mandatory Contributions
		Sub-total		32.5%					
	SO 5	Improve Process Efficiency							
	SM 7	Percentage of MAP Applications Processed Within Prescribed Period	Number of Guarantee Letters Issued within Prescribed Period ⁸ / Total Number of Applications	5%	(Actual / Target) x Weight	Cannot be validated	Cannot be validated	100%	100%
	SM 8	Percentage of Guarantee Letters Processed Within Prescribed Period (MAP)	Number of Guarantee Letters Utilized Issued with Checks Processed Within Prescribed Period ⁹ / Total Number of GLs Utilized	5%	(Actual / Target) x Weight	Cannot be validated	Cannot be validated	100%	100%
	SM 9a	ISO 9001:2015 Aligned QMS Established	Actual Accomplishment	2.5%	All or nothing	Cannot be validated	Maintained ISO 9001:2015 Certification for the Covered Processes in 2019 and 2020	Maintained ISO 9001:2015 Certification for the Covered Processes in 2019 and 2021	Maintain ISO 9001:2015 Certification for All Processes Covered in 2022
	SM 9b			2.5%	All or nothing				Expansion of Audit Scope for Processing of Prize Claims in selected Branch A
		Sub-total		15%					

LEARNING AND GROWTH	SO 6	Hire, Develop, and Maintain Competent and Motivated Personnel							
	SM 10	Competency Framework of the Organization	Actual Accomplishment	2.5%	All or Nothing	No Competency Assessment Conducted in 2019 and 2020	No Competency Baseline Established	Board-approved Competency Framework composed of the following: 1. Competency Catalogue 2. Competency Framework 3. Competency Tables 4. Competency Matrix 5. Position Profiles and 6. Competency-based Job Descriptions	Board-approved Competency Framework composed of the following: 1. Competency Catalogue 2. Competency Framework 3. Competency Tables 4. Competency Matrix 5. Position Profiles and 6. Competency-based Job Descriptions
	SO 7	Acquire and/or Develop Relevant Technology to Support Internal Processes							
	SM 11	Percentage of Completion of the ISSP	Total Number of Deliverables Due for 2023 Attained / Total Number of Deliverables Due for 2023	5%	(Actual / Target) x Weight	33.33% (1 out of 3 Deliverables)	100%	100% Attainment of 2022 Deliverables (Based on the ISSP 2022-2024 as submitted to or Approved by the DICT)	100% Attainment of 2023 Deliverables ¹⁰ (Based on the ISSP 2022-2024 as submitted to or Approved by the DICT)
		Sub-total		7.5%					
		TOTAL		100%					

¹includes Financial Assistance/Subsidy/Contribution made by PCSO.

²Collections with pending and active cases shall be taken out from the universe during the annual validation.

³Rating will be applied in actual performance per month; Annual rating will be computed based on the average of monthly ratings.

⁴Collections with pending and active cases shall be taken out from the universe during the annual validation.

⁵Rating will be applied in actual performance per month; Annual rating will be computed based on the average of monthly ratings.

⁶Medical Assistance Claimants/Beneficiaries = 97.887%; Prize Claimants = 97.44%; Lotto Outlet Owners/Operators = 95.22%

⁷Total Mandatory Contributions refer to the contributions to various agencies and institutions imposed upon the PCSO by virtue of several laws and executive orders, including Dividends due for the year.

⁸The start date for the process is the date of submission of complete documents and the end date is when the client is notified of the availability of the guarantee letter. The prescribed period shall be based on PCSO's Citizen's Charter as approved by or as submitted to ARTA.

⁹The start date for the process is the date of submission of complete documents and the end date is when the client is notified of the check. The prescribed period shall be based on PCSO's Citizen's Charter as approved by or as submitted to ARTA.

B. 2023 Performance Scorecard Monitoring Report

Component						Annual Target	As of 4th Quarter, 2023
Objective/Measure		Formula	Weight	Rating System			Actual
FINANCE	SO 1	Sustain Revenues					
	SM 1	Gross Revenue/Sales	Actual Accomplishment	20%	(Actual / Target) x Weight	P53.23 Billion	61,456,027,455.88
	SM 2	Net Income After Tax (NIAT)	Total Income - Total Operating Expense ¹ and Tax Expense	5%	(Actual / Target) x Weight	P281.32 Million	P5,807,745,310.11
	SO 2	Improve Collection Efficiency and Budget Utilization					
	SM 3a	Collection Efficiency Rate (Lotto)	Actual Lotto Collections / Amount Due to PCSO ²	7.5%	(Actual / Target) x Weight ³	100%	100.06% (24,491,279,698.37/24,475,667,074.63)
	SM 3b	Collection Efficiency Rate (STL)	Actual STL Collections / Amount Due to PCSO ⁴	7.5%	(Actual / Target) x Weight ⁵	100%	100.17% (14,915,269,202.92/14,889,461,706.83)
	SM 4	Disbursements Budget Utilization Rate	Total Disbursements/ Total DBM-Approved Corporate Operating Budget (Both net of PS Cost)	5%	(Actual / Target) x Weight	90%	105.2% (55,730,892,128.78/53,068,139,208.96)
		Sub-total		45%			
CUSTOMER SATISFACTION	SO 3	Ensure High level of Customer Satisfaction					

INTERNAL PROCESSES	SM 5	Percentage of Satisfied Customers	Number of Respondents who gave a Rating of at Least Satisfactory / Total Number of Respondents	7.5%	(Actual / Target) x Weight If Below 80% = 0%	90%	98.89%
	SO 4	Comply with Mandatory Contributions					
	SM 6	Payment of Mandatory Contributions	Number of Recipient Agencies that Received 100% of Mandatory Contributions Due for 2023 / Total Number of Recipient Agencies ⁷	25%	(Actual / Target) x Weight	100% Payment of Mandatory Contributions	100% Payment of Mandatory Contributions (13 Recipient Agencies/13 Recipient Agencies)
		Sub-total		32.5%			
	SO 5	Improve Process Efficiency					
	SM 7	Percentage of MAP Applications Processed Within Prescribed Period	Number of Guarantee Letters Issued within Prescribed Period ⁸ / Total Number of Applications	5%	(Actual / Target) x Weight	100%	NCR (CAD): 100% (31,485/31,485) BRANCHES (BOS): 99.60% (235,920/236,870)
	SM 8	Percentage of Guarantee Letters Processed Within Prescribed Period (MAP)	Number of Guarantee Letters Utilized Issued with Checks Processed Within Prescribed Period ⁹ / Total Number of GLs Utilized	5%	(Actual / Target) x Weight	100%	NCR (CAD): 100% (27,410/27,410) BRANCHES (BOS): 98.31% (223,736/227,587)

LEA PNI	SM 9a			2.5%	All or nothing	Maintain ISO 9001:2015 Certification for All Processes Covered in 2022	<p>The 3rd party surveillance audit of the TUV Rheinland Philippines was conducted on December 13-15, 2023 with no nonconformities. Hence, the TUV Rheinland recommended the maintenance of the existing certification for:</p> <p>(1) Site 1: Management of Gaming Operations and Processing of Prize Claims including Support Process; and (2) Site 2: Conduct & Management of Online Lottery Draw and Charity Programs.</p> <p>They also recommended the awarding of new ISO certificates for the new sites added:</p> <p>(1) Site 3: Management of Branch Offices Operation specific to Benguet and Quezon Branch Offices and Provision of Data Security Support to Gaming Operations; (2) Site 4: Processing of Prize Claims; and (3) Site 5: Processing of Prize Claims</p>
	SM 9b	ISO 9001:2015 Aligned QMS Established	Actual Accomplishment	2.5%	All or nothing	Expansion of Audit Scope for Processing of Prize Claims in selected Branch A	
		Sub-total		15%			
LEA PNI	SO 6	Hire, Develop, and Maintain Competent and Motivated Personnel					

	SM 10	Competency Framework of the Organization	Actual Accomplishment	2.5%	All or Nothing	Board-approved Competency Framework composed of the following: 1. Competency Catalogue 2. Competency Framework 3. Competency Tables 4. Competency Matrix 5. Position Profiles and 6. Competency-based Job Descriptions	PCSO submitted the following Board Resolutions to the GCG on December 29, 2023: 1. Board Resolution No. 282, s. 2023 approving the Competency Catalogue, Competency Framework, and Competency Tables 2. Board Resolution No. 331, s. 2023 approving the Competency Matrix, Position Profiles, and Competency-based Job Descriptions
	SO	Acquire and/or Develop Relevant Technology to Support Internal Processes					
	SM 11	Percentage of Completion of the ISSP	Total Number of Deliverables Due for 2023 Attained / Total Number of Deliverables Due for 2023	5%	(Actual / Target) x Weight	100% Attainment of 2023 Deliverables ¹⁰ (Based on the ISSP 2022-2024 as submitted to or Approved by the DICT)	Implemented and completed 7 out of 7 deliverables (100%), as follows: 1. Charity Services Information System (CSIS) 2. Medical Services Information System (MSIS) 3. Computerized Accounting System (CAS) 4. Human Resources System (HRS) 5. Modernizing Nationwide IT Infrastructure (MNTI) Project Phase II 6. PCSO Cloud Primary Site (Cloud Services Subscription) 7. Modern Workplace and Office Productivity (Software Licenses, Cloud Security and Management Solutions Subscriptions)
		Sub-total		7.5%			

		TOTAL		100%			

¹includes Financial Assistance/Subsidy/Contribution made by PCSO.

²Collections with pending and active cases shall be taken out from the universe during the annual validation.

³Rating will be applied in actual performance per month; Annual rating will be computed based on the average of monthly ratings.

⁴Collections with pending and active cases shall be taken out from the universe during the annual validation.

⁵Rating will be applied in actual performance per month; Annual rating will be computed based on the average of monthly ratings.

⁶Medical Assistance Claimants/Beneficiaries = 97.887%; Prize Claimants = 97.44%; Lotto Outlet Owners/Operators = 95.22%

⁷Total Mandatory Contributions refer to the contributions to various agencies and institutions imposed upon the PCSO by virtue of several laws and executive orders, including Dividends due for the year.

⁸The start date for the process is the date of submission of complete documents and the end date is when the client is notified of the availability of the guarantee letter. The prescribed period shall be based on PCSO's Citizen's Charter as approved by or as submitted to ARTA.

⁹The start date for the process is the date of submission of complete documents and the end date is when the client is notified of the check. The prescribed period shall be based on PCSO's Citizen's Charter as approved by or as submitted to ARTA.

VIII. Corporate Structure

BOARD OF DIRECTORS



JUNIE E. CUA
Chairperson



MELQUIADES A. ROBLES
General Manager



JENNIFER E. LIONGSON-GUEVARA
Board Member



JUDGE FELIX P. REYES (Ret.)
Board Member



JANET DE LEON MERCADO
Board Member



ATTY. CHARLES FREDERICK T. CO
Board Secretary

JUNIE E. CUA

Chairperson

Date of Assumption to Office: August 1, 2022

Work Experience:

- Chairperson, Philippine Charity Sweepstakes Office, August 1, 2022 - Present
- Representative, Lone District of Quirino, 19th Congress, 2019 – 2022
- Provincial Governor, Province of Quirino, 2010 – 2019
- Representative, Lone District of Quirino, 12th, 13th, and 14th Congress, 2001 – 2010
- Presidential Assistant for Northern Luzon, Office of the President, 1998 – 2001
- Representative, Lone District of Quirino, 8th, 9th, and 10th Congress, 1987 - 1998

Educational Attainment:

- University of the Philippines, Masters in Business Administration (Graduated in 1971)
- University of the Philippines, Business Administration (Graduated in 1967)
- University of the East (Graduated in 1963)
- Butuan Chinese School (Graduated in 1959)

Trainings/Seminars/Orientation Attended:

- Corporate Governance Orientation Program, Institute of Corporate Directors, September 1-2, 2023
- GCG Law, 2022
- 2023 Strategic Planning Workshop, 2022
- Kennedy School of Government, Harvard University

Membership in PCSO Board Committees:

- Chairman, Governance Committee
- Chairman, Audit Committee
- Chairman, Risk Management Committee
- Chairman, Nomination and Remuneration/Compensation Committee

Age : 78 years old

Citizenship : Filipino

MELQUIADES A. ROBLES

Vice-Chairperson and General Manager

Date of Assumption to Office: July 28, 2022

Work Experience:

- Vice-Chairperson and General Manager, Philippine Charity Sweepstakes Office, July 28, 2022 – Present
- Administrator, Light Rail Transit Authority, 2004 – 2010
- Director (Private Sector), Light Rail Transit Authority, 2003 – 2004
- Member, Board of Directors, International Broadcasting Corporation, 1998 – 2003
- Chairman, Firefront Insurance Agency, 2000 – 2014
- Chief Executive Officer, Verbo Media Services Co. Inc., 2001 – 2004
- President, BRM Media Services Co. Inc., 2000 – 2002
- Vice-President, Lumen Gentium Media Marketing Inc., 1994 – 2001
- Advertising Manager, Capitol Publishing Corporation, 1993 – 1994
- Public Relations and Marketing Officer, Academy of Elegance Performance and Social Arts, 1992 - 1993



Educational Attainment:

- Sta. Isabel College of Manila, BA in Music (Graduated in 1989)
- St. Catherine College (Graduated in 1982)
- Llamas Elementary School (Graduated in 1977)

Trainings/Seminars/Orientation Attended:

- Corporate Governance Orientation Program, Institute of Corporate Directors, September 1-2, 2023
- New Government Accounting System, Commission on Audit, July 18-20, 2005
- Infrastructure Finance Global Practice and Asian Experience, World Bank Institute, May 10, 2005 – June 23, 2005
- The Role of Government, E. Zobel Foundation, April 21, 2005
- Professional Managers Program, Ateneo de Manila University, January 1, 1992 - June 1, 1992

Membership in PCSO Board Committees:

- Member, Governance Committee
- Member, Audit Committee
- Member, Risk Management Committee
- Member, Nomination and Remuneration/Compensation Committee

Age : 59 years old

Citizenship : Filipino

JENNIFER LIONGSON-GUEVARA

Board Member

Date of Assumption to Office: October 26, 2022

Work Experience:

- Member, Board of Directors, Philippine Charity Sweepstakes Office, October 26, 2022 – Present
- Secretary, G. Management Consultancy Corporation, July 2021 – Present
- Business Development Manager, Jones Lang La Salle Philippines, Inc., April 2014 – April 2016
- Director of Sales, New World Makati City Hotel, March 2011 – April 2013
- Assistant Director of Sales, Dusit Thani Manila, August 2001 – March 2011
- Sales Manager, Mandarin Oriental Makati, 2000 – 2001
- Sales Executive, Bayview Park Hotel, Manila, 1998 – 2000
- Sales Executive, Crown Peak Gardens Hotel, Subic, 1997 - 1998



Educational Attainment:

- St. Paul University, BS Hotel and Restaurant Management (Graduated in 1996)
- St. Mary's College (Graduated in 1992)
- Flos Carmeli Institution (Graduated in 1988)

Trainings/Seminars/Orientation Attended:

- EL/World Lottery Association Sustainability/Responsible Gaming Seminar, September 27 – 29, 2024
- 2023 Asia Pacific Lottery Association/World Lottery Association Seminar, May 16 – 18, 2023
- Basic Governance for Board Directors for GOCCs, January 20, 2023
- Business Development Course Skills Improvement, Jones Lang La Salle Philippines Inc., May 2014
- Harvard Management, New World Makati City Hotel, November 2012 – January 2013
- Policy Awareness Program, Dusit Thani Manila, December 2006
- Risk Management Awareness, Dusit Thani Manila, November 2006
- Leadership Efficacy and Development, Foundation of Leadership, Dusit Thani Manila, April 2010

Membership in PCSO Board Committees:

- Member, Governance Committee
- Member, Audit Committee
- Member, Risk Management Committee
- Member, Nomination and Remuneration/Compensation Committee

Age : 48 years old

Citizenship : Filipino

JUSTICE FELIX P. REYES (RET.)

Board Member

Date of Assumption to Office: November 14, 2022

Work Experience:

- Member, Board of Directors, Philippine Charity Sweepstakes Office, November 14, 2022 – Present
- Acting Presiding Judge, Lipa City, February 2021 – September 2021
- Acting Presiding Judge, RTC – Taguig City, 2017 – 2019
- Associate Professor, University of the East College of Law, 2016 - 2017
- Acting Presiding Judge, RTC – Calamba City, 2011 – 2013
- Presiding Judge, RTC – Marikina City, 2006 – 2021
- Prosecutor II, Pasay City, 2002 – 2005
- Law Division Chief, Land Registration Authority, 2002
- Acting Deputy Register of Deeds, Quezon City, 2002
- Acting Register of Deeds, Mandaluyong City, 2001
- Acting Chief, LRA Property Division, 2001
- Deputy Register of Deeds, Makati City, 2001
- Senior Lawyer, F.P. Reyes Law Offices, 2016 – 1992 – 2000
- Associate Lawyer, Plaridel C. Jose Law Office, 1987 - 1992



Educational Attainment:

- Far Eastern University Manila, AB Political Science (Graduated in 1981)
- De La Salle Lipa (Graduated in 1977)
- Banaybanay Elementary School (Graduated in 1973)

Trainings/Seminars/Orientation Attended:

- EL/World Lottery Association Sustainability/Responsible Gaming Seminar, September 27 – 29, 2024
- 2023 Asia Pacific Lottery Association/World Lottery Association Seminar, May 16 – 18, 2023
- Basic Governance for Board Directors for GOCCs, January 20, 2023
- Strengthening Criminal Justice Investigative Techniques for Terrorism Cases, July 2019
- Initiative to Address Homegrown Terrorism, January 2019
- Australia-Philippines Counter-Terrorism Study Visit, November 2018
- 58th Annual Educational Conference of the American Judges Association/Foundation, September 2018
- Training Seminar on Special Issues on the Implementation of the Revised Guidelines for Continuous Trial of Criminal Cases for NCJR (Batch 2), August 2018
- Training Needs Assessment on the Production of a Manual on International Humanitarian Law, August 2018

- Roundtable Discussion Knowledge Sharing on Judicial Integrity and Independence, May 2018
- Training on International Humanitarian Law for Judges, Prosecutors, and Law Enforcement Officers, April 2018

Membership in PCSO Board Committees:

- Member, Governance Committee
- Member, Audit Committee
- Member, Risk Management Committee
- Member, Nomination and Remuneration/Compensation Committee

Age : 62 years old

Citizenship : Filipino

JANET DE LEON MERCADO

Board Member

Date of Assumption to Office: January 9, 2023

Work Experience:

- Acting Member, Board of Directors, Philippine Charity Sweepstakes Office, January 9, 2023 – Present
- Property Manager, Jan Olivier Apartment, March 2020 – Present
- Franchisee Express Pay, Payment Center Joanelivert, 2017 - 2019
- Mayor, Taytay LGU, 2013 – 2016
- Vice-Mayor, Taytay LGU, 2007 – 2013
- Councilor, Taytay LGU, 1998 - 2007
- SK Chairman/President, Brgy. San Juan, Taytay, 1992 – 1996
- Producer, Princess Janinah RTW, 1998 - 2007



Educational Attainment:

- Roosevelt College, MA Education (units earned)
- National College of Business and Arts (NCBA), AB English (units earned)
- Lyceum of the Philippines, BS Foreign Service (Graduated in 1992)
- Cainta Catholic College (Graduated in 1988)
- Felix M. San Victorres Elementary School (Graduated in 1984)

Trainings/Seminars/Orientation Attended:

- EL/World Lottery Association Sustainability/Responsible Gaming Seminar, September 27 – 29, 2024
- 2023 Asia Pacific Lottery Association/World Lottery Association Seminar, May 16 – 18, 2023
- Basic Governance for Board Directors for GOCCs, January 20, 2023

Membership in PCSO Board Committees:

- Member, Governance Committee
- Member, Audit Committee
- Member, Risk Management Committee
- Member, Nomination and Remuneration/Compensation Committee

Age : 51 years old

Citizenship : Filipino

CHARLES FREDERICK T. CO

Board Secretary

Date of Assumption to Office: January 25, 2023

Work Experience:

- Board Secretary, Philippine Charity Sweepstakes Office, January 25, 2023 – Present
- Undersecretary, Department of Social Welfare and Development, 2022 – 2023
- Partner, Palafox and Romero Law Firm, 2022
- Associate/Senior Associate, Palafox and Romero Law Firm, 2018 - 2021



Educational Attainment:

- University of the Philippines, Juris Doctor (Graduated in 2017)
- University of the Philippines, BA Public Administration (Graduated in 2012)
- Quezon City Science High School (Graduated in 2006)
- Claret School of Quezon City (Graduated in 2002)

Trainings/Seminars/Orientation Attended:

- Mandatory Continuing Legal Education, MCLE Governing Board, April 4-25, 2022
- Mandatory Continuing Legal Education, MCLE Governing Board, April 4-12, 2019

Membership in PCSO Board Committees:

- Member, Governance Committee
- Member, Audit Committee
- Member, Risk Management Committee
- Member, Nomination and Remuneration/Compensation Committee

Age : 34 years old

Citizenship : Filipino

**PCSO OFFICIALS
OFFICE OF THE GENERAL MANAGER**



MELQUIADES A. ROBLES
General Manager



MA. TERESITA V. CARBONEL
Manager
Internal Audit Services

ATTY. LEAH CHRISTINE F. JIMENEZ
OIC-Manager
Legal Department



ATTY. ANNA LIZA P. INCIONG
Manager
Corporate Planning Department

ADMINISTRATIVE SECTOR



JULIETA F. ASEO
Assistant General Manager



ATTY. ANAMARIE V. GONZALEZ
Manager
Human Resources Department



ERLY B. ESTRELLA
Manager
Assets and Supply Management
Department



BELEN E. BALTAZAR
Manager
Treasury Department



AGNES S. IBERA
Manager
General Services Department

BRANCH OPERATIONS SECTOR



REMELIZA M. GABUYO
Assistant General Manager



ATTY. EUFRACIO R. FUFUGAL, JR.
OIC-Manager
National Capital Region (NCR)
Department



JOSEFINA A. SARSONAS-AGUAS
Manager
Northern and Central Luzon
(NCL) Department



IRMA S. GUEMO
Manager
Southern Tagalog and Bicol
Region (STBR) Department



LADY JADE P. PALABON
OIC-Manager
Visayas Department



ELLYN A. OSTAN
OIC-Manager
Mindanao Department

CHARITY SECTOR



DR. LARRY R. CEDRO
Assistant General Manager



ATTY. MARISSA O. MEDRANO
Manager
Charity Assistance Department



DR. KRISCH TRINE D. RAMOS
Manager
Medical Services Department

GAMING, PRODUCT DEVELOPMENT, AND MARKETING SECTOR



ARNEL N. CASAS
Assistant General Manager



ROGER C. RAMIREZ
Manager
Gaming Technology
Department



LAILA D. GALANG
Manager
Product and Standard
Development Department



ARIEL R. DE OCAMPO
OIC-Manager
Security Printing and
Production Department

MANAGEMENT SERVICES SECTOR



ATTY. LAURO A. PATIAG
Assistant General Manager



MA. CRISTINA J. GREGORIO
Manager
Accounting and Budget



MAY V. CERELLES
OIC-Manager
Information Technology
Services Department

IX. Board Committees

GOVERNANCE COMMITTEE

Chairperson : Junie E. Cua
Members : Melquiades A. Robles
Jennifer e. Liongson-Guevara
Felix P. Reyes
Janet De Leon-Mercado

AUDIT COMMITTEE

Chairperson : Junie E. Cua
Members : Melquiades A. Robles
Jennifer E. Liongson-Guevara
Felix P. Reyes
Janet De Leon-Mercado

RISK MANAGEMENT COMMITTEE

Chairperson : Junie E. Cua
Members : Melquiades A. Robles
Jennifer E. Liongson-Guevara
Felix P. Reyes
Janet De Leon-Mercado

