

PCSO 2018

ANNUAL REPORT



PHILIPPINE CHARITY SWEEPSTAKES OFFICE

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EXECUTIVE SUMMARY

CY 2018 was a fruitful, though challenging year for the **Philippine Charity Sweepstakes Office (PCSO)**. Being true to our mandate, PCSO generated a total retail receipts of **Php63.57 Billion** from all its game products in 2018, which is **20%** higher than the revenues generated by the Agency in 2017 which is **Php52.98 Billion**.

From the total revenues of PCSO in 2018, **Php1.27B** or 2% automatically went to the printing cost. On the other hand, more than **Php12B** and **Php1.42B** were remitted to the Bureau of Internal Revenue (BIR) as 20% Documentary Stamp Tax (DST) and 5% Prize Fund Tax, respectively; **Php24.7 Billion** was set for the payment of jackpot and low-tier prizes, lotto sellers' shares and for other prize fund expenses; **Php11.68 Billion** was utilized for the payments and grants for health programs and projects of the Agency from its Charity Fund; and only **Php 7 Billion** was spent for maintenance and other operating expenses of the Agency, including but not limited to office supplies and equipment, rental fees, overhead expenses and salaries and wages of personnel. The balances from the Operating and Prize Funds, amounting to **Php 3 Billion**, were reverted to and formed part of the Charity Fund to provide more funding allocations for the various charitable programs and projects of PCSO.

With 67 Branch Offices and 33 partner hospitals with ASAP Desks nationwide, PCSO continuously commits to its mandate of generating and providing funds for health-related and charitable programs of the government. PCSO was able to provide assistance to **528,190 beneficiaries** under the *Individual Medical Assistance Program (IMAP)*, which is the flagship charity program of the Agency. This is 27% higher than the number of IMAP beneficiaries of the Agency in 2017. PCSO also provided services to **9,231 patients** through the *Medical and Dental Mission*, **13,929 patients** under the *Out-Patient Consultation Program*, **3,625 patients** under the *Health-Capability Building for Informal Dwellers Program*, **53 government hospitals** under the *Endowment Fund Program*, **20 institutional partners** under the *Institutional Partnership Program* and **212 organizations** through the *Medicine Donation Program*. The Agency also remitted to the government more than P17 Billion as taxes and duties and more than P1.5 Billion as mandatory contribution. On the other hand, almost P1.4 Billion was given as STL Shares to various provinces/cities/municipalities, congressional districts, the PNP and CIDG. These STL shares primary purpose is to aid local governments' health and charity programs and projects. Further, PCSO focused the expansion of its "At Source ang Processing (ASAP) Desks" to government hospitals nationwide. This initiative resulted to an additional allocation of almost **P400 Million** for partner government hospitals with ASAP Desks.

As an OGCC under the direct supervision of the Office of the President, PCSO continues to find ways to improve its internal processes to ensure collection of revenues and sustain the delivery of services to Filipinos. For 2019, PCSO plans to consistently evaluate the financial position of the Agency through tighter control and monitoring of its operations not only in Metro Manila, but in its branch offices as well. Through these efforts and through the unwavering support of the gaming public to the various products of the Agency, the Filipino people can be assured that PCSO will be able to consistently and continually serve those needing medical assistance from the government.

Sa PCSO, may pag-asa ka nang maging milyonaryo, nakatulong ka pa sa kapwa Pilipino!

ANSELMO SIMEON P. PINILI

Chairperson and Interim General Manager

CORPORATE OBJECTIVES

VISION

PCSO shall be present in every province conducting efficient gaming operations and providing responsive medical assistance and charity services by 2022

MISSION

To generate funds for health programs and charities of national character through charity sweepstakes races, lotteries, and other similar activities

CORE VALUES

Professionalism
Compassion
Stewardship
Optimism

QUALITY POLICY

The PCSO is committed to the pursuit of quality, excellence, and improvement in the management of gaming products and charity programs in accordance with its strategic direction to meet stakeholders' needs and satisfaction as outlined in the scope of its Quality Management System in compliance with applicable laws, rules and regulations.

To achieve its commitment, PCSO shall:

1. Sustain fund generation by maintaining the transparency, integrity, and credibility of all draw operations;
2. Ensure responsiveness of charity programs through rational fund provision;
3. Employ technological solutions to improve processes and address future needs of stakeholders; and
4. Promote the welfare of its workforce, including enhancement of their competencies.

(These were reviewed by the PCSO Governing Board during the 2018 PCSO Corporate Strategic Planning conducted on September 5 and 6, 2017, at Summit Ridge Hotel, Tagaytay City, and approved under Board Resolution No. 0208, series 2017)

OPERATIONAL HIGHLIGHTS

FUND GENERATION

PCSO Retail Receipts

For CY 2018, PCSO generated a total of **P63,567,028,773.73** from its Lotto, Keno, Small Town Lottery (STL), Traditional Sweepstakes, and Instant Sweepstakes. This is **20%** higher than the revenues from the said games in 2017.

The Philippine Charity Sweepstakes Office (PCSO) generates funds through its PCSO games such as Lotto, Keno, Sweepstakes, and Small Town Lottery.

Lotto and Digit games gained the highest retail receipts amounting to **P31,902,529,360.00**. Meanwhile, the Small Town Lottery which had revenues of P15,743,604,391.44 in 2017 almost doubled to **P26,112,538,883.73** in 2018 which is 66% higher than the previous year. Keno also added a total of **P4,397,969,030.00** to the agency's revenues for CY 2018, while Traditional Sweepstakes contributed a total of **P4,867,500.00**. Lastly, Instant Sweepstakes contributed a total of **P1,149,124,000.00** from January 1 to December 31, 2018. Table 1 shows the comparative gross retail receipts of all PCSO games for CYs 2017 and 2018 (However, it can be noted that there was no retail receipts recorded for Instant Sweepstakes in 2017):

Table 1. Comparative Retail Receipts of PCSO Games for CY2018 vs CY2017

PCSO Games	Retail Receipts (in Pesos)		Increase/ Decrease	%
	CY 2018	CY 2017		
Lotto and Digit Games	31,902,529,360.00	31,858,987,200.00	43,542,160.00	0.14%
Keno	4,397,969,030.00	5,357,611,520.00	-959,642,490.00	-17.91%
Small Town Lottery (STL)	26,112,538,883.73	15,743,604,391.44	10,359,817,956.95	65.86%
Traditional Sweepstakes	4,867,500.00	22,500,000.00	-17,632,500.00	-78.37%
Instant Sweepstakes	1,149,124,000.00	-	1,149,124,000.00	
Total	63,567,028,773.73	52,982,703,111.44	10,575,209,126.95	19.98%

Lotto and Digit games remained to be the biggest earner, contributing **50%** of the total sales in 2018, followed by STL with **41%**, Keno with **7%**, Instant Sweepstakes with **2%**, and Traditional Sweepstakes. (Figure 1)

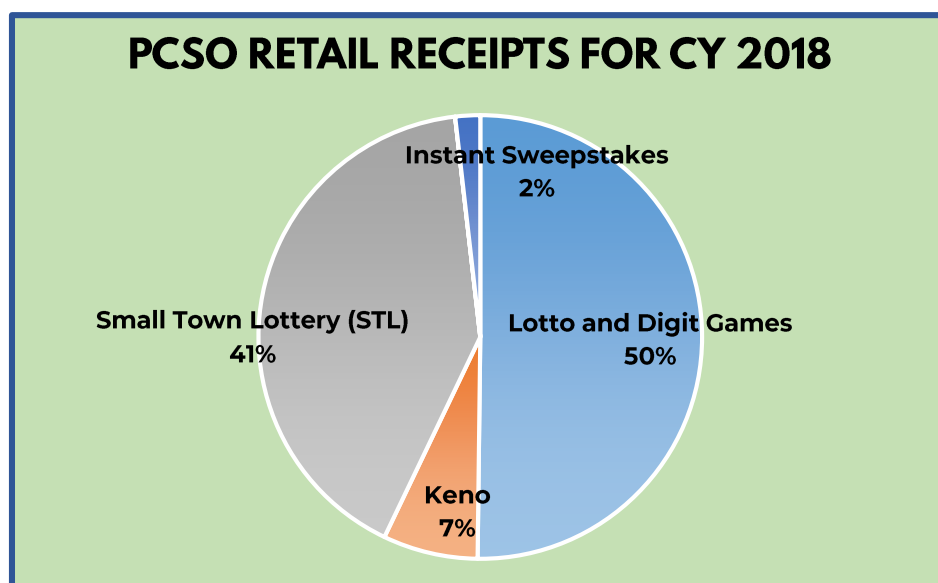


Figure 1. PCSO Retail Receipts Pie Graph for CY 2018

From the total STL sales Php 26.11 Billion, the amount of Php 3.048 Billion was retained to PCSO, which was distributed accordingly to its Charity Fund in the amount of Php 1.656 Billion and to the Operating Fund in the amount of Php 1.392 Billion.

STL Job Generation

From January 1 to December 31, 2018, the Small Town Lottery generated a total of 314,596 jobs for organic employees, Sales Supervisors, and Sales Agents/Representatives nationwide. Table 2 shows the distribution of STL jobs generated for CY 2018:

Aside from its PCSO games, the agency empowers men and women through the provision of jobs not only to its employees from the Head, Extension, and Branch Offices nationwide, but also to the organic employees, Sales Supervisors, and Sales Agents/Representatives of the Small Town Lottery in various provinces throughout the country.

Table 2. Comparative STL Job Generation for CY 2018 vs CY 2017

Particulars	No. of Employees		Increase	%
	CY 2018	CY 2017		
Organic Employees	13,720	13,662	58	0%
Sales Supervisors	26,227	23,009	3,218	14%
Sales Agents/Representatives	274,649	264,229	10,420	4%
Total	314,596	300,900	13,696	5%

FUND PROVISION: Beyond Corporate Social Responsibility

Since its inception in 1934, PCSO has been generating funds for health programs and charities of national character for men, women, and children in the Philippines. Through the PCSO charity programs, Filipinos especially the less-fortunate members of the society can have access to quality healthcare nationwide.



Through the revenues from PCSO games, the agency is able to provide funds for the following:

PCSO Health and Medical Programs

Individual Medical Assistance Program (IMAP)
 "At Source Ang Processing" (ASAP) Desks
 Endowment Fund Program
 Medical and Dental Mission
 Out-Patient Consultation Program
 Medicine Donation Program
 Medical Equipment Donation Program
 Institutional Partnership Program
 AFP/PNP Health Facilities Capability-building Project
 Health Capability-Building for Informal Dwellers in
 Resettlement Areas

Bureau of Internal Revenue (BIR)

**Cities/Municipalities, Congressional Districts, and
 Provinces**
 (from STL Shares)

Various agencies and organizations through the Mandatory Contributions, *such as, but not limited to the following:*

Dangerous Drugs Board (DDB)
 Philippine Red Cross (PRC)
 Girl Scouts of the Philippines (GSP)
 Boy Scouts of the Philippines (BSP)
 National Museum
 Philippine Sports Commission (PSC)
 Commission on Higher Education (CHED)
 Overseas Workers Welfare Administration (OWWA)
 Philippine Crop Insurance Corporation (PCIC)
 Philippine Drug Enforcement Agency (PDEA)
 Local Government Units (LGUs)

INDIVIDUAL MEDICAL ASSISTANCE PROGRAM (IMAP)

From January 1 to December 31, 2018, a total of **528,190** patients all over the country received assistance amounting to **P8,682,919,581.50**. Table 3 shows the comparative quarterly IMAP beneficiaries and amount of assistance granted for CYs 2018 and 2017.

Table 3. Comparative quarterly IMAP beneficiaries and amount of assistance granted for CYs 2018 and 2017

Quarter	No. of patients		% (Increase/Decrease)	Amount of assistance (in pesos)		% (Increase/Decrease)
	CY 2018	CY 2017		CY 2018	CY 2017	
1st Quarter	120,308	89,755	34%	2,355,709,121.81	1,684,580,181.64	40%
2nd Quarter	116,239	95,152	22%	2,288,906,875.22	1,871,083,391.01	22%
3rd Quarter	127,005	98,211	29%	2,136,652,511.54	1,985,246,960.50	8%
4th Quarter	164,638	132,347	24%	1,901,651,072.93	2,545,624,665.26	-25%
Total	528,190	415,465	27%	8,682,919,581.50	8,086,535,198.41	7%

In terms of the nature of requests, confinement was the top requested assistance with 209,258 patients served for CY 2018, followed by requests for chemotherapeutics and other specialized medicines with 195,282 beneficiaries. Laboratory and diagnostic procedures came in third with 50,657 patients, followed by dialysis with 48,982 patients served. Also, 11,184 patients requested for implant, prosthesis, and medical device. Lastly, 12,827 beneficiaries asked for other requests such as radiation treatment, surgery, laser treatment, medical appliances, therapy, and transplant. Table 4 shows the distribution of patients according to their nature of request.

The Individual Medical Assistance Program (IMAP) is the flagship charity undertaking of the agency which aims to provide timely and responsive financial assistance to individuals for their medical needs. The medium of transaction under the program is the Guarantee Letter (GL) which is addressed to a health service or supply provider and assumes the obligation of a specified amount in favor of an individual beneficiary.

Table 4. Number of IMAP Beneficiaries per Nature of Request for CYs 2018 and 2017

Nature of Request	No. of Patients Assisted		Increase/Decrease	%
	CY 2018	CY 2017		
Confinement	209,258	165,929	43,329	26%
Chemotherapeutics/other specialized medicines	195,282	181,491	13,791	8%
Laboratory and Diagnostic Procedures	50,657	34,835	15,822	45%
Dialysis (Hemodialysis and Peritoneal)	48,982	13,784	35,198	255%
Implant/Prosthesis/ Medical Device	11,184	8,985	2,199	24%
Other requests (Radiation Treatment, Surgery, Medical Appliances, Therapy, Laser Treatment, Transplant)	12,827	10,441	2,386	23%
Total	528,190	415,465	112,725	27%

“AT SOURCE ANG PROCESSING” (ASAP) DESKS (UNDER IMAP)

As of December 31, 2018, there were **33 PCSO ASAP Desks** in partner hospitals nationwide. The list of ASAP desks as of December 31, 2018 may be found on table 5 below:

Table 5. List of ASAP Desks nationwide as of December 31, 2018

Metro Manila Hospitals (21)	Provincial Hospitals (12)
<ol style="list-style-type: none"> 1. AFP Medical Center 2. Amang Rodriguez Memorial Medical Center 3. Dr. Jose Fabella Memorial Hospital 4. Dr. Jose N. Rodriguez Memorial Hospital 5. East Avenue Medical Center 6. Gat Andres Bonifacio Memorial Medical Center 7. Jose R. Reyes Memorial Medical Center 8. Justice Jose Abad Santos General Hospital 9. Las Pinas General Hospital and Satellite Trauma Center 10. Lung Center of the Philippines 11. National Children's Hospital 12. Ospital Ng Makati 13. Ospital ng Muntinlupa 14. Philippine Children's Medical Center 15. Philippine Heart Center 16. Quirino Memorial Medical Center 17. Rizal Medical Center 18. San Lazaro Hospital 19. Taguig City Hospital (Taguig Pateros District Hospital) 20. Tondo Medical Center 21. Philippine General Hospital 	<ol style="list-style-type: none"> 1. Batangas Medical Center 2. Bulacan Medical Center 3. Cagayan Valley Medical Center 4. Camarines Norte Provincial Hospital 5. Corazon Locsin Montelibano Memorial Regional Hospital 6. Davao Regional Medical Center 7. Eversley Childs Sanitarium and General Hospital 8. Saint Anthony Mother and Child Hospital 9. Southern Isabela General Hospital 10. Southern Philippines Medical Center 11. Vicente Sotto Memorial Medical Center 12. Zamboanga City Medical Center

The PCSO ASAP Desk is a delivery system of the IMAP which facilitates access to the agency's medical assistance for patients being managed within a Partner Health Facility (PHF). Under the delivery system, a helpdesk is established within the PHF which processes requests and endorses the same to PCSO for the recommendation and approval of assistance and removes the requirement for the filing of applications at the PCSO Satellite Office or Branch Office. It is also actively involved in the operations of Malasakit Centers in selected government hospitals nationwide.



MEDICAL AND DENTAL MISSION (MDM)

For CY 2018, a total of **9,231** patients benefitted from the Medical and Dental Missions conducted in various parts of the country in which the Agency provided **P626,249.20** worth of medical and dental assistance. The number of patients in 2018 is 164% higher compared to the same period of 2017. Table 6 provides the comparative summary of data for the said program in CYs 2018 and 2017.

Table 6. Comparative distribution of Medical and Dental Mission for CYs 2018 and 2017

Particulars	CY 2018	CY 2017	Increase	%
No. of Patients	9,231	3,490	5,741	164%
Amount of Assistance	P626,249.20	P188,006.50	P438,243.70	233%

The PCSO Medical and Dental Mission provides free medical and dental consultation services and medicines in partnership with local government units (LGUs), non-government agencies, civic groups, religious organizations, and other government agencies.

OUT-PATIENT CONSULTATION PROGRAM

From January 1 to December 31, 2018, PCSO served **13,929** patients for their medical and health needs and received **P1,902,150.66** worth of medicines at the PCSO Extension Office at the Lung Center of the Philippines in Quezon City. It is worth noting that the amount of assistance in CY 2018 is 230% higher than the amount of assistance granted in CY 2017 which amounted to almost **P575,907.11** (Please see Table 7 below).

The PCSO through its complement of In-House Physicians and Dentists is engaged in the provision of direct medical and dental services to the general public.

Table 7. Out-patient Consultation Program for CYs 2018 and 2017

Particulars	CY 2018	CY 2017
No. of Patients	13,929	14,935
Amount of Assistance	P1,902,150.66	P575,907.11

MEDICINE DONATION PROGRAM (MDP)

The Medicine Donation Program (MDP) augments medicines to qualified government and non-government organizations so that they may deliver effective health care services.

For CY 2018, PCSO granted **212** requests for medicines worth **P5,196,990.66** from various organizations. The number of organizations assisted for 2018 is 147% higher compared to the number of organizations helped by the office in 2017. Table 8 provides the comparative distribution of the program for CYs 2018 and 2017.

