



# 2017 ANNUAL REPORT

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## **EXECUTIVE SUMMARY**

In support of the President's national programs and pursuant to RA 7656<sup>1</sup> PCSO was able to settle its dividends due for CY2017 in the amount of PHP 2,535,289,114.49, which was remitted in May of 2018. Further, in line with the President's direction to improve government services, PCSO endeavored to upgrade its administrative accomplishments for CY2017 in the following areas, among others:

- 1. Improvement of internal processes;
- 2. Additional branch offices;
- 3. Expansion of the Small Town Lottery (STL)
- 4. Launching of the Individual Medical Assistance Program (IMAP) online appointment system and online Guarantee Letter validation;
- 5. Revision of Instant Sweepstakes Implementing Rules and Regulations (IRR);
- 6. Re-implementation of agents'/sellers' commissions on Lotto jackpot winnings; and
- 7. Livestreaming of PCSO Lottery Draws.

In 2017, the agency raised 52,987,703,111.44 from its lottery games such as Lotto, Keno, Digit Games, STL, and Sweepstakes for the National Government. This represents a 34% increase from our annual gross retail receipts in 2016, which translates into more fund for Charity programs for our *kababayans*.

As PCSO moves forward, the Board of Directors is committed to uphold our mission of generating funds for health programs and charities of national character through the conduct of lotteries, Sweepstakes and other similar activities. We shall strive to widen our reach in making medical services more accessible to more people.

We are grateful for the continuous support that our *kababayans* are giving our games knowing well that their contribution helps more people in their time of need.

In return, PCSO shall continue to generate funds in order to provide better services and support the administration of President Rodrigo Roa Duterte in upholding good governance and uplifting the lives of the masses.

SGD.
ANSELMO SIMEON P. PINILI
Chairperson

SGD.
ALEXANDER F. BALUTAN
Vice-Chairperson and General Manager

 $<sup>^{1}</sup>$  AN ACT REQUIRING GOVERNMENT-OWNED OR -CONTROLLED CORPORATIONS TO DECLARE DIVIDENDS UNDER CERTAIN CONDITIONS TO THE NATIONAL GOVERNMENT, AND FOR OTHER PURPOSES

## **CORPORATE OBJECTIVES**

## **VISION\***

PCSO shall be present in every province conducting efficient gaming operations and providing responsive medical assistance and charity services by 2022.

### **MISSION**

To generate funds for health programs and charities of national character through charity sweepstakes races, lotteries, and other similar activities.

## **CORE VALUES\***

Professionalism |

Compassion Stewardship

**O**ptimism

## **QUALITY POLICY**

The PCSO is committed to the pursuit of quality, excellence, and continual improvement in the conduct and management of online lottery procedures and processing of prize claims to meet customer needs and satisfaction, as outlined in the scope of its QMS in compliance with applicable laws, rules, and regulations.

\*revised September 2017

		Component	Weight	Rating Scale	Target
	SO 1	RESPONSIVE AND PROGRAMS OF TH	_	_	OVISION FOR HEALTH & CHARITABLE
Stakeholders/Customers	SM 1.a	2016: Settlement of arrears arising from mandatory contributions	7.5%	Actual / Target x Weight	Payment of 2nd tranche of the September 2015 GCG Approved "PCSO Roadmap for payables" (2016- 2018) using PCSO records.
Stakeholde	SM 1.b	Settlement of arrears in taxes	7.5%	Actual / Target x Weight	Payment of the October 24, 2016 BIR tax settlement (BIR reconciled back taxes for CY 2006-2014)  Remaining ₱1 Billion shall be paid in tranches from JanJune 2017; and fully paid June 30, 2017.
	SM 2	Increasing Charity Fund Provision	26%		₱13.5 Billion (CY 2016 target - ₱11.1 Billion) a. Mandatory contributions - 10%

					b. Medical Assistance and Services (10%) c. Health and Welfare Programs- to include
					ambulance donation and special projects (6%)
	SM 3	Customer Satisfaction Survey (3rd Party)	5%	Below 75% = 0%	+5% of 2015 rating but not below Satisfactory rating (DAP Survey)
	Sub-Tota	ll Weight	46%		
	SO 2	SUSTAINED REVEN	IUE GRO	WTH	
	SM 4	Gross Sales	15%	Actual / Target x Weight	₱ 46.62 Billion (CY 2016 Actual Ticket Sales- P39,564,206,760.00)
Financial	SM 5	Increase in branches network	10%	Actual / Target x Weight	+6 Branches (Total of 62 Branches in 2017)
ᄩ	SM 6	Development of Marketing Plan for Existing Products and New Channels	5%	Actual / Target x Weight	1st Year (2017 Strategic Sales and Marketing Plan)
	Sub-Tota	l Weight	30%		
	SO 3	PROCESS AUTOMA	ATION		
	SM 7	2016: Process Automated (CAS)	3%	Actual / Target x Weight	Computerized Accounting System (CAS) capability building
Internal Process	SM 8	Shorter processing Time of Guarantee Letter Payments	6%	Actual / Target x Weight	90% of released and/or utilized Guarantee Letters (GLs) are processed for payment within forty (40) days.
Ë	SO 4	<b>QUALITY MANAGE</b>	MENT SY	STEM	
Inte	SM 9	Establish a Quality Management System	5.0%		ISO Certification (at least one (1) core process)
	Sub-Tota	l Weight	14%		
	SO 5	EFFICIENT AND EN		<b>D WORKPL</b>	ACE
Learning and Growth	SM 10	Improve the Competency Level of the Organization	7%	Actual / Target x Weight	Establish Baseline Competency Level (3rd Party Assessment)
Learning	SM 11	Effective, Conducive, and Efficient Workplace	3%	Actual / Target x Weight	Actual/Target x weight
	Sub-Tota	l Weight	10%		
		ated Total Weight	100%		

## **OPERATIONAL HIGHLIGHTS**

### **FUND GENERATION**

#### I. PCSO Retail Receipts

The Philippine Charity Sweepstakes Office (PCSO) generates funds through its PCSO games such as Lotto, Keno, Sweepstakes, and Small Town Lottery.



For CY 2017, PCSO generated a total of **P52,982,703,111.44** from its Lotto, Keno, Small Town Lottery (STL), and Sweepstakes. This is **34%** higher than the revenues from the said games in 2016.



Lotto gained the highest retail receipts amounting to P31,858,987,200.00 which is P3,088,858,460.00 or 11% higher than the retail receipts in 2016. Meanwhile, the Small Town Lottery which had revenues of only P6,462,304,820.00 in 2016 yielded a total of P15,743,604,391.44 in 2017 which is 144% higher than the previous year. Keno also posted a 24% increase in its revenues from P4,319,273,200.00 in 2016, to P5,357,611,520.00 in 2017. Lastly, Sweepstakes contributed a total of P22,500,000.00 from January 1 to December 31, 2017 which is P10,000,000.00 or 80% higher than the revenues in 2016. The table below shows the comparative gross retail receipts of all PCSO games for 2016 and 2017:



Comparative Retail Recipts of PCSO Games for CY2016 vs CY2017

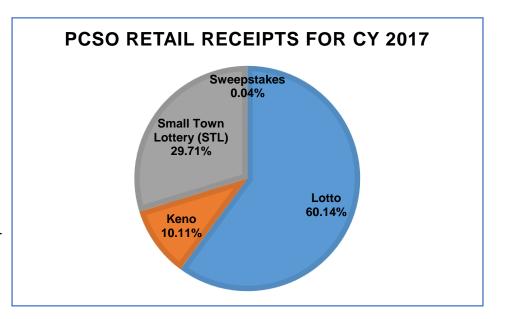
PCSO Games	Retail Receip	ts (in Pesos)	Increase	%
PCSO Gailles	CY 2017	CY 2016	IIICIEase	/0
Lotto	31,858,987,200.00	28,770,128,740.00	3,088,858,460.00	10.74
Keno	5,357,611,520.00	4,319,273,200.00	1,038,338,320.00	24.04
Small Town Lottery (STL)	15,743,604,391.44	6,462,304,820.00	9,281,299,571.44	143.62
Sweepstakes	22,500,000.00	12,500,000.00	10,000,000.00	80.00
Total	52,982,703,111.44	39,564,206,760.00	13,422,313,631.00	33.92





Above photo shows the conduct of pre-draw procedures at the PCSO Draw Court, Sun Plaza Building, Mandaluyong City

Lotto games remain to be the biggest earner, contributing over 60% of the total sales in 2017, followed by STL with 29.71%, KENO with 10.11% and lastly by Sweepstakes with 0.04% (please refer to the pie chart).



#### II. STL Job Generation

Aside from its PCSO games, the agency empowers men and women through providing jobs not only to its employees from the Head, Extension, and Branch Offices nationwide, but also to the organic employees, Sales Supervisors, and Sales Agents/Representatives of the Small Town Lottery in various provinces throughout the country.

From January 1 to December 31, 2017, STL generated a total of 280,722 jobs for organic employees, Sales Supervisors, and Sales Agents/Representatives nationwide. This is 38% higher than the jobs generated in 2016. The table below shows the distribution of STL jobs generated for CY 2017:

Comparative STL Job Generation for CY 2016 vs CY 2017

Particulars	No. of Employees		Increase	%
Particulars	CY 2017	CY 2016	Increase	70
Organic Employees	12,097	7,880	4,217	34.86
Sales Supervisors	19,874	10,113	9,761	49.11
Sales Agents/Representatives	248,751	155,868	92,883	37.34
Total	280,722	173,861	106,861	38.07

### **FUND PROVISION**

Through the revenues from PCSO games, the agency is able to provide funds for the following:

- PCSO Health and Medical Programs
  - Individual Medical Assistance Program (IMAP);
  - "At Source Ang Processing" (ASAP Desks);
  - Ambulance Donation Program;
  - Medical and Dental Mission;
  - Out-Patient Consultation Program;
  - Medicine Donation Program;
  - Medical Equipment Donation Program;
- > Bureau of Internal Revenue (BIR);
- Cities/Municipalities, Congressional Districts, and Provinces (from STL Shares);
- Philippine National Police (PNP);
- Local Government Units (Lotto Shares)
- Various agencies and organizations through the Mandatory Contributions, such as, but not limited to the following:
  - Dangerous Drugs Board
  - Philippine Red Cross
  - Girl Scouts of the Philippines
  - Boy Scouts of the Philippines
  - National Council on Disability Affairs
  - Philippine Sports Commission
  - Commission on Higher Education
  - Nutrition Foundation of the Philippines
  - Quezon Institute

Right photo shows the patients who seek health and medical assistance from the agency at the PCSO Extension Office at the Lung Center of the Philippines, Quezon City.



Aside from this, the agency expanded its reach in 2017 through the opening of PCSO Branch Offices in various provinces, thereby making PCSO programs and services closer to men and women nationwide. As of December 31, 2017, the PCSO has 63 Branch Offices as follows:



SOUTHERN TAGALOG

	A. SOU	THERN TAGALOG REGION
В	RANCHES	ADDRESSES
1	Batangas	Int.B., Morada St., Brgy. I, Lipa City, Batangas Tel: (043) 702-6728 / 400-5569
2	Cavite	Municipal Hall, Kawit, Cavite Tel: (046) 484-7501 loc. 122
3	Laguna	East Gate, Alonte Sports Arena, Brgy. Zapote, Biñan City, Laguna Tel: (02) 420-8263 / (049) 545-4070
4	Palawan	City Coliseum, Brgy. San Pedro, National Highway, Puerto Princesa Tel: (048) 434-5523
5	Quezon	Trade and Investment Center, Brgy. Isabang, Tayabas City Tel: (042) 373-5869
6	Rizal	G/F GSO Bldg., Cainta Municipal Hall Compound, Cainta Rizal Tel: 532-1723 / 532-1296
7	Oriental Mindoro	Centro ng Kabataan Compound, Brgy. Sta. Isabel, Calapan City Tel: (043) 288-2467
8	Marinduque	New Adm. Bldg. Capitol Compound, Brgy. Santol, Boac, Marinduque Tel: (042) 332-0533
9	Occidental Mindoro	Brgy. San Jose, Occidental Mindoro (opposite side fronting San Jose District Hospital)
10	Rombion	G/F Provincial Hospital Compound, Odiongan, Romblon Tel: (042) 567-6328

B. BICO	L REGION
BRANCHES	ADDRESSES
11 Albay	G/F of Capitol Annex Building, Legazpi City Tel: (052) 480-6844 / (052) 472-1830 / (052) 480-0733
12 Sorsogon	Dr. Fernando B. Duran Sr. Hospital, Macabog, Sorsogon City Tel: (056) 211-0224
13 Cam Sur	Jesse M. Robredo Coliseum, Naga City Tel: (054) 472-8938
14 Cam Norte	Provincial Capitol Compound F. Pimentel Ave., Daet, Camarines Norte Tel: (054) 440-0549
15 Masbate	Masbate Provincial Hospital Compound, Masbate Road, Masbate City Tel: (056) 578-1527
16 Catanduanes	Cottage C, East Bicol Medical Center San Isidro, Virac, Catanduanes

## NORTHERN AND CENTRAL LUZON DEPARTMENT

BRANCHES	ADDRESSES		
17 Isabela	Old RHU Bldg., Africano St., Cauayan City Tel: (078) 652-1617	, Isabela	
18 Pangasinan	North Wing, Legislative Bldg., Brgy. And Urdaneta City, Pangasinan	onas,	
19 Cagayan	Brgy. Palca, Naruangan, Tuao, Cagayan		
20 Benguet	PPC Bldg., Post Office Loop, Upper S Baguio City, Benguet Tel: (074) 422-44		
21 La Union	Legislative Bldg., San Juan, La Unio (072) 687-1364	on	
22 Mountain Province	Municipal Hall, Bontoc, Mountain Province Tel: (0907) 400-2768		
23 Ilocos Norte	Municipal Trial Court Building, Barangay 3, San Ildefonso, San Nicolas, Ilocos Norte (077) 670-7928		
24 Ilocos Sur	Candon City Hall, National Highway, Brgy. Calaoa-an, Candon City, Ilocos Sur Tel: (077) 674-1340		
25 Kalinga	City Hall Compound, Tabuk, Kaling	a Apayao	
26 Ifugao	Old RHU Building, Poblacion West Lamut, Ifugao (0917) 791-4519		
un Plaza Building 507 Shaw Blvd corner Princ	Conservatory Shaw Plaza Built eton St., Mandaluyong City 605 Shaw Boulevard , Mandalu		
San Marcelino Office 070 San Marcelino St., Ermit	Radiotherapy Building, Lung C Quezon Avenue, Quezon City	enter of the Philippine	

BRANCHES	ADDRESSES
27 Bataan	New Hermosa Public Market and Trade Center, Brgy. Palihan, Hermosa, Bataan Tel: (047) 791-4612 / (047) 237-1153
28 Bulacan	Provincial Capitol Compound, Malolos City, Bulacan Tel: (044) 796-1395 / (044) 662-4177 / (044) 305-0387
29 Nueva Ecija	Old Capitol Compound, Burgos Avenue, Cabanatuan City, Nueva Ecija Tel: (044) 486-6066 / (044) 958-3048
30 Nueva Vizcaya	Ground Floor, Municipal Bldg., Bayombong, Nueva Viscaya
31 Pampanga	2/F, Marina Arcade Building, Brgy. Dau, Mabalacat City, Pampanga (045) 625-3918
32 Tarlac	Hospital Drive, Barangay San Vicente, Tarlac City, Tarlac (045) 982-7199
33 Zambales	Pag-asa Market and Mall, Pag-asa. Olongapo City, Zambales (047) 222-0797
34 Aurora	Old Hospital Bldg., San Luis St., Barangay 5, Baler, Aurora Tel: (0926) 442-1982

BRANCHES	ADDRESSES
35 Cebu	Ground Floor, PCSO Bldg., S. Osmena St., North Reclamation Area, Cebu City Tel: (032) 231-7275 / (032) 234-4145
36 Iloilo	lloilo Sports Complex, Magsaysay Village, La Paz, lloilo City Tel: (033) 330-0133 / (033) 330-1340 / (033) 330-3097
37 Leyte	J. Romualdez St., Tacloban City (back of Andok's Tac & beside PNB Tel: (053) 325-5120 / (053) 321-3023
38 Western Samar	Calbayog Convention Center, Brgy. Capoocan, Calbayog City Tel: (055) 209-1574
39 Northern Samar	Provincial Capitol Complex, Brgy. Dalakit, Catarman, Northern Samar Tel: (055) 500-9644
40 Eastern Samar	East Wing, G/F, Provincial Legislative Bldg., Boronggan City, Eastern Samar (0905) 342-1431
41 Bohol	New Capitol Compound, C. Marapao St., Tagbilaran, Bohol Tel: (038) 501-7011
42 Negros Occidental	Paglaum Sports Complex, Hernaez St., Bacolod City (034) 435-0847 / (034) 435-1883
43 Negros Oriental	Gov. Perdices Sports Complex, Capitol Area, Dumaguete City Tel: (035) 421-0861
44 Capiz	Provincial Capitol of Capiz, Magallanes St., Roxas City Tel: (036) 620-1149
45 Aklan	Annex Bidg.,Capitol Compound, Brgy. Estancia, Kalibo, Aklan Tel: (036) 500-7406
46 Antique	San Jose Trade Town, Brgy. Dalipe, San Jose de Buenavista, Antique Tel: (036) 545-0120
47 Southern Leyte	City Wharf Building, Demetrio Agbao., Maasin City, Southern Leyte Tel: (053) 862-0026
48 Biliran	2nd Floor, Naval Mall, Rosario, Naval, Biliran (0917) 106-2208