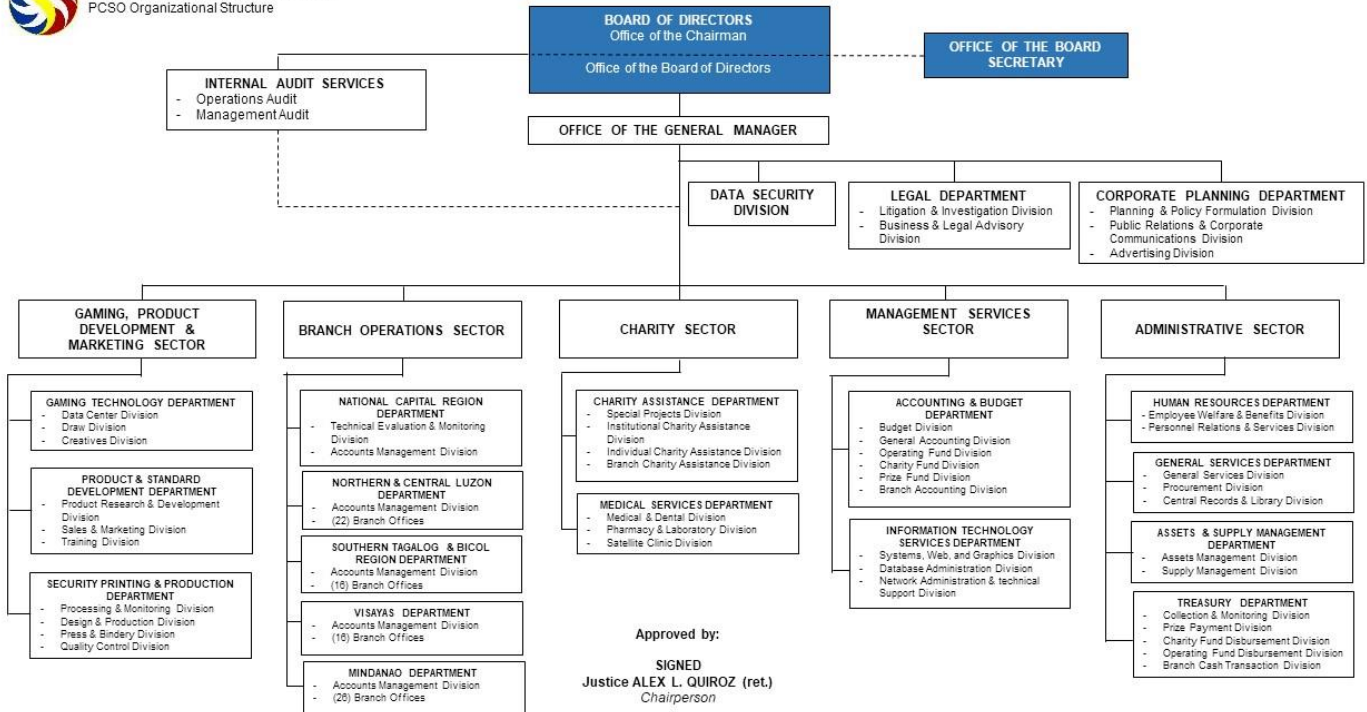
NOMINATION AND REMUNERATION/COMPENSATION COMMITTEE

Chairperson : Junie E. Cua
Members : Melquiades A. Robles
Jennifer E. Liongson-Guevara
Felix P. Reyes
Janet De Leon-Mercado

X. Organizational Structure



Philippine Charity Sweepstakes Office
PCSO Organizational Structure



XI. About PCSO

The Beginning of Lotteries in the Philippines

Lotteries have been in existence in the Philippines as early as 1833. Under the auspices of private enterprises called *Empresa de Reales Loteria Espanolas de Filipinas*, the Spanish Government conducted *loterias* to generate revenues. In fact, our own national hero Dr. Jose Rizal won P6,200.00 in the draw of 1892, while on exile in Dapitan. With the outbreak of the Philippine Revolution, the *loteria* was forced to stop operations. It was not until the early 1930's that the idea of holding lottery games was revived.

In 1932, the first Sweepstakes draw was conducted by the government to raise funds to support sports projects for the Filipino youth through the Philippine Amateur Athletic Federation (PAAF)—the beneficiary of the first draw. The PAAF Sweepstakes was successful, so the Philippine government decided to conduct more draws for the benefit of the Philippine Anti-Tuberculosis Society, now the Philippine Tuberculosis Society (PTS). The draws were held under the auspices of an organization called the *National Charity Sweepstakes*.

The New Sweepstakes Agency

Rather than limiting the sweepstakes to the benefit of the youth or to fighting tuberculosis, the country institutionalized Sweepstakes as a new venture of raising funds for the promotion of public health and general welfare. By March 1935, then President Manuel L. Quezon approved Act 4130 (October 30, 1934), creating the Philippine Charity Sweepstakes (PCS) to replace the National Charity Sweepstakes. Among its beneficiaries were the Philippine Amateur Athletic Federation (PAAF), Philippine Tuberculosis Society (PTS), National Federation of Women's Clubs, Association de Damas de Filipinas, Gota de Leche, Associate of Manila and the Provinces, Philippine Council of Boy Scouts of America, *Asilo Para Invalidos de los Veteranos de la Revolucion*, Child Welfare Center, and other institutions and organizations engaged in charitable and health programs.

Philippine Charity Sweepstakes Office

On June 18, 1954, Republic Act No. 1169 was passed into law to transform the PSC to the Philippine Charity Sweepstakes Office (PCSO) with a mandate to provide charity sweepstakes and lotteries once a month where there are no Sweepstakes draws and races.

Republic Act No. 1169 was later amended by Presidential Decree No. 1157 (June 3, 1977) and Batas Pambansa Blg. 42 (September 24, 1979). Over the years, special laws and executive issuances were passed directing PCSO to provide funds for other priority programs of the Government, including, but not limited to the following:

- RA 7660 – Documentary Stamp Tax (BIR); 10% of lotto and Keno gross sales and P 1.20 per booklet of sweepstakes tickets

- RA 6847 – Six (6) Sweepstakes Draws per year as contribution to the Philippine Sports Commission Program
- RA 7722 – 1% of lotto gross sales to the Commission on Higher Education
- RA 7835 – 10% of Charity Fund to the Comprehensive and Integrated Shelter and Urban Development Financing Program (National Shelter Program)
- RA 8042 – Sec.20 and 77 of the Omnibus Rules provides for the appropriation of P10 Million for the Shared Government Information System on Migration (SGISM) under the Department of Foreign Affairs
- RA 8042 – Article IX Section 37 (Migrant Workers Act of 1995) – P150 million from the proceeds of lotto draws taken from the Charity Fund for the Congressional Migrant Workers Scholarship Fund
- RA 8175 – 10% net earnings of PCSO from its lotto operations for the Philippine Crop Insurance Program
- RA 8313 – P 100 million from lotto agents for the upgrading of the Quirino Memorial Medical Center
- RA 8371– P50 Million contribution to the National Commission on Indigenous Peoples for the Ancestral Domain Fund
- RA 8492 – P250 Million from the annual net earnings from lotto for the Museum Endowment Fund
- RA 9165 – 10% share on all unclaimed and forfeited sweepstakes and lotto prizes but not less than P12 Million per year as special account in the general fund of Dangerous Drugs Board
- E.O. 201, s. 2003 – P1 Billion Stand-by fund for the financial requirement for Severe Acute Respiratory Syndrome (SARS) awareness and health promotion campaign
- E.O. 218, s. 2000 – P1 Billion Stand-by fund for the operations and programs of the Philippine Drug Enforcement Agency
- E.O. 280, s. 2004 – P250 Million Stand-by fund for the financial requirements of the Avian Influenza or Bird Flu Viruses
- E.O. 357-A – 5% Lotto share of local government units from the Charity Fund

Revenue Sources

The PCSO has four core products in the market: (1) Lotto [On-line Lottery Games (6 pick) and On-line Digit Games]; (2) Sweepstakes [Traditional Sweepstakes and Hybrid Sweepstakes (Scratch It Tickets)]; (3) Keno (Lotto Express); and (4) Small Town Lottery (STL).

Lotto (on-line lottery) games are broadcasted nationwide over National Channel witnessed by representatives from the Commission on Audit (COA) at every stage of the draw and judges from the private sector for transparency.

From traditional perforated sweepstakes tickets, PCSO now offers hybrid Sweepstakes Scratch It Tickets (i.e., combining sweepstakes and Instant Win) where

players can have the chance to win P20 to P500,000.00 with a purchase of just one share worth P20.00.

Keno is an online game of chance that is like the online roulette game in the casinos but with slight variations.

Sweepstakes has steadily evolved in design and features to conform with the gaming public's preference for interactive games.

Similarly, by January 2015, the PCSO Board determined and declared Small Town Lottery (STL) as part of the agency's regular products; and which for accounting purposes, shall be declared as part of gross receipts.

Currently, the schedule of PCSO games is as follows:

Draw Schedule

GAME	DRAW FREQUENCY	NATURE
2D Lotto	Daily (2pm, 5pm, 9pm)	On-line Lottery Game
3D Lotto	Daily (2pm, 5pm, 9pm)	On-line Lottery Game
4D Lotto	9pm (Monday, Wednesday, Friday)	On-line Lottery Game
6D Lotto	9pm (Tuesday, Thursday, Saturday)	On-line Lottery Game
Lotto 6/42	9pm (Tuesday, Thursday, Saturday)	On-line Lottery Game
Mega Lotto 6/45	9pm (Monday, Wednesday, Friday)	On-line Lottery Game
Super Lotto 6/49	9pm (Tuesday, Thursday, Sunday)	On-line Lottery Game
Grand Lotto 6/55	9pm (Monday, Wednesday, Saturday)	On-line Lottery Game
Ultra Lotto 6/58	9pm (Tuesday, Friday, Sunday)	On-line Lottery Game
STL Pares	Daily (10:30am, 3:00 pm, 7:00pm)	Departmentalized STL Draws
STL Swer2	Daily (10:30am, 3:00 pm, 7:00pm)	
STL Swer3	Daily (10:30am, 3:00 pm, 7:00pm)	

XII. Mandate/Enabling Law: RA 1169 (as amended)

REPUBLIC ACT NO. 1169

H.B. NO. 1305
Third Congress

REPUBLIC ACT NO. 1169

(As amended by Batas Pambansa Blg. 42 and Presidential Decree No. 1157)

“AN ACT PROVIDING FOR CHARITY SWEEPSTAKES, HORSE RACES, AND LOTTERIES”

Be it enacted by the Senate and House of Representatives of the Philippines in Congress assembled:

SECTION 1. The Philippine Charity Sweepstakes Office. — The Philippine Charity Sweepstakes Office, hereinafter designated the Office, shall be the principal government agency for raising and providing for funds for health programs, medical assistance and services, and charities of national character, and as such shall have the general powers conferred in section thirteen of Act Numbered One thousand four hundred fifty-nine, as amended, and shall have the authority:

A. To hold and conduct charity sweepstakes races, lotteries, and other similar activities, in such frequency and manner, as shall be determined, and subject to such rules and regulations as shall be promulgated by the Board of Directors.

B. Subject to the approval of the Minister of Human Settlements, to engage in health and welfare-related investments, programs, projects and activities which may be profit-oriented, by itself or in collaboration, association or joint venture with any person, association, company or entity, whether domestic or foreign, except for the activities mentioned in the preceding paragraph (A), for the purpose of providing for permanent and continuing sources of funds for health programs, including the expansion of existing ones, medical assistance and services, and/or charitable grants: Provided, That such investments will not compete with the private sector in areas where investments are adequate, as may be determined by the National Economic and Development Authority.

C. To undertake any other activity that will enhance its funds generation operations and funds management capabilities, subject to the same limitations provided for in the preceding paragraph.

It shall have a Board of Directors, hereinafter designated the Board, composed of five members who shall be appointed, and whose compensation and term of office shall be fixed, by the President (Prime Minister). [Amended by Batas Pambansa Blg. 42 dated 24 September 1979]

SECTION 2. The general manager shall be appointed by the Board of Directors, and he can be removed or suspended only for cause as provided by law. He shall have the direction and control of the Office in all matters which are not specifically reserved for action by the Board. Subject to the approval of the Board of Directors, he shall also appoint the personnel of the Office, except the Auditor and the personnel of the Office of the Auditor who shall be appointed by the Auditor General.

SECTION 3. Operating expenses. — The operating expenses of the Office shall be paid from its receipts.

SECTION 4. Holding of sweepstakes. — The Office shall hold charity horse race sweepstakes under such regulations as shall be promulgated by the Board in accordance with Republic Act No. 309: Provided, however, That when the holding of a sweepstakes race to determine prizes is impossible due to war, public calamity, or other unforeseen or fortuitous event, or when there is no sufficient number of horses to determine the major prizes, the Board of Directors may determine the procedure to be followed in the distribution of prizes in the most just, equitable, and expeditious manner. The horse races and the sale of tickets in the said sweepstakes shall be exempted from all taxes, except that each ticket shall bear a twelve-centavo internal revenue stamp and that from that from the total prize fund as provided herein from the proceeds of the sale of tickets there shall be deducted an amount equivalent to five per centum of such total prize fund, which shall be paid to the Bureau of Internal Revenue not later than ten days after each sweepstakes in lieu of the income tax heretofore collected from sweepstakes prize winners:

Provided, however, that any prizes that may be paid out from the resulting prize fund, after said five per centum has been deducted, shall be exempted from income tax. The tickets shall be printed by the Government and shall be considered government securities for the purposes of penalizing forgery or alteration. [As amended by Presidential Decree No. 1157 dated 3 June 1977].

SECTION 5. The Board of Directors of the Philippine Charity Sweepstakes is hereby authorized to fix heights of racehorses to run in each sweepstakes race as provided for in this Act.

Only horses born in the Philippines that have run for a prize previously in any race may participate in any sweepstakes race under this Act. The Board of Directors of the Philippine Charity Sweepstakes shall fix the dates of registration, measurement, and declaration of horses to participate in any sweepstakes race. No horse owner shall be permitted to register more than one entry that may participate in any sweepstakes race.