Table 8. Comparative Distribution of Medicine Donation Program for CYs 2018 and 2017

Particulars	CY 2018	CY 2017	Increase	%
No. of Organizations	212	86	126	147%
Amount of Assistance	P5,196,990.66	P1,912,786.88	P3,284,203.78	172%

MEDICAL EQUIPMENT DONATION PROGRAM (MEDP)

For CY 2018, PCSO granted medical equipment to **three (3) medical facilities** with the total approved amount of **P42,675,000.00**.

The Medical Equipment Donation Program (MEDP) provides funds to qualified government hospitals and other health facilities for the procurement of medical equipment, thereby enhancing their capability to provide health care to indigent patients.

Table 9. Hospitals and equipment under the Medical Equipment Donation Program for CY2018

Baguio General Hospital <i>Benguet CAR</i>	Luis Hora Memorial Regional Hospital <i>Benguet CAR</i>	Legazpi City Hospital <i>Albay Region V</i>
119 units Cardiac Monitor 12 units Central Monitor	Two units Ultrasound 3D and 2D Echo Capable Three units Mechanical Ventilator (3-in-1)	Various Medical Equipment
P23,800,000.00	P 13,875,000.00	P5,000,000.00

ENDOWMENT FUND PROGRAM (EFP)

From January 1 to December 31, 2018, PCSO provided financial assistance to **53** government hospitals in the amount of **P155,000,000.00**.

The Endowment Fund Program (EFP) provides funding support to government hospitals to augment the medical needs of patients admitted in the Charity Section/Ward. Under the program, funds are downloaded directly to the hospital which shall be utilized to defray the medical expenses of indigent patients through the Medical Social Services Unit of the beneficiary hospital. Hospitals are required to utilize the fund for a period of one (1) year after release of the assistance, subject to the rules of the revised Implementing Guidelines of the program.

EMPLOYEES CONSULTATION AND MANAGEMENT PROGRAM

For CY 2018, PCSO allocated a total of **P524,341.45** for **29,118** employees, their dependents, and retirees. Table 10 shows the comparative Employees Consultation and Management Program for CYs 2018 and 2017.

Table 10. Employees Consultation and Management Program for 2018

Particulars	CY 2018	CY 2017	Increase	%
No. of Patients	29,118	20,920	8,198	39%
Amount of Assistance	P524,341.45	P207,472.09	316,869	153%

CALAMITY ASSISTANCE PROGRAM

The PCSO, through its Governing Board, approved **financial assistance** amounting to **P86,298,500.00** for **45** areas stricken by calamities in 2018 as follows:

Table 11. Calamity Assistance given in 2018

Particulars	No. of Areas Assisted	Amount
Typhoon	23	P 34,500,000.00
Monsoon	6	11,700,000.00
Landslide	1	500,000.00
Volcano Eruption	2	35,000,000.00
Fire	13	4,598,500.00
Total	45	P 86,298,500.00

Some of the calamities where PCSO aided Filipinos include the eruption of Mayon Volcano in Albay, typhoon Josie in Occidental Mindoro, typhoon Ompong in the areas of North Luzon, typhoon Usman in the areas of Bicol Region and Western Samar, typhoon Urduja in Southern Luzon, Bicol and Visayas, landslide in Cebu, and fire incidents in Metro Manila, Bataan, Cebu, and Davao.

AFP/PNP HEALTH FACILITIES CAPABILITY-BUILDING PROJECT

Under the project, PCSO extended its assistance amounting to **P33,917,000.00** to

The Capability-building project is a collaboration with AFP and PNP for the procurement of medical equipment to improve the capabilities of military and police medical facilities to provide quality health care services.

two **(2) AFP/PNP health facilities**. Table 12 shows the list of beneficiaries under the said program.

Table 12. Beneficiaries under the AFP/PNP Health Facilities Capability-building Project in 2018

Name of Medical Facility	Equipment	Amount
Victoriano Luna Medical Center	Automated Washer Disinfector, Ultrasound Bath, Table Top Sterilizer, Steam Sterilizer, Plasma Sterilizer	P24,900,000.00
Fort Del Pilar Station Hospital	Treadmill Stress Test Machine, Shockwave Therapy Machine, Cervical Traction, Lumbar Traction Unit	9,017,000.00
Total	P 33,917,000.00	

INSTITUTIONAL PARTNERSHIP PROGRAM (IPP)

The Institutional Partnership Program (IPP) augments the financial resources of institutions (GOs and NGOs e.g. Orphanages, Halfway house for the elderly and the abandoned) engaged in welfare and charity services with emphasis on medical and health needs of its beneficiaries

For CY 2018, PCSO approved a total of **P35,475,050.00** for 20 Institutional Partners (IP) under the said program thru Board Resolution No. 0185, series 2018. The complete list of IPs may be found on table 13.

Table 13. List of partner organizations under the Institutional Partnership Program for 2018

No.	Area	Amount
NCR		
1	White Cross Children's Home	2,190,000.00
2	Laura Vicuña Foundation, Inc.	2,190,000.00
3	Hospicio de San Jose	10,000,000.00
4	Philippine Red Cross	10,000,000.00
5	Cribs Philippines, Inc.	284,700.00
6	Kadiwa sa Pagkapari Foundation, Inc.	1,728,000.00
7	Reception and Study Center for Children (DSWD)	438,000.00
Region III		
8	Nazareth Home for Children Foundation, Inc.	383,250.00
9	Tahanang Mapagpala ng Immaculada Concepcion Foundation, Inc.	328,500.00
10	St. Joseph Home for Special Children, Inc.	821,250.00
Region IV		
11	Taw Kabui for a Child, Inc. Sisters of the Sacred Heart	295,650.00
12	Casa Dei Bambini San Guiseppe Sisters of Sacred Heart	208,050.00
13	Sta. Ana-San Joaquin Bahay Ampunan Foundation, Inc.	208,050.00
14	Golden Acres-Haven for the Elderly	2,441,850.00
Region V		
15	Orphanage of the Virgin of Guadalupe, Inc.	876,000.00
Region VIII		
16	Western Samar Development Foundation, Inc.	985,500.00
17	SOS Children's Village Calbayog, Inc.	1,029,000.00
CARAGA		
18	Balay Silonganan Home for Street Children, Inc.	328,500.00
19	Gesu Eucaristo Children's Inc.	164,250.00
20	Por Cristo Foundation, Inc. Home of the Abandoned Elderly	574,500.00
TOTAL	35,475,050.00	

HEALTH CAPABILITY-BUILDING FOR INFORMAL DWELLERS IN RESETTLEMENT AREAS

From January 1 to December 31, 2018, PCSO assisted **3,625** patients in which the agency allocated **P259,069.42**.

The Health Capability-building for Informal Dwellers in Resettlement Areas provides medical and dental services to informal dwellers in resettlement areas and basic medical devices to the local barangay health unit (BHU).

LOTTO AND KENO TERMINALS

As of December 31, 2018, there are already 11,120 Lotto and Keno terminals nationwide, compared to only 11,005 agents during the same period of 2017.

<u>Terminals</u>	<u>Lotto</u>	<u>Keno</u>	<u>Total</u>
2018	8,769	2,351	11,120
2017	8,780	2,225	11,005

AUTHORIZED AGENT CORPORATIONS (AACs) FOR STL

There are already 86 operational STL AACs as of December 31, 2018, which is 5% higher than the STL AACs in CY 2017. The following is the distribution of STL AACs in various areas:

Table 14. Distribution of STL AACs for CY 2018 vs CY 2017

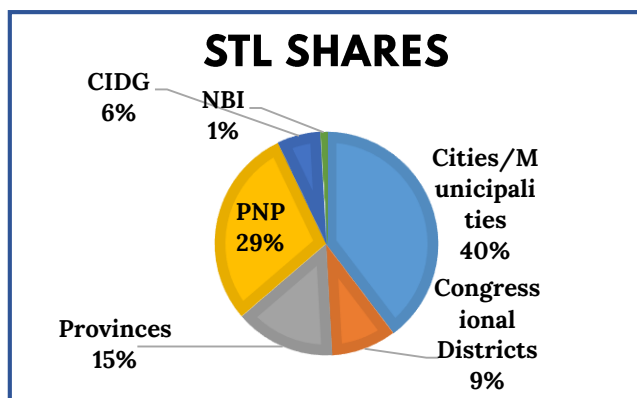
Areas	No. of AACs	
	2018	2017
NCR	2	5
NCL	24	21
STBR	15	16
Visayas	19	20
Mindanao	26	20
Total	86	82

SMALL TOWN LOTTERY (STL) SHARES

From January 1 to December 31, 2018, a total of **P1,392,563,953.72** went to cities, municipalities, provinces, congressional districts, Philippine National Police (PNP), Criminal Investigation and Detection Group (CIDG), and the National Bureau of Investigation (NBI) as STL shares. This is P272,456,853.70 or 24% higher than the STL shares distributed in 2017. Table 15 shows the comparative Small Town Lottery (STL) shares for CY 2018 versus CY 2017.

Table 15. Comparative STL Shares for CY 2018 vs CY 2017

Particulars	STL Shares		Increase	%
	CY 2018	CY 2017		
Cities/ Municipalities	P552,994,980.70	P472,422,650.12	P 80,572,330.58	17%
Congressional Districts	131,169,827.06	103,718,348.47	27,451,478.59	26%
Provinces	203,208,775.20	150,280,559.67	52,928,215.53	35%
PNP	406,417,550.41	314,948,433.41	91,469,117.00	29%
CIDG	87,446,551.37	78,737,108.35	8,709,443.02	11%
NBI	11,326,268.98	-	-	-
Total	P1,392,563,953.72	P1,120,107,100.02	P 272,456,853.70	24%



Based on the pie chart, cities and municipalities received 40% of STL shares in CY 2018, while PNP and provinces received 29% and 15% respectively. Meanwhile, 9% of the STL shares was given to the congressional districts, while 6% went to the CIDG. Lastly, NBI received 1% of the STL shares for 2018.

Figure 2. PCSO STL Shares for CY 2018

EXPANSION OF BRANCH OFFICES

For CY 2018, PCSO opened four (4) branch offices in the following provinces to make its charitable and gaming services closer to Filipinos:

Table 16. Branch Offices opened in CY 2018

Province	Island Group	Date Opened	Address
Maguindanao	Mindanao	September 10, 2018	Buluan, Maguindanao
Surigao del Sur	Mindanao	October 8, 2018	Provincial Capitol, Surigao del Sur
Guimaras	Visayas	November 19, 2018	Provincial Covered Gymnasium, San Miguel, Jordan, Guimaras
Agusan del Sur	Mindanao	November 26, 2018	Patin-ay, Prosperidad, Agusan del Sur

Also, PCSO inaugurated new branch office buildings in Cavite and Aklan to ensure that PCSO clients will be more comfortable while availing public services in the provinces.



Opening of Branch office in Jordan, Guimaras on November 19, 2018



Opening of Branch office in Prosperidad, Agusan del Sur, on November 26, 2018

As of December 31, 2018, PCSO already has 67 branch offices which are ready to serve both the gaming partners and charity beneficiaries of PCSO daily, Mondays through Fridays. This shows that PCSO has already reached 83% of the 81 provinces in the country. The agency expanded its reach in 2018 through the opening of PCSO Branch Offices in various provinces, thereby bringing PCSO programs and services closer to Filipino men and women nationwide.

PHILIPPINE CHARITY SWEEPSTAKES OFFICE With more branches to serve the Filipino people nationwide.	
SOUTHERN TAGALOG AND BICOL REGION DEPARTMENT	
A. SOUTHERN TAGALOG REGION	
BRANCHES	ADDRESSES
1 Batangas	Int.B., Morada St., Brgy. I, Lipa City, Batangas Tel: (043) 702-6728 / 400-5569
2 Cavite	B8-L6 Greensite Homes, Molino Road, Brgy. Molino II, Bacoor City, Cavite Tel: (046) 484-7501 loc. 122
3 Laguna	East Gate, Alonte Sports Arena, Brgy. Zapote, Biñan City, Laguna Tel: (049) 513-5252
4 Palawan	City Coliseum, Brgy. San Pedro, National Highway, Puerto Princesa Tel: (048) 434-5523
5 Quezon	Trade and Investment Center, Brgy. Isabang, Tayabas City Tel: (042) 373-5869
6 Rizal	G/F GSO Bldg., Cainta Municipal Hall Compound, Cainta Rizal Tel: 532-1723 / 532-1296
7 Oriental Mindoro	Centro ng Kabataan Compound, Brgy. Sta. Isabel, Calapan City Tel: (043) 288-2467
8 Marinduque	New Adm. Bldg. Capitol Compound, Brgy. Santol, Boac, Marinduque Tel: (042) 332-0533
9 Occidental Mindoro	Brgy. San Jose, Occidental Mindoro (opposite side fronting San Jose District Hospital)
10 Romblon	G/F Provincial Hospital Compound, Odiongan, Romblon Tel: (042) 567-6328
B. BICOL REGION	
BRANCHES	ADDRESSES
11 Albay	G/F of Capitol Annex Building, Legazpi City Tel: (052) 480-6844 / (052) 472-1830
12 Sorsogon	Dr. Fernando B. Duran Sr. Hospital, Macabog, Sorsogon City Tel: (058) 211-0224
13 Cam Sur	Jesse M. Robredo Coliseum, Naga City Tel: (054) 472-8938
14 Cam Norte	Provincial Capitol Compound F. Pimental Ave., Daet, Camarines Norte Tel: (054) 440-0549
15 Masbate	Masbate Provincial Hospital Compound, Masbate Road, Masbate City Tel: (056) 578-1527
16 Catanduanes	Cottage C, East Bicol Medical Center San Isidro, Virac, Catanduanes
NORTHERN AND CENTRAL LUZON DEPARTMENT	
A. NORTHERN LUZON	
BRANCHES	ADDRESSES
17 Isabela	Old RHU Bldg., Africano St., Cauayan City, Isabela Tel: (078) 652-3148
18 Pangasinan	North Wing, Legislative Bldg., Brgy. Anonas, Urdaneta City, Pangasinan Tel: (075) 656-2969
19 Cagayan	Brgy. Palca, Naruangan, Tuao, Cagayan (0917) 883-1419
20 Benguet	PPC Bldg., Post Office Loop, Upper Session Road, Baguio City, Benguet Tel: (074) 422-4462
21 La Union	Legislative Bldg., San Juan, La Union (072) 687-1364
22 Mountain Province	Municipal Hall, Bontoc, Mountain Province Tel: (0907) 400-2768
23 Ilocos Norte	Municipal Trial Court Building, Barangay 3, San Ildefonso, San Nicolas, Ilocos Norte (077) 670-7928
24 Ilocos Sur	Candon City Hall, National Highway, Brgy. Calao-an, Candon City, Ilocos Sur Tel: (0977) 238-7912 / (0917) 548-2107
25 Kalinga	City Hall Compound, Tabuk, Kalinga Apayao
26 Ifugao	Municipal City Hall, Municipality of Lamut, Province of Ifugao
B. CENTRAL LUZON	
BRANCHES	ADDRESSES
27 Bataan	New Hermosa Public Market and Trade Center, Brgy. Palihan, Hermosa, Bataan Tel: (047) 791-4612 / (047) 237-1153
28 Bulacan	Provincial Capitol Compound, Malolos City, Bulacan Tel: (044) 796-1395 / (044) 662-4177 / (044) 305-0387
29 Nueva Ecija	Old Capitol Compound, Burgos Avenue, Cabanatuan City, Nueva Ecija Tel: (044) 486-6066 / (044) 958-3048
30 Nueva Vizcaya	Ground Floor, Municipal Bldg., Bayombong, Nueva Viscaya Tel: (078) 392-1649
31 Pampanga	Regional Government Center, Maimpis St., San Fernando City, Pampanga Tel: (045) 625-3918
32 Tarlac	Marcos Type Bldg., Hospital Drive, Brgy. San Vicente, Tarlac City, Tarlac Tel: (045) 982-7199 / (045) 982-7198
33 Zambales	2nd Floor, James L. Gordon Ave. Market & Mall, Gordon Ave., Olongapo City, Zambales Tel: (047) 222-0797
34 Aurora	Old Hospital Bldg., San Luis St., Barangay 5, Baler, Aurora Tel: (0926) 442-1982
VISAYAS DEPARTMENT	
BRANCHES	ADDRESSES
35 Cebu	Ground Floor, PCSO Bldg., S. Osmeña St., North Reclamation Area, Cebu City Tel: (032) 231-7275 / (032) 234-4145
36 Iloilo	Iloilo Sports Complex, Magsaysay Village, La Paz, Iloilo City Tel: (033) 330-0133 / (033) 330-1340 / (033) 330-3097
37 Leyte	For transfer in Leyte Provincial Social Welfare Development Office (LPSWD), J. Romualdez St., Tacloban City Tel: (053) 325-5120 / (053) 321-3023
38 Western Samar	Calbayog Convention Center, Brgy. Capocan, Calbayog City Tel: (055) 209-1574
39 Northern Samar	Provincial Capitol Complex, Brgy. Dalakit, Catamaran, Northern Samar Tel: (055) 500-9644
40 Eastern Samar	Ground Floor, Provincial Legislative Bldg., Borongan, Eastern Samar
41 Bohol	New Capitol Compound, C. Marapao St., Tagbilaran, Bohol Tel: (038) 591-7011
42 Negros Occidental	Paglaum Sports Complex, Hernaez St., Bacolod City (034) 435-0847 / (034) 435-1883
43 Negros Oriental	Gov. Mariano F. Pedreros Memorial Stadium, Capitol Area, Dumaguete City Tel: (035) 421-0861
44 Capiz	Ground Floor, Capiz Provincial Capitol, Magallanes St., Roxas City Tel: (036) 620-1149
45 Aklan	Lot 8, Block 3, Capitol Site Subdivision, Brgy. Estancia, Kalibo, Aklan Tel: (036) 500-7406
46 Antique	San Jose Trade Town, Brgy. Dalipe, San Jose de Buenavista, Antique Tel: (036) 545-0120
47 Southern Leyte	City Wharf Building, Demetrio Agbaos, Maasin City, Southern Leyte Tel: (053) 862-0026
48 Biliran	2nd Floor, Naval Mall, Rosario, Naval, Biliran
49 Guimaras	Provincial Covered Gymnasium Side, San Miguel, Jordan, Guimaras
MINDANAO DEPARTMENT	
BRANCHES	ADDRESSES
50 Davao Del Sur	GF, Maharlika Building, J.P. Cabaguio Ave., Davao City Tel: (082) 282-2445 / (082) 225-4762 / (082) 221-8579
51 Davao Oriental	Capitol Hill, Mati, Davao Oriental (formerly PENR Office) (087) 811-3690
52 Davao Del Norte	Grand Arena Bldg., J.V. Ayala Ave., Barangay Apokon, Tagum City
53 Misamis Oriental	ABAP Bldg., Cor. Corales Ave. and Mabuhay St., Cagayan de Oro City Tel: (088) 857-1557 / (088) 857-1556 / (0822) 724-157
54 South Cotabato	General Santos City Hospital Compound, E. Fernandez St., Lagao, General Santos City Tel: (083) 301-3117 / (083) 552-1179
55 North Cotabato	Capitol Compound, Amas, Kidapawan, North Cotabato Tel: (084) 572-6185
56 Zamboanga	CGHR Bldg., Villalobos St., Zone IV, Zamboanga City (062) 955-1613
57 Zamboanga del Norte	Old Provincial Hospital Bldg., Blasong, Dipolog City Tel: (065) 908-1565
58 Agusan del Norte	City Hall Basement, Doongan, Butuan City 8600 Tel: (085) 341-1717 loc. 101
59 Surigao del Norte	Surigao del Norte Sports Complex, Rizal St., Surigao City 8400 Tel: 826-1848 / Telefax: (086) 826-1849
60 Bukidnon	Provincial Capitol Compound, Malaybalay City, Bukidnon Tel: (088) 813-5290
61 Misamis Occidental	Agora Bus Terminal Complex, Ozamiz City Tel: (086) 545-1734
62 Zamboanga Sibugay	Imelda Gymnasium, Titay, Zamboanga Sibugay
63 Lanao Del Norte	Senior Citizen Building, Del Carmen, Iligan City, Lanao Del Norte
64 Sultan Kudarat	CDRRMO Bldg., City Hall Compound, Bonifacio St., Brgy. Poblacion, Tacurong City Tel: (064) 562-4615
65 Maguindanao	Legislative Building, Buluan, Maguindanao
66 Surigao del Sur	Provincial Capitol of Surigao del Sur
67 Agusan del Sur	Patin-ay, Prosperidad, Agusan del Sur Tel: (085) 341-1717 loc. 101