MINDANAO DEPARTMENT				
BRANCHE	S ADDRESSES			
49 Davao	GF, Maharlika Building, J.P. Cabaguio Ave., Davao City			
Del Sur	Tel: (082) 282-2445 / (082) 225-4762 / (082) 221-8579			
50 Davao	Capitol Hill, Mati, Davao Oriental ( formerly PENR Office )			
Oriental	(087) 811-3690			
51 Misamis	ABAP Bidg., Cor. Corales Ave. and Mabuhay St., Cagayan de Oro			
Oriental	City Tel: (088) 857-1557 / (088) 857-1556 / (0822) 724-157			
52 South	General Santos City Hospital Compound, E. Fernandez St., Lagao,			
Cotabato	General Santos City Tel: (083) 301-2117 / (083) 552-1179			
53 North Cotabato	Capitol Compound, Amas, Kidapawan, North Cotabato			
54 Zamboang	CGHR Bldg., Villalobos St., Zone IV, Zamboanga City			
del Sur	(062) 993-1613			
55 Zamboang	Old Provincial Hospital Bidg., Biasong, Dipolog City			
del Norte	Tel: (065) 908-1565			
56 Agusan de	City Hall Basement, Doongan, Butuan City 8600			
Norte	Tel: (085) 341-1717 loc. 101			
57 Surigao de	Surigao del Norte Sports Complex, Rizal St., Surigao City 8400			
Norte	Tel: 826-1848 / Telefax: (086) 826-1849			
58 Bukidnon	Provincial Capitol Compound, Malaybalay City, Bukidnon Tel: (088) 813-5290			
59 Misamis	Agora Bus Terminal Complex, Ozamiz City			
Occidenta	Tel: (088) 545-1734			
60 Zamboang Sibugay	lmelda Gymnasium, Titay, Zamboanga Sibugay			
61 Lanao	Senior Citizen Building, Del Carmen, Iligan City,			
Del Norte	Lanao Del Norte			
62 Sultan	CDRRMO Bldg., City Hall Compound, Bonifacio St.,			
Kudarat	Brgy. Poblacion, Tacurong City			
63 Davao	City Hall Compound, Tagum City,			
Del Norte	Davao Del Norte (0927) 925-3552			

www.pcso.gov.ph

#### I. Increase of Daily IMAP Allocation

To provide more health and medical assistance to patients nationwide, PCSO has increased the daily IMAP allocations for all PCSO offices which process IMAP requests. The daily IMAP allocation for the PCSO Extension Office at the Lung Center of the Philippines made a 100% increase from Four Million Pesos to Eight Million Pesos. Also, the Southern Tagalog and Bicol Region posted a 161% increase from P1,500,000.00 to P4,050,000.00 allocation, while the daily IMAP allocation of Visayas rose to P3,200,000.00. Meanwhile, the Northern and Central Luzon indicated a 144% increase, whereas its Mindanao also increased its allocation to P1,750,000.00. The table below shows the comparative daily IMAP allocation in PCSO offices for CY 2017:

Comparative Daily IMAP Allocation for CY 2017 vs CY2016

PCSO Offices	CY 2017	CY 2016	Increase	%
Extension Office (Lung Center of the	8,000,000.00	4,000,000.00	4,000,000.00	100
Philippines)				
Northern and Central Luzon (NCL)	4,550,000.00	1,862,000.00	2,688,000.00	144
Southern Tagalog and Bicol Region	4,050,000.00	1,500,000.00	2,550,000.00	161
(STBR)				
Visayas	3,200,000.00	1,550,000.00	1,650,000.00	106
Mindanao	1,750,000.00	1,475,000.00	275,000.00	18
Total	21,550,000.00	10,387,000.00	11,163,000.00	107

#### II. Individual Medical Assistance Program (IMAP)

The Individual Medical Assistance Program (IMAP) is PCSO's flagship medical

assistance program which extends financial assistance for medical and hospitalization expenses of needy and sick Filipinos, regardless of class or status, through the issuance of guarantee letters (GLs) to partner public and private hospitals.

From January 1 to December 31, 2017, a total of 415,465 patients all over the country received IMAP assistance amounting to **P8,086,535,198.41.** This is 96,374 or 23% higher than the beneficiaries assisted in 2016.



Above photo shows patients who seek IMAP assistance at the PCSO Extension Office at the Lung Center of the Philippines, Quezon City.

The table below shows the distribution of IMAP assistance per island group:

Distribution of IMAP for CY 2017

Island	No. of Patients Assisted		Incress	%	Amount	(in Pesos)
Group	CY 2017	CY 2016	Increase %		CY 2017	CY 2016
Luzon	303,444	244,062	59,382	24	6,815,873,452.20	6,930,074,311.08
Visayas	49,450	38,567	10,883	28	685,994,047.46	677,385,800.69
Mindanao	62,571	36,462	26,109	72	584,667,698.75	390,280,769.09
Total	415,465	319,091	96,374	30	8,086,535,198.41	7,997,740,879.86

Further, in terms of the nature of requests, confinement is the top requested assistance with 165,929 patients served for CY 2017, followed by the requests for medicines with 131,856 beneficiaries. Chemotherapy comes in third with 49,635 patients served while 33,924 patients requested for laboratory and diagnostic procedures. Also, 13,784 patients requested for peritoneal and hemodialysis. Lastly, 20,337 beneficiaries asked for other requests such as radiation treatment, surgery, implant/prosthesis/medical devices, laser treatment, medical appliance, blood and transplant. The table below shows the distribution of patients according to their nature of request:

Number of IMAP Beneficiaries per Nature of Request for CY 2017

Nature of Request	No. of Patients	No. of Patients	Increase	%
	assisted in 2017	assisted in 2016		
Confinement	165,929	145,531	20,398	14
Chemotherapy	49,635	46,423	3,212	7
Dialysis (Hemodialysis and	13,784	5,679	8,105	143
Peritoneal)				
Medicines	131,856	80,834	51,022	63
Laboratory and Diagnostic	33,924	23,877	10,047	42
Procedures				
Other Requests	20,337	16,747	3,590	21
Total	415,465	319,091	96,374	30

#### III. "At Source Ang Processing" (ASAP) Desks

For more efficient delivery of financial assistance and to make services more accessible to Filipinos, PCSO introduced the "At Source Ang Processing" (ASAP) Desk as a delivery system of IMAP.

For CY 2017, PCSO established 20 ASAP Desks all over the country. As of December 31, 2017, there are already 57 PCSO ASAP Desks in partner hospitals nationwide. The table below shows the list of PCSO partner hospitals with PCSO ASAP Desks:

List of Hospitals with PCSO ASAP Desks as of December 31, 2017

No.	Hospital	Date of Implementa tion	City/Region	Private/ Government
1	Adventist Medical Center Manila	05/06/2017	Pasay City	Р
2	AFP Medical Center	26/05/2017	Quezon City	G
3	Amang Rodriguez Memorial Medical Center	05/01/2016	Marikina City	G
4	Asian Hospital and Medical Center	05/06/2016	Muntinlupa City	Р
5	Capitol Medical Center	21/02/2017	Quezon City	Р

6	Cardinal Santos Medical Center	25/01/2016	San Juan City	Р
7	Delos Santos Medical Center	06/01/2016	Quezon City	' P
8	Dr. Jose Fabella Memorial Hospital	25/01/2016	Manila	G
9	Dr. Jose N. Rodriguez Memorial Hospital	17/07/2017	Caloocan City	G
10	East Avenue Medical Center	23/12/2015	Quezon City	G G
10	FEU-Dr. Nicanor Reyes Medical Foundation Medical	23/12/2015	Quezon City	G
11	Center	05/01/2016	Quezon City	Р
12	Foundation of Our Lady of Peace Mission, Inc Our Lady of Peace Hospital	15/09/2017	Paranaque City	Р
13	Hospital of the Infant Jesus	25/01/2016	Manila	Р
14	Jose R. Reyes Memorial Medical Center	27/12/2015	Manila	G
15	J.P. Sioson General Hospital and Colleges, Inc.	10/09/2016	Quezon City	Р
16	Justice Jose Abad Santos General Hospital	18/10/2016	Manila	G
17	Las Pinas General Hospital and Satellite Trauma Center	23/12/2015	Las Pinas City	G
18	Lung Center of the Philippines	06/11/2017	Quezon City	G
19	MCU-FDMTF Hospital, Inc.	25/01/2016	Caloocan City	Р
20	Makati Medical Center	08/09/2016	Makati	Р
21	Manila Doctors Hospital	07/01/2016	Manila	Р
22	Manila Med (Medical Center Manila)	16/09/2016	Manila	Р
23	Mary Johnston Hospital	29/03/2016	Manila	Р
24	Medical Center of Taguig City, Inc.	23/11/2017	Taguig City	Р
25	Metropolitan Medical Center	18/01/2016	Manila	P
26	National Children's Hospital	02/02/2016	Quezon City	G
27	Ospital ng Muntinlupa	23/12/2015	Muntinlupa City	G
28	Our Lady of Lourdes Hospital	01/06/2016	Manila	P
29	Philippine Children's Medical Center	01/08/2016	Quezon City	G
30	Philippine Heart Center	16/02/2016	Quezon City	G
31	Providence Hospital, Inc.	18/12/2017	Quezon City	<u>O</u>
32	Quirino Memorial Medical Center	23/12/2017	Quezon City	G G
33	Rizal Medical Center	27/12/2015	Pasig City	G
34	San Lazaro Hospital	16/02/2016	Manila	G
35	St. Jude General Hospital and Medical Center	13/03/2017	Manila	<u>O</u>
36	St. Luke's Medical Center - Global City	07/05/2015	Taguig City	 P
37	St. Luke's Medical Center - Quezon City	07/05/2015	Quezon City	' P
38	St. Martin de Porres Charity Hospital	27/02/2017	San Juan City	<u>'</u> Р
39	Taguig Pateros District Hospital	22/11/2017	Taguig City	G
40	Tondo Medical Center	02/05/2016	Manila	G
41	LIE Daman Magagyagy Madical Center			<u>G</u> P
42	UE-Ramon Magsaysay Medical Center	13/01/2016	Quezon City	<u>Р</u> Р
42	Victor R. Potenciano Medical Center (VRP)  PROVINCIA	13/03/2017	Mandaluyong City	Р
40			Determen	
43	Batangas Medical Center	11/04/2016	Batangas Davas City	G
44	Brokenshire Integrated Health Minitries, Inc.	16/05/2016	Davao City	<u>Р</u>
45	Bulacan Medical Center	26/05/2016	Bulacan	G
46	Castro Maternity Hospital and Medical Center	07/04/2016	Bulacan	P
47	Davao Doctors Hospital	02/11/2017	Davao	P
48	Davao Regional Medical Center	24/05/2016	Davao	G
49	De La Salle University Medical Center	17/05/2016	Cavite	P
50	Jaime B. Berces Memorial Hospital	18/10/2017	Albay	Р
51	Mandaue City Hospital	15/08/2016	Cebu	G
52	Mary Mediatrix Medical Center, Inc.	02/10/2017	Batangas	P
53	Southern Philippines Medical Center	01/02/2017	Davao	G
54	St. Dominic Medical Center	01/12/2017	Cavite	Р
55	Universidad de Sta. Isabel Health Services Department	05/09/2017	Naga	Р
56	West Metro Medical Center	04/10/2017	Zamboanga del Sur	Р
57	Zamboanga City Medical Center	10/10/2017	Zamboanga del Sur	G



Above photo shows the representatives of partner hospitals with PCSO ASAP Desks in Iloilo and Antique, with Charity Assistance Department Manager Rubin Z. Magno (center, seated), Corporate Planning Department OIC-Manager Jerusa A. Corpuz (seated, left), PCSO Iloilo OIC-Branch Manager Abegail Reformina (seated, second from left), and other PCSO employees during the ASAP Desk Orientation and Dialogue on April 7, 2017, at the Days Hotel, General Luna Street, Iloilo City.

#### IV. Ambulance Donation Program

Ambulance Donation Program for CY 2017

Island Group	Number of Ambulances Distributed	Amount of Assistance
Luzon	92	P 72,088,000
Visayas	54	42,900,000
Mindanao	75	56,799,600
Total	221	P 171,787,600.00

The table above shows the distribution of ambulances in the island regions of the country. For CY 2017, PCSO distributed 221 ambulances amounting to **P171,787,600.00** to cities, municipalities, provinces, government hospitals, and non-government organizations (NGOs) nationwide.



PCSO Chairperson Jose Jorge Corpuz (center) and General Manager Alexander Balutan (2<sup>nd</sup> from right) gladly turned over the symbolic key for one ambulance unit to Mayor Barry Baguio of Kapatagan, Lanao Del Norte (2<sup>nd</sup> from right) on December 29, 2017, as an immediate response to the instruction of President Rodrigo R. Duterte to give assistance to the municipality which was badly hit by typhoon Vinta. With them are Kapatagan Municipal Health Officer Nilda Mendoza (extremely right) and Ms. Annabelle Corpuz (extreme left).



Above photo shows PCSO General Manager Alexander F. Balutan (4<sup>th</sup> from left), Mindanao Department Manager Gloria Ybañez (left) and staff (2<sup>nd</sup> from left), and representatives of the eight municipalities which received ambulances on May 18, 2017, in Cotabato City.

#### V. Medical and Dental Mission

For CY 2017, a total of 3,482 patients benefitted from the Medical and Dental Missions conducted in various parts of the country in which the agency provided **P184,958.63** worth of medical and dental assistance.



Above photos show the PCSO Medical and Dental Team and patients during the Medical and Dental Mission on May 8, 2017, in Calayan Island. Meanwhile, photos below show the conduct of Medical and Dental Mission on May 9, 2017 in Camiguin Island with the PCSO Medical and Dental Team and patients.



#### VI. Out-Patient Consultation Program

From January 1 to December 31, 2017, PCSO served 14,935 patients for their medical and health services worth **P824,187.32** at the PCSO Extension Office at the Lung Center of the Philippines.



#### VII. Medicine Donation Program

PCSO also gives medicines in kind to Government and Non-Government agencies to help them in the delivery of health care services within their areas of concerns.

For CY 2017, PCSO granted 86 requests for medicines worth **P1,905,114.92** for various organizations.



Above photos show PCSO staff with the four recipients of medicines under the Medicine Donation Program in 2017 at the PCSO Extension Office at the Lung Center of the Philippines, Quezon City. The recipients are (photo from top left, clockwise) Artillery Foundation of the Philippines, (December 27, 2017), Municipality of Unisan, Quezon (December 27, 2017), Provincial Government of Zamboanga del Norte (December 21, 2017), and Progreso Manito Movement, Inc. (December 28, 2017).

#### VIII. Medical Equipment Donation Program

PCSO helps improve the capabilities of hospitals and medical treatment facilities (MTFs) in providing quality health care services to Filipinos through the Medical Equipment Donation Program.

For CY 2017, PCSO granted medical equipment to nineteen (19) hospitals and MTFs, with the total amount of **P277,473,780**.



Above photo shows PCSO Chairperson Jose Jorge E. Corpuz (3<sup>rd</sup> from left), General Manager Alexander F. Balutan (2<sup>nd</sup> from left), Charity Sector Assistant General Manager Larry R. Cedro (right), and Charity Assistance Department Manager Rubin Z. Magno (left) during the signing of the Memorandum of Agreement (MOA) between PCSO and PNP for the purchase of medical equipment worth P21,060,000.00 to the Philippine National Police (PNP) headed by PNP Chief Ronald M. Dela Rosa (3<sup>rd</sup> from right). With them is PNP Health Service Director PCSupt. Edward E. Carranza (2<sup>nd</sup> from right).

#### IX. Taxes and Duties

A total amount of P7,797,931,023.16 was remitted as taxes & duties for CY 2017 broken down as follows:

Particulars	Amount
Final Income Taxes	P 1,428,496,586.69
Creditable Income Taxes (Expanded)	538,039,336.55
Value Added and Other Percentage Taxes	305,042,768.52
Documentary Stamps Tax	5,298,392,920.87
Taxes on Compensation	225,343,980.21
Taxes on Horse Race Winners	1,815,000.00
DST-Chattel Mortgage	14,200.00
Fringe Benefit Tax	786,230.32
Total	P 7,797,931,023.16



In addition, PCSO also remitted the amount of **P903,279,789.91** to the BIR within the first quarter of 2017 for the deficiency taxes incurred during the previous administration from 2011 to 2014.

#### X. Small Town Lottery (STL) Shares

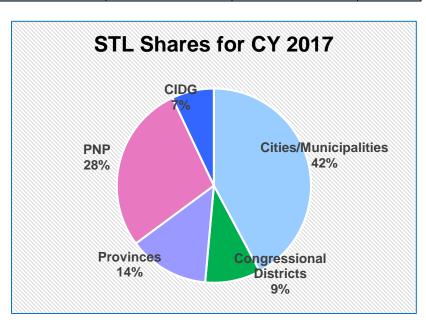
The table below shows the comparative Small Town Lottery (STL) shares for CY 2017 versus CY 2016. From January 1 to December 31, 2017, a total of **P1,120,107,100.02** went to cities, municipalities, provinces, congressional districts, the Philippine National Police (PNP), and the Criminal Investigation and Detection Group (CIDG) as STL shares. This is P476,177,435.94 or 74% higher than the STL shares distributed in 2016.

For CY 2017, cities and municipalities received P472,422,650.12 which is 38% higher than the shares in 2016. Moreover, a total of P103,718,348.47 went to congressional districts, while P150,280,559.67 went to provinces. PNP also received STL shares amounting to P314,948,433.41. Lastly, CIDG received P78,737,108.35 as STL shares which is 477% higher than its STL shares in prior year.

Comparative STL Shares for CY 2017 vs CY 2016

Particulars	STL Sh	nares	Increase	%
Faiticulais	CY 2017	CY 2016	iliciease	/0
Cities/Municipalities	472,422,650.12	343,122,378.44	129,300,271.68	37.68
Congressional Districts	103,718,348.47	44,140,743.40	59,577,605.07	134.97
Provinces	150,280,559.67	76,452,267.50	73,828,292.17	96.57
PNP	314,948,433.41	166,559,404.87	148,389,028.54	89.09
CIDG	78,737,108.35	13,654,869.87	65,082,238.48	476.62
Total	1,120,107,100.02	643,929,664.08	476,177,435.94	73.95

Cities and municipalities received 42% of STL shares in CY 2017, while PNP and provinces received 28% and 14% respectively. Meanwhile, 9% of the STL shares was given to the congressional districts and 7% went to the CIDG (please refer to the pie chart).