SECTION 6. Allocation of Net Receipts. — From the gross receipts from the sale of sweepstakes tickets, whether for sweepstakes races, lotteries, or similar activities, shall be deducted the printing cost of such tickets, which in no case shall exceed two percent of such gross receipts to arrive at the net receipts. The net receipts shall be allocated as follows:

A. Fifty-five percent (55%) shall be set aside as a prize fund for the payment of prizes, including those for the owners, jockeys of running horses, and sellers of winning tickets. Prizes not claimed by the public within one year from date of draw shall be considered forfeited and shall form part of the charity fund for disposition as stated below.

B. Thirty percent (30%) shall be set aside as contributions to the charity fund from which the Board of Directors, in consultation with the Ministry of Human Settlement on identified priority programs, needs, and requirements in specific communities and with approval of the Office of the President (Prime Minister), shall make payments or grants for health programs, including the expansion of existing ones, medical assistance and services and/or charities of national character, such as the Philippine National Red Cross, under such policies and subject to such rules and regulations as the Board may from time establish and promulgate.

The Board may apply part of the contributions to the charity fund to approved investments of the Office pursuant to Section 1 (B) hereof, but in no case shall such application to investments exceed ten percent (10%) of the net receipts from the sale of sweepstakes tickets in any given year.

Any property acquired by an institution or organization with funds given to it under this Act shall not be sold or otherwise disposed of without the approval of the Office of the President (Prime Minister), and that in the event of its dissolution all such property shall be transferred to and shall automatically become the property of the Philippine Government.

C. Fifteen (15%) percent shall be set aside as contributions to the operating expenses and capital expenditures of the Office.

D. All balances of any funds in the Philippine Charity Sweepstakes Office shall revert to and form part of the charity fund provided for in paragraph (B), and shall be subject to disposition as above stated.

The disbursements of the allocation herein authorized shall be subject to the usual auditing rules and regulations. [As amended by Batas Pambansa Blg. 42 dated 24 September 1979].



SECTION 7. Annual Report of the Board. – The Board shall submit, during the month of July of each year, a report to the President of the Philippines and to both House of Congress on the activities of the Office.

SECTION 8. Acts penalized. – The following shall be punished by imprisonment of not less than one month and not more than three years:

(a) Any person who, without being a duly authorized agent of the Office, sells tickets of the Office, or, being such agent, sells tickets, fractions or coupons thereof not issued by the Office, representing or tending to represent an interest in tickets issued by the Office.

(b) Any person who sells tickets issued by the Office at a price greater than the price stated on the ticket.

(c) Any officer or employee of a hospital or other charitable or hygienic institution or organization who uses funds obtained from the Office under this Act for purposes other than those herein authorized.

SECTION 9. Powers and Functions of the Board of Directors. — The Board of Directors of the Office shall have the following powers and functions:

- A. To adopt or amend such rules and regulations to implement the provisions of this Act.
- B. Consistent with the purposes of this Act, to determine and approve the most effective organizational framework for the Office and its staffing pattern; to fix the salaries and determine the reasonable allowances, bonuses, and other incentives of its officers and employees as may be recommended by the General Manager; and to prescribe the manner of hiring and compensating on a contractual basis such sales and other personnel as may be required for its operations, subject to pertinent civil service and compensation laws.
- C. To contract loans, credits, and indebtedness, whether domestic or foreign, on such terms and conditions as it may deem appropriate for the accomplishment of its purposes, subject to applicable laws, rules, and regulations.
- D. To promulgate rules and regulations for the operation of the Office and to do such act or acts as may be necessary for the attainment of its purposes and objectives.

SECTION 10. The Board of Directors of the Sweepstakes, with the approval of the President of the Philippines, shall promulgate rules and regulations for the holding of lotteries; shall fix the number and price of the tickets for the same and number of tickets usually given gratis to the ticket vendors; fix the number and amount of prizes; fix the date when the sale of tickets shall close; and designate the dates and place or places where such lotteries shall be held.

SECTION 11. Laws affected. — Act No. 430, as amended by Commonwealth Act Nos. 301 and 546 and by Republic Acts Nos. 72 and 574, and all other Acts or parts thereof,

except Commonwealth Act No. 595 and Republic Act No. 620, inconsistent with the provisions of this Act, are hereby repealed.

SECTION 12. Date of Effectivity. — This Act shall take effect upon its approval.

Approved, June 18, 1954.

XIII. Financial Statements (Audited Figures)

STATEMENT OF MANAGEMENT RESPONSIBILITY



STATEMENT OF MANAGEMENT'S RESPONSIBILITY FOR FINANCIAL STATEMENTS

The Management of the Philippine Charity Sweepstakes Office (PCSO) is responsible for the preparation and fair presentation of the financial statements, including the schedules attached therein, for the years ended December 31, 2023 and 2022, in accordance with the prescribed financial reporting framework indicated therein, and for such internal control as Management determines is necessary to enable the preparation of financial statements that are free from material misstatements, whether due to fraud or error.

In preparing the financial statements, Management is responsible for assessing the PCSO's ability to continue as a going concern, disclosing, as applicable matters related to going concern and using the going concern basis of accounting unless Management either intends to liquidate the PCSO or to cease operations, or has no realistic alternative but to do so.

The Board of Directors is responsible for overseeing the PCSO's financial reporting process.

The Board of Directors reviews and approves the financial statements, including the schedules attached therein, and submits the same to the stake holders and other uses.

The Commission on Audit has examined the financial statements of the PCSO in accordance with the international Standards of Supreme Audit Institutions, and in its report to the Board of Directors, has expressed its opinion on the fairness of presentation upon completion of such audit.

MELQUIADES AYPÁ ROBLES
General Manager

Date: 14 February 2024

MA. CRISTINA J. GREGORIO
Manager
Accounting and Budget Department
Date: Feb. 13, 2024

ATTY. LAURO A. PATIAG
AGM for Management Services Sector
Date: Feb. 14, 2024

STATEMENT OF FINANCIAL POSITION

PHILIPPINE CHARITY SWEEPSTAKES OFFICE STATEMENT OF FINANCIAL POSITION (ALL FUNDS)

As at December 31, 2023 and 2022
(In Philippine Peso)

	Notes	2023	2022 (As Restated)
ASSETS			
CURRENT ASSETS			
Cash and cash equivalents	5	P 20,382,429,275	P 20,342,765,415
Other investments	6	5,969,306,875	2,642,745,021
Receivables	7	5,200,542,311	5,951,922,646
Inventories	8	85,068,392	132,689,075
Other current assets	9	83,083,199	70,001,101
Total Current Assets		31,720,430,052	29,140,123,258
NON-CURRENT ASSETS			
Financial assets	10	2,736,980,793	2,928,093,119
Investment property	11	278,139,242	278,363,825
Property, plant and equipment - net	12	6,343,017,879	1,012,395,564
Intangible assets	13	104,861,939	162,913,321
Deferred tax assets	15.1	758,005,433	562,526,717
Other non-current assets	14	8,647,567,547	7,503,756,159
Total Non-Current Assets		18,868,572,833	12,448,048,705
TOTAL ASSETS		50,589,002,885	41,588,171,963
LIABILITIES AND EQUITY			
CURRENT LIABILITIES			
Financial liabilities	16	10,124,668,071	8,132,437,880
Inter-agency payables	17	1,299,923,588	2,257,367,647
Intra-agency payables		51,784	51,784
Provision	18	1,175,193,876	584,302,828
Other current liabilities	19	3,881,380,045	4,081,546,765
Total Current Liabilities		16,481,217,364	15,055,706,904
NON-CURRENT LIABILITIES			
Financial liabilities	16	5,263,604,298	-
Deferred credits	20	168,213,967	151,865,968
Trust liabilities	21	8,377,024,573	7,422,801,481
Provision	18	281,491,814	241,189,540
Total Non-Current Liabilities		14,090,334,652	7,815,856,989
TOTAL LIABILITIES		30,571,552,016	22,871,563,893
Retained earnings		20,012,679,658	18,725,366,504
Other comprehensive income/(loss)		4,771,211	(8,758,434)
EQUITY	22	20,017,450,869	18,716,608,070
TOTAL LIABILITIES AND EQUITY		P 50,589,002,885	P 41,588,171,963

The notes on pages 10 to 100 form part of these Financial Statements

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STATEMENT OF COMPREHENSIVE INCOME

PHILIPPINE CHARITY SWEEPSTAKES OFFICE
STATEMENTS OF COMPREHENSIVE INCOME
(ALL FUNDS)
 For the Years Ended December 31, 2023 and 2022
 (In Philippine Peso)

	Notes	2023	2022 (As Restated)
Income			
Service and business income		62,005,291,857	57,735,208,520
Gains		30,054,072	52,571,133
Other non-operating income		8,850,717	9,327,856
Total Income	23	62,044,196,646	57,797,107,509
Operating Expenses			
Personal services expenses		1,100,383,361	1,084,909,317
Maintenance and other operating expenses		49,049,312,229	42,734,068,132
Financial expenses		84,720,939	13,028,224
Non-cash expenses		1,359,833,991	2,152,718,616
Total Operating Expenses	24	51,594,250,520	45,984,724,289
Profit / (Loss) before tax		10,449,946,126	11,812,383,220
Income tax expense / benefit	15.1	1,597,654,845	1,840,816,383
Income tax expense / benefit - deferred	15.1	(195,478,716)	(498,279,991)
Profit / (Loss) After Tax		9,047,769,997	10,469,846,828
Financial Assistance/Subsidy/Contribution	24	5,221,056,543	6,142,401,580
NET INCOME / (LOSS)		3,826,713,454	4,327,445,248
Other comprehensive income/(loss)		13,529,645	(13,807,232)
TOTAL COMPREHENSIVE INCOME		3,840,243,099	4,313,638,016

The notes on pages 10 to 100 form part of these Financial Statements

STATEMENT OF CHANGES IN EQUITY

PHILIPPINE CHARITY SWEEPSTAKES OFFICE
STATEMENT OF CHANGES IN EQUITY
(ALL FUNDS)
For the Years Ended December 31, 2023 and 2022
(In Philippine Peso)

		Cumulative Changes in Fair Value of Investments (Note 22)		Retained Earnings/(Deficit) (Note 22)		TOTAL
BALANCE AT JANUARY 1, 2022	P	5,048,798	P	17,209,236,086	P	17,214,284,884
CHANGES IN EQUITY FOR 2022						
Add/(Deduct):						
Payment of dividends				-		-
Forfeitures				-		-
Transfer to charity fund				-		-
Dividends payable				(2,811,314,830)		(2,811,314,830)
Comprehensive income		(13,807,232)		4,300,170,588		4,286,363,356
Prior year's adjustments				27,274,660		27,274,660
				-		-
RESTATED BALANCE AT DECEMBER 31, 2022	P	<u>(8,758,434)</u>	P	<u>18,725,366,504</u>	P	<u>18,716,608,070</u>
CHANGES IN EQUITY FOR 2023						
Add/(Deduct):						
Payment of dividends				-		-
Forfeitures				-		-
Transfer to charity fund				-		-
Dividends payable				(2,539,400,300)		(2,539,400,300)
Comprehensive income		13,529,645		3,826,713,454		3,840,243,099
BALANCE AT DECEMBER 31, 2023	P	<u>4,771,211</u>	P	<u>20,012,679,658</u>	P	<u>20,017,450,869</u>

The notes on pages 10 to 100 form part of these Financial Statements

STATEMENT OF CASH FLOWS

PHILIPPINE CHARTY SWEEPSTAKES OFFICE
STATEMENT OF CASH FLOWS
(ALL FUNDS)
For the Years Ended December 31, 2023 and 2022
(In Philippine Peso)