Sun Plaza Building
 1507 Shaw Blvd corner Princeton St., Mandaluyong City
 www.pcsso.gov.ph
 San Marcelino Office
 373 San Marcelino St., Ermita, Manila
 Conservatory Show Plaza Building,
 405 Shaw Boulevard, Mandaluyong City
 Roldanberry Building, Lung Center of the Philippines
 Quezon Avenue, Quezon City

MANDATORY CONTRIBUTIONS

From January 1 to December 31, 2018, PCSO disbursed a total of **P1,530,270,157.74** as mandatory contributions for various government agencies and organizations. Table 17 shows the distribution of mandatory contributions for CY 2018.

Table 17. *Mandatory Contributions for CY 2018*

Particulars	EOs/RAs	Amount
5% share of LGUs	EO 357	P 518,610,922.36
Commission on Higher Education	RA 7722	456,645,832.00
Philippine Crop Insurance Corporation	RA 8175	207,000,000.00
Philippine Drug Enforcement Agency	EO 218	190,100,000.00
National Museum	RA 8492	138,000,000.00
Dangerous Drugs Board	RA 9165	12,000,000.00
Overseas Workers Welfare Administration	RA8042	5,200,020.56
Philippine Sports Commission	RA 6847	1,942,246.28
Boy Scouts of the Philippines	Commonwealth Act 595	365,505.45
Girl Scouts of the Philippines	RA 620	304,225.82
Philippine Red Cross	RA 3867	101,405.27
Total		P 1,530,270,157.74

ADMINISTRATIVE ACCOMPLISHMENTS

TAXES AND DUTIES

A total amount of **P17,290,349,263.75** was remitted as taxes & duties for CY 2018 broken down as follows:

Table 18. *Taxes and Duties Paid for 2018*

Particulars	Amount
Final Income Taxes	P2,378,256,084.41
Creditable Income Taxes (Expanded)	537,531,621.40
Value Added and Other Percentage Taxes	359,169,304.44
Documentary Stamps Tax	12,718,012,131.55
Taxes on Compensation	50,744,941.20
Taxes on Horse Race Winners	3,000,000.00
Fringe Benefit Tax	44,530.87
Corporate Income Tax	1,243,590,649.88
Total	P17,290,349,263.75

JACKPOT WINNERS

PCSO was able to produce **61** lucky Lotto jackpot millionaires via its Lotto 6/42, MegaLotto 6/45, SuperLotto 6/49, GrandLotto 6/55 and UltraLotto 6/58 games, in which the agency granted a total of **P3,482,506,640.00** for CY 2018. Aside from this, PCSO lotto agents received a total of **P21,570,712.00** as one percent (1%) agents' commission for jackpot winning tickets.

Table 19. *Lottery Jackpot Winners, Prizes, and Commissions for CY 2018*

Game Type	CY 2018		
	No. of Jackpot Winners	Net Prize Pay-out	Agents' Commission on Jackpot
Lotto 6/42	21	P445,081,546.00	P4,495,766.00
MegaLotto 6/45	15	502,811,651.00	5,075,901.00
SuperLotto 6/49	12	577,047,648.00	5,775,944.00
GrandLotto 6/55	8	395,471,823.00	3,720,101.00
UltraLotto 6/58	5	1,562,093,972.00	2,500,000.00
Total	61	P3,482,506,640.00	P21,570,712.00

In 2018, **PCSO** made Philippine History when its **UltraLotto 6/58** jackpot prize reached **P1.18 Billion** and was won by two (2) lucky winners from Luzon and Visayas on October 14, 2018. This was “trending” on various social media sites wherein local actors, athletes, and even politicians posted about themselves buying their own lotto tickets.



Non-financial Highlights

GAD ACCOMPLISHMENTS

PCSO has also become an active advocate of gender mainstreaming by including Gender and Development (GAD) activities for its stakeholders such as its clients and employees. Further, PCSO has also supported the activities of the Philippine Commission on Women (PCW) to pursue gender equality to promote equitable access to opportunities for all women, men, children, elderly, persons with disabilities, migrant workers, vulnerable, and marginal sectors of society. Among the agency's activities are the following:

- Conduct of GAD-related workshops for the PCSO GFPS and employees, such as:
 - Basic Gender and Development (GAD) Awareness Seminar
 - Basics of Harmonized GAD Guidelines (HGDC), GAD Planning and Budgeting (GPB), Gender Mainstreaming and Evaluation Framework (GMEF), and Gender Sensitivity Workshop
 - Magna Carta of Women (MCW) and Violence against Women and Children (VAWC) Sectoral Training Series
 - GAD “Kumusta Ka Juana” in Mindanao
 - GAD Attribution Focus Group Discussion Series for IMAP
 - GAD Mainstreaming and Evaluation Framework (GMEF) review, GAD attribution of major PCSO programs, and 2019-2020 GAD Planning and Budgeting
- Conduct of activities for the celebration of the 2018 National Women's Month Celebration (NWMC) in March 2018

- Conduct of activities for the 19-day Campaign to end Violence Against Women (VAW) in November 2018 such as:
 - Sweepstakes Employees Union (SEU) Film Showing of “Boses” for PCSO employees and children
 - PCSO Orange Friday
 - AVP Sectoral Contest for VAW video presentation
- Sponsorship to GAD –related activities, as follows:
 - One Million Pesos (P1,000,000.00) for the Philippine Commission on Women's (PCW) 2018 NWMC Photo and Poster-making Contest
 - Two Million Pesos (P2,000,000.00) for PCW's VAW Experiential Museum
 - Two Million Pesos (P2,000,000.00) for PCW's Senior Officials Conference on Gender Mainstreaming in the ASEAN Socio-cultural Community (ASCC) Sectoral Bodies and Localization of the Magna Carta of Women
- Production of GAD-related infomercials which were aired during the PCSO Lottery Draws
- Conduct of sex disaggregated survey of PCSO officials and employees



Magna Carta of Women (MWC) and Violence against Women (VAW) Seminar of the PCSO Administrative Sector



Turnover of Check to PCW for the 18-day Campaign to End VAW with the PCSO Governing Board



Basics of Harmonized GAD Guidelines (HGDG), GAD Planning and Budgeting (GPB), Gender Mainstreaming and Evaluation Framework (GMEF), and Gender Sensitivity Workshop



GAD Attribution Focus Group Discussion Series: Review of IMAP IRR using Harmonized GAD Guidelines (HGDG) of the PCSO GAD Focal Point System (GFPS)

OTHER ACCOMPLISHMENTS

- The PCSO Governing Board approved 507 Board Resolutions pertaining to various policies in 2018.
- The PCSO top management including assistant general managers and managers conducted 27 Management Committee meetings where they discussed various issues and concerns regarding the daily operations of PCSO.
- Pursuant to RA 7656, PCSO paid P744 Million to the national government for FY 2018.
- PCSO also rigorously hurdled the transition of its QMS certification from ISO 9001:2008 to 9001:2015 and passed the 3rd party audit conducted by TUV Rheinland Philippines in August of 2018. ISO 9001:2015 Certificates were received by PCSO for the following locations and scopes:
 - 9th, 10th and 11th Floors, Sun Plaza Bldg. Shaw Blvd., Mandaluyong City for the Management of Gaming Operations (online Lottery Draw and Prize Claims) and Charity Programs including Support Processes
 - Conservatory Bldg. Shaw Blvd., Mandaluyong City for the Conduct and Management of Online Lottery Draw and Prize Claims
 - Luzon Data Center, 9th Floor Rufino Pacific Towers, Ayala Ave. cor. Rufino St., Makati City for the Provision of Online Lottery Data Management Services from Start-of-Day to End-of-Day
 - Cebu Data Center, 16th Floor Metrobank Tower, Osmena Ave., Cebu City for the Provision of Online Lottery Data Management Services from Start-of-Day to End-of-Day
 - PCSO Satellite Office, Lung Center of the Philippines, Quezon City for the Provision of Out-Patient Services Programs such as General Medicine Consultation and Treatment, Free Medicines through Pharmacy Division and Medical and Dental Mission Services
- PCSO was also able to get an average Customer Satisfaction Rating of 92.29%, wherein the respondents were IMAP beneficiaries, prize claimants, and lotto agents, pursuant to the requirement of the Governance Commission for GOCCs (GCG).
- PCSO ensured that 100% of its personnel has underwent competency assessment in preparation for the implementation of its competency-based training requirement.
- PCSO conducted various trainings, seminars, and workshops for its officials and employees such as but not limited to the following:
 - 2019 Strategic and QMS Planning Seminar
 - Corporate Governance Orientation Program (CGOP) for the Board of Directors and Officials
 - Advanced Corporate Governance Training (ACGT) on Procurement
 - Orientation and Consultation Dialogue on Charity Programs for PCSO officers and social workers in Northern and Central Luzon, Southern Tagalog and Bicol Region, Visayas, and Mindanao
 - Corporate Image Building Workshop

- PCSO bankrolled the “Sagip Mata, Sagip Buhay” project of the Department of Health (DOH) and Isabela province, which provides free diagnostic and refraction services and free eyeglasses to the less privileged sector in Isabela.
- PCSO signed the Joint Administrative Order on Streamlining Access to Medical Assistance Funds of the Government with DOH, DSWD, and PhilHealth, with the goal of making it more convenient for Filipinos to get medical assistance funds from the government.
- PCSO donated the largest amount received by the Philippine Army Officers’ Ladies Club, Inc. (PAOLCI) in 2018, to cover educational allowances and other school expenses of sons and daughters of army officials and enlisted personnel.
- In May of 2018, the Makati City Regional Trial Court (Branch 143) confirmed the arbitral award of the International Chamber of Commerce-International Court of Arbitration in favor of PCSO ruling that the Philippine Gaming Management Corporation (PGMC) does not have an exclusive contractual right to supply an online lottery system for Luzon. Upon receipt of the court decision, PCSO commenced its bidding for the IT-Gaming Consultancy Services to assist and advise the Agency on the procurement of PCSO Lottery System (PLO).
- During the 3rd quarter of 2018, the Computerized Accounting System (CAS) project resumed. The automation of the Agency’s accounting system aims to provide adequate and accurate financial information, hence increasing its operational efficiency.
- PCSO also received a Certificate of Collaboration from the Strategic and Response Office for complying with the requirements of collaboration for the implementation and operation of the 8888 Citizens’ Complaints Hotline at the PCSO.
- Since the start of its 8888 Citizens’ Complaints Hotline, PCSO was able to close 1,323 out of 1,325 complaints, queries, and concerns received (99.9% compliance).
- PCSO also received the Freedom of Information (FOI) Certificate of Compliance from the Presidential Communications Operations Office (PCOO).
- PCSO also gave its utmost support to the Universal Health Care (UHC) Bill while ensuring that PCSO’s assistance would reach more Filipinos, of any age, sex and religion.

PCSO IN ACTION

Medical and Dental Mission



PCSO IN ACTION

Check Release



PCSO IN ACTION

Medicine Donation Program



PCSO IN ACTION

Seminars, Workshops, Fora



PCSO IN ACTION

Other Activities



LOOKING FORWARD TO 2019 AND PCSO'S COMMITMENT TO THE FILIPINO PEOPLE

As the Philippine Charity Sweepstakes Office looks forward to its 85th anniversary in 2019, the Agency assures each and every Filipino that it will remain committed to deliver efficient and timely charitable services. Other PCSO programs and projects in the pipeline are the procurement of the PCSO Lottery System (PLS), PCSO Corporate Center, Wide Area Network, and the rollout of ISO certification to the Branch Offices. By 2022, PCSO will be present in the 81 provinces of the archipelago, ready to serve and assist those seeking medical/financial assistance and will persevere to offer exciting games for the public.

ALIGNMENT TO GOVERNMENT GOALS:

2018 BALANCED SCORECARD

Objective/Measure		Wt	Formula	Rating System	Annual Target	Actual Accomplishments	
						CY 2018	
CUSTOMERS	SO 1	Expanded, Efficient and Decentralized Health and Charity Services (45%)					
	SM 1	Settlement of Arrears arising from Mandatory Contributions	15%	Absolute Amount	All or Nothing	100% of arrears paid	Paid the amount of P540,300,020.56 out of the P722,745,678.02 reconciled amount
			5%	Actual Accomplishment	Actual/ Target x Wt	Reconciliation of arrears with 100% of recipients identified in the Financial Roadmap	Reconciled arrears in Mandatory Contributions with the concerned Government Agencies as follows: 1. Phil. Crop Insurance Corp. 2. National Museum Endowment Fund 3. Natl. Voluntary Blood Services 4. Congressional Migrant Workers 5. Ancestral Domain Fund 6. Quirino Memorial Medical Center
	SM 2	Rationalize Use of the charity Fund	15%	Medical & Charity & financial Assistance Program/ Total CF Mandatory Contributions/ Total CF Other Charges to CF/ Total CF	All or Nothing	30-45% = Implementation of Medical and Charity and Financial Assistance Program 15-55% Mandatory Contributions 5-10% = Other charges to Charity Fund	Mandatory= 10.8B (54%) Medical and Charity Programs = 9.1B (45%) Other charges = 106.5M (1%) TOTAL: 20B
SM 3	Processing Time of Guarantee Letter Payments (Individual Medical Assistance Program)	10%	No. of GLs processed for payment & settled for the year/ No. of GLs released or utilized until Nov. 15	(Actual/ Target) x Weight 0% if lower than 80%	90% of released and/or utilized GLs issued until Nov. 15 of the current year are processed for payment & available within 45 working days from date of receipt of complete documents	CAPS: 3,141 / 10,542 MANUAL: 64,647 / 129,044 TOTAL: 67,788 / 139,586 50%	

ALIGNMENT TO GOVERNMENT GOALS: 2018 BALANCED SCORECARD

Objective/Measure		Wt	Formula	Rating System	Annual Target	Actual Accomplishments CY 2018
CUSTOMERS	SO 2	Highly Satisfied and Delighted Agents and Gaming Public (5%)				
	SM 4	Percentage of Satisfied Customers	5%	No. of respondents who gave at least Satisfactory Rating/ Total number of respondents	(Actual/ Target) x Weight 0% if lower than 80%	90%
						Satisfied = 344 Very Satisfied = 310 Total: 654 No. of Respondents = 710 <u>92.11%</u>
	Sub-total		50%			
FINANCIAL	SO 3	Sustained Revenue Growth from Gaming Activities (35%)				
	SM 5	Increase PCSO presence	10%	No. of Branches	(Actual/ Target) x Weight	+8 (Total 70) Appealed target: +4
						+4 Branch Offices 1. Maguindanao (Sept. 10, 2018) 2. Surigao del Sur (Oct. 8, 2018) 3. Guimaras (Nov. 19, 2018) 4. Agusan del Sur (Nov. 26, 2018)
	SM 6	Number of Outlets	5%	No. of Outlets	(Actual/ Target) x Weight	+400 (11,405)
						Additional/New Outlets Lotto: 1,123 KENO: 551 TOTAL: 1,674
SM 7	Gross Revenue/ Sales	20%	Absolute Amount	56B and above (20%) 51-55B (15%) 46-50B (10%) 41-45B (5%) 40B and below (0%)	58.68 B	
						Lotto: 31.9B KENO: 4.4B STL: 26.1B Tradl. Sweepstakes: 0.005B Instant Sweepstakes: 1.15B Total: 63.57B
Sub-total		35%				

ALIGNMENT TO GOVERNMENT GOALS:

2018 BALANCED SCORECARD

Objective/Measure			Wt	Formula	Rating System	Annual Target	Actual Accomplishments CY 2018
INTERNAL PROCESS	SO 4	Sustained Quality Management System (5%)					
	SM 8	ISO 9001:2015 Aligned QMS Established	5%	Actual Accomplishment	All or Nothing	ISO 9001:2015 Certification for Gaming Processes (Live Lotto Draws) and Prize Claim Services	ISO 9001:2015 Certification issued by TUV Rheinland 1. Online Lottery Draw 2. Prize Claims 3. Charity Programs 4. Support Processes
	Sub-total		5%				
LEARNING AND GROWTH	SO 5	Empowered Professional Workforce (10%)					
	SM 9	Percentage of Employees Meeting Required Competencies	5%	No. of positions assessed/ Total no. of positions	(Actual/ Target) x Weight	Conduct Competency assessment of the remaining 50% of Manpower Resources (Permanent Rank-and-File and Officers)	702 employees have undergone competency assessment in 2018 (378 employees in 2017) out of the total 1,080 employees as of December 31, 2018
	SM 10		5%	No. of employees covered by TNA/ Total no. of positions	(Actual/ Target) x Weight	Conduct of Training Needs Analysis of the first 50% of Employees	Gap Analysis conducted for 578 out of 1,080 personnel (53.52%)
	Sub-total		10%				
TOTAL			100%				

CORPORATE STRUCTURE: OFFICERS OF THE BOARD



1. **CHAIRPERSON** Anselmo Simeon P. Pinili
2. **VICE-CHAIRPERSON AND GENERAL MANAGER** Alexander F. Balutan
3. **BOARD MEMBER** Marlon U. Balite
4. **BOARD MEMBER** Jesus Manuel C. Suntay (from December 6, 2017 to October 16, 2018)
5. **BOARD MEMBER** Sandra M. Cam
6. **BOARD MEMBER** Ramon Ike V. Señeres (from January 2019)
7. **BOARD SECRETARY** Atty. Wesley A. Barayuga (from January 24, 2018)

ANSELMO SIMEON P. PINILI

CHAIRPERSON AND OIC GENERAL MANAGER

January 17, 2018

Date of Assumption to Office



Work Experience:

- October 7, 2016 to Present, Special Envoy on Transnational Crime, Office of the President
- April 22, 2014 to June 30, 2016, Security Officer IV, LGU-Davao City
- January 12, 1991 to April 21, 2014, Police Chief Superintendent, Philippine National Police
- March 11, 1983 to January 1, 1991, Captain, Philippine Constabulary
- April 1, 1979 to March 10, 1983, PMA Cadet, Armed Forces of the Philippines

Educational Attainment:

- San Roque Central Elementary School (Graduated, 1970)
- Davao School of Arts and Trades (Graduated, 1974)
- Philippine Military Academy (Graduated, 1983)
- University of Mindanao (Graduated, B.S. Mechanical Engineering, 1988)
- University of La Sallette (Masters in Criminology/ Doctorate in Public Administration, 2010/2013 Lacking Dissertation.)

Trainings/Seminars/Orientation Attended:

- May 17-18, 2018, 2019 PCSO Corporate Strategic and QMS Planning Seminar/Workshop, Institute of Corporate Directors, Novotel Manila, Cubao, Quezon City
- December 12 to 18, 2017, Training Course on Capacity Building in Hangzhou, China at the Zhejiang Police College, Ministry of Public Security of China
- August 30 to 31, 2017, 11th International Law Enforcement Intellectual Property Crime Conference in New York, United States of America, INTERPOL and US Immigration and Customs Enforcement, National Intellectual Property Rights Coordination Center
- June 6-7, 2017, Capacity Building on UN POA on SALW in LAO PDR, United Nations Regional Center for Peace and Disarmament
- May 22-26, 2017, 26th Session of the Commission on Crime Prevention and Criminal Justice in Vienna, Austria, United Nations Office on Drugs and Crime
- November 23-30, 2016, Arms Trade Treaty Outreach Project in Cologne, Germany, and Brussels, Belgium, Bundesamt für Wirtschaft und Ausfuhrkontrolle (BAFA)

Membership, PCSO Board Committees:

- Chairperson, Governance Committee
- Chairperson, Audit Committee
- Chairperson, Nomination and Remuneration/Compensation Committee
- Member, Risk Management Committee

Age: 60 years old | **Citizenship:** Filipino

ALEXANDER F. BALUTAN

Vice-Chairperson and General Manager

September 13, 2016

Date of Assumption to Office

March 9, 2019

Date of Resignation from Office



Work Experience:

- September 13, 2016-March 9, 2019, General Manager, Philippine Charity Sweepstakes Office
- September 13, 2016-March 9, 2019, Member, Board of Directors, Philippine Charity Sweepstakes Office
- February 2016-August 2016, Vice-Commander Philippine Navy Major General, Philippine Navy
- August 2015-February 2016, Naval Inspector General, Headquarters Philippine Navy
- February 2014-August 2015, Deputy Commander, Eastern Mindanao Command, GHQ-AFPWSSU, Armed Forces of the Philippines
- November 2010-February 2014, Commander, HQs and Service Company, 1MBDE, PMC
- August 2009-November 2010, Chief of Staff (Colonel), HPMRF, PMC
- November 2008-August 2009, Deputy Brigade Commander, 2nd Marine Brigade, PMC
- September 2007-October 2008, ACICS for OPNS, U3, WESMINCOM
- August 2007-September 2007, AC of Staff MC-5, PMC
- April 2006-August 2007, Assistant Superintendent, MCTC, PMC
- September 2005-March 2006, A/U, HSG, GHQ, AFP
- July 2004-June 2005, Student Officer (CSC), USMC, QUANTICO, VA, USA, Outside PN
- December 2002-June 2004, Commanding Officer, MLBT 7
- August 2002-December 2002, Deputy Group Commander, MSEG
- April 2000-December 2000, Executive Officer, MBLT1
- September 1997-April 2000, Assistant Chief, LOLA, GHQ, AFP
- February 1997-September 1997, Chief, Information System Branch, N-11, HPN
- May 1995-January 1997, Operations Officer, MBLT2
- December 1994-May 1995, Intelligence Officer, MBLT2
- May 1994-November 1994, Student Officer (NCSC), HNETC
- January 1994-May 1994, Staff Provost Marshall, HNETC
- January 1992-January 1994, Assistant Commandant, MTG,NETC

Field of Expertise: Public Service/Management/Leadership

Educational Attainment:

- Zaragoza Central School (Graduated Salutatorian, 1973)
- Nueva Ecija High School (Graduated Upper Quarter, 1977)
- Philippine Military Academy (Graduated, BS Degree PMA, 1983)
- Naval Officer Qualification Course "A" CL 0, NTC, FSF, Fort San Felipe, Cavite (Completed 1983)
- Naval Command Staff Course CL 37, NTC, Fort San Felipe, Cavite (Completed 1994)

- Master's in Public Administration, Manuel Luis Quezon University (Completed, 1999)
- Diploma (Phase I, Joint Education Accredited, United States Marine Corps Command & Staff College Marine Corps University, USMC University, Quantico, Virginia, USA (Completed 2005)

Trainings/Seminars/Orientation Attended:

- May 17-18, 2018, 2019 PCSO Corporate Strategic and QMS Planning Seminar/Workshop, Institute of Corporate Directors, Novotel Manila, Cubao, Quezon City
- May 10, 2018, Corporate Governance Orientation Program, Institute of Corporate Directors, Legend Villas Hotel, Mandaluyong City
- September 26, 2017, 2017 Corporate Governance Conference: Competing against Risks, Institute of Corporate Directors, Makati City
- September 5 & 6, 2017, 2018 Strategic Planning Seminar, Summit Ridge Hotel, Tagaytay City
- August 15, 2017, 2017 Management and Operational Review, Legend Villas, Mandaluyong City
- November 21, 2016, Corporate Governance Orientation Program for Government Owned or Controlled Corporations, Institute of Corporations Director's Inc. (GCG accredited learning provider)
- November 16, 2016, Civil Service Institute (CSI) Leadership Series "Good Governance for Leaders", Sofitel Philippine Plaza Manila, Pasay City
- November 7-9, 2016, World Lottery Summit 2016, Singapore
- October 28, 2016, Operational/Performance Review Seminar, Facilitator: Guthrie-Jensen Consultants, Inc. (CSC Accredited Learning Provider)
- July 17-19, 2006, Conflict Management & Resolution Skills Seminar, USIP, CGEA
- July 16, 2004 – January 8, 2005, Command and Staff College, U.S.A
- November 11-13, 1997, Public Information & Tech Seminar, AFPCOC, CGEA
- March 16-18, 1997, ASW Seminar, HPN, Roxas, Blvd.
- May 6 – November 17, 1994 Naval Command and Staff Course, PN/AFP
- September 7-11, 1992, PN Wide-OESPA Seminar, BNS, Fort Bonifacio, Taguig City
- August 12-17, 1990, HRD Seminar/Workshop, PMTC, MBFB
- July 5-15, 1998, CO, Seminar/Workshop, PMTC, MBFB
- June 13-16, 1998, LOL LAMBAT BITAG, WESCOM, Palawan
- April 4 – July 1, 1986, Intel Officer Basic Course, SITS, ISAFP
- February 13 – April 28, 1984, Marine Airborne Course, PMTC, MBFB
- November 26, 1990 – March 7, 1991, Jump Master Course, PMTC, MBFB
- November 7-13, 1990, Human Rights Seminar, PMTC, MBFB
- October 1-12, 1990, Organized Development Seminar, PMTC, MBFB
- September 25 – November 30, 1991, Foreign Officer Tactic Intelligence Course, Australia

Membership, PCSO Board Committee/s:

- Chairperson, Management Committee
- Chairperson, Risk Management Committee (2016)
- Member, Governance Committee
- Member, Nomination & Remuneration/Compensation Committee

Age : 57 years old | **Citizenship :** Filipino

SANDRA M. CAM

Board Member

December 06, 2017

Date of Assumption to Office

Work Experience:

- December 6, 2017 until the present, Member, Board of Directors, Philippine Charity Sweepstake Office
- 2010 until the present, President & CEO, Nazareth Institute of Alfonso (Cavite)
- 2005 until the present, President & CEO, Nazareth Institute of Alfonso (Masbate)
- 2013 to 2016, Consultant, Office of Mayor Joseph Ejercito Estrada, Manila City Hall
- 2005 to 2013, Consultant, Office of Senator Panfilo M. Lacson, Senate of the Philippines
- 1998 to 2007, Executive Assistant, Office of Governor Antonio Kho in Provincial Capitol of Masbate



Educational Attainment:

- Batuan Elementary School (Graduated, 1972)
- Masbate National Comprehensive High School (Graduated, 1976)
- Manuel L. Quezon University, Bachelor of Arts, Major in Journalism (Graduated, 1980)

Trainings/Seminars/Orientation Attended:

- May 17-18, 2018, 2019 PCSO Corporate Strategic and QMS Planning Seminar/Workshop, Institute of Corporate Directors, Novotel Manila, Cubao, Quezon City
- October 3, 2014, The Importance of English in Teaching and Communication in an Organization, Association of Private School Principals and Administrators
- May 24, 2016, School Head Teaching Workshop, Association of Private School Principals and Administrators

Membership, PCSO Board Committee/s:

- Member, Management Committee
- Member, Risk Management Committee
- Member, Governance Committee
- Member, Nomination & Remuneration/Compensation Committee

Age: 57 years old | **Citizenship:** Filipino

JESUS MANUEL “BONG” C. SUNTAY

Board Member

December 06, 2017

Date of Assumption to Office

October 16, 2018

Date of Resignation from Office

Work Experience:

- December 6, 2017 to October 16, 2018, Member, Board of Directors, Philippine Charity Sweepstake Office
- 2014 until the present, President, Basic Hauling Logistic Corp
- 2006 until the present, President, Clean Fuel Group of Companies
- 1999 until the present, President, Basic Transport Management Corp
- 2013 to 2016, City Councilor, Quezon City Government
- 2010 to 2013, City Councilor, Quezon City Government
- 2007 to 2010, City Councilor, Quezon City Government
- 2001 to 2004, City Councilor, Quezon City Government
- 1998 to 2001, City Councilor, Quezon City Government

Educational Attainment:

- La Salle Greenhills Elementary (Graduated, 1984)
- La Salle Greenhills High School (Graduated, 1988)
- De La Salle University (Graduated, BS Political Science, 1992)
- San Beda College of Law (Graduated, 1996)

Trainings/Seminars/Orientation Attended:

- May 17-18, 2018, 2019 PCSO Corporate Strategic and QMS Planning Seminar /Workshop, Institute of Corporate Directors, Novotel Manila, Cubao, Quezon City
- Sept. 25 to 27, 2017, Asia Pacific Petroleum Conference 2017, Raffles Convention Center
- June 7 to June 15, 2017, Legislative Management Seminar by Quezon City Council, Segara Villas Subic Bay
- June 12 to June 22, 2012, Belo Horizonte- ICLEI Congress, UN Congress Rio De Janeiro, Brazil
- June 20 to June 22, 2012, United Nation Conference on Sustainable Development, Rio + 20, Rio de Janeiro Brazil
- July 9 to July 10, 2010, Legislative Management Training, Quezon City Government, Quezon City Hall

Membership, PCSO Board Committee/s:

- Member, Management Committee
- Member, Risk Management Committee
- Member, Governance Committee
- Member, Nomination & Remuneration/Compensation Committee

Age: 47 years old | **Citizenship:** Filipino



MARLON U. BALITE

Member, Board of Directors

November 17, 2016

Date of Assumption to Office

Work Experience:

- Member, Board of Directors, Philippine Charity Sweepstake Office (November 17, 2016-present)
- Barangay Chairman, Barangay 35-D, Davao City (2010-2016)
- Barangay Kagawad, Barangay 35-D, Davao City (2007-2010)
- Project Supervisor, Vigor Construction, Jr. Polystructure & Vigor Construction (2007-2010)



Trainings/Seminars/Orientation Attended:

- May 17-18, 2018, 2019 PCSO Corporate Strategic and QMS Planning Seminar/Workshop, Institute of Corporate Directors, Novotel Manila, Cubao, Quezon City
- September 26, 2017, 2017 Corporate Governance Conference: Competing against Risks, Institute of Corporate Directors, Makati City
- September 5 & 6, 2017, 2018 Strategic Planning Seminar, Summit Ridge Hotel, Tagaytay City
- August 15, 2017, 2017 Management and Operational Review, Legend Villas, Mandaluyong City
- November 21, 2016, Corporate Governance Orientation Program for Government, Owned or Controlled Corporations, Institute of Corporations Director's Inc. (GCG accredited learning provider)
- November 16, 2016 Civil Service Institute (CSI) Leadership Series "Good Governance for Leaders, Sofitel Philippine Plaza Manila, Pasay City

Educational Attainment:

- University of Mindanao (Elementary School) (Graduated, 1978)
- University of Mindanao (High School) (Graduated, 1982)
- University of Mindanao (Graduated, BS in Civil Engineering, 1987)

Membership, PCSO Board Committee/s:

- Member, Management Committee
- Member, Risk Management Committee
- Member, Governance Committee
- Member, Nomination & Remuneration/Compensation Committee

Age: 52 years old | **Citizenship:** Filipino

RAMON IKE V. SEÑERES

Board Member

December 6, 2018

Date of Appointment to Office



Work Experience:

- December 6, 2018 until the present, Member, Board of Directors, Philippine Charity Sweepstake Office
- 2019 until the present, Director, Philippine Information & Communication Technology Organization
- 2018 until the present, Director, People's Telecom Coop.
- Oct. 10, 2011–July 31, 2017, Department Manager, Philippine Charity Sweepstakes Office–Information Technology System Department
- 2001–2011, Consultant, City Government of Makati
- 2000–present, Director, National Land Transport Council
- 1999–2001, Director General, National Computer Center
- 1999–2001, Chief Executive Officer, National Crime Information System
- 1999–2001, Commissioner, Philippine Commission for the Year 2000 (Y2K)
- 1998–2000, Director, Foundation for Science & Technology
- 1998–2000, Director, Philippine Blind Union
- 1990–1992, Director, APEC Communication & Database System Director, DFA Science & Communication & MISD
- 1990–1992, Director, DFA Science & Technology Office
- 1990–1992, Director, DFA Science & Technology Council
- 1989–1990, Director, Transfer of Knowledge Thru Expat Nationals
- 1987–1989, Consular Assistant, Philippine Consulate, New York City
- 1986–1987, Press Attache, Philippine Embassy Washington D.C.
- 1986–1987, Bureau Chief, Philippine Men's Agency (USA)
- 1981–1983, Fellow & Marketing Consultant
- 1980–1981, Program Officer, Ministry of Human Settlements
- 1980–1981, Group Product Manager, Bliss Marketing Corp.
- 1977–1978, Advertising & Promotion Supervisor, San Miguel Corp.
- 1975–1977, Brand Coordinator, San Miguel Corporation
- 1974–1975, Market Research Assistant, 3M Philippine

Educational Attainment:

- Butuan Central Elementary (Graduated, 1963)
- Urios College High School Department (Graduated, 1969)
- University of the Philippines (Graduated, AB Political Science, 1975)

Trainings/Seminars/Orientation Attended (CY 2015/2016)

- Corporate Governance Orientation Program for Government Owned or Controlled Corporations, March 27, 2019, Institute of Corporations Director's Inc.
- 2012 PCSO Strategic Planning Seminar, A Revisit, June 21–22, 2012, PCSO
- Managing for Result, March 10, 2012, Guthrie Jensen Consultants to Management
- Management Training Seminar, (August 15–19, 2011), PNI-Management Phils.
- 7th Language of Business (LOB) for “Business Finance in the Asian Setting”, July 1, 2008–January 11, 2009, Asian Institute of Management
- Management Training Seminar, May 9, 2011–September 9, 2011, PNI-Management Phils., Inc.,
- Management Training Seminar, September 22, 2011 to October 5, 2011, PNI-Management Phils., Inc.,

Age: 66 | **Citizenship:** Filipino

WESLEY A. BARAYUGA

Board Secretary/Compliance Officer

January 24, 2018

Date of Assumption to Office



Work Experience:

- January 24, 2018 until the present, Board Secretary, Philippine Charity Sweepstakes Office
- Oct. 15, 2016 to Dec. 31, 2016, Director for Security, The Manila Hotel
- Sept. 01, 2015 to Sept. 30, 2016, Admin Manager, Public Safety Mutual Benefit Fund Inc.
- Sept. 01, 2015 to Sept. 30, 2016, Bids and Award Committee Head Secretariat, Public Safety Mutual Benefit Fund Inc.
- Nov. 2011 to Jan. 2013, Member of the Board of Directors, Program Development Cooperative
- January 01, 2007 to January 23, 2018, Security Manager, UN Properties Development Corporation

Educational Attainment:

- Cabanatuan East Central School (Graduated, 1971)
- Nueva Ecija High School (Graduated, 1975)
- Philippine Military Academy (Graduated, B.S. Degree, 1983)
- University of San Agustin (Graduated, Bachelor of Laws, 1996)

Trainings/Seminars/Orientation Attended:

- November 2018, Corporate Governance Orientation Program, Institute of Corporate Directors
- May 17-18, 2018, 2019 PCSO Corporate Strategic and QMS Planning Seminar/Workshop, Institute of Corporate Directors, Novotel Manila, Cubao, Quezon City
- October 8, 2016, Mandatory Continuing Legal Education Office, MCLE Office, Ortigas City

Age: 60 years old | **Citizenship:** Filipino

BOARD COMMITTEES

Governance Committee

- CHAIRPERSON
Anselmo Simeon P. Pinili
- MEMBERS
Alexander F. Balutan
Marlon U. Balite
Sandra M. Cam
Ramon Ike V. Señeres

Audit Committee

- CHAIRPERSON
Anselmo Simeon P. Pinili
- MEMBERS
Marlon U. Balite
Sandra M. Cam
Ramon Ike V. Señeres

Risk Management Committee

- CHAIRPERSON
Alexander F. Balutan
- MEMBERS
Anselmo Simeon P. Pinili
Marlon U. Balite
Sandra M. Cam
Ramon Ike V. Señeres

Nomination and Remuneration/ Compensation Committee

- CHAIRPERSON
Anselmo Simeon P. Pinili
- MEMBERS
Alexander F. Balutan
Marlon U. Balite
Sandra M. Cam
Ramon Ike V. Señeres

EXECOM Management Committee

CHAIRPERSON
Alexander F. Balutan

MEMBERS
Julieta F. Aseo, AGM for Administrative Sector
Remeliza M. Gabuyo, AGM for Branch Operations Sector
Larry R. Cedro, AGM for Charity Sector
Lauro A. Patiag, AGM for Management Services Sector
Arnel N. Casas, OIC-AGM for Gaming, Product Development, and Marketing Sector

OFFICE OF THE GENERAL MANAGER



1. **GENERAL MANAGER** Alexander F. Balutan
2. **LEGAL DEPARTMENT MANAGER** Atty. Anna Liza P. Inciong
3. **INTERNAL AUDIT SERVICES DEPARTMENT MANAGER** Mercedes J. Hinayon

ADMINISTRATIVE SECTOR



1. ASSISTANT GENERAL MANAGER Julieta F. Aseo
2. TREASURY DEPARTMENT MANAGER Alegria A. Asuit
3. GENERAL SERVICES DEPARTMENT MANAGER John Derek N. Porciuncula
4. HUMAN RESOURCES DEPARTMENT MANAGER Marissa O. Medrano
5. ASSETS AND SUPPLY MANAGEMENT DEPARTMENT OIC-MANAGER Reynaldo B. Carbonel

CHARITY SECTOR



1. ASSISTANT GENERAL MANAGER Larry R. Cedro
2. MEDICAL SERVICES DEPARTMENT MANAGER Jose Bernardo H. Gochoco
3. CHARITY ASSISTANCE DEPARTMENT OIC-MANAGER Muriel G. Pajarillo

BRANCH OPERATIONS SECTOR



1. ASSISTANT GENERAL MANAGER Remeliza M. Gabuyo
2. NATIONAL CAPITAL REGION MANAGER Josefina Sarsonas-Aguas
3. NORTHERN AND CENTRAL LUZON DEPARTMENT MANAGER Laila D. Galang
4. SOUTHERN TAGALOG AND BICOL REGION DEPARTMENT OIC-MANAGER Irma S. Guemo
5. MINDANAO DEPARTMENT MANAGER Gloria C. Ybañez
6. VISAYAS DEPARTMENT MANAGER Federico A. Damole

MANAGEMENT SERVICES SECTOR



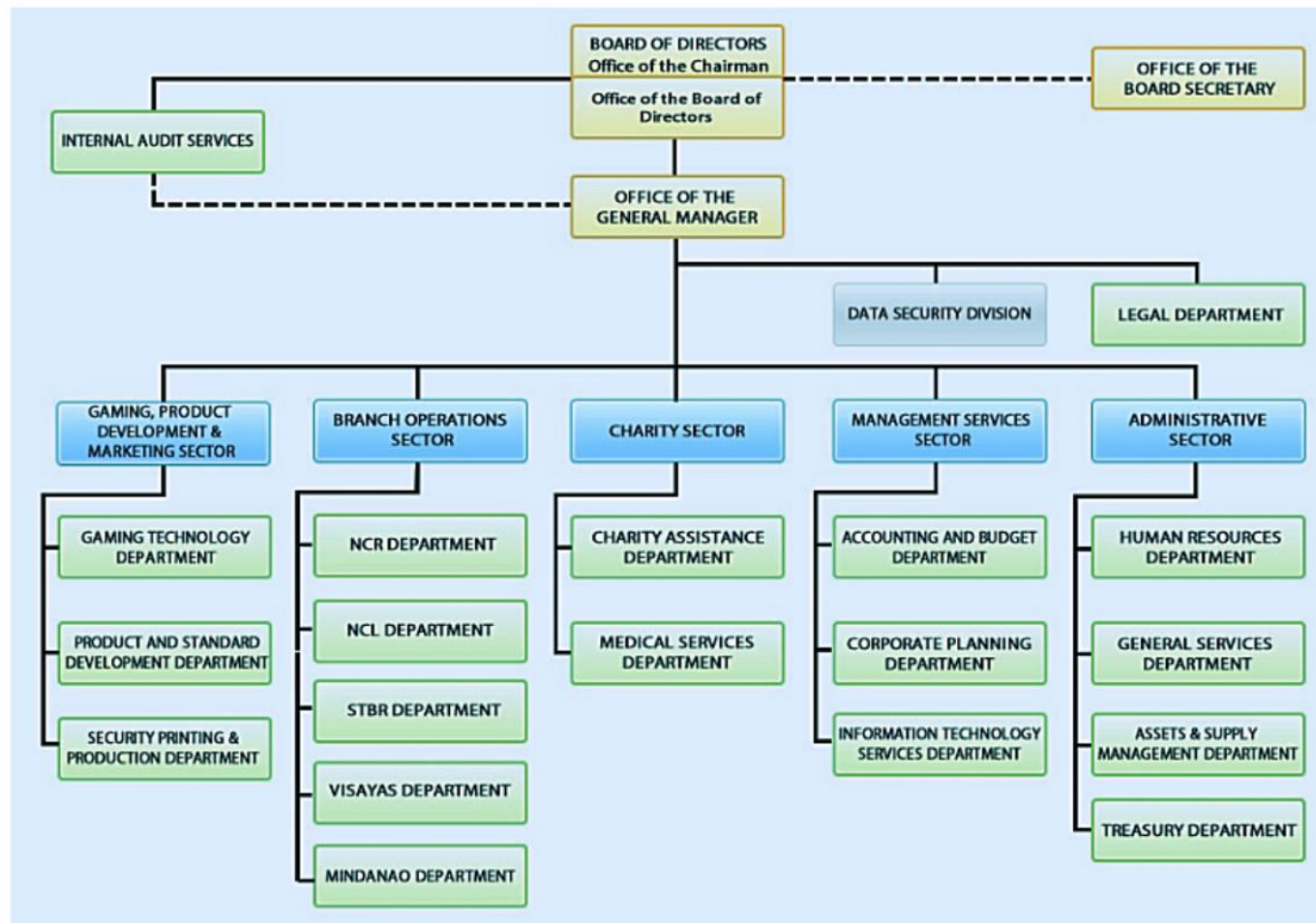
1. ASSISTANT GENERAL MANAGER Lauro A. Patiag
2. ACCOUNTING AND BUDGET DEPARTMENT OIC-MANAGER Ma. Teresita V. Carbonel
3. CORPORATE PLANNING DEPARTMENT OIC-MANAGER Jerusa A. Corpuz
4. INFORMATION TECHNOLOGY SERVICES DEPARTMENT OIC-MANAGER Rene M. Relucio

GAMING, PRODUCT DEVELOPMENT, AND MARKETING SECTOR



1. OIC-ASSISTANT GENERAL MANAGER Arnel N. Casas
2. GAMING TECHNOLOGY DEPARTMENT OIC-MANAGER Aimee C. De Viterbo
3. SECURITY PRINTING AND PRODUCTION DEPARTMENT MANAGER Ramon C. Torres
4. PRODUCT AND STANDARD DEVELOPMENT DEPARTMENT MANAGER Roger C. Ramirez

ORGANIZATIONAL STRUCTURE



ABOUT PCSO

The **Philippine Charity Sweepstakes Office (PCSO)** is a government owned and controlled corporation (GOCC) created and existing under Republic Act No. 1169, as amended. It is the principal government agency for raising and providing funds for health programs, medical assistance and services, and charities of national character thru the conduct and holding of sweepstakes horse races, lotteries and similar activities.

The Beginning of Lotteries in the Philippines

Lotteries have been in existence in the Philippines as early as 1833. Under the auspices of private enterprises called *Empresa de Reales Loteria Espanolas de Filipinas*, the Spanish Government conducted *loterias* to generate revenues. In fact, our own national hero Dr. Jose Rizal won P6,200.00 in the draw of 1892, while on exile in Dapitan. With the outbreak of the Philippine Revolution, the *loteria* was forced to stop operations. It was not until the early 1930s that the idea of holding lottery games was revived.

In 1932, the first Sweepstakes draw was conducted by the government to raise funds to support sports projects for the Filipino youth through the *Philippine Amateur Athletic Federation* (PAAF)—the beneficiary of the first draw. The PAAF Sweepstakes was successful so the Philippine government decided to conduct more draws for the benefit of the Philippine Anti-Tuberculosis Society, now the *Philippine Tuberculosis Society* (PTS). The draws were held under the auspices of an organization called the *National Charity Sweepstakes*.

The New Sweepstakes Agency

Rather than limiting the sweepstakes to the benefit of the youth or to fighting tuberculosis, the country institutionalized *Sweepstakes* as a new venture of raising funds for the promotion of public health and general welfare. By March 1935, then President Manuel L. Quezon approved Act 4130 (October 30, 1934), creating the *Philippine Charity Sweepstakes* (PCS) to replace the *National Charity Sweepstakes*. Among its beneficiaries were the *Philippine Amateur Athletic Federation* (PAAF), *Philippine Tuberculosis Society* (PTS), *National Federation of Women's Clubs*, *Association de Damas de Filipinas*, *Gota de Leche*, *Associate of Manila and the Provinces*, *Philippine Council of Boy Scouts of America*, *Asilo Para Invalidos de los Veteranos de la Revolucion*, *Child Welfare Center* and other institutions and organizations engaged in charitable and health programs.

Philippine Charity Sweepstakes Office

On June 18, 1954, Republic Act No. 1169 was passed into law to transform the PSC to the **Philippine Charity Sweepstakes Office (PCSO)** with a mandate to provide charity sweepstakes and lotteries once a month where there are no Sweepstakes draws and races.

Republic Act No. 1169 was later amended by Presidential Decree No. 1157 (June 3, 1977) and Batas Pambansa Blg. 42 (September 24, 1979). Over the years, special laws and executive issuances were passed directing PCSO to provide funds for other priority programs of the Government, including, but not limited to the following:

- RA 7660 – Documentary Stamp Tax (BIR); 10% of lotto and Keno gross sales and P 1.20 per booklet of sweepstakes tickets
- RA 6847 – Six (6) Sweepstakes Draws per year as contribution to the Philippine Sports Commission Program
- RA 7722 – 1% of lotto gross sales to the Commission on Higher Education
- RA 7835 – 10% of Charity Fund to the Comprehensive and Integrated Shelter and Urban Development Financing Program (National Shelter Program)
- RA 8042 – Sec.20 and 77 of the Omnibus Rules provides for the appropriation of P10 Million for the Shared Government Information System on Migration (SGISM) under the Department of Foreign Affairs
- RA 8042 – Article IX Section 37 (Migrant Workers Act of 1995) – P150 million from the proceeds of lotto draws taken from the Charity Fund for the Congressional Migrant Workers Scholarship Fund
- RA 8175 – 10% net earnings of PCSO from its lotto operations for the Philippine Crop Insurance Program
- RA 8313 – P 100 Million from lotto agents for the upgrading of the Quirino Memorial Medical Center
- RA 8371– P50 Million contribution to the National Commission on Indigenous Peoples for the Ancestral Domain Fund
- RA 8492 – P250 Million from the annual net earnings from lotto for the Museum Endowment Fund
- RA 9165 – 10% share on all unclaimed and forfeited sweepstakes and lotto prizes but not less than P12 Million per year as special account in the general fund of Dangerous Drugs Board
- E.O. 201, s. 2003 – P 1 Billion Stand-by fund for the financial requirement for Severe Acute Respiratory Syndrome (SARS) awareness and health promotion campaign
- E.O. 218, s. 2000 – P 1 Billion Stand-by fund for the operations and programs of the Philippine Drug Enforcement Agency
- E.O. 280, s. 2004 – P 250 Million Stand-by fund for the financial requirements of the Avian Influenza or Bird Flu Viruses
- E.O. 357-A – 5% Lotto share of local government units from the Charity Fund

Revenue Sources

The PCSO has four core products in the market: (1) Lotto [On-line Lottery Games (6 pick) and On-line Digit Games]; (2) Sweepstakes [Traditional Sweepstakes and Hybrid Sweepstakes (Scratch It Tickets)]; (3) Keno (Lotto Express); and (4) Small Town Lottery (STL).

Lotto (on-line lottery) games are broadcasted nationwide over National Channel witnessed by representatives from the Commission on Audit (COA) at every stage of the draw and judges from the private sector for transparency.

From traditional perforated sweepstakes tickets, PCSO now offers hybrid Sweepstakes Scratch It Tickets (i.e., combining *sweepstakes* and *Instant Win*) where players can have the chance to win P20 to P500,000.00 with a purchase of just one share worth P20.00.

Keno is an online game of chance that is similar to online roulette game in the casinos but with slight variations.

Sweepstakes has steadily evolved in design and features to conform with the gaming public's preference for interactive games.

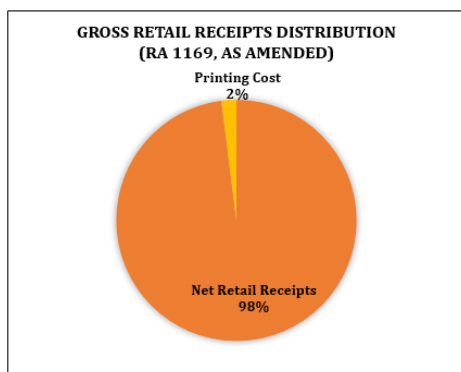
Similarly, by January 2015, the PCSO Board determined and declared Small Town Lottery (STL) as part of the agency's regular products; and which for accounting purposes, shall be declared as part of gross receipts.

Currently, the schedule of PCSO games is as follows:

Draw Schedule

GAME	DRAW FREQUENCY	NATURE
EZ2 Lotto	Daily (11am, 4pm, 9pm)	On-line Lottery Game
Suertres Lotto	Daily (11am, 4pm, 9pm)	On-line Lottery Game
4 Digit	9pm (Monday, Wednesday, Friday)	On-line Lottery Game
6 Digit	9pm (Tuesday, Thursday, Saturday)	On-line Lottery Game
Lotto 6/42	9pm (Tuesday, Thursday, Saturday)	On-line Lottery Game
MegaLotto 6/45	9pm (Monday, Wednesday, Friday)	On-line Lottery Game
SuperLotto 6/49	9pm (Tuesday, Thursday, Sunday)	On-line Lottery Game
GrandLotto 6/55	9pm (Monday, Wednesday, Saturday)	On-line Lottery Game
UltraLotto 6/58	9pm (Tuesday, Friday, Sunday)	On-line Lottery Game
STL Pares	Daily (11am, 4pm, 9pm)	Centralized STL Draws for provinces without localized STL Draws
STL Swer3	Daily (11am, 4pm, 9pm)	
STL 2-Digits	Daily (11am, 4pm, 9pm)	

Revenue Allocation

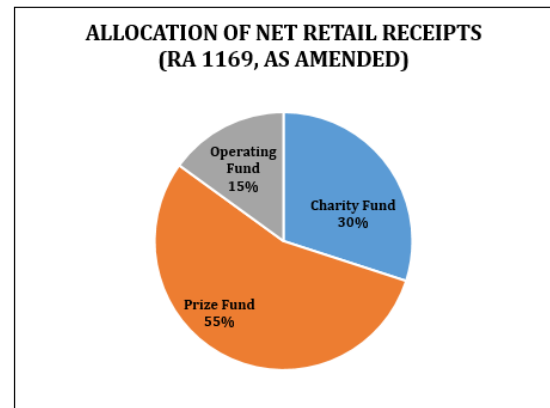


From the gross receipts generated from the sale of sweepstakes tickets, whether for sweepstakes races, lotteries, or other similar activities, the printing cost of 2% of such tickets is deducted to arrive at the net receipts. Pursuant to Section 6, Republic Act No. 1169, as amended (PCSO Charter), the net retail receipts shall be divided into 55% (Prize Fund), 30% (Charity Fund) and 15% (Operating Fund):

The Prize Fund is used for the payment of prizes, including those for owners and jockeys of running horses and sellers of winning tickets. This is a trust liability account. Unclaimed prizes or balances in Prize Fund reverts and forms part of the Charity Fund after one (1) year.