Left photo shows the panel of judges during the Small Town Lottery (STL) draw in Davao City with Ginansia Gaming, Inc. as the agency's partner Authorized Agent Corporation (AAC). Meanwhile, Right photo shows the façade of the STL Draw Court in Palawan with Vivatech International Amusement and Gaming Corporation as the AAC.

#### XI. Expansion of Branch Offices

For CY 2017, PCSO opened seven (7) provincial branch offices in the following provinces to make charitable and gaming services closer to Filipinos:

Opened Branch Offices in CY 2017

Province	Date Opened	Address		
Lanao del Norte	March 27, 2017	Barangay Del Carmen, Iligan City		
Catanduanes	August 4, 2017	Cottage C, East Bicol Medical Center, Virac		
Sultan Kudarat	September 18, 2017	CDRRMO Building, City Hall Compound, Bonifacio St., barangay Poblacion, Tacurong City		
Eastern Samar	October 4, 2017	Ground Floor Provincial Legislative Bldg., Borongan, Eastern Samar		
Biliran	November 24, 2017	2 <sup>nd</sup> floor, Naval Mall, Rosario, Naval		
Davao del Norte	December 4, 2017	Grand Arena Building, J.V. Ayala Avenue, Barangay Apokon, Tagum City		
Ifugao	December 12, 2017	Old RHU Building, Poblacion West, Lamut		

Furthermore, the PCSO Pampanga Branch Office transferred to a newly-constructed building funded by the Pampanga Provincial Government on August 24, 2017, at Sacop, barangay Maimpis, City of San Fernando, Pampanga.

As of December 31, 2017, PCSO has already 63 provincial branch offices. This shows that PCSO has already reached 63 out of 81 provinces in the country.



Philippine Charity Sweepstakes Office (PCSO) General Manager Alexander F. Balutan (2<sup>nd</sup> from right) and Naval Mayor Gerard Espina (2<sup>nd</sup> form left) led the opening of the PCSO Biliran Branch Office on November 24, 2017, at the 2<sup>nd</sup> floor, Naval Mall, Rosario, Naval, Biliran. With them are PCSO Assistant General Manager for Branch Operations Sector Remeliza M. Gabuyo and Msgr. Marvin Maceda.

PCSO General Manager Alexander F. Balutan (right) and Iligan City Mayor Celso G. Regencia (center) led the ribbon cutting ceremony of the 57<sup>th</sup> Branch Office of PCSO in Barangay Del Carmen, Iligan City, Lanao del Norte on March 27, 2017. With them is PCSO Branch Operations Sector Assistant General Manager Remeliza M. Gabuyo.





PCSO General Manager Alexander F. Balutan (left) and Ifugao Governor Pedro G. Mayam-O (right) led the opening of the PCSO Branch Office in Ifugao located at the Old RHU Building, Poblacion West, Lamut, Ifugao, on December12, 2017. With them are (from left) PCSO Northern and Central Luzon Manager Laila D. Galang and Branch Operations Sector Assistant General Manager Remeliza M. Gabuyo.



PCSO Chairperson Jose Jorge E. Corpuz (left) and Pampanga Governor Lilia G. Pineda (2<sup>nd</sup> from right) led the ribbon cutting ceremony for the newly-constructed PCSO Pampanga Branch Office on August 24, 2017. With them is PCSO Assistant General Manager for Branch Operations Sector Remeliza M. Gabuyo (right).

#### XII. Mandatory Contributions

From January 1 to December 31, 2017, PCSO disbursed a total of **P1,120,554,316.45** as mandatory contributions for various government agencies and organizations. The table below shows the distribution of mandatory contributions for CY 2017:

Particulars	Amount
5% share of LGUs	762,679,348.64
Dangerous Drugs Board	12,000,000.00
Philippine Drug Enforcement Agency	25,000,000.00
Philippine Red Cross	186,918.50
Girl Scouts of the Philippines	237,241.81
Boy Scouts of the Philippines	203,420.13
National Council on Disability Affairs	202,918.38
Philippine Sports Commission	1,059,562.79
Commission on Higher Education	318,589,872.00
Nutrition Foundation of the Philippines	218,172.80
Quezon Institute	176,861.40
Total	P 1,120,554,316.45



PCSO General Manager Alexander F. Balutan (center) hands a check worth P445,986.68 as LGU shares for the municipality of Naval from PCSO's Lotto and Lotto Express to Naval Mayor Gerard Espina (2<sup>nd</sup> from left) on November 24, 2017 in Naval, Biliran. With them are Assistant General Manager for Branch Operations Sector Remeliza M. Gabuyo (2<sup>nd</sup> from right), Visayas Department Manager Engr. Federico A. Damole (left) and Concurrent Biliran Branch Head Lady Jade P. Palabon (right).

#### XIII. Jackpot Winners

PCSO was able to produce 69 lucky Lotto jackpot millionaires via its Lotto 6/42, Mega Lotto 6/45, Super Lotto 6/49, Grand Lotto 6/55. And Ultra Lotto 6/58 games, in which the agency granted **P2,804,020,978.00** for CY 2017.

Game Type	CY 2017		C	Y 2016
	No. of Jackpot Winners	Total Prize Pay-out	No. of Jackpot Winners	Total Prize Pay-out
Lotto 6/42	25	433,142,904.00	23	475,559,800.00
Mega Lotto 6/45	15	604,308,539.00	13	509,394,652.00
Super Lotto 6/49	12	591,831,909.00	8	511,029,524.00
Grand Lotto 6/55	12	631,897,438.00	5	620,074,896.00
Ultra Lotto 6/58	5	542,840,188.00	3	294,605,848.00
Total	69	2,804,020,978.00	52	2,410,664,720.00



## **NON-FINANCIAL HIGHLIGHTS**

#### **Lotto and Keno Terminals**



As of December 31, 2017, there are already 11,005 Lotto and Keno terminals nationwide, compared to only 10,150 Lotto and Keno terminals in 2016. The table below shows the comparative number of Lotto and Keno terminals in CY 2017 vs CY 2016:

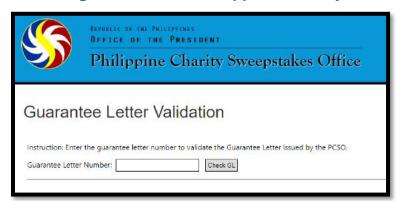
Year	No. of Lotto Terminals	No. of Keno Terminals	Total
CY 2016	8,295	1,885	10,150
CY 2017	8,780	2,225	11,005

#### **Authorized Agent Corporations (AACs) for STL**

There are already 83 operational STL AACs for CY 2017. STL currently operates in 62 provinces, 16 chartered cities, and five (5) areas in NCR. The following is the distribution of STL AACs in various areas:

Areas	No. of AACs	
NCR	5	
NCL	21	
STBR	16	
Visayas	20	
Mindanao	21	
Total	83	

#### Launching of IMAP On-Line Appointment System and Guarantee Letter Validation



To make the processing of IMAP more efficient, the agency introduced the IMAP online system which can be accessed at www.pcso.gov.ph. Also, patients may now validate the guarantee letters issued by PCSO on the official website of the agency.

#### **Revision of Instant Sweepstakes Program Implementing Rules and Regulations**

In 2017, the Implementing Rules and Regulations (IRR) of Instant Sweepstakes was revised to enhance the game and make it more exciting for the loyal Sweepstakes players.

Re-implementation of agents'/sellers' commissions on lotto jackpot winnings which is 1% of the jackpot prize, maximum of one million pesos

Considering the value of the men and women agents and sellers as PCSO partners, the agency re-implemented the agents' and sellers' commissions on lotto jackpot winnings. This gives the agents/sellers 1% of the jackpot prize or a maximum amount of one million pesos, if the Lotto jackpot winning ticket is bought from their Lotto outlet.

#### Live Streaming of 11am, 4pm and 9pm Draws



To make the agency closer to and more interactive with the gaming public, PCSO has started streaming the PCSO 11am, 4pm, and 9pm live draws, in various social media sites of PTV-4 and PCSO. Viewers may watch the live draws on PCSO's and PTV-4's official website, Facebook Page, and Youtube accounts, and over PTV-4's Periscope Streaming, Twitter, and Daily Motion Live.

#### **Conduct of Centralized STL Draws**

On November 15, 2017, PCSO started to conduct centralized Small Town Lottery (STL) draws along with the live draws of the Lotto and Digit Games. This caters the provinces which have no localized STL draws in their areas.



#### First livestreaming of the PCSO SBAC I pre-bid conference

For purposes of transparency and disclosure, PCSO livestreamed the PCSO SBAC I prebid conference for the five-year lease of the National Online Lottery System (NOLS) on June 20, 2017, at the ISO Room, PCSO Head Office, Conservatory Shaw Plaza Building, Mandaluyong City.



Above photo shows PCSO SBAC I members and prospective bidders during the first livestreaming of the Pre-Bid Conference for the Nationwide Online Lottery System (NOLS) on June 20, 2017, at the ISO Room, PCSO Head Office, Conservatory Building, Shaw Boulevard, Mandaluyong City.

#### **Visit of the Taiwan Lottery Delegation**

PCSO, headed by General Manager Alexander F. Balutan and Director Loreto C. Ata, welcomed the Taiwan Lottery Delegation on February 17, 2017, at the PCSO Head Office, Sun Plaza Building, Mandaluyong City. Taiwan Lottery Chairperson Steve Hsieh led the delegation which discussed their best practices on gaming operations.



PCSO General Manager Alexander F. Balutan (seated, 2<sup>nd</sup> from right) and Director Loreto C. Ata (seated, right) welcomed the Taiwan Lottery Delegation together with Assistant General Manager for Gaming, Product Development, and marketing Sector Conrado C. Zabella (standing, 2<sup>nd</sup> from right), National Capital Region Manager Josefina Sarsonas-Aguas (2<sup>nd</sup> from left), Northern and Central Luzon OIC-Manager Irma C. Guemo (3<sup>rd</sup> from left), and Ms. Jemima Ata (3<sup>rd</sup> from right). With them are Taiwan Lottery Delegates Chairperson Steve Hsieh (seated, 3<sup>rd</sup> from left), CEO Ted Lin (seated 2<sup>nd</sup> from left), VP Jane Chen (seated, left), and Mr. David Kuo (standing, right).

#### **Visit of the Thailand Government Lottery Office**

The agency welcomed delegates from the Thailand Government Lottery Office (GLO) on May 11, 2017, at the PCSO Head Office, Sun Plaza Building, Shaw Boulevard, Mandaluyong City. During the visit, PCSO officials and GLO delegates discussed about online lottery in the Philippines, particularly how the agency transitioned from manual to online games. Also, the delegates watched the live draw and visited a Lotto Outlet.



Above photos show the PCSO Officials and GLO delegates on May 11, 2017 witnessing the Midday Draw, at the PCSO Draw Court, Head Office, Conservatory Shaw Plaza Building, Mandaluyong City.

## Expansion of STL, including the conduct of STL conferences in various cities and provinces nationwide

Aside from partnering with STL AACs and conducting centralized STL draws, PCSO conducted STL conferences in various cities and provinces nationwide to have a dialogue with STL AACs and serve as an avenue to discuss issues and concerns of partner Agent corporations of the Agency. This is to maintain the good relationship between the two parties and ensure that the STL operations are responsive to the needs and wants of STL players.



(1) PCSO Chairperson Jose Jorge E. Corpuz (standing) speaks to the STL AACs in NCR Southern District and Media partners during the STL Consultative Meeting on April 22, 2017 at Romulo's Café, Quezon City; (2) PCSO Chairperson Corpuz (seated, center), General Manager Alexander F. Balutan (seated, left), and Gaming, Product Development, and Marketing Sector OIC-Assistant General Manager Arnel N. Casas (seated, right) attend the STL Consultative Meeting with representatives from STL Authorized Agent Corporations (AACs) on July 10, 2017, at the PCSO Head Office, Sun Plaza Building, Mandaluyong City; (3) PCSO Chairperson Jose Jorge E. Corpuz (standing) speaks to the STL AACs in CAMANAVA and Media partners during the STL Consultative Meeting on April 22, 2017 at Romulo's Café, Quezon City; (4) PCSO Chairperson Corpuz (5th from right) and General Manager Balutan (4th from left) pose with executives from STL AACs, LGUs, and PNP in NCR Southern District on April 21, 2017, at the Golden Bay Restaurant, Pasay City.

#### **Other Accomplishments**

The following are the other accomplishments of the agency:

- Submission of the 2018 2022 PCSO Strategy Map to the Governance Commission for GOCCs
- Modification of the Organizational Structure and Functional Statement approved by the Board
- Overall Customer Satisfaction Rating of 94.98%
- Conducted the following Trainings/Seminars/Workshop:
  - 2018 Strategic Planning
  - Leadership Development Program
  - Data Privacy Compliance Framework Development Training
  - Customer Service Enhancement Program
  - PCSO Organizational Assessment
  - SPMS for Leaders
  - Risk Management Review and Planning
  - Organizational Assessment
  - Management and Operational Review
  - ISO Awareness
  - ISO Writeshop and Planning
  - Gender Sensitivity Training
  - Gender and Development Orientation Seminar
  - Freedom of Information Technical Training



2018 Strategic Planning Workshop on September 5-6, 2017 at the Summit Ridge Hotel, Tagaytay City with PCSO Officials, assistant general managers, department managers, and support staff.



Above photos show the Strategic Performance Management System (SPMS) for Leaders on March 27-28, 2017, at the Legend Villas Hotel, Mandaluyong City headed by Chairperson Jose Jorge E. Corpuz (left photo, seated, 3rd from left) and Director Marlon U. Balite (left photo, seated, 2<sup>nd</sup> from right). Above right photo shows Civil Service Institute (CSI) Director Agnes Padilla (center) with (from left) Assistant General Manager (AGM) for Charity Sector Dr. Larry R. Cedro, AGM for Management Services Sector Lauro A. Patiag, AGM for Gaming, Product Development, and Marketing Sector Conrado C. Zabella. and AGM for Administrative Sector Julieta F. Aseo.



Hotel, Mandaluyong City



Privacy Compliance Framework Development "Understanding Management's Role in ISO 9001:2015" on Training on August 22 to 24, 2017, at the Legend Villas March 1 to 3, 2017, at the Legend Villas Hotel, Mandaluyong





(Above left photo) Leadership Training Program at the Legend Villas Hotel, Mandaluyong City; (above right photo) Management and Operational Review on August 15, 2017, at the Legend Vilals Hotel, Mandaluyong City



Improving Customer Relations and Managing Customer Expectations for Southern Tagalog and Bicol Region (STBR) and Northern and Central Luzon (NCL) social workers on July 11-12, 2017 at the Subic Grand Hotel, Subic, Zambales.



2019 Gender and Development (GAD) Planning and Budgeting Seminar Workshop headed by GAD Focal Point System Chairperson Atty. Gay Nadine P. Alvor on November 6-7, 2017, at the Taal Vista Hotel, Tagaytay City.



Freedom of Information (FOI) Technical Training Workshop headed by FOI Committee Chairperson and Assistant General Manager for Management Services Sector Atty. Lauro A. Patiag and assistant general managers on June 30, 2017, at the Legend Villas Hotel, Mandaluyong City. With PCSO AGMs and employees are Presidential Communications Operations Office (PCOO) facilitators headed by PCOO Assistant Secretary for Policy and Legislative Affairs and Program Director Atty. Kristian R. Ablan (seated, 3<sup>rd</sup> from left)



Basic GAD Awareness Orientation Program for PCSO employees under the Visayas Department on November 30 to December 1, 2017, at the Coco Palms Resort, Danao, Cebu.



Frontliners Enhancement Workshop for employees from the PCSO Charity Assistance Department on August 10-11, 2017, at the B-Hotel, Quezon City



PCSO Board with the assistant general managers, department managers, and other participants and support staff during the Risk Management Review and Planning Workshop on January 26-27, 2017, at the Taal Vista Hotel, Tagaytay City

# **PCSO Corporate Directions 2018 and beyond**

- Expanded Charity Services
- More fund provision for PCSO programs
- Decentralization of service delivery (through ASAP, etc.)
- Faster processing of payments to partner hospitals
- Sustained Revenue Growth
  - Development of mass-based games
  - Opening of Branch Offices nationwide
  - Addition of Lotto outlet partners
  - Full expansion of STL operations
- Good Governance and Customer Satisfaction
  - Payment of obligations
  - Construction of PCSO Center in San Marcelino, Manila
  - Competency Training for PCSO workforce



# ALIGNMENT TO GOVERNMENT GOALS: 2017 BALANCED SCORECARD REPORT

For CY 2017, PCSO already submitted its 2017 Performance Scorecard to the Governance Commission for GOCCs, which is still **subject to** review, validation, and approval by the GCG.