	Notes	2023	2022
CASH FLOWS FROM OPERATING ACTIVITIES			
Cash Inflows			
Sales	P	28,131,156,848 P	21,053,465,809
Share from small town lottery / bingo milyonaryo / perlyahan		-	2,018,340
STL agent - remittances		14,913,948,975	14,814,358,524
Share from scratch tickets		125,051,053	139,134,888
Interest income		49,209,407	18,425,447
Miscellaneous income		17,919,136	10,367,131
Other service income		129,294,537	112,664,058
Application / Filing / Processing Fees		21,874,150	7,679,500
Inspection / Installation Fee		4,127,954	14,863,723
Fines and penalties		29,636,916	7,496,214
Collection of accounts receivable		1,172,209	10,949,334
Miscellaneous receivables / Cash collections		38,122,481	23,439,751
Cash bond / Performance bond / Bidder's bond		1,223,164,565	1,132,992,195
Guaranty deposits		-	4,600,506
Cash collection (For payment of employee's loans/GSIS, Pag-ibig, Philhealth, etc.)		482,976	621,047
Cash collection (For provident fund, Seu dues, etc)		-	95,107,035
Fund transfer to / From other branches / Office of the department manager (Region)		9,039,025	64,416,123
Fund transfer to home office		5,230,035,641	4,596,443,784
Total Cash Inflows		49,924,296,953	41,909,044,277
Cash Outflows			
Prize fund expenses		10,238,085,215	4,478,227,154
Maintenance and other operating expenses		1,748,750,629	1,395,891,842
Payments made to bureau of internal revenue		15,314,617,502	13,969,404,947
Charity fund expenses		5,753,924,379	6,146,942,791
Personal services expenses		977,273,762	1,114,488,481
Inventories - office supplies, thermal rolls and betalips, etc.		314,186,163	175,941,510
Payment of liabilities		1,989,650,550	1,375,009,063
Cash advance / Due from officers and employees		412,426,107	188,348,588
Payments made to GSIS, Pag-ibig, Philhealth, etc.		68,585,729	35,522,755
Prepayments		152,807,844	5,579,303
Refund of cash bond / Performance bond / Bidder's bond		1,167,607,314	963,181,411
Payment of other liabilities		251,870,102	560,284,549
Fund transfer to / from other branches / Office of the department manager (Region)		68,192,126	81,824,434
Fund transfer to home office		5,195,272,671	4,661,400,010
Total Cash Outflows		43,561,260,113	36,430,345,438
Net Cash Provided by/(Used in) Operating Activities		6,373,046,840	6,278,698,839
CASH FLOWS FROM INVESTING ACTIVITIES			
Cash Inflows			
Maturity of investment in bond		200,000,000	-
Termination of investments		160,710,735	314,365,324
Reversal of acquired intangible asset		-	149,995,000
Disposal of assets		19,680	23,184
Total Cash Inflows		360,730,415	464,383,508
Cash Outflows			
Investment and other marketable securities		3,286,771,548	420,113,982
Other assets		-	2,562
Purchase of equipment		148,481,941	4,402,633
Purchase of IT equipment		55,025,478	251,925,526
Purchase of motor vehicle		83,415,829	19,500,000
Purchase of furniture and fixtures		2,157,410	1,036,716
Purchase of medical dental / hospital equipment		254,400,000	99,478,500
Purchase of other machinery and equipment		199,920,000	921,876
Purchase of communication equipment		-	27,800
Purchase of intangible asset		9,000,000	149,995,000
Construction of office building		6,858,630	11,062,202
Purchase of other property, plant and equipment		219,259	943,600
Leasehold improvement / Renovation		2,282,966	2,835,058
Total Cash Outflows		4,028,331,181	962,265,556
Net Cash Provided by/(Used in) Investing Activities		(3,667,600,766)	(497,882,047)
CASH FLOWS FROM FINANCING ACTIVITIES			
Cash Outflows			
Principal payment of finance lease		-	-
Payment of dividend		2,665,781,214	1,568,102,891
Total Cash Outflows		2,665,781,214	1,568,102,891
Net Cash Provided by/(Used in) Financing Activities		(2,665,781,214)	(1,568,102,891)
INCREASE / (DECREASE) IN CASH AND CASH EQUIVALENTS		39,663,860	4,212,713,901
CASH AND CASH EQUIVALENTS, JANUARY 1		20,342,765,415	16,130,051,514
CASH AND CASH EQUIVALENT, DECEMBER 31	6 P	20,382,429,275 P	20,342,765,415

The notes on pages 10 to 100 form part of these Financial Statements

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XIV. Omnibus Statement of Compliance

We, the appointive Directors and General Manager, of the **Philippine Charity Sweepstakes Office** affirm that:

1. There was a concerted effort to comply with all the requirements of the Governance Commission for GOCCs (GCG) based on the agency's Corporate Governance Scorecard (CGS), and PCSO Code of Corporate Governance;
2. All disclosures in the agency's transparency seal and corporate governance seal, including this 2023 Annual Report published at **www.pcsso.gov.ph**, represent fair and truthful disclosures of PCSO; and that, the financial statements for CY 2023 was reviewed and certified correct by the PCSO Accounting and Budget Department, consistent with applicable accounting and auditing laws, rules, and regulations, subject to the submission thereof to the Commission on Audit (COA) for post-audit review and appropriate recommendations to Management;
3. The appropriate Board Committees have reviewed PCSO's audit plan, internal controls, and risk assessment including risk management plan; and the agency has availed itself of appropriate remedial measures including resort to administrative and legal relief/s under existing laws, rules, and regulations where applicable;
4. There are sufficient internal controls and regular review of PCSO's Risk Management Plan; and if the same is found insufficient, the same shall be promptly reported to the GCG including corrective measures introduced by the Management to ensure that there will be no hiatus in the delivery of services at PCSO; and
5. We likewise undertake to do all things necessary, to the best of our knowledge and abilities, to ensure the faithful, correct, and regular reporting of the state of PCSO's finances and corporate governance to appropriate Government authorities or over-sight bodies and more importantly, to the public which we are duty bound to serve.

SGD.
JUDGE FELIX P. REYES (Ret.)
Chairperson

SGD.
MELQUIADES A. ROBLES
Vice-Chairperson and General Manager

SGD.
JENNIFER E. LIONGSON-GUEVARA
Director

SGD.
JANET DE LEON-MERCADO
Director

SGD.
IMELDA A. PAPIN
Director

ATTESTED BY:

SGD.
Atty. CHARLES FREDERICK T. CO
Board Secretary

(*) Approved during the PCSO Board meeting on **September 20, 2024**, in Mandaluyong City, Metro Manila, Philippines.

XV. Directory

HEAD OFFICE

Head Office Address	Sun Plaza Building, 1507 Princeton Street corner Shaw Boulevard, Mandaluyong City, 1552
Annex Address	Conservatory Building, 605 Shaw Boulevard, Mandaluyong City, 1552 Shaw Plaza One Building, 561 Shaw Boulevard, Brgy. Wack Wack, Mandaluyong City, 1552

OFFICE OF THE BOARD OF DIRECTORS

Junie E. Cua Chairman Office of the Chairman	4F Sun Plaza Building, 1507 Princeton Street corner Shaw Boulevard, Mandaluyong City, 1552 (02)8650-0071 (02)8661-5329 juniecua@pcso.gov.ph
Melquiades A. Robles General Manager Office of the General Manager	4F Sun Plaza Building, 1507 Princeton Street corner Shaw Boulevard, Mandaluyong City, 1552 (02)8650-0104 (02)8650-0099 (02)8650-0083 mel.robles@pcso.gov.ph
Jennifer E. Liongson-Guevara Member, Board of Directors Office of the Board of Directors	4F Sun Plaza Building, 1507 Princeton Street corner Shaw Boulevard, Mandaluyong City, 1552 (02)8584-3349 jguevara@pcso.gov.ph
Judge Felix P. Reyes (Ret.) Member, Board of Directors Office of the Board of Directors	4F Sun Plaza Building, 1507 Princeton Street corner Shaw Boulevard, Mandaluyong City, 1552 (02)8570-7088 fpreyes@pcso.gov.ph
Janet De Leon Mercado Member, Board of Directors Office of the Board of Directors	4F Sun Plaza Building, 1507 Princeton Street corner Shaw Boulevard, Mandaluyong City, 1552 (02)8650-0103 jdlmercado@pcso.gov.ph

OFFICE OF THE BOARD SECRETARY

Atty. Charles Frederick T. Co Board Secretary	4F Sun Plaza Building, 1507 Princeton Street corner Shaw Boulevard, Mandaluyong City, 1552 (02)8650-0462 cfco@pcso.gov.ph
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EXECUTIVE OFFICES

Melquiades A. Robles General Manager Office of the General Manager	4F Sun Plaza Building, 1507 Princeton Street corner Shaw Boulevard, Mandaluyong City, 1552
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	(02)8650-0104 (02)8650-0099 (02)8650-0083 mel.robles@pcso.gov.ph
Ma. Teresita V. Carbonel Manager Internal Audit Services	9F Sun Plaza Building, 1507 Princeton Street corner Shaw Boulevard, Mandaluyong City, 1552 (02)8706-3942 tcarbonel@pcso.gov.ph
Atty. Leah Christine F. Jimenez Manager Legal Department	9F Sun Plaza Building, 1507 Princeton Street corner Shaw Boulevard, Mandaluyong City, 1552 (02)8706-4371 (02)8650-0089 jdporciuncula@pcso.gov.ph
Atty. Anna Liza P. Inciong Manager Corporate Planning Department	10F Sun Plaza Building, 1507 Princeton Street corner Shaw Boulevard, Mandaluyong City, 1552 (02)8997-0245 ainciong@pcso.gov.ph
Ral A. Lavin Division Chief Data Security Division	2F Shaw Plaza One Building, 561 Shaw Boulevard, Brgy. Wack Wack, Mandaluyong City, 1552 (02)8650-0109 rlavin@pcso.gov.ph
ADMINISTRATIVE SECTOR	
Julieta F. Aseo Assistant General Manager Administrative Sector	10F Sun Plaza Building, 1507 Princeton Street corner Shaw Boulevard, Mandaluyong City, 1552 (02)8706-2638 jaseo@pcso.gov.ph
Atty. Anamarie V. Gonzalez Manager Human Resources Department	10F Sun Plaza Building, 1507 Princeton Street corner Shaw Boulevard, Mandaluyong City, 1552 (02)8706-4450 mmedrano@pcso.gov.ph
Erly B. Estrella Manager Assets and Supply Management Department	2F Sun Plaza Building, 1507 Princeton Street corner Shaw Boulevard, Mandaluyong City, 1552 (02)8551-6895 8706-30-67 eestrella@pcso.gov.ph
Belen E. Baltazar Manager Treasury Department	2F Sun Plaza Building, 1507 Princeton Street corner Shaw Boulevard, Mandaluyong City, 1552 (02)8632-7919 bbaltazar@pcso.gov.ph
Agnes S. Ibera Manager General Services Department	11F Sun Plaza Building, 1507 Princeton Street corner Shaw Boulevard, Mandaluyong City, 1552 (02)8706-5711

	aibera@pcso.gov.ph
BRANCH OPERATIONS SECTOR	
Remeliza Jovita M. Gabuyo Assistant General Manager Branch Operations Sector	2F Shaw Plaza One Building, 561 Shaw Boulevard, Brgy. Wack Wack, Mandaluyong City, 1552 (02)8706-7175 agmbos@pcso.gov.ph oagmbos@pcso.gov.ph rgabuyo@pcso.gov.ph
Atty. Eufracio R. Fufugal, Jr. OIC-Manager National Capital Region (NCR) Department	2F Shaw Plaza One Building, 561 Shaw Boulevard, Brgy. Wack Wack, Mandaluyong City, 1552 (02)8706-6692 ncr@pcso.gov.ph
Josefina A. Sarsonas-Aguas Manager Northern and Central Luzon (NCL) Department	2F Shaw Plaza One Building, 561 Shaw Boulevard, Brgy. Wack Wack, Mandaluyong City, 1552 (02)8706-2134 ncl@pcso.gov.ph
Irma S. Guemo Manager Southern Tagalog and Bicol Region (STBR) Department	2F Shaw Plaza One Building, 561 Shaw Boulevard, Brgy. Wack Wack, Mandaluyong City, 1552 (02)8706-7753 iguemo@pcso.gov.ph stbr@pcso.gov.ph
Lady Jade P. Palabon OIC-Manager Visayas Department	2F Shaw Plaza One Building, 561 Shaw Boulevard, Brgy. Wack Wack, Mandaluyong City, 1552 (02)8706-7753 visayas@pcso.gov.ph
Ellyn A. Ostan OIC-Manager Mindanao Department	2F Shaw Plaza One Building, 561 Shaw Boulevard, Brgy. Wack Wack, Mandaluyong City, 1552 (02)8706-7753 mindanao@pcso.gov.ph
CHARITY SECTOR	
Dr. Larry R. Cedro Assistant General Manager Charity Sector	3F Conservatory Building, 605 Shaw Boulevard, Mandaluyong City, 1552 (02)8706-4628 lcedro@pcso.gov.ph
Atty. Marissa O. Medrano Manager Charity Assistance Department	3F Conservatory Building, 605 Shaw Boulevard, Mandaluyong City, 1552 (02)8426-3475 (02)8366-3328 agonzalez@pcso.gov.ph
Dr. Krisch Trine D. Ramos OIC-Manager Medical Services Department	GF and 2F Conservatory Building, 605 Shaw Boulevard, Mandaluyong City, 1552 (02)8441-2065 ktramos@pcso.gov.ph
GAMING, PRODUCT DEVELOPMENT, AND MARKETING SECTOR	