The Charity Fund is also a trust liability account and is used exclusively to finance and support health programs, medical assistance and services and/or charities of national character. Presently, any disbursements from the Charity Fund must not only be authorized by the PCSO Board of Directors but must also be approved by the Office of the President regardless of the amount thereof.

The Operating Fund forms 15% of the revenue allocation, which is used to support the day-to-day operating/maintenance and capital expenditures of the PCSO. If there is a balance on the Operating Fund at the end of the fiscal year, it reverts and forms part of the Charity Fund pursuant to Section 6(D), RA 1169, as amended.



ENABLING LAW/CHARTER: RA 1169

H.B. NO. 1305
Third Congress

REPUBLIC ACT NO. 1169 (As amended by Batas Pambansa Blg. 42 and Presidential Decree No. 1157)

“AN ACT PROVIDING FOR CHARITY SWEEPSTAKES, HORSE RACES, AND LOTTERIES”

Be it enacted by the Senate and House of Representatives of the Philippines in Congress assembled:

SECTION 1. The Philippine Charity Sweepstakes Office. — The Philippine Charity Sweepstakes Office, hereinafter designated the Office, shall be the principal government agency for raising and providing for funds for health programs, medical assistance and services, and charities of national character, and as such shall have the general powers conferred in section thirteen of Act Numbered One thousand four hundred fifty-nine, as amended, and shall have the authority:

A. To hold and conduct charity sweepstakes races, lotteries, and other similar activities, in such frequency and manner, as shall be determined, and subject to such rules and regulations as shall be promulgated by the Board of Directors.

B. Subject to the approval of the Minister of Human Settlements, to engage in health and welfare-related investments, programs, projects and activities which may be profit-oriented, by itself or in collaboration, association or joint venture with any person, association, company or entity, whether domestic or foreign, except for the activities mentioned in the preceding paragraph (A), for the purpose of providing for permanent and continuing sources of funds for health programs, including the expansion of existing ones, medical assistance and services, and/or charitable grants: Provided, That such investments will not compete with the private sector in areas where investments are adequate, as may be determined by the National Economic and Development Authority.

C. To undertake any other activity that will enhance its funds generation operations and funds management capabilities, subject to the same limitations provided for in the preceding paragraph.

It shall have a Board of Directors, hereinafter designated the Board, composed of five members who shall be appointed, and whose compensation and term of office shall be fixed, by the President (Prime Minister). [Amended by Batas Pambansa Blg. 42 dated 24 September 1979]

SECTION 2. The general manager shall be appointed by the Board of Directors and he can be removed or suspended only for cause as provided by law. He shall have the direction and control of the Office in all matters which are not specifically reserved for action by the Board. Subject to the approval of the Board of Directors, he shall also appoint the personnel of the Office, except the Auditor and the personnel of the Office of the Auditor who shall be appointed by the Auditor General.

SECTION 3. Operating expenses. — The operating expenses of the Office shall be paid from its receipts.

SECTION 4. Holding of sweepstakes. — The Office shall hold charity horse race sweepstakes under such regulations as shall be promulgated by the Board in accordance with Republic Act No. 309: Provided, however, That when the holding of a sweepstakes race to determine prizes is impossible due to war, public calamity, or other unforeseen or fortuitous event, or when there is no sufficient number of horses to determine the major prizes, the Board of Directors may determine the procedure to be followed in the distribution of prizes in the most just, equitable, and expeditious manner. The horse races and the sale of tickets in the said sweepstakes shall be exempted from all taxes, except that each ticket shall bear a twelve-

centavo internal revenue stamp and that from that from the total prize fund as provided herein from the proceeds of the sale of tickets there shall be deducted an amount equivalent to five per centum of such total prize fund, which shall be paid to the Bureau of Internal Revenue not later than ten days after each sweepstakes in lieu of the income tax heretofore collected from sweepstakes prize winners:

Provided, however, That any prizes that may be paid out from the resulting prize fund, after said five per centum has been deducted, shall be exempted from income tax. The tickets shall be printed by the Government and shall be considered government securities for the purposes of penalizing forgery or alteration. [As amended by Presidential Decree No. 1157 dated 3 June 1977].

SECTION 5. The Board of Directors of the Philippine Charity Sweepstakes is hereby authorized to fix heights of race horses to run in each sweepstakes race as provided for in this Act.

Only horses born in the Philippines that have run for a prize previously in any race may participate in any sweepstakes race under this Act. The Board of Directors of the Philippine Charity Sweepstakes shall fix the dates of registration, measurement, and declaration of horses to participate in any sweepstakes race. No horse owner shall be permitted to register more than one entry that may participate in any sweepstakes race.

SECTION 6. Allocation of Net Receipts. – From the gross receipts from the sale of sweepstakes tickets, whether for sweepstakes races, lotteries, or similar activities, shall be deducted the printing cost of such tickets, which in no case shall exceed two percent of such gross receipts to arrive at the net receipts. The net receipts shall be allocated as follows:

- A. Fifty-five percent (55%) shall be set aside as a prize fund for the payment of prizes, including those for the owners, jockeys of running horses, and sellers of winning tickets. Prizes not claimed by the public within one year from date of draw shall be considered forfeited, and shall form part of the charity fund for disposition as stated below.
- B. Thirty percent (30%) shall be set aside as contributions to the charity fund from which the Board of Directors, in consultation with the Ministry of Human Settlement on identified priority programs, needs, and requirements in specific communities and with approval of the Office of the President (Prime Minister), shall make payments or grants for health programs, including the expansion of existing ones, medical assistance and services and/or charities of national character, such as the Philippine National Red Cross, under such policies and subject to such rules and regulations as the Board may from time establish and promulgate.

The Board may apply part of the contributions to the charity fund to approved investments of the Office pursuant to Section 1 (B) hereof, but in no case shall such application to investments exceed ten percent (10%) of the net receipts from the sale of sweepstakes tickets in any given year.

Any property acquired by an institution or organization with funds given to it under this Act shall not be sold or otherwise disposed of without the approval of the Office of the President (Prime Minister), and that in the event of its dissolution all such property shall be transferred to and shall automatically become the property of the Philippine Government.

- C. Fifteen (15%) percent shall be set aside as contributions to the operating expenses and capital expenditures of the Office.
- D. All balances of any funds in the Philippine Charity Sweepstakes Office shall revert to and form part of the charity fund provided for in paragraph (B), and shall be subject to disposition as above stated.

The disbursements of the allocation herein authorized shall be subject to the usual auditing rules and regulations. [As amended by Batas Pambansa Blg. 42 dated 24 September 1979].

SECTION 7. Annual Report of the Board. – The Board shall submit, during the month of July of each year, a report to the President of the Philippines and to both House of Congress on the activities of the Office.

SECTION 8. Acts penalized. – The following shall be punished by imprisonment of not less than one month and not more than three years:

(a) Any person who, without being a duly authorized agent of the Office, sells tickets of the Office, or, being such agent, sells tickets, fractions or coupons thereof not issued by the Office, representing or tending to represent an interest in tickets issued by the Office.

(b) Any person who sells tickets issued by the Office at a price greater than the price stated on the ticket.

(c) Any officer or employee of a hospital or other charitable or hygienic institution or organization who uses funds obtained from the Office under this Act for purposes other than those herein authorized.

SECTION 9. Powers and Functions of the Board of Directors. — The Board of Directors of the Office shall have the following powers and functions:

A. To adopt or amend such rules and regulations to implement the provisions of this Act.

B. Consistent with the purposes of this Act, to determine and approve the most effective organizational framework for the Office and its staffing pattern; to fix the salaries and determine the reasonable allowances, bonuses, and other incentives of its officers and employees as may be recommended by the General Manager; and to prescribe the manner of hiring and compensating on a contractual basis such sales and other personnel as may be required for its operations, subject to pertinent civil service and compensation laws.

C. To contract loans, credits, and indebtedness, whether domestic or foreign, on such terms and conditions as it may deem appropriate for the accomplishment of its purposes, subject to applicable laws, rules, and regulations.

D. To promulgate rules and regulations for the operation of the Office and to do such act or acts as may be necessary for the attainment of its purposes and objectives.

SECTION 10. The Board of Directors of the Sweepstakes, with the approval of the President of the Philippines, shall promulgate rules and regulations for the holding of lotteries; shall fix the number and price of the tickets for the same and number of tickets usually given gratis to the ticket vendors; fix the number and amount of prizes; fix the date when the sale of tickets shall close; and designate the dates and place or places where such lotteries shall be held.

SECTION 11. Laws affected. — Act No. 430, as amended by Commonwealth Act Nos. 301 and 546 and by Republic Acts Nos. 72 and 574, and all other Acts or parts thereof, except Commonwealth Act No. 595 and Republic Act No. 620, inconsistent with the provisions of this Act, are hereby repealed.

SECTION 12. Date of Effectivity. — This Act shall take effect upon its approval.

Approved, June 18, 1954.



2018 FINANCIAL STATEMENTS



REPUBLIC OF THE PHILIPPINES
Office of the President

PHILIPPINE CHARITY SWEEPSTAKES OFFICE

Conservatory Shaw Plaza Building, 605 Shaw Boulevard, Mandaluyong City 1552

www.pcsso.gov.ph



Management
System
ISO 9001:2015
CERTIFIED

STATEMENT OF MANAGEMENT'S RESPONSIBILITY FOR FINANCIAL STATEMENTS

The Management of the Philippine Charity Sweepstakes Office (PCSO) is responsible for the preparation of the financial statements as at December 31, 2018 and 2017, including the additional components attached thereto in accordance with the prescribed financial reporting framework indicated therein. The responsibility includes designing and implementing internal controls relevant to the preparation and fair presentation of financial statements that are free from material misstatement whether due to fraud or error, selecting and applying appropriate accounting policies and making accounting estimates that are reasonable in the circumstances.

The Board of Directors reviews and approves the financial statements before such statements are issued in the regulators, creditors and other users.

The Commission on Audit has audited the financial statements of the Philippine Charity Sweepstakes Office in accordance with the International Standards of Supreme Audit Institutions and has expressed its opinion on the fairness of presentation upon completion of such audit, in its report to the Board of Directors.

ANSELMO SIMEON P. PINILI
Chairperson and OIC-General Manager

Date: 14 JUN 2019

MA. TERESITA V. CARBONEL
OIC-Manager

Accounting and Budget Department

Date: 14 JUN 2019

JULIETA F. ASEO

AGM for Administrative Sector

Concurrent OIC-AGM for Management Services Sector

Date: 14 JUN 2019

PHILIPPINE CHARITY SWEEPSTAKES OFFICE
STATEMENTS OF COMPREHENSIVE INCOME
(ALL FUNDS)

For the Years Ended December 31, 2018 and 2017
(In Philippine Peso)

	NOTES	2018	2017 (As Restated)
INCOME			
Service and Business Income		63,051,051,834	53,962,801,435
Gains		17,139,799	1,286,296
Other Non-Operating Income		29,135,237	23,538,938
	23	63,097,326,870	53,987,626,669
EXPENSES			
Personnel Services		909,557,281	1,315,429,729
Maintenance and Other Operating Expenses		48,299,764,542	38,537,789,753
Financial Expenses		5,999,680	6,631,276
Non-Cash Expenses		70,202,559	83,059,591
	24	49,285,524,062	39,942,910,349
Profit/(Loss) Before Tax		13,811,802,808	14,044,716,320
Income Tax Expense/(Benefit)	15.1	627,822,438	-
Income Tax Expense/(Benefit) - Deferred	15.1	(5,583,636)	-
Profit/(Loss) After Tax		13,189,564,006	14,044,716,320
Financial Assistance/Subsidy/Contribution	24	11,678,375,035	12,654,060,832
Net Income/(Loss)		1,511,188,971	1,390,655,488
Other Comprehensive Loss for the period		(62,791,067)	(12,132,570)
Total Comprehensive Income		1,448,397,904	1,378,522,918

The notes on pages 11 to 89 form part of these Financial Statements.

PHILIPPINE CHARITY SWEEPSTAKES OFFICE
STATEMENTS OF FINANCIAL POSITION
(ALL FUNDS)

As at December 31, 2018 and 2017
(In Philippine Peso)

	NOTES	2018	2017 (As Restated)	1 January 2017 (As Restated)
ASSETS				
Current Assets				
Cash and Cash Equivalents	5	9,814,627,510	10,326,306,495	5,670,760,531
Other Investments	6	1,606,912,432	3,188,621,807	3,675,813,503
Receivables	7	2,177,751,351	1,293,903,811	1,350,787,448
Inventories	8	162,535,529	36,746,216	223,776,486
Other Current Assets	9	654,049,106	30,221,835	29,532,536
		14,415,875,928	14,875,800,164	10,950,670,504
Non-Current Assets				
Financial Assets	10	2,802,512,704	2,804,680,269	2,680,616,974
Other Investments	10	385,538,351	365,933,801	365,068,855
Investment Property	11	280,701,366	281,032,298	273,240,137
Property, Plant and Equipment	12	795,329,828	803,059,315	787,580,333
Intangible Assets	13	36,487,652	51,339,610	38,872,714
Deferred Tax Assets - net	15.2	5,583,636	-	-
Other Non-Current Assets	14	4,214,378,490	3,374,924,978	784,675,585
		8,520,532,027	7,680,970,271	4,930,054,598
TOTAL ASSETS		22,936,407,955	22,556,770,435	15,880,725,102
LIABILITIES AND EQUITY				
Current Liabilities				
Financial Liabilities	16	7,764,015,907	8,078,952,180	5,723,246,498
Inter-Agency Payables	17	712,202,310	150,246,637	343,570,559
Provisions	18	4,836,933	1,676,345	4,827,644
Other Payables	19	1,977,137,813	893,375,827	776,115,750
		10,458,192,963	9,124,250,989	6,847,760,451
Non-Current Liabilities				
Financial Liabilities	20	26,517,481	28,894,257	28,888,338
Trust Liabilities	21	4,046,921,242	3,245,054,413	465,660,761
Provisions	18	171,536,519	162,352,371	84,812,205
		4,244,975,242	3,436,301,041	579,361,304
TOTAL LIABILITIES		14,703,168,205	12,560,552,030	7,427,121,755
EQUITY				
Retained Earnings	22	8,323,819,534	10,008,350,975	8,469,259,495
Cumulative Changes in Fair Value	22	(90,579,784)	(12,132,570)	(15,656,147)
		8,233,239,750	9,996,218,405	8,453,603,348
TOTAL LIABILITIES AND EQUITY		22,936,407,955	22,556,770,435	15,880,725,103

The notes on pages 11 to 89 form part of these Financial Statements.

OMNIBUS STATEMENT OF COMPLIANCE*

We, the appointive Directors and General Manager, of the **Philippine Charity Sweepstakes Office** affirm that:

1. There was a concerted effort to comply with all the requirements of the Governance Commission for GOCCs (GCG) based on the agency's Corporate Governance Scorecard (CGS), and PCSO Code of Corporate Governance;
2. All disclosures in the agency's transparency seal and corporate governance seal, including this 2017 Annual Report published at **www.pcsso.gov.ph**, represent fair and truthful disclosures of PCSO; and that, the financial statements for CY 2017 was reviewed and certified correct by the PCSO Accounting and Budget Department, consistent with applicable accounting and auditing laws, rules, and regulations, subject to the submission thereof to the Commission on Audit (COA) for post-audit review and appropriate recommendations to Management;
3. The appropriate Board Committees have reviewed PCSO's audit plan, internal controls, and risk assessment including risk management plan; and the agency has availed itself of appropriate remedial measures including resort to administrative and legal relief/s under existing laws, rules, and regulations where applicable;
4. There are sufficient internal controls and regular review of PCSO's Risk Management Plan; and in the event that the same is found insufficient, the same shall be promptly reported to the GCG including corrective measures introduced by the Management to ensure that there will be no hiatus in the delivery of services at PCSO; and
5. We likewise undertake to do all things necessary, to the best of our knowledge and abilities, to ensure the faithful, correct, and regular reporting of the state of PCSO's finances and corporate governance to appropriate Government authorities or over-sight bodies and more importantly, to the public which we are duty bound to serve.

SGD.

ANSELMO SIMEON P. PINILI

Chairperson

(January 17, 2018 to Present)

SGD.

RAMON IKE V. SEÑERES

Director

SGD.

SANDRA M. CAM

Director

SGD.

MARLON U. BALITE

Director

ATTESTED BY:

SGD.