		Component	Wt	Rating Scale	Target	Deliverables/Milestones (Performance Indicators)	Actual Accomplishments
	SO 1	Responsive and Effici	ent Fun	d Provisio	n for Health & Charitable Programs o		
	SM 1.a	2016: Settlement of arrears arising from mandatory contributions	7.5%	Actual / Target x Weight	Payment of 2nd tranche of the September 2015 GCG Approved "PCSO Roadmap for payables" (2016- 2018) using PCSO records.	Per GCG Approved Financial Roadmap	955 Million released as of December 31, 2017
Customers	SM 1.b	Settlement of arrears in taxes	7.5%	Actual / Target x Weight	Payment of the October 24, 2016 BIR tax settlement (BIR reconciled back taxes for CY 2006-2014)  Remaining ₱1 Billion shall be paid in tranches from JanJune 2017; and fully paid June 30, 2017.	Paid in CY 2016 the amount of P2,912,414,968.87  Balance fully paid by March 2017 in the amount of P903,279,789.71  Total Amount Paid: P3,815,694,758.58	CY 2011 P246,634,159.03 CY 2012 P218,754,986.31 CY 2013 P249,731,042.79 CY 2014 P188,159,601.78
Stakeholders/	SM 2	Increasing Charity Fund Provision	26%		₱13.5 Billion (CY 2016 target - ₱11.1 Billion)  a. Mandatory contributions - 10%  b. Medical Assistance and Services (10%)  c. Health and Welfare Programs- to include ambulance donation and special projects (6%)	For ambulance donation in CY 2017: Release of existing inventory for "scoop and run" type (FOTON) ambulance to qualified beneficiaries	18.035 Billion as of December 31, 2017
	SM 3	Customer Satisfaction Survey (3rd Party)	5%	Below 75% = 0%	+5% of 2015 rating but not below Satisfactory rating (DAP Survey)		Overall Satisfaction Rating of 94.98% (baseline rating of 86.51% in 2015)
	Sub-Total	Weight	46%				

	SO 2	Sustained Revenue Growth					
	SM 4	Gross Sales	15%	Actual / Target x Weight	₱ 46.62 Billion (CY 2016 Actual Ticket Sales- P39,564,206,760.00)	At least 90% of projected 2017 ticket sales (P51.8 Billion per COB submitted to DBM) or P46.62 Billion (from LOTTO (w/digit games), KENO, Sweepstakes and STL (per 2016 Revised IRR) by	51.94 Billion as of December 31, 2017
Financial	SM 5	Increase in branches network	10%	Actual / Target x Weight	+6 Branches (Total of 62 Branches in 2017)	December 31, 2017.  Additional 6 Branches by December 31, 2017  (Total of 63 Branches in 2017)  Note:  GCG TWG suggested inclusion of this item under SM 2 (Increasing Charity Fund) but PCSO holds that the opening of Branch Offices is primarily to penetrate and develop new market for its lotteries- to increase revenues to fund and sustain its institutional programs (charity services).	Lanao del Norte Branch (57) March 27, 2017  Catanduanes (58) August 2017  Sultan Kudarat (59) September 2017  Eastern Samar (60) October 2017  Biliran (61) November 2017  Davao del Norte (62) and Ifugao (63)
Financial	SM 6	Development of Marketing Plan for Existing Products and New Channels	5%	Actual / Target x Weight	1st Year (2017 Strategic Sales and Marketing Plan)	1. Promotion of Small Town Lottery: MILESTONES- increase in no. of STL Authorized Agent Corporations (AACs) and promoting STL as legal alternative to jueteng, etc.: (2.5%) a. Introduction of Expanded STL (Launching in January 2017) with increase in number of original STL AACs (18 STL AACs in 2016 to at least 56 STL AACs by 2017); b. Provision for STL Draws TV coverage & live streaming (by 2nd Semester 2017) to promote STL and establish control for alternative mass based lottery games to curb illegal number games (jueteng, masiao, last 2, etc.); 2. Introduce mix- media services including production of ads (infographics/infomercials) for all games including services, FaceBook (FB), etc.	December 2017  Developed various multi-media ad materials; promotion of game products strengthened (e.g. foot ads); Website, facebook and youtube streaming of live lotto draws introduced; Live coverage of centralized STL draws started in November of 2017

						MILESTONES- Improving capacity for		
						PR and advertising of products: (2.5%)		
						Promotion of PCSO games in		
						government transportation terminals; •		
	0 1 7 ( )	\A/. '. 1 (	000/			Infomercials and infographics, etc.		
	Sub-Total		30%					
	SO 3	Process Automation	00/	A = 4 = 1 /	Operation of Appropriate Countries	Die Desember 04, 0047Mers detem	DD 0000 - 0047 (April 40) Decire	
nal Process	SM 7	2016: Process Automated (CAS)	3%	Actual / Target x Weight	Computerized Accounting System (CAS) capability building	By December 31, 2017Mandatory cascading/orientation trainings -CAS-for all branch accountants.Remark: The CAS Capability Building was done in March 2017	BR 0083, s. 2017 (April 18) Board approved the suspension of CAS from April 1 to July 15, 2017BR 0161, s. 2017 (July 13) Board approved the extension of suspension of CAS from July 16, 2017 to June 30, 2018	
Internal	SM 8	Shorter processing Time of Guarantee Letter Payments	6%	Actual / Target x Weight	90% of released and/or utilized Guarantee Letters (GLs) are processed for payment within forty (40) days.	Checks prepared within 5 calendar days from receipt of processed vouchers from Accounting and Budget Department	30,625 out of 42,637 checks prepared in 2017 (71.83%)	
SS	SO 4	Quality Management System						
Internal Process	SM 9	Establish a Quality Management System	5.0%		ISO Certification (at least one (1) core process)	Readiness for the ISO 9001:2015 Certification and maintain certification in CY 2017 (ISO QMS certification for live lotto draws and prize claims worth P5,000-up)	Various activities, trainings and seminars conducted in preparation for the transition to the 9001:2015 version and 9001:2008 ISO certification maintained	
<u>=</u>	Sub-Total	Weight	14%					
th	SO 5	EFFICIENT AND EMPOWERED WORKPLACE						
Learning and Growth	SM 10	Improve the Competency Level of the Organization	7%	Actual / Target x Weight	Establish Baseline Competency Level (3rd Party Assessment)	For CY 2017, 3rd party competency survey of at least 30% of manpower resources-permanent rank and file and officers- priority will be the Main Office and nearby Branch Offices in CALABARZON); For CY 2018 (remaining 40%); and CY 2019 (balance of 30%).	People Dynamics (3rd party) conducted a Competency Assessment/Gap Analysis of the PCSO workforce with a total of 484 takers amongst the 1,111 (permanent plantilla positions only) total workforce baseline. This shows that 43.56 % has already taken the competency assessment as of December 31, 2017	

Sub-Total Weight 10%	Learning and Growth	SM 11	Effective, Conducive, and Efficient Workplace	3%	Actual / Target x Weight	Actual/Target x weight	Initiate processes for the construction of PCSO Head Office at San Marcelino, Manila via Public and Private Partnership (PPP) under RA 7718 or RA 9184 (Public Bidding):  • If via PPP (RA 7718): Submission of proposal (unsolicited) or TOR (solicited) for NEDA ICC approval by December 31, 2017;  • If via public bidding (RA 9184): Board approval and conduct of bidding by December 31, 2017 (i.e., posting of invitation to bid)	March 6-17: PMT accomplished the PPP- approved Completeness Checklist for the first submitted proposal; PMT found it to be incomplete; PMT sent the proponent a letter informing them about the incompleteness of the proposal  May 26 - June 23: PMT accomplished the PPP-approved Completeness Checklist; PMT found the 2nd proposal to be complete  June 23: Letter was sent to DOF (cc: OP and GCG) informing on the updates on the PCSO Center Project; Letter was sent to the proponent informing them on the completeness of their proposal (cc: PPP- Center)  September 28: The Board approved to proceed with the PCSO Corporate Center Project under RA 9184 (BR 0235, s. 2017, amending BR 0162, s. 2017)
Accumulated Total Weight   100%		Accumulated Total Weight		10%				

# CORPORATE STRUCTURE: OFFICERS OF THE BOARD



ANSELMO SIMEON P. PINILI Chairperson Date of Assumption: January 17, 2018



JOSE JORGE E. CORPUZ Chairperson (from September 13, 2016 to January 17, 2018)\_\_\_\_



MARLON U. BALITE Member, Board of Directors



ALEXANDER F. BALUTAN
Vice-Chairperson and General Manager



LORETO C. ATA Member, Board of Directors (from September 13, 2016 to July 6, 2017)



JESUS MANUEL C. SUNTAY Member, Board of Directors Date of Assumption: December 6, 2017



SANDRA M. CAM Member, Board of Directors Date of Assumption: December 6, 2017



WESLEY A. BARAYUGA
Board Secretary
Date of Assumption: January 24, 2018



MICHAEL ALFONSO A. MEDADO Board Secretary (from September 13, 2016 to January 23, 2018)

# ANSELMO SIMEON P. PINILI

**Chairperson, Board of Directors Philippine Charity Sweepstakes Office** 

January 17, 2018
Date of Assumption to Office

### **Work Experience:**

- October 7, 2016 to Present, Special Envoy on Transnational Crime, Office of the President
- April 22, 2014 to June 30, 2016, Security Officer IV, LGU-Davao City
- > January 12, 1991 to April 21, 2014, Police Chief Superintendent, Philippine National Police
- March 11, 1983 to January 1, 1991, Captain, Philippine Constabulary
- > April 1, 1979 to March 10, 1983, PMA Cadet, Armed Forces of the Philippines

### **Educational Attainment:**

- San Roque Central Elementary School (Graduated, 1970)
- Davao School of Arts and Trades (Graduated, 1974)
- Philippine Military Academy (Graduated, 1983)
- University of Mindanao (Graduated, B.S. Mechanical Engineering, 1988)
- University of La Sallette (Masters in Criminology/ Doctorate in Public Administration, 2010/2013 Lacking Dissertation.)

### **Trainings/Seminars/Orientation Attended:**

- ➤ December 12 to 18, 2017, Training Course on Capacity Building in Hangzhou, China at the Zhejiang Police College, Ministry of Public Security of China
- August 30 to 31, 2017, 11<sup>th</sup> International Law Enforcement Intellectual Property Crime Conference in New York, United States of America, INTERPOL and US Immigration and Customs Enforcement, National Intellectual Property Rights Coordination Center
- June 6-7, 2017, Capacity Building on UN POA on SALW in LAO PDR, United Nations Regional Center for Peace and Disarmament
- May 22-26, 2017, 26<sup>th</sup> Session of the Commission on Crime Prevention and Criminal Justice in Vienna, Austria, United Nations Office on Drugs and Crime
- November 23-30, 2016, Arms Trade Treaty Outreach Project in Cologne, Germany, and Brussels, Belgium, Bundesamt fur Wirtschaft and Ausfurkontrolle (BAFA)

# Membership, PCSO Board Committees:

- Chairperson, Governance Committee
- Chairperson, Audit Committee
- > Chairperson, Nomination and Remuneration/Compensation Committee
- > Member, Risk Management Committee

Age : 59 years old Citizenship : Filipino



# **JOSE JORGE E. CORPUZ**

Chairperson, Board of Directors Philippine Charity Sweepstakes Office

September 13, 2016
Date of Assumption to Office

January 17, 2018

Date of Resignation from Office

### **Work Experience:**

- Chairman, Philippine Charity Sweepstake Office (September 13, 2016-present)
- Compulsory Retirement from the Philippine National Police (GO Nr 389, NHQPNP dated 02 March 2015)
- July 1-August 15, 2016 Executive Director (Under Secretary), Presidential Anti-Organized Crime Task Force, Office of the President, Malacanang
- March 14-November 2015, Director, DIPO-SL (PDIR), Directorate for Integrated Police Operation-Southern Luzon, Camp Crame, Quezon City
- > June 12, 2013-March 2014, Deputy Director, DIDM (Police Chief Superintendent ([PCSUPT]), Directorate for Integrated Police Operation-Southern Luzon, Camp Crame, Quezon City
- July 2010-June 2012, DRDA, Police Regional Office 11, Deputy Regional Director for Admin, PRO 11, Davao City (PSUPT)
- August 2009-July 2010, DRDO, Police Regional Office 11 (Police Senior Superintendent [PSSUPT]) Deputy Regional Director for Operation, PRO 11, Davao City
- November 2008-August 2009, Chief District Directorial Staff, NPD (PSSUPT), Northern Police District, National Capital Region Police Office (NCRPO)
- March 2008-November 2008, Regional Chief (PSSUPT), 11th RCIDU, Regional Criminal Investigation & Detective Unit 11, Cp Domingo Leonor, San Pedro St., Davao City
- March 2006-March 2008, Regional Chief, 7th RCIDU (PSSUPT), RCDIU 7 Camp Soreto Cabahug, Gorordo Ave., Cebu City
- August 2004-November 2005, Regional Chief, 6th RCIDU (PSSUPT), RCIDU 6, Camp Martin Delgado Iloilo City
- ➤ September 2003-August 2004, Asst. Division Chief for HRDD (Police Superintendent [PSUPT]), HQ CIDG, Camp Crame, Q.C.
- August 2002-September 2003, Regional Chief, 1st RCIDU (PSUPT), Camp Diego Silang, San Fernando City, La Union
- > Sept 2001-August 2002, Chief NAKTAF-Visayas (PSUPT), Camp Sergio Osmeña, Cebu City
- March 2001-April 2001, Chief (PSUPT), PAOCTF-Visayas Area Office, F. Cabahug St., Cebu City
- October 2000-February 2001, Chief, RPCRD (PSUPT), PRO 9, Cp Abdndan, Zamboanga City
- March-October 2000, Asst. Provincial Director (PSUPT), Zamboanga Del Norte PPO, Cp Hamac, Dipolog City
- July 1999-February 2000, Regional Chief (PSUPT), RTMO 3, TMGCp Olivas, San Fernando, Pampanga
- March 1999-July 1999, Regional Chief (PSUPT), RTMO 6, TMG Cp Delgado, Iloilo City
- > February 1999-March 1999, Regional Chief (PSUPT), RTMO-CAR, TMG, Baguio City
- October 1998-February 1999, AD, HRDD (PUSPT), HQ Traffic Management Group, Cp Crame, Q.C.
- > June-September 1998, Asst. Regional Chief (PSUPT), RTMO 4, TMG, Calamba, Laguna



- > April 1997-June 1998, Asst. Regional Chief (PSUPT), RTMO, 7 TMG, Cebu City
- October 1996-January 1997, Group Director (PCINSP), 1st Provincial Mobile Grp Cavite, PPO, PRO4
- December 1995-September 1996 Intel & Investigation Officer (PCINSP), Cavite PNP Command, Imus, Cavite
- September-December 1995, Chief, PTS (PCINSP), Pers Transaction Sec, ORDMPRM, RECOM 4
- October 1993-September 1995, Chief of Police (PCINSP), Rodriguez PNP Station, Rizal, PNP Command
- October 1991-February 1993, Commanding Officer (Police Senior Inspector), 225th Mobile Force Cov. Rizal PNP Command
- > September 1990-October 1991, Deputy & EX-O, (PSINSP), SOU/Limbas Highway Patrol Group, Cp Crame
- January 1998-April 1990, Senior Aide-de Camp to CPC (Captain, Philippine Constabulary), Office of Chief PC/Director General, INP, HPC/INP
- January 1986-January 1988, Office-in-Charge (1st Lieutenant, PC), Cavite/Batangas District Office 4NRU, NARCOM
- ➤ April 1984-January 1986, Deputy & Ex-O, AcofS for Logistic, Narc 4, Narcom, Cp Camp Crame, Q.C.
- September 1983-March 1984, Asst. Bn. S-3 (2nd Lieutenant, PA), HQ 451B, SID, PA, Labo, Camarines Norte
- March 1983-August 1983, Commanding Officer (2nd Lieutenant, PA)
- August 1982-April 1983, Platoon Leader, (2nd Lieutenant, PA [AFP SN:0-8449]), 45th Inf Bn, 5ID, PA, labo, Camarines Norte

### **Educational Attainment:**

- Lourdes School, Mandaluyong (Graduated, 1973)
- Collegio San Agustin, Makati City (Graduated, 1977)
- Philippine Military Academy (Graduated, 1982)
- Pamantasan ng Lungsod ng Maynila (Graduated, Masters in Business Administration, 1996)
- Manuel L. Quezon (Graduated, Masters in Public Administration, 1995)

### **Trainings/Seminars/Orientation Attended:**

- September 26, 2017, 2017 Corporate Governance Conference: Competing against Risks, Institute of Corporate Directors, Makati City
- September 5 & 6, 2017, 2018 Strategic Planning Seminar, Summit Ridge Hotel, Tagaytay City
- August 15, 2017, 2017 Management and Operational Review, Legend Villas, Mandaluyong City
- November 21, 2016, Corporate Governance Orientation Program for Government Owned or Controlled Corporations, Institute of Corporate Directors, Inc. (GCG accredited learning provider)
- November 16, 2016, Civil Service Institute (CSI) Leadership Series "Good Governance for Leaders"
- November 7-9, 2016, World Lottery Summit 2016, Singapore
- November 3, 2016, Operational/Performance Review Seminar, Facilitator: Guthrie-Jensen Consultants, Inc. (CSC Accredited Learning Provider)
- February 11-March 24, 2009, Executive Motorcycle Riding Course (MCRC CL# 06-2009), Highway Patrol Group, Philippine National Police
- ➤ January 13-Februry 7, 2003, Terrorism Investigation Course, Albuquerque, New Mexico, USA, AAT, U.S. Department of State
- ➤ June 15-September 5, 1995, Police Attache Course (PAC CL#1), Camp Crame, Quezon City, Philippine National Police Intelligence Command