Arnel N. Casas Assistant General Manager Gaming, Product Development and Marketing Sector	2F Conservatory Building, 605 Shaw Boulevard, Mandaluyong City, 1552 (02)8846-8766 acasas@pcso.gov.ph
Roger C. Ramirez Manager Gaming Technology Department	2F Conservatory Building, 605 Shaw Boulevard, Mandaluyong City, 1552 (02)8997-0246 (02)8655-1575 rramirez@pcso.gov.ph
Laila D. Galang Manager Product and Standard Development Department	2F Conservatory Building, 605 Shaw Boulevard, Mandaluyong City, 1552 (02)8656-2403 (02)8846-8764 ldgalang@pcso.gov.ph
MANAGEMENT SERVICES SECTOR	
Atty. Lauro A. Patiag Assistant General Manager Management Services Sector	3F Sun Plaza Building, 1507 Princeton Street corner Shaw Boulevard, Mandaluyong City, 1552 (02)8846-8790 lpatiag@pcso.gov.ph
Ma. Cristina J. Gregorio Manager Accounting and Budget Department	3F Sun Plaza Building, 1507 Princeton Street corner Shaw Boulevard, Mandaluyong City, 1552 (02)8997-0282 (02)8656-2404 cgregorio@pcso.gov.ph
May V. Cerelles OIC-Manager Information Technology Services Department	3F Conservatory Building, 605 Shaw Boulevard, Mandaluyong City, 1552 (02)8696-6954 (02)8846-8862 mcerelles@pcso.gov.ph

EXTENSION OFFICE

Extension Office Address	970 San Marcelino St., Ermita, Manila
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GAMING, PRODUCT DEVELOPMENT, AND MARKETING SECTOR	
Ariel R. De Ocampo OIC-Manager Security Printing and Production Department	970 San Marcelino St., Ermita, Manila (02)8522-1187 (02)8521-6513 adeocampo@pcso.gov.ph

BRANCH OFFICES

NORTHERN AND CENTRAL LUZON (NCL)

Northern Luzon		
Abra (C)	Renalynne M. Raguin Branch Head	Rizal St., Zone 7, Bangued, Abra 09204268503 09484901799 abra@pcso.gov.ph

Apayao (C)	Zenaida T. Domingo Branch Head	Third Floor, Government Center, San Isidro Sur, Luna, Apayao 09666446918 apayao@pcso.gov.ph
Benguet (A)	Ernieli P. Dancel Branch Manager	PPC Building, Post Office Loop, Upper Session Road, Baguio City, Benguet (074)6204596 09176788169 benguet@pcso.gov.ph
Cagayan (A)	Heherson B. Pambid Branch Manager	Enrile Avenue, Carig Regional Center, Carig Sur, Tuguegarao City, Cagayan (078)3774101 09178945361 cagayanvalley@pcso.gov.ph
Ifugao (C)	Minda H. Asuncion Branch Head	Old RHU Building, Poblacion West, Lamut, Ifugao 09173206306 ifugao@pcso.gov.ph
Ilocos Norte (B)	Lalaine F. Martos Branch Head	Municipal Trial Court Building, Brgy 3, San Ildefonso, San Nicolas, Ilocos Norte (077)6707928 ilocosnorte@pcso.gov.ph
Ilocos Sur (C)	Elizabeth G. Posadas Branch Head	Candon City Hall, National Highway, Brgy. Calaoa-an, Candon City, Ilocos Sur (077)6741340 09778019438 ilocossur@pcso.gov.ph
Isabela (A)	Jennifer C. Sunga Asst. Branch Manager	Old RHU Bldg, Africano St. District 2, Cauayan City, Isabela (078)3256616 09177914519 isabela@pcso.gov.ph
Kalinga (C)	Heherson B. Pambid Branch Manager	City Hall Compound, Tabuk City, Kalinga 07462411440 09178380906 hpambid@pcso.gov.ph kalinga@pcso.gov.ph
La Union (B)	Lalaine F. Martos Branch Head	Legislative Building, San Juan, La Union (072)6871364 launion@pcso.gov.ph
Mountain Province (C)	Evelio Andy S. Timario Branch Head	2 nd Flr., Sac-angan, Upper Caluttit, Bontoc Mountain Province 09074002768

		mountainprovince@pcso.gov.ph
Pangasinan (A)	Christopher L. Pacalso OIC-Branch Head	National Government Office, Casiano Jimenez St., Barangay Poblacion, Lingayen, Pangasinan 09399371156 pangasinan@pcso.gov.ph
Central Luzon		
Aurora (C)	Angelita G. Avendaño Branch Head	Old Hospital Building, San Luis St., Brgy. 5, Baler, Aurora (042)7240165 09054145686 09230873530 aurora@pcso.gov.ph
Bataan (A)	Erlinda T. Yano Branch Manager	Provincial Capitol Compound, San Jose, Balanga City, Bataan (047)2404144 09301439057 bataan@pcso.gov.ph
Bulacan (A)	Elmer C. Camba Asst. Branch Manager	Provincial Capitol Compound, Malolos City, Bulacan (044)7942731 bulacan@pcso.gov.ph
Nueva Ecija (A)	Moriel C. Blanco Asst. Branch Manager	Old Capitol Compound, Burgos Ave., Cabanatuan City, Nueva Ecija (044)9583048 nuevaecija@pcso.gov.ph
Nueva Vizcaya (B)	Byron Joseph B. Bumanglag Branch Head	New LGU Building, Ground Floor, L.B. Perez St., Don Mariano Marcos, Bayombong, Nueva Vizcaya (078)392164909757252873 nuevavizcaya@pcso.gov.ph
Pampanga (A)	Maria Lourdes S. Soliman Branch Manager	Diosdado Macapagal Government Center, Maimpis, City of San Fernando, Pampanga (045)6493873 09088668714 pampanga@pcso.gov.ph
Quirino (C)	Jesusa S. Avena Branch Head	Commercial Bldg., Capitol Grounds, Barangay San Marcos, Cabarroguis, Quirino 09068216327 javena@pcso.gov.ph
Tarlac (A)	Caroline Y. Zablan Asst. Branch Manager	Hospital Drive, Brgy. San Vicente, Tarlac City, Tarlac (045)9827199 09814631235 tarlac@pcso.gov.ph

Zambales (A)	Pierre Z. Ferrer Branch Manager	Pag-asa Market and Mall, Pag-asa, Olongapo City, Zambales (047)2220797 09267818888 09087160188 zambales@pcso.gov.ph
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SOUTHERN TAGALOG AND BICOL REGION (STBR)

Southern Tagalog		
Batangas (A)	Augusti B. Tordillos Concurrent Branch Manager	Int B., Morada St., Brgy. I, Lipa City, Batangas 09175327757 batangas@pcso.gov.ph
Cavite (A)	Flora L. Obina Branch Manager	Lot 6-A Block B, Molino Road, Bacoor, Cavite 09285055278 fobina@pcso.gov.ph cavite@pcso.gov.ph
Laguna (A)	Lady Elaine Gatdula Branch Manager	East Gate, Alonte Sports Arena, Brgy. Zapote, Biñan City, Laguna 09392967043 lgatdula@pcso.gov.ph laguna@pcso.gov.ph
Marinduque (B)	John Bernard C. Luna OIC-Branch Head	New Adm. Bldg. Capitol Compound. Brgy. Santol, Boac, Marinduque 09175592076 jbluna@pcso.gov.ph marinduque@pcso.gov.ph
Occidental Mindoro (C)	Rowena B. Rebaldo Asst. Branch Manager	Brgy. Central, San Jose, Occidental Mindoro 09778471040 rrebaldo@pcso.gov.ph occidentalmindoro@pcso.gov.ph
Oriental Mindoro (A)	Augusto B. Tordillos Branch Manager	Centro ng Kabataan Compound, Brgy. Sta. Isabel, Calapan City 09686303053 atordillos@pcso.gov.ph orientalmindoro@pcso.gov.ph
Palawan (A)	Maria Victoria J. Colisao OIC-Asst. Branch Manager	City Coliseum, Brgy. San Pedro, National Highway, Puerto Princesa 09178988909 mvcolisao@pcso.gov.ph palawan@pcso.gov.ph
Quezon (A)	Leticia G. Renomeron Branch Manager	Trade and Investment Center, Brgy. Isabang, Tayabas City 09209031084 lrenomeron@pcso.gov.ph quezon@pcso.gov.ph
Rizal (A)	Cynthia Amelia C. Regudo Branch Manager	Rizal Provincial Capitol Annex, Ynares Center Complex, Brgy. San Roque, Antipolo City 09178783902 rizal@pcso.gov.ph
Romblon (C)	Kristy B. Fetalver OIC-Branch Head	Upper Ground Flr., Bldg. 1, Romblon Provincial Hospital, Brgy. Liwanag, Odiongan, Romblon 09695242744

		kfetalver@pcso.gov.ph romblon@pcso.gov.ph
Bicol Region		
Albay (A)	Nelly B. Loyola Branch Manager	Ground Floor of Capitol Annex Building, Legazpi City 09209171637 nloyola@pcso.gov.ph albay@pcso.gov.ph
Camarines Norte (B)	Eric D. Basit OIC-Branch Head	Provincial Capitol Compound, F. Pimentel Ave. Daet, Camarines Norte 09209201016 ebasit@pcso.gov.ph camnorte@pcso.gov.ph
Camarines Sur (A)	Jobet Z. Ramos OIC-Branch Head	Jesse M. Robredo Coliseum, Naga City 09209278225 jzramos@pcso.gov.ph camsur@pcso.gov.ph
Catanduanes (C)	Nelly B. Loyola Concurrent Branch Manager	Eastern Bicol Provincial Medical Compound, San Isidro Village, Virac, Catanduanes 09209171637 catanduanes@pcso.gov.ph
Masbate (C)	Margie Pecson OIC-Branch Manager	Masbate Provincial Hospital Compound, Masbate Road, Masbate City 09209171637 masbate@pcso.gov.ph
Sorsogon (B)	Charito Loilo OIC-Branch Manager	Sorsogon Provincial Hospital (SPH) Compound, Brgy. Macabog, Sorsogon City 09209171637 sorsogon@pcso.gov.ph

VISAYAS

Aklan (B)	John Martin Philemon A. Alipao Branch Head	Provincial Capitol Compound, Kalibo, Aklan (036)5007406 aklan@pcso.gov.ph
Antique (B)	William Centina Branch Head	San Jose Trade Town, San Jose de Buenavista, Antique 09177057312 antique@pcso.gov.ph
Biliran (B)	Gypsy Yu Branch Head	2nd Floor, Naval Mall, Rosario, Naval, Biliran (053)5078302 biliran@pcso.gov.ph
Bohol (A)	Algy Romy Castañeda OIC-Branch Manager	New Capitol Compound, C. Marapao St., Tagbilaran City, Bohol (053)5017011 bohol@pcso.gov.ph
Capiz (B)	Rogelio Tubongbanua Jr. Branch Head	Provincial Capitol of Capiz, Roxas City (036)6516941 capiz@pcso.gov.ph

Cebu (A)	Glen Jesus M. Rada Branch Manager	Ground Floor, PCSO Bldg., Osmeña St., North Reclamation Area, Cebu City (032)2314461 cebu@pcso.gov.ph
Eastern Samar (C)	Lester Trongcoso Branch Head	East Wing, Ground Floor, Provincial Legislative Bldg., Borongan, Eastern Samar (032)2317275 easternsamar@pcso.gov.ph
Guimaras (C)	Glenn Hiponia OIC-Branch Head	Provincial Covered Gymnasium Side, San Miguel, Jordan, Guimaras (032)2317275 guimaras@pcso.gov.ph
Iloilo (A)	Ryan A. Avelino Asst. Branch Manager	Iloilo Sports Complex, Magsaysay Village, La Paz, Iloilo City (033)3300133 iloilo@pcso.gov.ph
Leyte (A)	Lady Jade Palabon OIC-Branch Manager	Justice Romualdez St, Tacloban (053)8321371 leyte@pcso.gov.ph
Negros Occidental (B)	Jose Manuel Villagrancia Branch Manager	Natalio Velez Gym, A. Bonifacio Street, Silay City, Negros Occidental (034)4351883 negrosoccidental@pcso.gov.ph
Negros Oriental (A)	Belena E. Alvarez Branch Manager	Gov. Perdecos Sports Complex, Capitol Area, Dumaguete City, Negros Oriental (035)4210861 negrosoriental@pcso.gov.ph
Northern Samar (A)	Lester Trongcoso Branch Head	Provincial Capitol, Brgy. Dalakit, Catarman, Northern Samar (055)5009644 ltrongcoso@pcso.gov.ph northernsamar@pcso.gov.ph
Siquijor (C)	Ignacio Cabauatan Branch Head	Provincial Capitol Building, Pulanyuta, Siquijor (035)4800234 siquijor@pcso.gov.ph
Southern Leyte (B)	Lady Jade Palabon Branch Head	City Wharf Bldg. Demetrio Abgao, Maasin City, Southern Leyte (053)8620026 pcsosouthernleyte16@gmail.com southernleyte@pcso.gov.ph
Western Samar (A)	Edmund Kaizer Hidalgo Branch Manager	Calbayog Convention Center, Brgy. Capoocan Highway, Calbayog City, Samar (055)2091574 westernsamar@pcso.gov.ph