Atty. WESLEY A. BARAYUGA

Board Secretary

(January 24, 2018 to Present)

() Approved during the regular PCSO Board meeting on June 19, 2019, in Mandaluyong City, Metro Manila, Philippines.*

DIRECTORY

HEAD OFFICE

HEAD OFFICE ADDRESS		Sun Plaza Building, 1507 Princeton Street corner Shaw Boulevard, Mandaluyong City 1552			
ANNEX ADDRESS		Conservatory Building, 605 Shaw Boulevard, Mandaluyong City 1552			
Name	Position	Office	Address	Contact Number	E-mail Address
OFFICE OF THE BOARD OF DIRECTORS					
Anselmo Simeon P. Pinili	Chairperson / OIC-General Manager	Office of the Chairperson	4/F Sun Plaza Building	(02)650-0071 (02)650-0092	aspinili@pcso.gov.ph
Marlon U. Balite	Member, Board of Directors	Office of the Board of Directors	4/F Sun Plaza Building	(02)584-3349	mbalite@pcso.gov.ph
Sandra M. Cam	Member, Board of Directors	Office of the Board of Directors	4/F Sun Plaza Building	(02)650-0103	sandra.cam@pcso.gov.ph
Ramon Ike V. Señeres	Member, Board of Directors	Office of the Board of Directors	4/F Sun Plaza Building	(02)570-7088	ikeseneres@pcso.gov.ph
OFFICE OF THE BOARD SECRETARY					
Atty. Wesley A. Barayuga	Board Secretary	Office of the Board of Directors	4/F Sun Plaza Building	(02)650-0094	wbarayuga@pcso.gov.ph
EXECUTIVE OFFICES					
Anselmo Simeon P. Pinili	OIC-General Manager	Office of the General Manager	4/F Sun Plaza Building	(02)650-0071 (02)650-0092	aspinili@pcso.gov.ph
Josefina Sarsonas-Aguas	Department Manager	Internal Audit Service	9/F Sun Plaza Building	(02)706-3942	jsarsonas@pcso.gov.ph
Atty. Anna Liza P. Inciong	Department Manager	Legal Department	9/F Sun Plaza Building	(02)706-4371	ainciong@pcso.gov.ph
Ms. Jerusa A. Corpuz	OIC-Department Manager	Corporate Planning Department	10/F Sun Plaza Building	(02)997-0245 (telefax)	jcorpuz@pcso.gov.ph
ADMINISTRATIVE SECTOR					
Julietta F. Aseo	Assistant General Manager	Administrative Sector	11/F Sun Plaza Building	(02)706-2638	jaseo@pcso.gov.ph
Mr. Reynaldo B. Carbonel	OIC-Department Manager	Assets & Supply Management Department	3/F Conservatory Building	(02)706-3067	rcarbonel@pcso.gov.ph
Atty. Marissa O. Medrano	Department Manager	Human Resources Department	11/F Sun Plaza Building	(02)706-4450	mmedrano@pcso.gov.ph

Ms. Alegria A. Asuit	Department Manager	Treasury Department	2/F Conservatory Building	(02)632-7919	aasuit@pcso.gov.ph
Engr. Maximino B. Balayo, Jr.	OIC-Department Manager	General Services Department	11/F Sun Plaza Building	(02)706-5711	mbalayo@pcso.gov.ph
BRANCH OPERATIONS SECTOR					
Atty. Lauro A. Patiag	Assistant General Manager	Office of the Assistant General Manager	3/F Sun Plaza Building	(02)706-7571	branchoperations@pcso.gov.ph
Ma. Teresita V. Carbonel	Manager	NCR - Office of the Department Manager	3/F Sun Plaza Building	(02)706-6692	ncr_odmpcso@pcso.gov.ph
Leila D. Galang	Manager	NCL - Office of the Department Manager	3/F Sun Plaza Building	(02)706-2134	ncl@pcso.gov.ph
Irma S. Guemo	OIC-Manager	STBR - Office of the Department Manager	3/F Sun Plaza Building	(02)706-7753	iguemo@pcso.gov.ph stbr@pcso.gov.ph
Micaela de Ocampo	Division Chief	Technical Evaluation and Monitoring Division	3/F Sun Plaza Building	(02)661-1093	ncr_odmpcso@pcso.gov.ph
Felie Anne Ramos	OIC-Division Chief	STBR - Office of the Department Manager	3/F Sun Plaza Building	(02)706-6692	
CHARITY SECTOR					
Larry R. Cedro, DDM	Assistant General Manager	Charity Sector	9/F Sun Plaza Building	(02)706-4628	lcedro@pcso.gov.ph
GAMING, PRODUCT DEVELOPMENT AND MARKETING SECTOR					
Mr. Arnel N.Casas	OIC-Assistant General Manager	Gaming, Product Development & Marketing Sector	G/F Conservatory Building	(02)846-8766	acasas@pcso.gov.ph
Ms. Aimee C. De Viterbo	OIC-Department Manager	Gaming Technology Department	3/F Conservatory Building	(02)997-0246	adeviterbo@pcso.gov.ph
Mr. Roger C. Ramirez	Department Manager	Product and Standard Development Department	3/F Conservatory Building	(02)656-2403	rramirez@pcso.gov.ph
MANAGEMENT SERVICES SECTOR					
Julieta F. Aseo	Assistant General Manager	Management Services Sector	3/F Conservatory Building	(02)846-8790 (telefax)	jaseo@pcso.gov.ph
Belen E. Baltazar	OIC-Department Manager	Accounting and Budget Department	2/F Conservatory Building	(02)997-0282 (02)632-1545	bbaltazar@pcso.gov.ph
Mr. Rene M. Relucio	OIC-Department Manager	Information Technology Services Department	3/F Conservatory Building	(02)846-8862	rene@pcso.gov.ph

EXTENSION OFFICES

EXTENSION OFFICE ADDRESS	Radiotherapy Building, Lung Center of the Philippines Complex, Quezon Avenue, Quezon City				
Name	Position	Office	Address	Contact Number	E-mail Address
CHARITY SECTOR					
Ms. Muriel G. Pajarillo	OIC-Department Manager	Charity Assistance Department	3/F Radiotherapy Building	(02)426-3735 (02)9217-608	mpajarillo@pcso.gov.ph
Mr. Jose Bernardo H. Gochoco, Jr., MD	Department Manager	Medical Services Department	3/F Radiotherapy Building	(02)441-2612 (02)441-2076 (02)441-2065 (02)441-2081	jgochoco@pcso.gov.ph
EXTENSION OFFICE ADDRESS	San Marcelino, Ermita, Manila				
GAMING, PRODUCT DEVELOPMENT AND MARKETING SECTOR					
Atty. Roman C. Torres	Department Manager	Security Printing & Production Department	San Marcelino, Manila	(02)522-4613	rtorres@pcso.gov.ph

BRANCH OFFICES

Northern and Central Luzon

Branches	Name	Position	Contact Number	Email Address	Address
Office of the Department Manager	Laila Galang	Manager	(02)706-2134	ncl@pcso.gov.ph	3/F Sun Plaza Building, 1507 Princeton Street corner Shaw Boulevard, Mandaluyong City 1552
Northern Luzon					
Benguet	Ernieli P. Dancel	OIC-Branch Manager	(074)620-4596	benguet@pcso.gov.ph	PPC Building, Post Office Loop, Upper Session Road, Baguio City, Benguet
Cagayan	Heherson B. Pambid	OIC-Branch Manager		cagayanvalley@pcso.gov.ph	Barrio Palca, Tuao Cagayan
Ifugao (C)	Jennifer Sunga	OIC	09177914519		Old RHU Building, Poblacion West, Lamut, Ifugao
Ilocos Norte (B)	Mary Jane Claridad	Financial Management Officer I	(077)670-7928	ilocosnorte@pcso.gov.ph	Municipal Trial Court Building, Brgy 3, San Ildefonso, San Nicolas, Ilocos Norte
Ilocos Sur (C)	Elizabeth Posadas	Administrative Officer III	(077)674-1340	ilocossur@pcso.gov.ph	Candon City Hall, National Highway, Brgy. Calaoa-an, Candon City, Ilocos Sur
Isabela	Yamashita B. Japinan	OIC-Branch Manager	(078)652-1617	isabela@pcso.gov.ph	Old RHU Building Africano St., Cauayan Isabela City, Isabela
Kalinga (C)	Heherson B. Pambid	OIC-Branch Manager		cagayanvalley@pcso.gov.ph	City Hall Compound, Tabuk City, Kalinga
La Union (B)	Lalaine F. Martos	Financial Management Officer I	(072)687-1364	launion@pcso.gov.ph	Legislative Building, San Juan, La Union
Mountain Province (C)	Evelio Andy S. Timario	Administrative Officer III	09474002768	mountainprovince@pcso.gov.ph	2/F, Provincial Environment Extension Office, Sac-angan, Upper Callutit, Bontoc, Mountain Province
Pangasinan	Editha Romero	OIC-Branch Manager		pangasinan@pcso.gov.ph	North Wing Legislative Bldg., Brgy Anonas, Urdaneta City, Pangasinan
Central Luzon					
Aurora (C)	Angelita Avendaño	Administrative Officer III		aurora@pcso.gov.ph	Old Hospital Building, San Luis St., Brgy. 5, Baler, Aurora
Bataan	Erlinda T. Yano	OIC-Branch Manager	047-2404144	bataan@pcso.gov.ph	Provincial Capitol Compound, San Jose, Balanga City, Bataan
Bulacan	Cynthia Amelia C. Regudo	OIC-Branch Manager	(044)794-2731	bulacan@pcso.gov.ph	Provincial Capitol Compound, Malolos City, Bulacan

Nueva Ecija	Reynaldo Martin	OIC-Branch Manager	(044)958-3048	nuevaecija@pcso.gov.ph	Old Capitol Compound, Burgos Ave., Cabanatuan City, Nueva Ecija
Nueva Vizcaya (B)	Byron Joseph Bumanglag	Financial Management Officer I	(078)392-1649	nuevavizcaya@pcso.gov.ph	Ground Floor, Municipal Hall Bldg., Bayombong, Nueva Vizcaya
Pampanga	Maria Lourdes S. Soliman	OIC-Branch Manager	(045)625-3918	pampanga@pcso.gov.ph	Second Floor, Marina Arcade Building, Barangay Dau, Mabalacat City, Pampanga
Tarlac	Caroline Zablan	OIC-Branch Manager	(045)982-7199	tarlac@pcso.gov.ph	Hospital Drive, Brgy. San Vicente, Tarlac City, Tarlac
Zambales	Pierre Z. Ferrer	OIC-Branch Manager	(047)222-0797	zambales@pcso.gov.ph	Pag-asa Market and Mall, Pag-asa, Olongapo City, Zambales

Southern Tagalog and Bicol Region

Branches	Name	Position	Contact Number	Email Address	Address
Office of the Department Manager	Irma S. Guemo	OIC-Department Manager	(02)706-7753	iguemo@pcso.gov.ph stbr@pcso.gov.ph	3/F Sun Plaza Building, 1507 Princeton Street corner Shaw Boulevard, Mandaluyong City 1552
Southern Tagalog					
Batangas	Flora Obina	OIC-Branch Manager	(043)702-6728 400-5569	batangas@pcso.gov.ph	Int B., Morada St., Brgy. I, Lipa City, Batangas
Cavite	Paloma Y. Malinao	OIC-Branch Manager	(046)484-7501 loc.122	cavite@pcso.gov.ph	Molino Road, Barangay Molino II, City of Bacoar, Cavite
Laguna	Lady Elaine Gatdula	OIC-Branch Manager	(02)420-8263 (049)5454070	laguna@pcso.gov.ph	East Gate, Alonte Sports Arena, Brgy. Zapote, Biñan City, Laguna
Marinduque (B)	John Bernard Luna	OIC-Financial Management Officer	(042)332-0533	marinduque@pcso.gov.ph	New Admin. Bldg., Capitol Compound, Brgy. Santol, Boac, Marinduque
Occidental Mindoro (C)	Rowena Rebaldo	Administrative Officer	09773437363	occidentalmindoro@pcso.gov.ph	Brgy. Central San Jose, Occidental Mindoro (opposite side fronting San Jose District Hospital)
Oriental Mindoro	Augusto B. Tordillos	OIC-Branch Manager	(043)288-2467	orientalmindoro@pcso.gov.ph	Centro ng Kabataan Compound, Brgy. Sta. Isabel, Calapan City
Palawan	Rolando G. Batislaong, Jr.	OIC-Branch Manager	(048)434-5523	palawan@pcso.gov.ph	City Coliseum, Brgy. San Pedro, National Highway, Puerto Princesa
Quezon	Leticia Renomeron	OIC-Branch Manager	(042)373-5869	quezon@pcso.gov.ph	Trade and Investment Center, Brgy. Isabang, Tayabas City

Rizal	Francis Manalad	OIC-Branch Manager	532-1723 532-1296	rizal@pcso.gov.ph	G/F GSO Bldg. Cainta Municipal Hall compound, Cainta, Rizal
Bicol Region					
Albay	Nelly Loyola	OIC-Branch Manager	(052)480-6844 480-0733 742-1830	albay@pcso.gov.ph	G/F Capitol Annex Bldg., Legaspi City
Camarines Norte (B)	Estrella Abasolo	Financial Management Officer	(054)440-0549	camnorte@pcso.gov.ph	Provincial Capitol Compound, F. Pimentel St. Daet, Camarines Norte
Camarines Sur	Jobet Ramos	OIC-Branch Manager	(054)472-8938	camsur@pcso.gov.ph	Jesse M. Robredo Coliseum, Naga City
Catanduanes (C)	Nelly Loyola	Officer in Charge			Cottage C, Eastern Bicol Medical Center, Virac, Catanduanes
Masbate (C)	Nelly Loyola	OIC-Branch Manager	(056)578-1527	masbate@pcso.gov.ph	Masbate Provincial Hospital Compound, Masbate Road, Masbate City
Romblon (C)	Flora Obina	OIC-Branch Manager	(042)567-6328	romblon@pcso.gov.ph	Upper Ground Flr., Bldg. 1, Romblon Provincial Hospital, Brgy. Liwanag, Odiongan Romblon
Sorsogon (B)	Nelly Loyola	OIC-Branch Manager	(056)211-0224	sorsogon@pcso.gov.ph	Dr. Fernando B. Duran Sr. Hospital, Macaboy, Sorsogon City

Visayas

Branches	Name	Position	Contact Number	Email Address	Address
Office of the Department Manager	Federico A. Damole	Manager	(032)234-4359 (032)234-4356 (032)234-4354 (032)231-7275 (trunkline)	fad.pcsso@yahoo.com pcsovisminodm@pcso.gov.ph	G/F PCSO Bldg., Osmeña St., North Reclamation Area, Cebu City
Aklan (B)	John Martin Philemon A. Alipao	Acting Financial Management Officer I	(036)500-7406	aklan@pcso.gov.ph	Capitol Subdivision, Estancia, Kalibo, Aklan
Antique (B)	Elma Gutierrez	OIC-Financial Management Officer I	(036)545-0120	antique@pcso.gov.ph	San Jose Trade Town, San Jose de Buenavista, Antique
Biliran (B)	Lady Jade Palabon	OIC	09171062208	pcso.biliran@gmail.com	2/F, Naval Mall, Naval City, Biliran
Bohol	Roberto Pio C. Cinco	OIC-Branch Manager	(038)501-7011	bohol@pcso.gov.ph	New Capitol Compound, C. Marapao St., Tagbilaran City, Bohol
Capiz (B)	Jose Manuel Villagrancia	Concurrent Branch Manager	(036)620-1149	capiz@pcso.gov.ph	Provincial Capitol of Capiz, Roxas City

Cebu	Glen Jesus M. Rada	OIC-Branch Manager	(032)231-7275, (032)234-4145	cebu@pcso.gov.ph	G/F, PCSO Bldg., Osmeña St., North Reclamation Area, Cebu City
Eastern Samar (C)	Alfred Alivio	OIC	09053421431	pcsoeasternsamar@gmail.com	East Wing, GF Provincial Legislative Bldg., Borongan City
Guimaras (C)	Arnes M. Duran	Acting Branch Manager		guimaras@pcso.gov.ph	Provincial Covered Gymnasium, San Miguel, Jordan, Guimaras
Iloilo	Jeanette Lloyd	OIC-Branch Manager	(033)330-0133 (033)330-1340 (033)330-3097	iloilo@pcso.gov.ph	Iloilo Sports Complex, Magsaysay Village, La Paz, Iloilo City
Leyte	Genciano C. Creer	OIC-Branch Manager	(053)325-5120 (053)321-3023	leyte@pcso.gov.ph	Justice Romualdez St, Tacloban (back of Andoks Tac & beside PNB)
Northern Samar (B)	Lester P. Trongcoso	OIC-Financial Management Officer	(055)500-9644	northernsamar@pcso.gov.ph	Provincial Capitol Brgy. Dalakit, Catarman, Northern Samar
Negros Occidental	Jose Manuel Villagrancia	OIC-Branch Manager	(034)435-0847 (034)435-1883	negrosoccidental@pcso.gov.ph	Paglaum Sports Complex, Hernaez St., Bacolod City
Negros Oriental	Belena E. Alvarez	OIC-Branch Manager	(035)421-0861	negrosoriental@pcso.gov.ph	Gov. Perdecas Sports Complex, Capitol Area, Dumaguete City, Negros Oriental
Southern Leyte (B)	Lady Jade Palabon	OIC-Financial Management Officer	(053)862-0026	southernleyte@pcso.gov.ph	City Wharf Bldg. Demetrio Abgao, Maasin City, Southern Leyte
Western Samar	Edmund Hidalgo	OIC-Branch Manager	(055)209-1574	westernsamar@pcso.gov.ph	Calbayog Convention Center, Calbayog City, Samar

Mindanao

Branches	Name	Position	Contact Number	Email Address	Address
Office of the Department Manager	Ms. Gloria C. Ybañez	Manager	(082)22547682 (082)2264720 (082)2275687 (082)2218579	pcsominodm@yahoo.com	Maharlika Center, J. P. Cabaguio St., Davao City
Agusan del Norte	Cedric Recamara	OIC-Branch Manager	(085)341-1717 local. 101	pcsobutuan@yahoo.com	City Hall Basement, Doongan, Butuan City 8600
Agusan del Sur (C)	Cedric Recamara	Concurrent OIC-Branch Manager	(085)341-1717 local. 101	agusandelsur@pcso.gov.ph	Patin-y, Prosperidad, Agusan del Sur
Bukidnon	Mario Pelisco	OIC-Branch Manager	(088)813-5290	pcsobukidnon@yahoo.com	Provincial Capitol Compound, Malaybalay City, Bukidnon