- August 30, 1994 April 26, 1995, Police Intel Officer Senior Executive Course (PIOSEC CL#1), Camp Crame, Quezon City, Intel Training Group PNPIC
- ➤ February 15 July 21, 1993, PNP Officers Advance Course 93B, Camp Castaneda, Silang, Cavite, PNP Training Command
- January 29 May 31, 1991, Traffic Management for Law Enforcers, UP Diliman, Quezon City, UP Transport Training Center
- May 26 June 11, 1990, Intelligence Officer Basic Course, Ft. Huachuca, Arizona, USA, US Army Intel Center and School
- November 27, 1989 January 12, 1990, Micro-Computer Operation Course 88-C, PCT TRACOM
- August 11, 1988 March 17, 1989, PC Officers Basic Course (PCOBC 88-C), Camp Castaneda, Silang, Cavite PC TRACOM
- ➤ June 15 July 15, 1987, Drug Enforcement Advance Course II, Camp Crame NARCOM
- January 23-29, 1987, Closed Quarter Battle Training (COB 05-87), Camp Crame, Quezon City NARCOM
- ➤ July 2 August 24, 1984, Supply System Training, Clark Airbase, Pampanga US Air Force
- October 24, 1983 January 7, 1984, Narcotics Investigation Course (NIC-51), Camp Bagong Diwa, Taguig, Metro Manila, Narcotics Training Unit
- June 22 July 19, 1982, Basic Airborne Course (BAC-48), Ft. Magsaysay, Nueva Ecija, AFP Training Center
- ➤ May 3 June 14, 1982, Scout Ranger Orientation Course (SROC 44-82), Ft. Magsaysay, Nueva Ecija, AFP Training Center

### Membership, PCSO Board Committee/s:

- Chairperson, Governance Committee
- > Chairperson, Nomination & Remuneration/Compensation Committee
- > Chairperson, Audit Committee
- Member, Risk Management Committee

Age : 59 years old Citizenship : Filipino

# **ALEXANDER F. BALUTAN**

Vice-Chairperson and General Manager Philippine Charity Sweepstakes Office

September 13, 2016
Date of Assumption to Office

### **Work Experience:**

- September 13, 2016-present, General Manager, Philippine Charity Sweepstakes Office
- September 13, 2016-present, Member, Board of Directors, Philippine Charity Sweepstakes Office
- February 2016-August 2016, Vice-Commander Philippine Navy Major General, Philippine Navy
- August 2015-February 2016, Naval Inspector General, Headquarters Philippine Navy
- February 2014-August 2015, Deputy Commander, Eastern Mindanao Command, GHQ-AFPWSSU, Armed Forces of the Philippines
- November 2010-February 2014, Commander, HQs and Service Company, 1MBDE, PMC
- > August 2009-November 2010, Chief of Staff (Colonel), HPMRF, PMC
- November 2008-August 2009, Deputy Brigade Commander, 2<sup>nd</sup> Marine Brigade, PMC
- September 2007-October 2008, ACICS for OPNS, U3, WESMINCOM
- > August 2007-September 2007, AC of Staff MC-5, PMC
- April 2006-August 2007, Assistant Superintendent, MCTC, PMC
- > September 2005-March 2006, A/U, HSG, GHQ, AFP
- July 2004-June 2005, Student Officer (CSC), USMC, QUANTICO, VA, USA, Outside PN
- December 2002-June 2004, Commanding Officer, MLBT 7
- > August 2002-December 2002, Deputy Group Commander, MSEG
- > April 2000-December 2000, Executive Officer, MBLT1
- September 1997-April 2000, Assistant Chief, LOLA, GHQ, AFP
- February 1997-September 1997, Chief, Information System Branch, N-11, HPN
- May 1995-January 1997, Operations Officer, MBLT2
- > December 1994-May 1995, Intelligence Officer, MBLT2
- May 1994-November 1994, Student Officer (NCSC), HNETC
- January 1994-May 1994, Staff Provost Marshall, HNETC
- > January 1992-January 1994, Assistant Commandant, MTG,NETC

Field of Expertise: Public Service/Management/Leadership

### **Educational Attainment:**

- Zaragoza Central School (Graduated Salutatorian, 1973)
- Nueva Ecija High School (Graduated Upper Quarter, 1977)
- Philippine Military Academy (Graduated, BS Degree PMA, 1983)
- Naval Officer Qualification Course "A" CL 0, NTC, FSF, Fort San Felipe, Cavite (Completed 1983)
- Naval Command Staff Course CL 37, NTC, Fort San Felipe, Cavite (Completed 1994)
- Master's in Public Administration, Manuel Luis Quezon University (Completed, 1999)
- Diploma (Phase I, Joint Education Accredited, United Stated Marine Corps Command & Staff college Marine Corps University, USMC University, Quantico, Virginia, USA (Completed 2005)



### **Trainings/Seminars/Orientation Attended:**

- September 26, 2017, 2017 Corporate Governance Conference: Competing against Risks, Institute of Corporate Directors, Makati City
- > September 5 & 6, 2017, 2018 Strategic Planning Seminar, Summit Ridge Hotel, Tagaytay City
- August 15, 2017, 2017 Management and Operational Review, Legend Villas, Mandaluyong City
- November 21, 2016, Corporate Governance Orientation Program for Government Owned or Controlled Corporations, Institute of Corporations Director's Inc. (GCG accredited learning provider)
- November 16, 2016, Civil Service Institute (CSI) Leadership Series "Good Governance for Leaders", Sofitel Philippine Plaza Manila, Pasay City
- November 7-9, 2016, World Lottery Summit 2016, Singapore
- October 28, 2016, Operational/Performance Review Seminar, Facilitator: Guthrie-Jensen Consultants, Inc. (CSC Accredited Learning Provider)
- > July 17-19, 2006, Conflict Management & Resolution Skills Seminar, USIP, CGEA
- July 16, 2004 January 8, 2005, Command and Staff College, U.S.A.
- November 11-13, 1997, Public Information & Tech Seminar, AFPCOC, CGEA
- March 16-18, 1997, ASW Seminar, HPN, Roxas, Blvd.
- May 6 November 17, 1994 Naval Command and Staff Course, PN/AFP
- > September 7-11, 1992, PN Wide-OESPA Seminar, BNS, Fort Bonifacio, Taguig City
- > September 25 November 30, 1991, Foreign Officer Tactic Intelligence Course, Australia
- November 26, 1990 March 7, 1991, Jump Master Course, PMTC, MBFB
- November 7-13, 1990, Human Rights Seminar, PMTC, MBFB
- October 1-12, 1990, Organized Development Seminar, PMTC, MBFB
- August 12-17, 1990, HRD Seminar/Workshop, PMTC, MBFB
- July 5-15, 1998, CO, Seminar/Workshop, PMTC, MBFB
- ➤ June 13-16, 1998, LOL LAMBAT BITAG, WESCOM, Palawan
- April 4 July 1, 1986, Intel Officer Basic Course, SITS, ISAFP
- February 13 April 28, 1984, Marine Airbourne Course, PMTC, MBFB

### Membership, PCSO Board Committee/s:

- Chairperson, Management Committee
- Chairperson, Risk Management Committee (2016)
- Member, Governance Committee
- ➤ Member, Nomination & Remuneration/Compensation Committee

Age : 57 years old Citizenship : Filipino

# MARLON U. BALITE

Member, Board of Directors
Philippine Charity Sweepstakes Office

November 17, 2016
Date of Assumption to Office

### **Work Experience:**

- Member, Board of Directors, Philippine Charity Sweepstake Office (November 17, 2016-present)
- ➤ Barangay Chairman, Barangay 35-D, Davao City (2010-2016)
- ➤ Barangay Kagawad, Barangay 35-D, Davao City (2007-2010)
- Project Supervisor, Vigor Construction, Jr. Polystructur & Vigor Construction (2007-2010)

### Trainings/Seminars/Orientation Attended (CY 2015/2016):

- September 26, 2017, 2017 Corporate Governance Conference: Competing against Risks, Institute of Corporate Directors, Makati City
- > September 5 & 6, 2017, 2018 Strategic Planning Seminar, Summit Ridge Hotel, Tagaytay City
- August 15, 2017, 2017 Management and Operational Review, Legend Villas, Mandaluyong City
- November 21, 2016, Corporate Governance Orientation Program for Government, Owned or Controlled Corporations, Institute of Corporations Director's Inc. (GCG accredited learning provider)
- November 16, 2016 Civil Service Institute (CSI) Leadership Series "Good Governance for Leaders, Sofitel Philippine Plaza Manila, Pasay City

### **Educational Attainment:**

- University of Mindanao (Elementary School) (Graduated, 1978)
- University of Mindanao (High School) (Graduated, 1982)
- University of Mindanao (Graduated, BS in Civil Engineering), 1987)

### Membership, PCSO Board Committee/s:

- Member, Management Committee
- > Member, Risk Management Committee
- Member, Governance Committee
- Member, Nomination & Remuneration/Compensation Committee

Age : 52 years old Citizenship : Filipino



# SANDRA M. CAM

Member, Board of Directors
Philippine Charity Sweepstakes Office

**December 06, 2017 Date of Assumption to Office** 

# **Work Experience:**

- ➤ 2010 until the present, President & CEO, Nazareth Institute of Alfonso (Cavite)
- 2005 until the present, President & CEO, Nazareth Institute of Alfonso (Masbate)
- 2013 to 2016, Consultant, Office of Mayor Joseph Ejercito Estrada, Manila City Hall
- 2005 to 2013, Consultant, Office of Senator Panfilo M. Lacson, Senate of the Philippines
- ➤ 1998 to 2007, Executive Assistant, Office of Governor Antonio Kho in Provincial Capitol of Masbate



- Batuan Elementary School (Graduated, 1972)
- Masbate National Comprehensive High School (Graduated, 1976)
- Manuel L. Quezon University, Bachelor of Arts, Major in Journalism (Graduated, 1980)

# **Trainings/Seminars/Orientation Attended:**

- October 3, 2014, The Importance of English in Teaching and Communication in an Organization, Association of Private School Principals and Administrators
- May 24, 2016, School Head Teaching Workshop, Association of Private School Principals and Administrators

### Membership, PCSO Board Committee/s:

- Member, Management Committee
- Member, Risk Management Committee
- Member, Governance Committee
- ➤ Member, Nomination & Remuneration/Compensation Committee

Age : 57 years old

Citizenship : Filipino

# **JESUS MANUEL C. SUNTAY**

Member, Board of Directors
Philippine Charity Sweepstakes Office

December 06, 2017
Date of Assumption to Office

# Work Experience:

- ➤ 2014 until the present, President, Basic Hauling Logistic Corp
- 2006 until the present, President, Clean Fuel Group of Companies
- ➤ 1999 until the present, President, Basic Transport Management Corp
- ➤ 2013 to 2016, City Councilor, Quezon City Government
- ➤ 2010 to 2013, City Councilor, Quezon City Government
- > 2007 to 2010, City Councilor, Quezon City Government
- ➤ 2001 to 2004, City Councilor, Quezon City Government
- > 1998 to 2001, City Councilor, Quezon City Government

### **Educational Attainment:**

- ➤ La Salle Greenhills Elementary (Graduated, 1984)
- ➤ La Salle Greenhills High School (Graduated, 1988)
- ➤ De La Salle University (Graduated, BS Political Science, 1992)
- San Beda College of Law (Graduated, 1996)

## **Trainings/Seminars/Orientation Attended:**

- Sept. 25 to 27, 2017, Asia Pacific Petroleum Conference 2017, Raffles Convention Center
- ➤ June 7 to June 15, 2017, Legislative Management Seminar by Quezon City Council, Segara Villas Subic Bay
- ➤ June 12 to June 22, 2012, Belo Horizonte- ICLEI Congress, UN Congress Rio De Janeiro, Brazil
- ➤ June 20 to June 22, 2012, United Nation Conference on Sustainable Development, Rio + 20, Rio de Janeiro Brazil
- ➤ July 9 to July 10, 2010, Legislative Management Training, Quezon City Government, Quezon City Hall

### Membership, PCSO Board Committee/s:

- Member, Management Committee
- > Member, Risk Management Committee
- > Member, Governance Committee
- > Member, Nomination & Remuneration/Compensation Committee

Age : 47 years old Citizenship : Filipino



# LORETO C. ATA

(Deceased)
Member, Board of Directors
Philippine Charity Sweepstakes Office

**September 13, 2016 Date of Assumption to Office** 

# Work Experience:

- Member, Board of Directors, Philippine Charity Sweepstake Office (September 13, 2016-present)
- Partner, Medialdea Ata Bello Suarez (2007-present)
- Partner, Cayetano Sebastian Dado & Cruz Law Office (2001-2007)
- Partner, De Borja Medialdea Ara Bello Guevarra & Serapio (1990-1995)
- Partner, Ponce Enrile Cayetano Bautista & Reyes Law offices (1983-1990)
- Associate Lawyer, Antonio R. Bautista Law Offices (1981-1983)
- ➤ Associate Lawyer, Ledesma Saludo & Associate Law Offices (1978-1980)
- ➤ Law Professor, Far Eastern University-Institute of Law (1977-1980; 2007-2014)
- ➤ Associate Lawyer, Antonio R. Bautista Law Offices (1976-1977)

### **Educational Attainment:**

- Francisco Benitez Elementary School (Graduated, 1964)
- ➤ Pio Del Pilar High School, Makati (Graduated, 1968)
- Far Eastern University, Manila (Graduated, Cum Laude, BA Political Science, 1972)
- Far Eastern University (Graduated Valedictorian & Magna Cum Laude, Bachelor of Laws, 1976)

### Member, Integrated Bar of the Philippines (RA 1080-BAR)

### Trainings/Seminars/Orientation Attended (CY 2015/2016):

- November 21, 2016, Corporate Governance Orientation Program for Government, Owned or Controlled Corporations, Institute of Corporations Director's Inc. (GCG accredited learning provider)
- November 16, 2016 Civil Service Institute (CSI) Leadership Series "Good Governance for Leaders, Sofitel Philippine Plaza Manila, Pasay City
- November 7-9, 2016 World Lottery Summit 2016, Singapore
- February 29, 2016 Integrated Bar of the Philippines Mandatory Continuing Legal Education, Fourth Compliance
- ➤ December 17, 2012, Integrated Bar of the Philippines Mandatory Continuing Legal Education, Third Compliance
- March 16, 2010, Integrated Bar of the Philippines Mandatory Continuing Legal Education, Second Compliance



➤ June 19, 2008, Integrated Bar of the Philippines Mandatory Continuing Legal Education, First Compliance

# Membership, PCSO Board Committee/s:

- > Member, Governance Committee
- > Chairperson, Risk Management Committee
- > Member, Nomination & Remuneration/Compensation Committee (2016)

> Member, Audit Committee

Age : 66 years old Citizenship : Filipino

# **WESLEY A. BARAYUGA**

**Board Secretary/Compliance Officer Philippine Charity Sweepstakes Office** 

January 24, 2018
Date of Assumption to Office

# **Work Experience:**

- January 01, 2017 to present, Security Manager, UN Properties Development Corporation
- > Oct. 15, 2016 to Dec. 31, 2016, Director for Security, The Manila Hotel
- Sept. 01, 2015 to Sept. 30, 2016, Admin Manager, Public Safety Mutual Benefit Fund Inc.
- ➤ Sept. 01, 2015 to Sept. 30, 2016, Bids and Award Committee Head Secretariat, Public Safety Mutual Benefit Fund Inc.
- Nov. 2011 to Jan. 2013, Board Director, Prog Development Cooperative

### **Educational Attainment:**

- Cabanatuan East Central School (Graduated, 1971)
- ➤ Nueva Ecija High School (Graduated, 1975)
- Philippine Military Academy (Graduated, B.S. Degree, 1983)
- University of San Agustin (Graduated, Bachelor of Laws, 1996)

# **Trainings/Seminars/Orientation Attended:**

October 8, 2016, Mandatory Continuing Legal Education Office, MCLE Office, Ortigas City

Age : 60 years old Citizenship : Filipino



# MICHAEL ALFONSO A. MEDADO

**Board Secretary Philippine Charity Sweepstakes Office** 

**September 13, 2016 Date of Assumption to Office** 

January 23, 2018

Date of Resignation from Office

## **Work Experience:**

- Board Secretary, Philippine Charity Sweepstakes Office (September 2016- present)
- Legal Counsel, Filtech Energy Drilling Corporation (2010-2015)
- Vice President, General Counsel and Corporate Secretary, PNOC Energy Development Corp. (1993-2009)
- > Asst. Legal Counsel, Petron Corporation
- **(1981-1993)**

# Member, Integrated Bar of the Philippines (RA 1080-BAR)

### **Field of Expertise:**

- ➤ Energy Laws, Corporate Laws and Labor Laws Educational Attainment: Cebu City Central School (Graduated, 1966)
- Abellana National School (Graduated, 1971)
- University of the Philippines (Graduated, AB Political Science, 1975)
- University of the Philippines (Graduated, Bachelor of Laws, 1979) Member, Integrated Bar of the Philippines (RA 1080-BAR)

# Trainings/Seminars/Orientation Attended (CY 2015/2016):

- September 5 & 6, 2017, 2018 Strategic Planning Seminar, Summit Ridge Hotel, Tagaytay City
- November 21, 2016, Corporate Governance Orientation Program for Government Owned or Controlled Corporations, Institute of Corporations Director's Inc. (GCG accredited learning provider)
- November 16, 2016, Civil Service Institute (CSI) Leadership Series "Good Governance for Leaders, Sofitel Philippine Plaza Manila, Pasay City
- November 9, 2016, Enhancing Audit Effectiveness, Institute of Corporations Director's Inc. (GCG accredited learning provider)
- November 3, 2016, Operational/Performance Review Seminar Facilitator: Guthrie-Jensen Consultants, Inc. (CSC Accredited Learning Provider)

Age : 63 years old Citizenship : Filipino



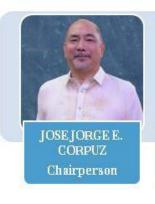
# **BOARD COMMITTEES**

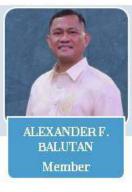
# GOVERNANCE COMMITTEE RISK MANAGEMENT COMMITTEE AUDIT COMMITTEE NOMINATION AND REMUNERATION/ COMPENSATION COMMITTEE