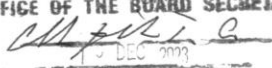

MINDANAO

Agusan del Norte (A)	Misael A. Hamak Branch Manager	City Hall Basement, Doongan, Butuan City 8600 (085)8178916 09177120002 mhamak@pcso.gov.ph
Agusan del Sur (C)	Sonia Eliza N. Alauya Branch Head	D.O Plaza Govt., Center, Patin-y, Prosperidad, Agusan del Sur (085)8390322 09507755042 sealauya@pcso.gov.ph agusandelsur@pcso.gov.ph
Bukidnon (A)	Cedric D. Recamara Branch Manager	Provincial Capitol Compound, Malaybalay City, Bukidnon 09609009265 crecamara@pcso.gov.ph bukidnon@pcso.gov.ph
Davao de Oro (C)	Virgilio Enrique Abanilla Branch Head	2nd Floor Provincial Capitol Bldg., Cabidanan, Nabunturan, Davao De Oro 09190683760 eabanilla@pcso.gov.ph davaodeoro@pcso.gov.ph
Davao del Norte (B)	Virgilio Enrique Abanilla Branch Head	Grand Arena Bldg., J.V. Ayala Ave., New Tagum City Hall, Barangay Apokon, Tagum City 8100 09190683760 eabanilla@pcso.gov.ph davaodelnorte@pcso.gov.ph
Davao del Sur (A)	Romana Eme Rose G. Irlandez OIC-Branch Manager	G/F Maharlika Center, J. P. Cabaguio St., Davao City 09228347902 rirlandez@pcso.gov.ph davaodelsur@pcso.gov.ph
Davao Oriental (C)	John Sison Branch Head	Capitol Hill, Brgy, Central, Mati City, Davao Oriental 09190683762 jsison@pcso.gov.ph davaooriental@pcso.gov.ph
Dinagat Island (C)	Constancio B. Cempron, Jr. Branch Head	Civil Security Unit Building, Provincial Capitol Compound, Cuarenta, San Jose, Dinagat Islands 09517601858 ccempron@pcso.gov.ph dinagatisland@pcso.gov.ph
Lanao del Norte (B)	Kristine B. Bernaldez Branch Head	Office of the Senior Citizen Affair Building, Del Carmen, Iligan City, Lanao del Norte 09177147703

		kbernaldez@pcso.gov.ph lanaodelnorte@pcso.gov.ph
Misamis Occidental (B)	Kristine B. Bernaldez Branch Head	Agora Bus Terminal Complex, Ozamiz City, Misamis Occidental 7200 09177147703 kbernaldez@pcso.gov.ph
Misamis Oriental (A)	Divina M. Salvacion OIC-Branch Manager/Head	Amateur Boxers Association of the Philippines Bldg., corner Corales and Mabuhay St., Cagayan de Oro City 09176300983 dsalvacion@pcso.gov.ph misamisoriental@pcso.gov.ph
North Cotabato (B)	Matias S. Ponlawon Jr. Branch Head	Provincial Capitol Compound, Amas, Kidapawan City 09190683768 09228611103 mponlawon@pcso.gov.ph northcotabato@pcso.gov.ph
South Cotabato (A)	Matias S. Ponlawon Jr. OIC-Branch Manager	General Santos City Hospital Compound, E. Fernandez St., Lagao, General Santos City 09190683768 09228611103 mponlawon@pcso.gov.ph southcotabato@pcso.gov.ph
Sultan Kudarat (C)	Matias S. Ponlawon Jr. Branch Head	Bonifacio St., Tacurong City, Sultan Kudarat 09190683768 09228611103 mponlawon@pcso.gov.ph sultankudarat@pcso.gov.ph
Surigao del Norte (B)	Eric B. Napil Branch Head	Surigao del Norte Sports Complex, Rizal St., Surigao City 8400 09980963528 enapil@pcso.gov.ph pcsosurigao@pcso.gov.ph
Surigao del Sur (C)	Sonia Eliza N. Alauya Branch Head	Capitol of the South, Brgy. Kahayag, Bislig City, Surigao del Sur 09507755042 sealauya@pcso.gov.ph surigaodelsur@pcso.gov.ph
Zamboanga del Norte (B)	Walter C. Serrano Branch Head	Old Provincial Hospital Bldg., PDRMO Compound, Brgy. Biasong, Dipolog City 09175412142 wserrano@pcso.gov.ph zambodelnorte@pcso.gov.ph
Zamboanga del Sur (A)	Pilarcita M. Florantes OIC-Branch Manager	CGHR Bldg., Villalobos St., Zone IV, Zamboanga City 09778407646 pflorentes@pcso.gov zamboangadelsur@pcso.gov.ph
Zamboanga Sibugay (B)	Latifa B. Tandih Branch Head	Imelda Gymnasium, Titay, Zamboanga Sibugay 09177021061

		ltandih@pcso.gov.ph zamboangasibugay@pcso.gov.ph
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XVI. Revised PCSO Whistleblowing Policy

 <p>Republic of the Philippines Office of the President</p> <h1 style="margin: 0;">PHILIPPINE CHARITY SWEEPSTAKES OFFICE</h1> <p style="margin: 0;">Sun Plaza Building, 1507 Shaw Boulevard corner Princeton St., Mandaluyong City 1552 www.pcsso.gov.ph</p> 	
SECRETARY'S CERTIFICATE	
<p>I, CHARLES FREDERICK T. CO, of legal age, Filipino, and with office address at the Philippine Charity Sweepstakes Office, 4th Floor, Sun Plaza Building, 1507 Princeton Street corner Shaw Boulevard, Mandaluyong City, Metro Manila after being duly sworn according to law, hereby certify that:</p> <ol style="list-style-type: none">1. I am the Board Secretary VI of the Philippine Charity Sweepstakes Office (PCSO), a government-owned and controlled corporation engaged in the holding and conduct of sweepstakes and lotto;2. As such, I have custody of the records pertaining to the Board of Directors of the PCSO, including Board Resolutions;3. Per the records, the PCSO Board of Directors during its regular board meeting on 13 December 2023 held at the PCSO Board Room, 4th Floor, Sun Plaza Building, 1507 Princeton Street corner Shaw Boulevard, Mandaluyong City, Metro Manila passed the following Resolution: <p style="text-align: center;">RESOLUTION NO. 338 Series 2023</p> <p style="text-align: center;">APPROVED REVISION OF THE PCSO WHISTLEBLOWING POLICY</p> <p style="text-align: center;">x x x</p> <p>NOW, THEREFORE, for and in consideration of the foregoing, the PCSO Board of Directors RESOLVED, as it hereby RESOLVES, to approve the Revised PCSO Whistleblowing Policy, as attached.</p> <p>RESOLVED FINALLY, that this shall be subject to compliance with all applicable and existing laws, rules, and regulations on the matter.</p> <p style="text-align: center;">Approved this 13th day of December 2023 at the 21st Regular Board Meeting of the PCSO Board of Directors, PCSO Board Room, Mandaluyong City.</p> <ol style="list-style-type: none">4. Per records of the Office of the Board Secretary, the foregoing Board Resolution and its attachments have not been replaced, amended, or repealed.5. This Secretary's Certificate is issued for whatever legal purpose it may serve. <p>IN WITNESS WHEREOF, I have affixed my signature on this 15th day of December 2023 in Mandaluyong City, Metro Manila.</p> <div style="text-align: right; margin-right: 100px;"><p>CHARLES FREDERICK T. CO Board Secretary VI</p></div> <p>SUBSCRIBED and SWORN to before me on this 15th day of December 2023 with affiant exhibiting to me his PCSO ID No. 20230002.</p> <div style="display: flex; justify-content: space-between; margin-top: 20px;"><div style="width: 45%;"><p>Doc. No. <u>137</u> Page No. <u>27</u> Book No. <u>VI</u> Series of 2023</p><div style="border: 1px solid black; padding: 5px; text-align: center;"><p>Certified true / Xerox Copy</p><p>OFFICE OF THE BOARD SECRETARY</p><p>DATE <u>15 DEC 2023</u></p></div></div><div style="width: 45%; text-align: center;"><p>NOTARY PUBLIC</p><p>ATTY. RANDY C. OCHOA Appt. No. 0602-22 Notary Public for Mandaluyong City, until 12/31/2023 OF Sun Plaza Bldg. 1507 Princeton St. cor. Shaw Blvd., Mandaluyong City Roll No. 65448, 20 June 2016 IBP No. 183401, 01/03/2022, Quezon City PTR No. 4897039, 01/27/2022, Mandaluyong City MCLE Compliance No. VI-0024660, 04/10/2019</p></div></div> <div style="text-align: right; margin-top: 10px;"><p>Page 1 of 1</p></div>	



Republic of the Philippines
Office of the President

PHILIPPINE CHARITY SWEEPSTAKES OFFICE

Sun Plaza Building, 1507 Shaw Boulevard corner Princeton St., Mandaluyong City 1552
www.pcsso.gov.ph



SECRETARY'S CERTIFICATE

I, **CHARLES FREDERICK T. CO**, of legal age, Filipino, and with office address at the Philippine Charity Sweepstakes Office, 4th Floor, Sun Plaza Building, 1507 Princeton Street corner Shaw Boulevard, Mandaluyong City, Metro Manila after being duly sworn according to law, hereby certify that:

1. I am the Board Secretary VI of the Philippine Charity Sweepstakes Office (PCSO), a government-owned and controlled corporation engaged in the holding and conduct of sweepstakes and lotto;
2. As such, I have custody of the records pertaining to the Board of Directors of the PCSO, including Board Resolutions;
3. Per the records, the PCSO Board of Directors during its regular board meeting on 13 December 2023 held at the PCSO Board Room, 4th Floor, Sun Plaza Building, 1507 Princeton Street corner Shaw Boulevard, Mandaluyong City, Metro Manila passed the following Resolution:

RESOLUTION NO. 338-A Series 2023

APPROVED CREATION OF THE PCSO WHISTLEBLOWING COMMITTEE

X X X

NOW, THEREFORE, for and in consideration of the foregoing, the PCSO Board of Directors **RESOLVED**, as it hereby **RESOLVES**, to approve the creation of the PCSO Whistleblowing Committee composed of the following:

Chairperson:	Manager – Legal Department
Members:	Manager – Human Resources Department
	Manager – Internal Audit Services
	Attorney V – Legal Department (to be designated by the Board of Directors)
	Representative from the Employee's Sole Bargaining Agent or Recognized Association of Managers/ Executives, as the case may be.

RESOLVED FINALLY, that this shall be subject to compliance with all applicable and existing laws, rules, and regulations on the matter.

Approved this 13th day of December 2023 at the 21st Regular Board Meeting of the PCSO Board of Directors, PCSO Board Room, Mandaluyong City.

4. Per records of the Office of the Board Secretary, the foregoing Board Resolution has not been replaced, amended, or repealed.
5. This Secretary's Certificate is issued for whatever legal purpose it may serve.

IN WITNESS WHEREOF, I have affixed my signature on this 19th day of December 2023 in Mandaluyong City, Metro Manila.


CHARLES FREDERICK T. CO
Board Secretary VI



Republic of the Philippines
Office of the President

PHILIPPINE CHARITY SWEEPSTAKES OFFICE

Sun Plaza Building, 1507 Shaw Boulevard corner Princeton St., Mandaluyong City 1552
www.pcsso.gov.ph



REVISED PCSO WHISTLE BLOWING POLICY

I. BACKGROUND

The right of the public to petition government for redress of grievances without fear of reprisal is guaranteed by the Constitution. Pursuant to this constitutional provision, it is the responsibility of the government to encourage people to report any irregularities and violations of good governance principles and acts or omissions that are illegal, against public policy and unhealthy business practices within its organization. Hence, the Philippine Charity Sweepstakes Office (PCSO) adopted the whistle blowing policy and guidelines¹ under Governance Commission for Government Owned and Controlled Corporations (GCG) Memorandum Circular No. 2014-04² to enable any concerned individual to report and provide information, anonymously if he/she wishes, and even to testify on matters involving actions or omission of the Directors, Officers and Employees of PCSO that are illegal, unethical, violate good governance principles, are against public policy and morals, promote unsound and unhealthy business practices or grossly disadvantageous to PCSO and/or the Government.