Davao del Norte (B)	Ravena Joy Rama	OIC-Branch Manager	09279253552	pcsodavaodelnorte@yahoo.com	City Hall Compound, Tagum City, Davao del Norte
Davao del Sur	Elvie Ann Uy	OIC-Branch Manager	(082)282-2445 (082)225-4762 (082)221-8579	pcsodavao@yahoo.com.ph	G/F Maharlika Center, J. P. Cabaguio St., Davao City
Davao Oriental (C)	Virgilio Enrique Abanilla	OIC-Administrative Officer	09091140559	pcsomatoriental@yahoo.com	Former PENR Office, Capitol Hill, Mati, Davao Oriental
Lanao del Norte (B)	Divina Salvacion	OIC-Financial Management Officer	09176300983	pcsolanaodelnorte@gmail.com	Senior Citizen's Building, Del Carmen, Iligan City, Lanao del Norte
Maguindanao (B)	Gina Castillo Bernabe	OIC-Branch Head	-	maguindanao@pcso.gov.com	Legislative Building, Buluan, Maguindanao
Misamis Occidental (B)	Pilarcita Florentes	Financial Management Officer	(088)545-1734	pcso.ozamis@gmail.com	Agora Bus Terminal Complex, Ozamiz City, Misamis Occidental
Misamis Oriental	Divina Salvacion	OIC-Branch Manager	(088)857-1557 (088)857-1556	misamisoriental@pcso.gov.ph pcsocdo@yahoo.com	Amateur Boxers Association of the Philippines Bldg., corner Corales and Mabuhay St., Cagayan de Oro City
North Cotabato (B)	Ellyn Ostan	Concurrent Division Chief	(064)572-6185	pcsonorthcotbranch@yahoo.com	Provincial Capitol Compound, Amas, Kidapawan City
South Cotabato	Misael A. Hamak	OIC-Branch Manager	(083)301-2117 (083)552-1179	pcso_gsc@yahoo.com pcsogsc@gmail.com	General Santos City Hospital Compound, E. Fernandez St., Lagao, General Santos City
Sultan Kudarat (C)	Rochelle H. Zabala	OIC-Branch Head	(064)562-4615	sultankudarat@pcso.gov.ph	Bonifacio St., Tacurong City, Sultan Kudarat
Surigao del Norte (B)	Michele Ryan B. Mendoza	Financial Management Officer	(086)826-1848 (086)826-1849(fax)	pcsosurigao@yahoo.com.ph pcsosurigaodelnorte13@gmail.com	Surigao del Norte Sports Complex, Rizal St., Surigao City 8400
Surigao del Sur (C)	Sonia Eliza Alauya	Administrative Officer III		surigaodelsur@pcso.gov.ph	Capitol of the South, Kahayag, Bislig City, Surigao del Sur
Zamboanga del Norte (B)	Analisa R. Narciso	Financial Management Officer	(065)908-1565	pcsozdnbr@gmail.com	Old Provincial Hosp. Bldg., PDRMO Compound, Brgy. Biasong, Dipolog City
Zamboanga del Sur	Raul Regondola	OIC-Branch Manager	(062)993-1613	pcsozbg@yahoo.com	CGHR Bldg., Villalobos St., Zone IV, Zamboanga City
Zamboanga Sibugay (B)	Latifa Tandih	OIC-Financial Management Officer	09177021061	pcso_zsbranch2016@yahoo.com	Imelda Gymnasium, Titay, Zamboanga Sibugay

Appendix A

PCSO WHISTLEBLOWING POLICY



REPUBLIC OF THE PHILIPPINES
Office of the President

PHILIPPINE CHARITY SWEEPSTAKES OFFICE

Sun Plaza Building, 1507 Shaw Boulevard corner Princeton St., Mandaluyong City

www.pcsso.gov.ph



10:3:10
y. 10:1:2

SECRETARY'S CERTIFICATE

I, **TRICIA B. LEONANO**, of legal age, Filipino and with business and postal address at the Philippine Charity Sweepstakes Office, 4th Floor, Sun Plaza Building, Shaw Blvd., corner Princeton Street, Mandaluyong City, after being duly sworn according to law, hereby certify that:

1. I am the Assistant Board Secretary V of the Philippine Charity Sweepstakes Office (hereinafter referred to as "PCSO"), an agency of the national government engaged in the operation of sweepstakes and lotto;
2. As such, I have custody of all records pertaining to the Board of Directors of the PCSO including all Board Resolutions;
3. Per the records of the Office of the Corporate Secretary of the PCSO, the Board of Directors thereof, during its **4th Regular Board Meeting held on 23 February 2017** at PCSO Board Room, 4th Floor, Sun Plaza Building, Shaw Blvd., corner Princeton St., Mandaluyong City passed the following Resolution:

RESOLUTION NO. D-0044 Series 2017

Whereas, GCG Memorandum Circular No. 2016-02 requires all GOCCs to establish their own whistleblowing policy/systems by 28 April 2017;

Whereas, the Corporate Planning Department recommended the adoption of the PCSO Implementing Rules and Regulations on the PCSO Whistle Blowing Policy;

WHEREFORE, the Board resolved to approve the proposed Implementing Rules and Regulations of the PCSO Whistle Blowing Policy, attached as Annex G, and the publishing of the same in the PCSO website, in compliance with the above GCG requirements;

RESOLVED FURTHER, that any and all existing rules and regulations, board resolutions, circulars, memoranda, and directives inconsistent with this Implementing Rules and Regulations are hereby amended, revoked, repealed or superseded;

RESOLVED FINALLY, that this shall be subject to compliance with applicable laws, rules and regulations on the matter.

4. Per the records of the Office of the Board Secretary, the foregoing Board Resolution has not been replaced, amended or repealed.
5. This Secretary's Certificate is issued for whatever legal purpose it may serve.

IN WITNESS WHEREOF, I have affixed my signature on this 10th day of March 2017, at Mandaluyog City.

TRICIA B. LEONANO
Assistant Board Secretary V

SUBSCRIBED AND SWORN to before me on this 10th day of March 2017, affiant exhibiting to me her PCSO ID with #20150302.

NOTARY PUBLIC

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RESOLUTION NO. 13 (2017) Implementing Rules and Regulations of the PCSO Whistle Blowing Policy



IMPLEMENTING RULES AND REGULATIONS OF THE PCSO WHISTLE BLOWING POLICY

Section. 1. Title and Purpose. – This Implementing Rules and Regulations (IRR) of the PCSO Whistle Blowing Policy under the 2016 PCSO Manual of Corporate Governance^{1 2} is hereby adopted in compliance with GCG³ Memorandum 2016-02, also known as the “*Revised Whistle Blowing Policy for the GOCC Sector*” which mandates all GOCC Director/Trustees, Officers and Employees to exemplify the behavior and professional demeanor consistent with such laws, rules and regulations, policies and procedures of the highest standard in line with the State’s policy that the governance of Government Owned and Controlled Corporations (GOCCs) shall be carried out in a transparent, responsible and accountable manner; and with the utmost degree of professionalism and effectiveness and that the Governance Boards of every GOCC and its subsidiaries must be competent to carry out the GOCCs functions, be fully accountable to the State as its fiduciaries, and act in the best interest of the GOCC and the State.

Section. 2. Policy. – Any concerned individual may report and provide information, anonymously and/or in strict confidentiality if he/she wishes, and even to testify on matters involving actions or omission of the Directors, Officers and Employees of PCSO, that are illegal, unethical, violate good governance principles, are against public policy and morals, promote unsound and unhealthy business practices or grossly disadvantageous to PCSO and/or the Government without fear of retaliatory action by observing due process of law and with the agency extending all possible assistance to the whistleblower as the situation may warrant, subject to applicable laws, rules and regulation.

Section. 3. Coverage. – Whistleblower/s, who are any concerned individual/s, may report acts and/or omissions committed by PCSO Directors, officials and employees regardless of the status as defined under Section 4 hereof.

Section. 4. Reportable conditions. – The following are reportable conditions and shall be treated as serious and sensitive in character, with considerable impact on PCSO in particular, or the GOCC Sector in general, as to warrant action under this policy:

A. Specific act/omission:

1. Conflict of Interest⁴;

¹ Approved under PCSO Board Resolution No. 89, series of 2016 dated March 2, 2016 and confirmed by the Governance Commission for GOCCs (GCG) per letter dated June 6, 2016.

² Further clarified under PCSO Board Resolution No. 251, series of 2016 dated June 8, 2016, Business and Operational Framework: 2015 Annual Report (Unaudited Figures), p. 33; uploaded at www.pcso.gov.ph on June 30, 2016.

³ Governance Commission for Government Owned and Controlled Corporations (GCG)

⁴ Id.; see note 1; “Conflict of interest exists for any Board member or executive officer of the PCSO when:

2. Abuse of Authority;
3. Bribery;
4. Destruction/Manipulation of Records;
5. Fixing;
6. Inefficiency;
7. Making False Statements;
8. Malversation;
9. Misappropriation of Assets;
10. Misconduct;
11. Money Laundering;
12. Negligence of Duty;
13. Nepotism;
14. Receiving a Commission;
15. Solicitation of Gifts;
16. Taking Advantage of Corporate Opportunities;
17. Undue Delay in Rendition of Service;
18. Undue Influence;

B. Violation of special laws and rules:

1. RA 1169, as amended (PCSO Charter);
2. R.A. No. 6713 (Code of Conduct and Ethical Standards for Public Officials and Employees);
3. R.A. No. 3019 (Anti-Graft and Corrupt Practices Act);
4. R.A. No. 7080 (The Plunder Law);
5. R.A. No. 9485 (Anti-Red Tape Act of 2007);
6. R.A. No. 7877 (Anti-Sexual Harassment Act of 1995)
7. R. A. No. 9262 (Anti-Violence Against Women and Their Children Act)
8. Book II, Title VII, Crimes Committed by Public Officers, The Revised Penal Code;
9. Executive Order No. 292, s. 1987 (Administrative Code of 1987);
10. R.A. No. 10149 (GOCC Governance Act of 2011);
11. R.A. No. 9184 and its IRR (Government Procurement Reform Law);
12. GCG MC No. 2012-05 (Fit and Proper Rule);
13. GCG MC No. 2012-06 (Ownership and Operations Manual Governing the GOCC Sector);
14. GCG MC No. 2012-07 (Code of Corporate Governance for GOCCs);
15. GCG MC No. 2015-07 (Corporate Governance Scorecard);
16. Violation of other GCG Circulars and Orders; and
17. Other applicable laws, rules and regulations;

All whistle blowing reports/complaints shall state the specific condition/s, action/s, and/or omission/s being complained about, as well as the corresponding

-
- a. He/she supplies or is attempting or applying to supply goods or services to the PCSO or endorsing those supplied by their relatives or friends;
 - b. He/she supplies or is attempting to supply goods, services or information to an entity in competition with the PCSO;
 - c. By virtue of his or her office, acquires or is attempting to acquire for him/herself a business opportunity which should belong to the PCSO;
 - d. He/she accepts an offer or receives a favor or consideration for delivering the business of PCSO to a third party; and
 - e. He/she is engaged or is attempting to engage in a business or activity which competes with or works contrary to the best interest of the PCSO."

laws, rules and regulations allegedly violated. If possible, documentary and other documents in support of the whistleblowing reports/complaint must be submitted to the PCSO Whistleblowing Committee (PWC) as provided in this IRR.

Sec. 5. PCSO WHISTLEBLOWING COMMITTEE (PWC) – The PCSO Whistleblowing Committee (PWC) is hereby created which shall be composed of the Manager of the Legal Department, as Chairperson, with the following members; Manager of the Human Resources Department and Manager of the Internal Audit Services, and Attorney V from the Legal Department to be designated by Board of Directors. Whenever the whistleblowing report/complaint is submitted/initiated by an employee or official of PCSO, a representative from their sole bargaining agent or recognized association of managers/executives, as the case may be, shall also sit as the fifth member of the PWC.

The PWC shall perform duties, including but not limited to:

- a. Determination of the veracity of a whistle blowing report/complaint in accordance with the Revised Rules on Administrative Cases in the Civil Service (RRACCS) through the conduct of an investigation on the matter subject of the report/complaint. The PWC may dismiss the whistleblowing report/complaint for lack of merit, otherwise it shall submit a formal recommendation to the PCSO Governing Board for the discipline of the respondent official/employee and/or referral of the same to appropriate court for filing of criminal/civil case.

The PWC may dismiss the Whistleblowing Report (WR) outright that are vague, ambiguous, patently without merit, or are clearly harassment complaints against the officials, officers, or employees complained of.

- b. Conduct preliminary investigation to determine whether a report/complaint falls within the scope of this IRR, particularly Section 4 hereof or the reportable conditions under Paragraph 4 of GCG MC No. 2016-02;
- c. In cases of whistleblowing reports against the Chairperson and Directors, the complaint shall be endorsed to the Office of the General Counsel of the Governance Commission for GOCCS (GCG), which may dismiss the whistleblowing report for want of merit, or submit its recommendations on proposed sanctions against the respondents to the Commission;
- d. Formulation and Adoption of its internal rules on the disposition of whistleblowing report/complaint

Section. 6. Reporting Channels. The following are dedicated reporting channels which the whistleblower can use to file any reportable condition:

- a) directly to GCG's whistleblowing web portal (www.whistleblowing.gcg.gov.ph); and/or

- b) thru and/or the PCSO reporting channel for whistle blower/s thru the PCSO Human Resources Department (HRD), as follows:

b.1. E-mail: www.whistleblowing@pcso.gov.ph

b.2. Mail:

Attention: The Human Resources Department

c/o Office of the Manager

Philippine Charity Sweepstakes Office 1507

11th Floor Sun Plaza Building

Shaw Boulevard Corner Princeton St. Mandaluyong City

b.3. Telefax: (02)671-0180

b.4. Drop box: Located at the Ground Floor, PCSO Conservatory Building 605 Shaw Boulevard, Mandaluyong City

Section 7. Handling of Whistle Blowing Reports. – The PCSO HRD shall be tasked to receive and endorse all whistle blowing report/complaint. It shall verify the names and positions of the officials, officers, or employees complained of. Thereafter, the HRD shall endorse the whistleblowing report to the Whistle Blowing Committee.

Section 8. Action on Whistleblowing Reports. – The PWC shall prepare its formal recommendation based on its investigation, and present it to the PCSO Governing Board for approval.

Section 9. Confidentiality of Whistleblowing Report/s (WR). – Except when the whistleblower does not invoke anonymity and/or confidentiality, the PCSO shall ensure confidentiality of all information arising from whistleblowing reports/complaints. It shall treat all reports, including the identity of the whistleblower and the person/s complained of, in a confidential and sensitive manner.

The identity of the whistleblower will be kept confidential except in the following situations:

- a. When compelled by law or the Courts to be revealed;
- b. The whistleblower authorized the release of his/her identity;
- c. Upon the determination of the probability of the veracity of his report/complaint, the whistleblower must identify himself in order for the investigation to proceed.

The confidentiality nature of the information subject of the whistleblowing report/complaint shall be observed except to the extent necessary to conduct a complete and fair investigations and hearing of the same.

Section 10. Protection of a Whistleblower Against Retaliation. – Retaliatory acts against whistleblowers (whether employed by PCSO or from the public) who submit whistleblowing reports (WR) in good faith shall not be tolerated. For this purpose, PCSO shall protect the whistleblower from retaliation and extend all possible assistance to the whistleblower under the law.

The following acts against the person of the whistleblower during the evaluation of his/her report/complaint by PWC and after the conduct of investigation shall be prohibited:

- a. Discrimination or harassment in the workplace;
- b. Demotion;
- c. Reduction in salary or benefits;
- d. Termination of Contract;
- e. Evident bias or threats that adversely affect the right and interests of the whistleblower.

Any whistleblowing report/complaint which is to be heard by the PWC shall be with the representation from the registered and sole bargaining agent of rank and file personnel, in case the whistle blower is a rank and file employee; or from the recognized association of managers/executives, in case the whistle blower is an official of PCSO.

The whistleblower if he/she desires may be assisted by a counsel of his/her choice. However, the expenses incidental to the prosecution of his report/complaint should be on his/her sole account and in no case shall be charged to PCSO.

Section 11. Untrue Allegations. – If whistleblower makes allegations that are determined to be fabricated or malicious falsehoods, and/or he/she persists in making, legal actions may be taken against him by the PCSO and/or the respondent under applicable laws, rules, and regulations.

APPROVED

February 23, 2017.



PHILIPPINE CHARITY SWEEPSTAKES OFFICE

www.pcsso.gov.ph



SECRETARY'S CERTIFICATE

I, **WESLEY A. BARAYUGA**, of legal age, Filipino and with business and postal address at the Philippine Charity Sweepstakes Office, 4th Floor, Sun Plaza Building, Shaw Blvd., corner Princeton Street, Mandaluyong City, after being duly sworn according to law, hereby certify that:

1. I am the Board Secretary VI of the Philippine Charity Sweepstakes Office (hereinafter referred to as "PCSO"), an agency of the national government engaged in the operation of sweepstakes and lotto;
2. As such, I have custody of all records pertaining to the Board of Directors of the PCSO including all Board Resolutions;
3. Per the records of the Office of the Corporate Secretary of the PCSO, the Board of Directors thereof, during its **12th Regular Board Meeting held on 19 June 2019** at PCSO Board Room, 4th Floor, Sun Plaza Building, Shaw Blvd., corner Princeton St., Mandaluyong City passed the following Resolution;

RESOLUTION NO. 0250

Series 2019

Whereas, the PCSO is required to submit its Annual Report to the Governance Commission for GOCCs (GCG), pursuant to GCG Memorandum Circular no. 2015-07;

Whereas, the Corporate Planning Department recommended the approval of the 2018 PCSO Annual Report;

WHEREFORE, the Board **RESOLVED** to approve the 2018 PCSO Annual Report, as *attached*;

RESOLVED FURTHER to direct the Compliance Officer and the Assistant Compliance Officer to submit PCSO's 2018 Annual Report to the Governance Commission for GOCCs, for its review and evaluation;

RESOLVED FINALLY, that this shall be subject to compliance with applicable laws, rules and regulations on the matter.

4. Per the records of the Office of the Board Secretary, the foregoing Board Resolution has not been replaced, amended or repealed.
5. This Secretary's Certificate is issued for whatever legal purpose it may serve.

IN WITNESS WHEREOF, I have affixed my signature on this **29 August 2019**, at Mandaluyong City.

WESLEY A. BARAYUGA
Board Secretary VI

SUBSCRIBED AND SWORN to before me on this **29 AUG 2019**, affiant exhibiting to me his PCSO ID with # 2018038.

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Series of 2019

SALVADOR JUSTINO E. OCCIANO

Appt. No. 0448-19
Notary Public for Mandaluyong City, until
12/31/2020/F Sun Plaza Bldg, 1507 Shaw Blvd.,
Mandaluyong City Roll No. 59493, 18 April 2011
IBP No. 055760, 11/29/2018 (2019) Camarines Sur
PTR No. 3825602, 01/08/2019, Mandaluyong City
MCLE Compliance No. VI-0014851, 11/19/2018,
until 04/14/2022