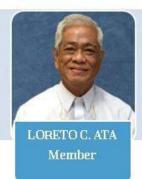




# GOVERNANCE COMMITTEE

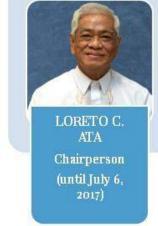








# RISK MANAGEMENT COMMITTEE







Member

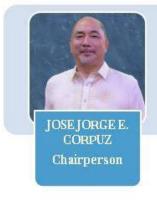


# AUDIT COMMITTEE





# NOMINATION AND REMUNERATION/COMPENSATION COMMITTEE









# EXECOM MANAGEMENT COMMITTEE



ALEXANDER F. BALUTAN Chairperson



JULIETA F. ASEO

AGM

Administrative

Sector



REMELIZAJOVITA M. GABUYO AGM Branch Operations Sector



LARRY R. CEDRO AGM Charity Sector



CONRADO C.
ZABELLA
AGM
Gaming, Product
Development, and
Marketing Sector



LAURO A. PATIAG AGM Management Services Sector

# OFFICE OF THE GENERAL MANAGER



ALEXANDER F. BALUTAN General Manager



ANNA LIZA P. INCIONG Manager Legal Department



MERCEDES J. HINAYON Manager Internal Audit Services

# ADMINISTRATIVE SECTOR



ALEGRIA A. ASUIT Manager Treasury Department



JULIETA F. ASEO Assistant General Manager Administrative Sector



REYNALDO B. CARBONEL OIC-Manager Assets and Supply Management Department



ROGER C. RAMIREZ

Manager

Human Resources Department



JOHN DEREK N. PORCIUNCULA Manager General Services Department

# **BRANCH OPERATIONS SECTOR**



JOSEFINA SARSONAS-AGUAS Manager **National Capital Region** 



REMELIZA JOVITA M. GABUYO Assistant General Manager **Branch Operations Sector** 



LAILA D. GALANG Manager Northern and Central Luzon



**IRMAS. GUEMO** OIC-Manager Southern Tagalog and Bicol Region Visayas Department



FEDERICO A. DAMOLE Manager



GLORIA C. YBAÑEZ Manager Mindanao Department

# **CHARITY SECTOR**



LARRY R. CEDRO Assistant General Manager Charity Sector



JOSE BERNARDO H. GOCHOCO, Jr. Manager Medical Services Department



RUBIN Z. MAGNO Manager Charity Assistance Department

# GAMING, PRODUCT DEVELOPMENT, AND MARKETING SECTOR



CONRADO C. ZABELLA
Assistant General Manager
Gaming, Product Development, and Marketing Sector



DEMOSTHENES D. MAGNO OIC-Manager Product and Standard Development Department



ARNEL N. CASAS Manager Gaming Technology Department



ROMAN C. TORRES

Manager

Security Printing and

Production Department

# MANAGEMENT SERVICES SECTOR



LAURO A. PATIAG Assistant General Manager Management Services Sector



JERUSA A. CORPUZ OIC-Manager Corporate Planning Department

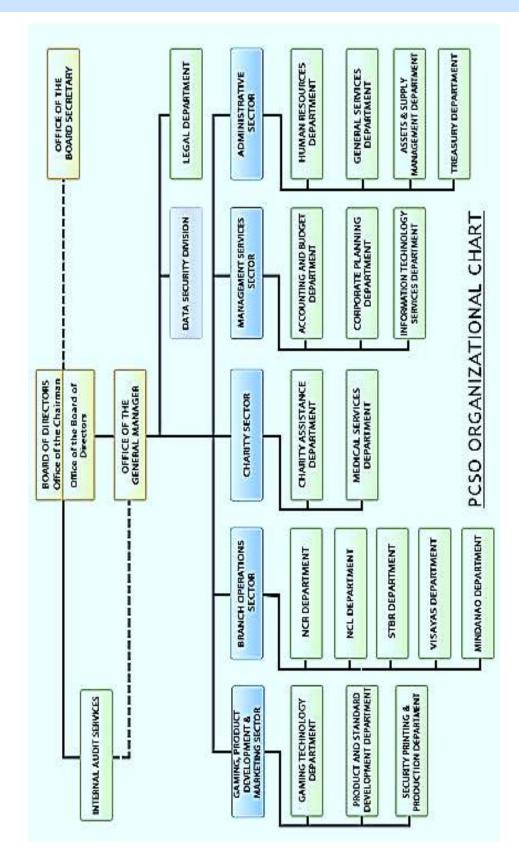


RENE M. RELUCIO
OIC-Manager
Information and
Technology Services
Department



MA. TERESITA V. CARBONEL
OIC-Manager
Accounting and Budget
Department

# **ORGANIZATIONAL STRUCTURE**



# **ABOUT PCSO**

The **Philippine Charity Sweepstakes Office (PCSO)** is a government owned and controlled corporation (GOCC) created and existing under Republic Act No. 1169, as amended, as the principal government agency for raising and providing funds for health programs, medical assistance and services, and charities of national character thru the conduct and holding of sweepstakes horse races, lotteries and similar activities.

# The Beginning of Lotteries in the Philippines

Lotteries have been in existence in the Philippines as early as 1833. Under the auspices of private enterprises called *Empresa de Reales Loteria Espanolas de Filipinas*, the Spanish Government conducted *loterias* to generate revenues. In fact, our own national hero Dr. Jose Rizal won P6,200.00 in the draw of 1892, while on exile in Dapitan. With the outbreak of the Philippine Revolution, the *loteria* was forced to stop operations. It was not until the early 1930s that the idea of holding lottery games was revived.

In 1932, the first *Sweepstakes* draw was conducted by the government to raise funds to support sports projects for the Filipino youth through the *Philippine Amateur Athletic Federation* (PAAF)—the beneficiary of the first draw. The PAAF Sweepstakes was successful so the Philippine government decided to conduct more draws for the benefit of the Philippine Anti-Tuberculosis Society, now the *Philippine* Tuberculosis Society (PTS). The draws were held under the auspices of an organization called the *National Charity Sweepstakes*.

# The New Sweepstakes Agency

Rather than limiting the sweepstakes to the benefit of the youth or to fighting tuberculosis, the country institutionalized *Sweepstakes* as a new venture of raising funds for the promotion of public health and general welfare. By March 1935, then President Manuel L. Quezon approved Act 4130 (October 30, 1934), creating the *Philippine Charity Sweepstakes* (PCS) to replace the National Charity Sweepstakes. Among its beneficiaries were the *Philippine Amateur Athletic Federation (PAAF)*, *Philippine Tuberculosis Society (PTS)*, *National Federation of Women's Clubs, Association de Damas de Filipinas, Gota de Leche, Associate of Manila and the Provinces, Philippine Council of Boy Scouts of America, Asilo Para Invalidos de los Veteranos de la Revolucion, Child Welfare Center* and other institutions and organizations engaged in charitable and health programs.

# **Philippine Charity Sweepstakes Office**

On June 18, 1954, Republic Act No. 1169 was passed into law to transform the PSC to the **Philippine Charity Sweepstakes Office (PCSO)** with a mandate to provide charity sweepstakes and lotteries once a month where there are no Sweepstakes draws and races.

Republic Act No. 1169 was later amended by Presidential Decree No. 1157 (June 3, 1977) and Batas Pambansa Blg. 42 (September 24, 1979). Over the years, special laws and executive

issuances were passed directing PCSO to provide funds for other priority programs of the Government:

- RA 7660 Documentary Stamp Tax (BIR); 10% of lotto and Keno gross sales and P 1.20 per booklet of sweepstakes tickets
- ➤ RA 6847 Six (6) Sweepstakes Draws as contribution to the Philippine Sports Commission Program
- ➤ RA 7722 1% of lotto gross sales to the Commission on Higher Education
- ➤ RA 7835 10% of Charity Fund to the Comprehensive and Integrated Shelter and Urban Development Financing Program (National Shelter Program)
- ➤ RA 8042 Sec.20 and 77 of the Omnibus Rules provides for the appropriation of P10 Million for the Shared Government Information System on Migration (SGISM) under the Department of Foreign Affairs
- ➤ RA 8042 Article IX Section 37 (Migrant Workers Act of 1995) P 150 million shall be funded from the proceeds of lotto draws taken from the Charity Fund for the Congressional Migrant Workers Scholarship Fund
- ➤ RA 8175 10% of net income for the Crop Insurance Program
- RA 8313 P 100 Million from lotto agents for the upgrading of the Quirino Memorial Medical Center
- ➤ RA 8371— P 50 Million contribution to the National Commission on Indigenous Peoples for the Ancestral Domain Fund
- ➤ RA 8492 P 250 Million from the annual net earnings from lotto for the Museum Endowment Fund
- ➤ RA 9165 10% share on forfeited prizes as special account in the general fund of Dangerous Drugs Board
- ➤ E.O. 201 P 1 Billion Stand-by fund for the financial requirement for Severe Acute Respiratory Syndrome (SARS) awareness and health promotion campaign
- ➤ E.O. 218 P 1 Billion Stand-by fund for the operations and programs of the Philippine Drug Enforcement Agency
- ➤ E.O. 280 P 250 Million Stand-by fund for the financial requirements of the Avian Influenza or Bird Flu Viruses
- ➤ E.O. 357 5% Lotto share of local government units from the Charity Fund

# Revenue Sources

The PCSO has four core products in the market: (1) Lotto [On-line Lottery Games (6 pick) and On-line Digit Games]; (2) Sweepstakes [Traditional Sweepstakes and Hybrid Sweepstakes (Scratch It Tickets)]; (3) Keno (Lotto Express); and (4) Small Town Lottery (STL).

Lotto (on-line lottery) games are broadcasted nationwide over National Channel witnessed by representatives from the Commission on Audit (COA) at every stage of the draw and judges from the private sector for transparency. Sweepstakes has steadily evolved in design and features to conform with the gaming public's preference for interactive games.

From traditional perforated sweepstakes tickets, PCSO now offers hybrid Sweepstakes Scratch It Tickets (i.e., combining *sweepstakes* and *Instant Win*) where players can have the chance to win P20 to P500,000.00 with a purchase of just one share worth P20.00.

Keno is an online game of chance that is similar to online roulette game in the casinos but with slight variations.

Similarly, by January 2015, the PCSO Board determined and declared Small Town Lottery (STL) as part of the agency's regular products; and which for accounting purposes, shall be declared as part of gross receipts.

Currently, the schedule of PCSO games is as follows:

## **Draw Schedule**

GAME	DRAW FREQUENCY	NATURE
EZ2 Lotto	Daily (11am, 4pm, 9pm)	On-line Lottery Game
Suertres Lotto	Daily (11am, 4pm, 9pm)	On-line Lottery Game
4 Digit	9pm (Monday, Wednesday, Friday)	On-line Lottery Game
6 Digit	9pm (Tuesday, Thursday, Saturday)	On-line Lottery Game
Lotto 6/42	9pm (Tuesday, Thursday, Saturday)	On-line Lottery Game
Mega Lotto 6/45	9pm (Monday, Wednesday, Friday)	On-line Lottery Game
Super Lotto 6/49	9pm (Tuesday, Thursday, Sunday)	On-line Lottery Game
Grand Lotto 6/55	9pm (Monday, Wednesday, Saturday)	On-line Lottery Game
Ultra Lotto 6/58	9pm (Tuesday, Friday, Sunday)	On-line Lottery Game
STL Pares	Daily (11am, 4pm, 9pm)	Centralized STL Draws
STL Swer3	Daily (11am, 4pm, 9pm)	for provinces without
STL 2-Digits	Daily (11am, 4pm, 9pm)	localized STL Draws

# **Revenue Allocation**



From the gross receipts generated from the sale of sweepstakes tickets, whether for sweepstakes races, lotteries, or other similar activities, the printing cost of such tickets is deducted to arrive at the net receipts. Pursuant to Section 6, Republic Act No. 1169, as amended (PCSO Charter), the net retail receipts shall be divided into 55% (Prize Fund), 30% (Charity Fund) and 15% (Operating Fund):

The Prize Fund is used for the payment of prizes, including those for owners and jockeys of running horses and sellers

of winning tickets. This is a trust liability account. Unclaimed prizes or balances in Prize Fund reverts and forms part of the Charity Fund after one (1) year.

The Charity Fund is also a trust liability account and is used exclusively to finance and support health programs, medical assistance and services and/or charities of national character. Presently, any disbursements from the Charity Fund must not only be authorized by the PCSO Board of Directors but must also be approved by the Office of the President regardless of the amount thereof.

The Operating Fund forms 15% of the revenue allocation, which is used to support the day-to-day operating/maintenance and capital

expenditures of the PCSO. If there is a balance on the Operating Fund at the end of the fiscal year, it reverts and forms part of the Charity Fund pursuant to Section 6(D), RA 1169, as

ALLOCATION OF NET RETAIL RECEIPTS

(RA 1169, AS AMENDED)

**Charity Fund** 

Operating

15%

**Prize Fund** 

amended.



PCSO Head Office at the Sun Plaza Building and Conservatory Shaw Plaza Building, Shaw Boulevard, Mandaluong City.

# **ENABLING LAW/CHARTER**

H.B. NO. 1305 Third Congress

# REPUBLIC ACT NO. 1169 (As amended by Batas Pambansa Blg. 42 and Presidential Decree No. 1157)

"AN ACT PROVIDING FOR CHARITY SWEEPSTAKES, HORSE RACES, AND LOTTERIES"

Be it enacted by the Senate and House of Representatives of the Philippines in Congress assembled:

SECTION 1. The Philippine Charity Sweepstakes Office. — The Philippine Charity Sweepstakes Office, hereinafter designated the Office, shall be the principal government agency for raising and providing for funds for health programs, medical assistance and services, and charities of national character, and as such shall have the general powers conferred in section thirteen of Act Numbered One thousand four hundred fifty-nine, as amended, and shall have the authority:

A. To hold and conduct charity sweepstakes races, lotteries, and other similar activities, in such frequency and manner, as shall be determined, and subject to such rules and regulations as shall be promulgated by the Board of Directors.

- B. Subject to the approval of the Minister of Human Settlements, to engage in health and welfare-related investments, programs, projects and activities which may be profit-oriented, by itself or in collaboration, association or joint venture with any person, association, company or entity, whether domestic or foreign, except for the activities mentioned in the preceding paragraph (A), for the purpose of providing for permanent and continuing sources of funds for health programs, including the expansion of existing ones, medical assistance and services, and/or charitable grants: Provided, That such investments will not compete with the private sector in areas where investments are adequate, as may be determined by the National Economic and Development Authority.
- C. To undertake any other activity that will enhance its funds generation operations and funds management capabilities, subject to the same limitations provided for in the preceding paragraph.

It shall have a Board of Directors, hereinafter designated the Board, composed of five members who shall be appointed, and whose compensation and term of office shall be fixed, by the President (Prime Minister). [Amended by Batas Pambansa Blg. 42 dated 24 September 1979]

SECTION 2. The general manager shall be appointed by the Board of Directors and he can be removed or suspended only for cause as provided by law. He shall have the direction and control of the Office in all matters which are not specifically reserved for

action by the Board. Subject to the approval of the Board of Directors, he shall also appoint the personnel of the Office, except the Auditor and the personnel of the Office of the Auditor who shall be appointed by the Auditor General.

SECTION 3. Operating expenses. — The operating expenses of the Office shall be paid from its receipts.

SECTION 4. Holding of sweepstakes. — The Office shall hold charity horse race sweepstakes under such regulations as shall be promulgated by the Board in accordance with Republic Act No. 309: Provided, however, That when the holding of a sweepstakes race to determine prizes is impossible due to war, public calamity, or other unforeseen or fortuitous event, or when there is no sufficient number of horses to determine the major prizes, the Board of Directors may determine the procedure to be followed in the distribution of prizes in the most just, equitable, and expeditious manner. The horse races and the sale of tickets in the said sweepstakes shall be exempted from all taxes, except that each ticket shall bear a twelve-centavo internal revenue stamp and that from that from the total prize fund as provided herein from the proceeds of the sale of tickets there shall be deducted an amount equivalent to five per centum of such total prize fund, which shall be paid to the Bureau of Internal Revenue not later than ten days after each sweepstakes in lieu of the income tax heretofore collected from sweepstakes prize winners:

Provided, however, That any prizes that may be paid out from the resulting prize fund, after said five per centum has been deducted, shall be exempted from income tax. The tickets shall be printed by the Government and shall be considered government securities for the purposes of penalizing forgery or alteration. [As amended by Presidential Decree No. 1157 dated 3 June 1977].

SECTION 5. The Board of Directors of the Philippine Charity Sweepstakes is hereby authorized to fix heights of race horses to run in each sweepstakes race as provided for in this Act.

Only horses born in the Philippines that have run for a prize previously in any race may participate in any sweepstakes race under this Act. The Board of Directors of the Philippine Charity Sweepstakes shall fix the dates of registration, measurement, and declaration of horses to participate in any sweepstakes race. No horse owner shall be permitted to register more than one entry that may participate in any sweepstakes race.

SECTION 6. Allocation of Net Receipts. – From the gross receipts from the sale of sweepstakes tickets, whether for sweepstakes races, lotteries, or similar activities, shall be deducted the printing cost of such tickets, which in no case shall exceed two percent of such gross receipts to arrive at the net receipts. The net receipts shall be allocated as follows:

A. Fifty-five percent (55%) shall be set aside as a prize fund for the payment of prizes, including those for the owners, jockeys of running horses, and sellers of winning tickets. Prizes not claimed by the public within one year from date of draw shall be

considered forfeited, and shall form part of the charity fund for disposition as stated below.

B. Thirty percent (30%) shall be set aside as contributions to the charity fund from which the Board of Directors, in consultation with the Ministry of Human Settlement on identified priority programs, needs, and requirements in specific communities and with approval of the Office of the President (Prime Minister), shall make payments or grants for health programs, including the expansion of existing ones, medical assistance and services and/or charities of national character, such as the Philippine National Red Cross, under such policies and subject to such rules and regulations as the Board may from time establish and promulgate.

The Board may apply part of the contributions to the charity fund to approved investments of the Office pursuant to Section 1 (B) hereof, but in no case shall such application to investments exceed ten percent (10%) of the net receipts from the sale of sweepstakes tickets in any given year.