On February 23, 2017, pursuant to GCG Memorandum Circular 2016-02 ("Revised Whistle Blowing Policy for the GOCC Sector"), the PCSO approved the Implementing Rules and Regulations of the PCSO Whistle Blowing Policy³ detailing the handling of the whistle blowing reports, the form and content of the whistle blowing report/complaint, and action thereto, among others.

On April 13, 2023, the GCG issued Memorandum Circular No. 2023-03, amending certain provisions of GCG Memorandum Circular No. 2016-02 requiring among others, the adoption of process and inclusion in the organization's charter the handling of whistle blowing reports and complaints, and submission of report concerning the handling of whistleblowing reports or complaints.

II. STATEMENT OF POLICY

The Whistle Blowing Policy mandates all GOCC Director/Trustees, Officers and Employees to exemplify the behavior and professional demeanor consistent with such laws, rules and regulations, policies and procedures of the highest standard in line with the State's policy that the governance of Government Owned and

¹ 2016 Philippine Charity Sweepstakes Office (PCSO) Manual of Corporate Governance, page 11, approved under Board Resolution No. 072, s. 2014.

² Whistle Blowing Policy for the GOCC Sector; April 14, 2014.

³ PCSO Board Resolution No. D-0044, s. 2017

Controlled corporations (GOCCs) shall be carried out in a transparent, responsible and accountable manner; and with the utmost degree of professionalism and effectiveness. The Governance Boards of every GOCC and its subsidiaries must be competent to carry out the GOCCs functions, be fully accountable to the State as its fiduciaries, and act in the best interest of the GOCC and the State.

III. DEFINITION OF TERMS

- a. **Whistleblowing:** The process of revealing wrongdoing within an organization, which serves to uphold ethical standards and protect public interests.
- b. A **whistleblower** is a person who exposes information about illegal, unethical, or improper conduct within an organization

IV. REPORTABLE CONDITIONS

The following are reportable conditions and shall be treated as serious and sensitive in character, with considerable impact on PCSO in particular, or the GOCC Sector in general, as to warrant action under this policy:

A. Specific act/omission:

1. Conflict of Interest⁴;
2. Abuse of Authority;
3. Bribery;
4. Destruction/Manipulation of Records;
5. Fixing;
6. Inefficiency;
7. Making False Statements;
8. Malversation;
9. Misappropriation of Assets;
10. Misconduct;
11. Money Laundering;
12. Negligence of Duty;
13. Nepotism;
14. Receiving a Commission;
15. Solicitation of Gifts;
16. Taking Advantage of Corporate Opportunities;
17. Undue Delay in Rendition of Service; and
18. Undue Influence.

⁴ Id.; see note 1: "Conflict of interest exists for any Board member or executive officer of the PCSO when:
a. He/she supplies or is attempting or applying to supply goods or services to the PCSO or endorsing those supplied by their relatives or friends;
b. He/she supplies or is attempting to supply goods, services or information to an entity in competition with the PCSO;
c. By virtue of his or her office, acquires or is attempting to acquire for him/herself a business opportunity which should belong to the PCSO;
d. He/she accepts an offer or receives a favor or consideration for delivering the business of PCSO to a third party; and
e. He/she is engaged or is attempting to engage in a business or activity which competes with or works contrary to the best interest of the PCSO."

B. Violation of special laws and rules:

1. RA 1169, as amended (PCSO Charter);
2. R.A. No. 6713 (Code of Conduct and Ethical Standards for Public Officials and Employees);
3. R.A. No. 3019 (Anti-Graft and Corrupt Practices Act);
4. R.A. No. 7080 (The Plunder Law);
5. R.A. No. 9485 (Anti-Red Tape Act of 2007);
6. R.A. No. 7877 (Anti-Sexual Harassment Act of 1995)
7. R. A. No. 9262 (Anti-Violence Against Women and Their Children Act)
8. Book II, Title VII, Crimes Committed by Public Officers, The Revised Penal Code;
9. Executive Order No. 292, s. 1987 (Administrative Code of 1987);
10. R.A. No. 10149 (GOCC Governance Act of 2011);
11. R.A. No. 9184 and its IRR (Government Procurement Reform Law);
12. GCG MC No. 2012-05 (Fit and Proper Rule);
13. GCG MC No. 2012-06 (Ownership and Operations Manual Governing the GOCC Sector);
14. GCG MC No. 2012-07 (Code of Corporate Governance for GOCCs);
15. Republic Act No. 113313 or the Safe Spaces Act;
16. 2017 Rules on Administrative Cases in the Civil Service;
17. Other relevant CSC Circulars and applicable laws and regulations;
18. Violation of other GCG Circulars and Orders; and
19. Other applicable laws, rules and regulations.

All whistle blowing reports/complaints shall state the specific condition/s, action/s, and/or omission/s being complained about, as well as the corresponding laws, rules and regulations allegedly violated. If possible, documentary and other documents in support of the whistleblowing report/complaints must be submitted to the PCSO Whistleblowing Committee (PWC) as provided in this IRR.

V. PCSO WHISTLEBLOWING COMMITTEE (PWC)

The PCSO Whistleblowing Committee (PWC) is hereby created which shall be composed of the Manager of the Legal Department, as Chairperson, with the following members: Manager of the Human Resources Department and Manager of the Internal Audit Services, and Attorney V from the Legal Department to be designated by the Board of Directors. Whenever the whistleblowing report/complaint is submitted/initiated by an employee or official of PCSO, a representative from their sole bargaining agent or recognized association of managers/executives, as the case may be, shall also sit as the fifth member of the PWC.

The PWC shall perform duties, including but not limited to:

- a. Determination of the veracity of a whistle blowing report/complaint in accordance with the 2017 Revised Rules on Administrative Cases in the Civil Service (RRACCS) through the conduct of an investigation on the matter subject of the report/complaint. The PWC may dismiss the whistle

blowing report/complaint for lack of merit, otherwise it shall submit a formal recommendation to the PCSO Governing Board for the discipline of the respondent official/employee and/or referral of the same to appropriate court for filing of criminal/civil case;

- b. Conduct preliminary investigation to determine whether a report/complaint falls within the scope of this Policy, particularly Section 4 hereof or the reportable conditions under Paragraph 4 of GCG MC No. 2016-02;
- c. In cases of whistleblowing reports against the Chairperson and Directors, the complaint shall be endorsed to the Office of the General Counsel of the Governance Commission for GOCCs (GCG);
- d. Formulation and adoption of its internal rules on the disposition of whistleblowing report/complaint.

VI. REPORTING CHANNELS

The following are dedicated reporting channels which the whistleblower can use to file any reportable condition:

- a) directly to GCG's whistleblowing web portal (www.whistleblowing.gcg.gov.ph); and/or
- b) thru and/or the PCSO reporting channel for whistle blower/s thru the PCSO Human Resources Department (HRD), as follows:
 - b.1. E-mail: www.whistleblowing@pcso.gov.ph
 - b.2. Mail:
Attention: The Human Resources Department
c/o Office of the Manager
Philippine Charity Sweepstakes Office 1507
10th Floor Sun Plaza Building
Shaw Boulevard Corner Princeton St. Mandaluyong City
 - b.3. Telefax: (02)8706-4450
 - b.4. Drop box: Located at the Ground Floor, PCSO Conservatory Building 605 Shaw Boulevard, Mandaluyong City

VII. HANDLING OF WHISTLEBLOWING REPORTS

The PCSO HRD shall be tasked to receive and endorse all whistle blowing report/complaint. It shall verify the names and positions of the officials, or employees complained of. Thereafter, the HRD shall endorse the whistleblowing report to the PWC within five (5) calendar days from its receipt of the report/complaint.

VIII. ACTION ON WHISTLEBLOWING REPORT

The PWC shall prepare its formal recommendation based on its investigation and present it to the PCSO Governing Board for approval within five (5) calendar days from the termination of the investigation.

IX. CONFIDENTIALITY OF WHISTLEBLOWING REPORT/S (WR)

Except when the whistleblower does not invoke anonymity and/or confidentiality, the PCSO shall ensure confidentiality of all information arising from whistleblowing reports/complaints. It shall treat all reports, including the identity of the whistleblower and the person/s complained of, in a confidential and sensitive manner.

The identity of the whistleblower will be kept confidential except in the following situations:

- a. When compelled by law or the Courts to be revealed;
- b. The whistleblower authorized the release of his/her identity;
- c. Upon the determination of the probability of the veracity of his report/complaint, the whistleblower must identify himself in order for the investigation to proceed.

The confidentiality nature of the information subject of the whistleblowing report/complaint shall be observed except to the extent necessary to conduct a complete and fair investigation and hearing of the same.

X. PROTECTION OF A WHISTLEBLOWER AGAINST RETALIATION

Retaliatory acts against whistleblowers (whether employed by PCSO or from the public) who submit whistleblowing reports in good faith shall not be tolerated. For this purpose, PCSO shall protect the whistleblower from retaliation and extend all possible assistance to the whistleblower under the law.

The following acts against the person of the whistle blower during the evaluation of his/her report/complaint by duly constituted committees in the agency and after the conduct of investigation shall be prohibited:

- a. Discrimination or harassment in the workplace;
- b. Demotion;
- c. Reduction in salary or benefits;
- d. Termination of Contract;
- e. Evident bias or threats that adversely affect the right and interests of the whistleblower.

Any whistleblowing report/complaint which is to be heard by the PWC shall be with the representation from the registered and sole bargaining agent of rank and file

personnel, in case the whistleblower is a rank and file employee; or from the recognized association of managers/executives, in case the whistleblower is an official of PCSO.

The whistleblower, if he/she desires, may be assisted by a counsel of his/her choice. However, the expenses incidental to the prosecution of his report/complaint should be on his/her sole account and in no case shall be charged to PCSO.

XI. A. UNTRUE ALLEGATIONS

If whistleblower makes allegations that are determined to be fabricated or malicious falsehoods, legal action may be taken against him by the PCSO and/or the respondent under applicable laws, rules, and regulations.

XI. B. OTHER DUTIES OF PCSO

The PCSO shall comply with the following:

- a. **Whistleblowing Portal.** Maintenance of a whistleblowing system, including the whistleblowing portal available at its web portal;
- b. **Process.** Adoption of a process and inclusion in its Citizen Charter the handling of whistleblowing reports and complaints;
- c. **Turn-Around-Time.** Resolution of the whistleblowing reports or complaints within the periods prescribed by relevant issuances or orders and as provided in its Citizens Charter;
- d. **Client Satisfaction Survey.** Administration of a satisfaction survey in accordance with applicable rules and regulations relative to the grant of the Performance-Based Bonus and Performance Based Incentive;
- e. **Reportorial Duty.** Submission to the GCG-Office of the General Counsel, Integrity Division an annual report prepared by the concerned office and certified by the Governing Board that:
 - i. Rules in Handling Whistleblowing Reports or complaints were institutionalized or if processes are already in place, if the same were subjected to modifications;
 - ii. Summary of all whistleblowing reports received by the PCSO;
 - iii. Summary of the actions taken thereon;
 - iv. Results of the corresponding Customer Satisfaction Survey;
 - v. Percentage of reports resolved within the prescribed period, percentage of reports resolved outside the prescribed period, and percentage of reports that remain unresolved;

- vi. Copies of the reports and complaints, relevant letters and memoranda, evidence of administration of the Customer Satisfaction Survey, and other pertinent documents.

XII. VALIDATION

The GCG-Office of the General Counsel (OGC), Integrity Division may conduct validation of the reports and documents submitted by PCSO enumerated under Section XI.B.(e) (Reportorial Duty), including on-site validation confirming the reports submitted by the PCSO in relation to maintenance of Whistleblowing Portal, PCSO Citizen Charter with respect to the handling of whistleblowing reports and complaints, Client Satisfaction Survey and Reportorial Duty i.e., annual report in accordance with GCG Memorandum Circular No. 2023-03, particularly Item No. 3 thereof, including on-site validation confirming the reports submitted by the PCSO. If the reports are substantiated, then the OGC, Integrity Division shall issue the following:

- a. Rules in handling whistleblowing reports and complaints exists, and status of the same, if subjected to modifications;
- b. The PCSO indicated all the whistleblowing reports and complaints received;
- c. The PCSO acted, disposed, if not resolved all the whistleblowing reports and complaints, including the resolution and disposition rates.
- d. Client Satisfaction Survey was undertaken and the results were submitted.

XIII. GOOD GOVERNANCE CONDITION

Full compliance with the foregoing requirements shall be a Good Governance Condition for the grant of Performance Based Bonus and Performance-Based Incentives of the offices handling the whistleblowing reports, complaints or concerns of their stakeholders, and the Governing Board and Management.

APPROVED:

December 13, 2023