Any property acquired by an institution or organization with funds given to it under this Act shall not be sold or otherwise disposed of without the approval of the Office of the President (Prime Minister), and that in the event of its dissolution all such property shall be transferred to and shall automatically become the property of the Philippine Government.`

- C. Fifteen (15%) percent shall be set aside as contributions to the operating expenses and capital expenditures of the Office.
- D. All balances of any funds in the Philippine Charity Sweepstakes Office shall revert to and form part of the charity fund provided for in paragraph (B), and shall be subject to disposition as above stated.

The disbursements of the allocation herein authorized shall be subject to the usual auditing rules and regulations. [As amended by Batas Pambansa Blg. 42 dated 24 September 1979].

SECTION 7. Annual Report of the Board. – The Board shall submit, during the month of July of each year, a report to the President of the Philippines and to both House of Congress on the activities of the Office.

SECTION 8. Acts penalized. – The following shall be punished by imprisonment of not less than one month and not more than three years:

- (a) Any person who, without being a duly authorized agent of the Office, sells tickets of the Office, or, being such agent, sells tickets, fractions or coupons thereof not issued by the Office, representing or tending to represent an interest in tickets issued by the Office.
- (b) Any person who sells tickets issued by the Office at a price greater than the price stated on the ticket.

(c) Any officer or employee of a hospital or other charitable or hygienic institution or organization who uses funds obtained from the Office under this Act for purposes other than those herein authorized.

SECTION 9. Powers and Functions of the Board of Directors. — The Board of Directors of the Office shall have the following powers and functions:

- A. To adopt or amend such rules and regulations to implement the provisions of this Act.
- B. Consistent with the purposes of this Act, to determine and approve the most effective organizational framework for the Office and its staffing pattern; to fix the salaries and determine the reasonable allowances, bonuses, and other incentives of its officers and employees as may be recommended by the General Manager; and to prescribe the manner of hiring and compensating on a contractual basis such sales and other personnel as may be required for its operations, subject to pertinent civil service and compensation laws.
- C. To contract loans, credits, and indebtedness, whether domestic or foreign, on such terms and conditions as it may deem appropriate for the accomplishment of its purposes, subject to applicable laws, rules, and regulations.
- D. To promulgate rules and regulations for the operation of the Office and to do such act or acts as may be necessary for the attainment of its purposes and objectives.

SECTION 10. The Board of Directors of the Sweepstakes, with the approval of the President of the Philippines, shall promulgate rules and regulations for the holding of lotteries; shall fix the number and price of the tickets for the same and number of tickets usually given gratis to the ticket vendors; fix the number and amount of prizes; fix the date when the sale of tickets shall close; and designate the dates and place or places where such lotteries shall be held.

SECTION 11. Laws affected. — Act No. 430, as amended by Commonwealth Act Nos. 301 and 546 and by Republic Acts Nos. 72 and 574, and all other Acts or parts thereof, except Commonwealth Act No. 595 and Republic Act No. 620, inconsistent with the provisions of this Act, are hereby repealed.

SECTION 12. Date of Effectivity. — This Act shall take effect upon its approval.

Approved, June 18, 1954.

## 2017 FINANCIAL STATEMENTS



Management System ISO 9001:2008 www.tuv.com

Conservatory Shaw Plaza Building, 605 Shaw Boulevard, Mandaluyong City 1552

www.pcso.gov.ph

## STATEMENT OF MANAGEMENT RESPONSIBILITY FOR FINANCIAL STATEMENTS

OFFICE OF THE SUPERVISING AUDITOR Philippine Charles Succeptaines Office Philippine Charles Succeeding Office Philippine Charles Suc

The management of the Philippine Charity Sweepstakes Office (PCSO) is responsible for all information and representations contained in the accompanying **Statement of Financial Position and Cash Flows** as of **December 31, 2017**, and the related **Statement of Operating Fund Utilization** for the year then ended. The financial statements have been prepared in conformity with generally accepted state accounting principles and reflect amounts that are based on the best estimates and informed judgment of management with an appropriate consideration to materiality.

In this regard, we maintain a system of accounting and reporting which provides for the necessary internal controls to ensure that transactions are properly authorized and recorded, assets are safeguarded against unauthorized use or disposition and liabilities are recognized. We likewise disclose to our independent auditors; (1) all significant deficiencies in the design or operation of internal controls that could adversely affect our ability to record, process, and report financial data; (2) material weaknesses in our internal controls; and (3) any fraud that involves management or other employees who exercise significant roles in internal controls.

Atty. LAURO A. PATIAG AGM for Management Services Sector

ALEXANDER F. BALUTAN
General Manager and Vice Chairman

# PHILIPPINE CHARITY SWEEPSTAKES OFFICE STATEMENTS OF FINANCIAL POSITION

As of December 31, 2017

(With Corresponding Figures as of December 31, 2016) (In Philippine Peso)

	Notes	2017	2016 (As Restated)
ASSETS			
CURRENT ASSETS			
Cash and Cash Equivalents	4.1/5	10,344,371,700	5,689,000,346
Short-Term Investments	6	3,188,621,807	3,675,813,503
Receivables - net	4.3/7	1,299,802,818	1,375,089,816
Inventories	4.5/8	36,747,243	223,777,428
Prepayments	9	15,360,906	14,281,764
Other Current Assets	10	19	A CONTRACTOR
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## PHILIPPINE CHARITY SWEEPSTAKES OFFICE PRIZE FUND UTILIZATION STATEMENTS

### For the Year Ended December 31, 2017

(With Corresponding Figures) (In Philippine Peso)

	Notes	2017	2016 (As Restated)
NET RECEIPTS ALLOCATION	19/26	28,570,077,263	21,325,107,444
Share in Rentals and Maintenance of Equipment		2,160,345,940	1,922,617,467
Share in Commission Expenses		3,773,764,029	2,607,248,918
		5,934,109,969	4,529,866,385
NET PRIZE FUND		22,635,967,294	16,795,241,059
PRIZE FUND EXPENSE	31		
Jackpot Prizes		2,933,638,559	2,500,465,372
Low Tier Prizes		15,886,655,508	10,705,780,787
Keno Prizes		3,123,413,819	2,444,710,505
Winning Tickets Sweepstakes		2,222,727	21,559,126
5% Prize Fund Tax		1,428,503,864	1,066,255,140
Sellers Prize		284,091	792,255
Sellers Share/Commission-Sweepstakes		5,625,000	3,125,000
A CONTRACTOR OF THE CONTRACTOR		23,380,343,568	16,742,688,185
PRIZE FUND BEFORE OTHER FINANCIAL INCOME/C	HARGES	(744,376,274)	52,552,874
Other Financial Income/Charges	28		
Interest Income-net		2,919,559	5,567,999
Gain (Loss) on Foreign Exchange		(117,600)	(270,000)
		2,801,959	5,297,999
UNUTILIZED BALANCE FOR THE YEAR	16	(741,574,315)	57,850,873
FUND BALANCE, BEGINNING	16	2,061,143,116	2,566,473,196
Adjustments			
Prior Year's Adjustment			
Forfeitures of Prizes for the Year 2015		(279,613,108)	(563, 180, 953)
		1,781,530,008	2,003,292,243
FUND BALANCE, ENDING	16	1,039,955,693	2,061,143,116

The notes on pages 11 to 58 form part of these financial statements.

### PHILIPPINE CHARITY SWEEPSTAKES OFFICE STATEMENTS OF CASH FLOWS

#### For the Year Ended December 31, 2017

(With Corresponding Figures for 2016) (In Philippine Peso)

	Notes	2017	2016
CASH FLOWS FROM OPERATING ACTIVITIES			
Sales of Lotto. Keno and Sweepstakes tickets		26.625.189.998	24,198,668,186
Remittance of STL Agents		5.945.368.359	2.096,476,363
Remittance of share on Sweepstakes Instant Tickets		14,073,734	134,882,382
Interest Income		25,383,808	79,122,782
Miscellaneous Income		15,679,934	20,656,64
Income from Franchise Tax		0	511,30
Other Service Income		770.444.039	35.746.76
Fines and Penalties		4,260,442	3,778,78
Inspection/Installation/Application/Processing fees		23,457,953	16,815,43
Rent Income		11,829	5.60
Guaranty Deposits		163,800	7,446,40
Miscellaneous Receivables/Cash Collections/Cash Bonds/Refunds		186,055	4,680,70
Prize Fund Seed from PGMC/POSC		5.000.000	45,225,32
Collection of Accounts Receivable		47.525	237.21
Collection for payment of Employees' Loans and Contributions		0	30,332,18
Cash Bond/Performance Bond/Bidder's Bond		5.780.055	20,107,86
Fund Transfer to/from Branches/ODM		1,700,000	
Fund Transfer to Home Office		11,914,836	
Payment to Winners, Beneficiaries, Employees, Suppliers,			
Non-Gov't. Organizations and National Gov't. Agencies	32	(29.196,256,379)	(32,211,287,29
NET CASH PROVIDED BY OPERATING ACTIVITIES		4,252,405,988	(5,516,593,35
			190000000000000000000000000000000000000
CASH FLOWS FROM INVESTING ACTIVITIES			
Termination of Short-Term Investments		548,933,450	1,934,657,43
Short-Term Investments placements		0	(794,638,07
Other Investments and Marketable Securities		0	(400,000,00
Disposal of Assets		14,168	27
Purchase of Equipment		(4,073,378)	(40,601,18
Purchase of IT Equipment		(41,057,155)	(49,658,77
Purchase of Motor Vehicles		0	(5,621,80
Purchase of Furniture and Fixtures		(328,729)	(3,073,39
Purchase of Library Books		0	(60,57
Leasehold Improvements/Renovations		(412,311)	(2,871,47
Construction of Office Building		0	(338,75
Other Assets		(110,679)	(11,86
Investment in Bonds		(100,000,000)	200,000,00
		402,965,366	837,781,81
NET CASH USED IN INVESTING ACTIVITIES			
NET CASH USED IN INVESTING ACTIVITIES  NET INCREASE IN CASH AND CASH EQUIVALENTS		4,655,371,354	(4,678,811,54
		4,655,371,354 5,689,000,346	(4,678,811,54° 10,367,811,88°

The notes on pages 11 to 58 form part of these financial statements.

## PHILIPPINE CHARITY SWEEPSTAKES OFFICE STATEMENTS OF ACCUMULATED SURPLUS/(DEFICIT)

### For the Year Ended December 31, 2017

(With Corresponding Figures for CY 2016) (In Philippine Peso)

	Notes	2017	2016 (As Restated)
APPRAISAL CAPITAL	21	708,617,561	708,617,561
RESTRICTED CAPITAL	22	2,500,000,000	2,400,000,000
CONTINGENT SURPLUS		5,678,727	5,678,727
GOVERNMENT EQUITY		421,009	5,410
RETAINED EARNINGS(DEFICIT)	23		
Beginning Balance, January 1		511,653,517	(678,272,334)
Add: Unutilized Operating Fund		5,070,578,229	3,094,926,931
Total Retained Earnings		5,582,231,746	2,416,654,597
Add (Less):			
Appropriation for Building Construction		(100,000,000)	(400,000,000)
Transfer to Charity Fund		(1,500,000,000)	(1,505,001,080)
Ending Balance, December 31		3,982,231,746	511,653,517
EQUITY		7,196,949,043	3,625,955,215

The notes on pages 11 to 58 form part of these financial statements.

### **OMNIBUS STATEMENT OF COMPLIANCE\***

We, the appointive Directors and General Manager, of the Philippine Charity Sweepstakes Office affirm that:

- 1. There was a concerted effort to comply with all the requirements of the Governance Commission for GOCCs (GCG) based on the agency's Corporate Governance Scorecard (CGS), and PCSO Code of Corporate Governance;
- 2. All disclosures in the agency's transparency seal and corporate governance seal, including this 2017 Annual Report published at www.pcso.gov.ph, represent fair and truthful disclosures of PCSO; and that, the financial statements for CY 2017 was reviewed and certified correct by the PCSO Accounting and Budget Department, consistent with applicable accounting and auditing laws, rules, and regulations, subject to the submission thereof to the Commission on Audit (COA) for post-audit review and appropriate recommendations to Management;
- 3. The appropriate Board Committees have reviewed PCSO's audit plan, internal controls, and risk assessment including risk management plan; and the agency has availed itself of appropriate remedial measures including resort to administrative and legal relief/s under existing laws, rules, and regulations where applicable;
- 4. There are sufficient internal controls and regular review of PCSO's Risk Management Plan; and in the event that the same is found insufficient, the same shall be promptly reported to the GCG including corrective measures introduced by the Management to ensure that there will be no hiatus in the delivery of services at PCSO; and
- 5. We likewise undertake to do all things necessary, to the best of our knowledge and abilities, to ensure the faithful, correct, and regular reporting of the state of PCSO's finances and corporate governance to appropriate Government authorities or over-sight bodies and more importantly, to the public which we are duty bound to serve.

### SGD. ANSELMO SIMEON P. PINILI

Chairperson (January 17, 2018 to Present)

### SGD. **ALEXANDER F. BALUTAN**

Vice-Chairperson and General Manager

SGD. JESUS MANUEL C. SUNTAY

SGD. SANDRA M. CAM Director Director

SGD. MARLON U. BALITE Director

(December 6, 2017 to Present)

(December 6, 2017 to Present)

ATTESTED BY:

### SGD. Atty. WESLEY A. BARAYUGA

**Board Secretary** (January 24, 2018 to Present)

(\*) Approved during the regular PCSO Board meeting on August 28, 2018 at Mandaluyong City, Metro Manila, Philippines.

## **PCSO DIRECTORY**

		HEAD OFFICE					
Address	Address Sun Plaza Building, 1507 Princeton Street corner Shaw Boulevard, Mandaluyong City 1552						
Annex Address	Conservatory Building, 605 Sh	naw Boulevard, Mandaluyong City 155	52				
Name	Position/Designation	Office	Office Address	Contact Details	Email Address		
OFFICE OF THE BOARD OF D	DIRECTORS						
Anselmo Simeon P. Pinili	Chairperson	Office of the Chairman	4/F, Sun Plaza Building	(02)650-0462 (02)650-0094	anpinili@pcso.gov.ph		
Alexander F. Balutan	Vice-Chairperson and General Manager	Office of the General Manager	10/F, Sun Plaza Building	(02)650-0083	afbalutan@pcso.gov.ph		
Marlon U. Balite	Member, Board of Directors	Office of the Board of Directors	4/F, Sun Plaza Building	(02)584-3349	mbalite@pcso.gov.ph		
Sandra M. Cam	Member, Board of Directors	Office of the Board of Directors	4/F, Sun Plaza Building	(02)650-0103	sandra.cam@pcso.gov.ph		
Jesus Manuel C. Suntay	Member, Board of Directors	Office of the Board of Directors	4/F, Sun Plaza Building	(02)570-7088	jmsuntay@pcso.gov.ph		
OFFICE OF THE BOARD SEC	RETARY						
Atty. Wesley A. Barayuga	Board Secretary	Office of the Board of Directors	4/F, Sun Plaza Building	(02)650-0462 (02)650-0094	wbarayuga@pcso.gov.ph		
EXECUTIVE OFFICES							
Alexander F. Balutan	General Manager	Office of the General Manager	10/F, Sun Plaza Building	(02)650-0083	afbalutan@pcso.gov.ph		
Mercedes J. Hinayon	Department Manager	Internal Audit Service	9/F, Sun Plaza Building	(02)706-3942	mhinayon@pcso.gov.ph		
Atty. Anna Liza P. Inciong	Department Manager	Legal Department	9/F, Sun Plaza Building	(02)706-4371	ainciong@pcso.gov.ph		
Jerusa A. Corpuz	OIC-Department Manager	Corporate Planning Department	10/F, Sun Plaza Building	(02)997-0245 (telefax)	jcorpuz@pcso.gov.ph		
ADMINISTRATIVE SECTOR							
Julieta F. Aseo	Assistant General Manager	Administrative Sector	11/F, Sun Plaza Building	(02)706-2638	jaseo@pcso.gov.ph		
Reynaldo B. Carbonel	OIC-Department Manager	Assets & Supply Management Department	3/F, Conservatory Shaw Plaza Building	(02)706-3067	rcarbonel@pcso.gov.ph		
Roger C. Ramirez	Department Manager	Human Resources Department	11/F, Sun Plaza Building	(02)706-4450	rramirez@pcso.gov.ph		
Alegria A. Asuit	Department Manager	Treasury Department	2/F, Conservatory Shaw Plaza Building	(02)632-7919	aasuit@pcso.gov.ph		
Atty. John Derek N. Porciuncula	Department Manager	General Services Department	11/F, Sun Plaza Building	(02)706-5711	jdporciuncula@pcso.gov.ph		
BRANCH OPERATIONS SECT							
Remeliza Jovita M. Gabuyo	Assistant General Manager	Branch Operations Sector	3/F, Sun Plaza Building	(02)706-7571	rgabuyo@pcso.gov.ph		
Josefina A. Sarsonas – Aguas	Department Manager	National Capital Region Department	3/F, Sun Plaza Building	(02)706-6692	ncr_odmpcso@yahoo.com jsarsonas@pcso.gov.ph		
Laila D. Galang	Department Manager	Northern and Central Luzon Department	3/F, Sun Plaza Building	(02)706-2134	emaildocs_branches@yahoo.c om		
Irma S.Guemo	OIC-Department Manager	Southern Tagalog & Bicol Region Department	3/F, Sun Plaza Building	(02)706-7753	iguemo@pcso.gov.ph		
CHARITY SECTOR							
Larry R. Cedro, DDM	Assistant General Manager	Charity Sector	9/F, Sun Plaza Building	(02)706-4628	lcedro@pcso.gov.ph		

GAMING, PRODUCT DEVEL	LOPMENT, AND MARKETING SE	CTOR			
Arnel N. Casas	OIC-Assistant General	Gaming, Product Development,	G/F, Conservatory Shaw	(02)846-8766	acasas@pcso.gov.ph
	Manager	and Marketing Sector	Plaza Building		
Aimee C. De Viterbo	OIC-Department Manager	Gaming Technology Department	3/F, Conservatory Shaw	(02)997-0246	adeviterbo@pcso.gov.ph
			Plaza Building		
Demosthenes D. Magno	OIC-Department Manager	Product and Standard	3/F, Conservatory Shaw	(02) 656-2403	dmagno@pcso.gov.ph
l	·	Development Department	Plaza Building		
MANAGEMENT SERVICES	SECTOR	·			•
Atty. Lauro A. Patiag	Assistant General Manager	Management Services Sector	3/F, Conservatory Shaw	(02)846-8790	lpatiag@pcso.gov.ph
	_	_	Plaza Building	(telefax)	
Ma. Teresita V. Carbonel	OIC-Department Manager	Accounting and Budget	2/F, Conservatory Shaw	(02)997-0282	tcarbonel@pcso.gov.ph
		Department	Plaza Building	(02)632-1545	
Rene M. Relucio	OIC-Department Manager	Information Technology Services	3/F, Conservatory Shaw	(02)846-8862	rene@pcso.gov.ph
		Department	Plaza Building		
OTHER OFFICES					
Office of the Resident Auditor	(COMMISSION ON AUDIT)		2/F, Conservatory Shaw	(02)997-0279	coa_pcso@outlook.com
			Plaza Building		
Office of the Resident Ombuc	dsman (OMBUDSMAN)		3/F, Conservatory Shaw	(02)997-0248	belasuncion@yahoo.com
	•		Plaza Building		

EXTENSION OFFICES						
METRO MANILA EXTENSION OF	FICE – QUEZON CITY					
Address	Radiotherapy Bldg, Lung Cent	er of the Philippines Complex, Quez	on Avenue, Quezon City			
CHARITY SECTOR						
Name	Position/Designation	Office	Office Address	Contact Details	Email Address	
Mr. Rubin Z. Magno	Department Manager	Charity Assistance Department	3/F Radiotherapy Bldg.	(02)426-3735 (02)9217-608	rmagno@pcso.gov.ph	
Mr. Jose Bernardo H. Gochoco, Jr., MD	Department Manager	Medical Services Department	3/F Radiotherapy Bldg.	(02)441-2612 (02)441-2076 (02)441-2065 (02)441-2081	jgochoco@pcso.gov.ph	
METRO MANILA EXTENSION OF	FICE - SAN MARCELINO, MAN	IILA				
Address	San Marcelino, Ermita, Manila					
GAMING, PRODUCT DEVELOPM	ENT, AND MARKETING SECTO	OR .				
Name	Position/Designation	Office	Office Address	Contact Details	Email Address	
Atty. Roman C.Torres	Department Manager	Security Printing & Production Department	San Marcelino, Manila	(02)522-4613	rtorres@pcso.gov.ph	

BRANCH OFFICES							
NORTHERN AND CENT							
Branches	Name	Position	Branch Tel No.	Email Address	Address		
Office of the Department Manager	Laila Galang	Department Manager	(02)706-2134	ncl@pcso.gov.ph	3rd Floor, Sun Plaza Bldg, 1507 Princeton cor Shaw Blv., Mandaluyong City		
NORTHERN LUZON							
Benguet	Ernieli P. Dancel	OIC-Branch Manager	(074) 620-4596	benguet@pcso.gov.ph	PPC Building, Post Office Loop, Upper Session Road, Baguio City, Benguet		
Cagayan	Heherson B. Pambid	OIC-Branch Manager	-	cagayanvalley@pcso.gov.ph	Barrio Palca, Tuao Cagayan		
Ilocos Norte (B)	Mary Jane Claridad	Financial Management Officer I	(077)670-7928	ilocosnorte@pcso.gov.ph	Municipal Trial Court Building, Brgy 3, San Ildefonso, San Nicolas, Ilocos Norte		
Ilocos Sur (C)	Elizabeth Posadas	Administrative Officer III	(077) 674-1340	ilocossur@pcso.gov.ph	Candon City Hall, National Highway, Barangay Calaoa-an, Candon City, Ilocos Sur		
Isabela	Yamashita B. Japinan	OIC-Branch Manager	(078) 652-1617	isabela@pcso.gov.ph	Old RHU Building Africano St., Cauayan Isabela City, Isabela		
La Union (B)	Lalaine F. Martos	Financial Management Officer I	(072) 687-1364	launion@pcso.gov.ph	Ground Floor, Legislative Bldg.,San Juan, La Union		
Mountain Province (C)	Evelio Andy Timario	Administrative Officer III	-	mountainprovince@pcso.gov.ph	Bontoc Municipal Hall, Bontoc, Mountain Province		
Pangasinan	Editha Romero	OIC-Branch Manager	-	pangasinan@pcso.gov.ph	GF, North Wing Legislative Bldg.,Brgy Anonas, Urdaneta City, Pangasinan		
Kalinga	Heherson B. Pambid	OIC-Branch Manager	-	cagayanvalley@pcso.gov.ph	City Hall Compound, Tabuk City, Kalinga		
Ifugao	Jennifer Sunga	OIC-Branch Head	-	ifugao@pcso.gov.ph	Old RHU Building, Poblacion West, Lamut, Ifugao		
CENTRAL LUZON							
Bataan	Erlinda T. Yano	OIC-Branch Manager	(047) 240-4144	bataan@pcso.gov.ph	New Hermosa Public Market and Trade Center, Brgy. Palihan, Hermosa, Bataan		
Bulacan	Lolito O. Guemo	OIC-Branch Manager	(044) 794-2731	bulacan@pcso.gov.ph	Provincial Capitol Compound, Malolos City, Bulacan		
Nueva Ecija	Reynaldo Martin	OIC-Branch Manager	(044)958-3048	nuevaecija@pcso.gov.ph	Old Capitol Compound, Burgos Ave., Cabanatuan City, Nueva Ecija		
Pampanga	Maria Lourdes S. Soliman	OIC-Branch Manager	(045) 625-3918	pampanga@pcso.gov.ph	Second Floor, Marina Arcade Building, Barangay Dau, Mabalacat City, Pampanga		
Tarlac	Caroline Zablan	OIC-Branch Manager	(045)982-7199	tarlac@pcso.gov.ph	Hospital Drive, Brgy. San Vicente, Tarlac City, Tarlac		
Zambales	Pierre Z. Ferrer	OIC-Branch Manager	(047)222-0797	zambales@pcso.gov.ph	Second Flr., James L. Gordon Ave., Market and Mall, Gordon Ave., Brgy., Pag-asa, Olongapo City, Zambales		
Nueva Vizcaya (B)	Byron Joseph Bumanglag	Financial Management Officer I	(078) 392-1649	nuevavizcaya@pcso.gov.ph	Ground Floor, Municipal Hall Bldg., Bayombong, Nueva Vizcaya		
Aurora	Angelita Avendaño	Administrative Officer III	-	aurora@pcso.gov.ph	Old Hospital Building, San Luis St., Brgy. 5, Baler, Aurora		

SOUTHERN TAGALOG AND BICOL REGION (STBR)						
Branches	Name	Position	Branch Tel no.	Email Address	Address	
Office of the Department Manager	Irma S. Guemo	OIC-Department Manager	(02)706-7753	stbr@pcso.gov.ph	3rd Floor, Sun Plaza Bldg., 1507 Princeton cor Shaw Blvd., Mandaluyong City	
SOUTHERN TAGALOG	3					
Batangas	Flora Obina	OIC-Branch Manager	(043)702-6728	batangas@pcso.gov.ph	Int B., Morada St., Brgy. I, Lipa City, Batangas	
Cavite	Paloma Y. Malinao	Branch Manager	(046)484-7501 loc.122	cavite@pcso.gov.ph	Municipal Hall, Kawit, Cavite	
Laguna	Lady Elaine Gatdula	Branch Manager	(02)420-8263 (049)5454070	laguna@pcso.gov.ph	East Gate, Alonte Sports Arena, Brgy. Zapote, Biñan City, Laguna	
Marinduque (B)	John Bernard Luna	OIC-Financial Management Officer	-	marinduquebranch@pcso.gov.ph	New Admin. Bldg., Capitol Compound, Brgy. Santol, Boac, Marinduque	
Batangas	Flora Obina	OIC-Branch Manager	(043)702-6728 400-5569	batangas@pcso.gov.ph	Int B., Morada St., Brgy. I, Lipa City, Batangas	
Cavite	Paloma Y. Malinao	OIC-Branch Manager	(046)484-7501 loc.122	cavite@pcso.gov.ph	Municipal Hall, Kawit, Cavite	
Laguna	Lady Elaine Gatdula	OIC-Branch Manager	(02) 420-8263 (049) 545-4070	laguna@pcso.gov.ph	East Gate, Alonte Sports Arena, Brgy. Zapote, Biñan City, Laguna	
Marinduque (B)	John Bernard Luna	OIC-Financial Management Officer	(042) 332-0533	marinduquebranch@pcso.gov.ph	New Admin. Bldg., Capitol Compound, Brgy. Santol, Boac, Marinduque	
Oriental Mindoro	Augusto B. Tordillos	OIC-Branch Manager	043-288-2467	orientalmindoro@pcso.gov.ph	Centro ng Kabataan Compound, Brgy. Sta. Isabel, Calapan City	
BICOL REGION						
Albay	Nelly Loyola	OIC-Branch Manager	(052) 480-6844 480-0733 742-1830	albay@pcso.gov.ph	G/F of Capitol Annex Bldg., Legaspi City	
Sorsogon (B)	Nelly Loyola	OIC-Branch Manager	(056) 211-0224	sorsogon@pcso.gov.ph	Dr. Fernando B. Duran Sr., Hosp. Macaboy, Sorsogon City	
Camarines Sur	Jobet Ramos	OIC-Branch Manager	(054) 472-8938	camsur@pcso.gov.ph	Jesse M. Robredo Coliseum, Naga City	
Camarines Norte (B)	Estrella Abasolo	Financial Management Officer	(054) 440-0549	camnorte@pcso.gov.ph	Provincial Capitol Compound, F. Pimentel St. Daet, Camarines Norte	
Catanduances (C)	Nelly Loyola	Officer in Charge	-	catanduanes@pcso.gov.ph	Cottage C, Eastern Bicol Medical Center, Virac, Catanduanes	
Masbate (C)	Nelly Loyola	OIC-Branch Manager	(056) 578-1527	masbate@pcso.gov.ph	Masbate Provincial Hospital Compound, Masbate Road, Masbate City	
Romblon (C)	Flora Obina	OIC-Branch Manager	(042) 567-6328	romblon@pcso.gov.ph	Upper Ground Flr., Bldg. 1, Romblon Provincial Hospital, Brgy. Liwanag, Odiongan Romblon	
VISAYAS						
Branches	Name	Position	Branch Tel No.	Email Address	Address	
Office of the Department Manager	Federico A. Damole	Department Manager	(032)234-4359 (032) 231-7275	visayasodm@pcso.gov.ph fdamole@pcso.gov.ph fad.pcso@yahoo.com	Ground Floor, PCSO Bldg., Osmeña St., North Reclamation Area, Cebu City	

			(032)234-4356 (032)234-4354		
Aklan (B)	John Martin Philemon A. Alipao	Acting Financial Management Officer	(036) 500-7406	aklan@pcso.gov.ph	Provincial Capitol Compound, Kalibo, Aklan
Antique (B)	Elma Gutierrez	OIC-Financial Management Officer	(036) 545-0120	antique@pcso.gov.ph	2nd Floor, RHU Bldg., San Jose Trade Town, San Jose de Buenavista, Antique
Biliran (B)	Lady Jade Palabon	OIC	-	pcso.biliran@gmail.com biliran@pcso.gov.ph	2 <sup>nd</sup> floor, Naval Mall, Naval City, Biliran
Bohol	Roberto Pio C. Cinco	OIC-Branch Manager	(038) 501-7011	bohol@pcso.gov.ph	New Capitol Compound, C. Marapao St., Tagbilaran City, Bohol
Capiz (B)	Jose Manuel Villagracia	Concurrent Branch Manager	(036)620-1149	capiz@pcso.gov.ph	Provincial Capitol of Capiz, Roxas City
Cebu	Glen Jesus M. Rada	OIC-Branch Manager	(032)231-7275 (032) 234-4145	cebu@pcso.gov.ph	Ground Floor, PCSO Bldg. S. Osmeña St., North Reclamation Area, Cebu City
Iloilo	Jeanette Lloyd	OIC-Branch Manager	(033)330-0133 (033) 330-1340 (033) 330-3097	iloilo@pcso.gov.ph	Iloilo Sports Complex, Magsaysay Village, La Paz, Iloilo City
Southern Leyte (B)	Lady Jade Palabon	OIC-Financial Management Officer	(053) 862-0026	southernleyte@pcso.gov.ph	City Wharf Bldg. Demetrio Abgao, Maasin City, Southern Leyte
Leyte	Genciano C. Creer	OIC-Branch Manager	(053)325-5120 (053)321-3023	leyte@pcso.gov.ph	Justice Romualdez St, Tacloban (back of Andoks Tac & beside PNB)
Eastern Samar (C)	Alfred Alivio	OIC	-	pcsoeasternsamar@gmail.com	Legislative Bldg., Old Capitol Bldg. brgy. Alang-alang, Borongan City, Eastern Samar
Northern Samar (B)	Lester P. Trongcoso	OIC-Financial Management Officer	(055) 500-9644	northernsamar@pcso.gov.ph	Provincial Capitol, Brgy. Dalakit, Catarman, Northern Samar
Negros Occidental	Jose Manuel Villagracia	OIC-Branch Manager	(034)435-0847 (034)435-1883	negrosoccidental@pcso.gov.ph	Paglaum Sports Complex, Hernaez St., Bacolod City
Negros Oriental	Belena E. Alvarez	OIC-Branch Manager	(035)421-0861	negrosoriental@pcso.gov.ph	Gov. Perdeces Sports Complex, Capitol Area, Dumaguete City, Negros Oriental
Western Samar	Edmund Hidalgo	OIC-Branch Manager	(055) 209-1574	westernsamar@pcso.gov.ph	Calbayog Convention Center, Calbayog City, Samar
MINDANAO					
Branches	Name	Position	Branch Tel No.	Email Address	Address
Office of the Department Manager	Ms. Gloria C. Ybañez	Department Manager III	(082)22547682 2264720 2275687 2218579	mindanao@pcso.gov.ph	Maharlika Center, J. P. Cabaguio St., Davao City
Agusan del Norte	Cedric Recamara	OIC-Branch Manager	(085) 341-1717 local 101	agusandelnorte@pcso.gov.ph pcsobutuan@yahoo.com	City Hall Basement, Doongan, Butuan City 8600
Bukidnon	Mario Pelisco	OIC-Branch Manager	(088) 813-5290	bukidnon@pcso.gov.ph pcsobukidnon@yahoo.com	Provincial Capitol Compound, Malaybalay City, Bukidnon
Davao del Sur	Elvie Ann Uy	OIC-Branch Manager	(082) 282-2445 (082) 225-4762 (082) 221-8579	pcsodavao@yahoo.com.ph davaodelsur@pcso.gov.ph	Ground Floor, Maharlika Center, J. P. Cabaguio Ave., Davao City

Misamis Oriental	Divina Salvacion	OIC-Branch Manager	(088)857-1557 (088)857-1556	misamisoriental@pcso.gov.ph pcsocdo@yahoo.com	Amateur Boxers Association of the Philippines Bldg., Cor. Corales Ave. and Mabuhay St., Cagayan de Oro City
South Cotabato	Misael A. Hamak	OIC-Branch Manager	(083) 301-2117 (083) 552-1179	southcotabato@pcso.gov.ph pcso_gsc@yahoo.com pcsogsc@gmail.com	General Santos City Hospital Compound, E. Fernandez St., Lagao, General Santos City
Surigao del Norte (B)	Michele Ryan B. Mendoza	Financial Management Officer	(086) 826-1848 (086) 826-1849 (fax)	surigaodelnorte@pcso.gov.ph pcsosurigao@yahoo.com.ph pcsosurigaodelnorte13@gmail.co m	Surigao del Norte Sports Complex, Rizal St., Surigao City 8400
Sultan Kudarat	Misael A. Hamak	OIC-Branch Manager	-	sultankudarat@pcso.gov.ph	Bonifacio St., Tacurong City, Sultan Kudarat
Zamboanga del Norte (B)	Analisa R. Narciso	Financial Management Officer	(065) 908-1565	zamboangadelnorte@pcso.gov.ph pcsozdnbr@gmail.com	Old Provincial Hosp. Bldg., PDRRMO Compound, Brgy. Biasong, Dipolog City
Zamboanga del Sur	Raul Regondola	OIC-Branch Manager	(062) 993-1613	zamboangadelsur@pcso.gov.ph pcsozbga@yahoo.com	CGHR Bldg., Villalobos St.,Zone IV, Zamboanga City
Davao del Norte (B)	Ravena Joy Rama	OIC-Branch Manager	-	davaodelnorte@pcso.gov.ph pcsodavaodelnorte@yahoo.com	City Hall Compound, Tagum City, Davao del Norte
Misamis Occidental (B)	Pilarcita Florentes	Financial Management Officer	(088) 545-1734	misamisoccidental@pcso.gov.ph pcso.ozamis@gmail.com	Agora Bus Terminal Complex, Ozamiz City,Misamis Occidental
Davao Oriental (C)	Virgilio Enrique Abanilla	OIC-Administrative Officer	-	davaooriental@pcso.gov.ph pcsomatioriental@yahoo.com	Former PENR Office, Capitol Hill, Mati, Davao Oriental
North Cotabato	Ellyn Ostan	Concurrent Division Chief	(064) 572-6185	northcotabato@pcso.gov.ph pcsonorthcotbranch@yahoo.com	Provincial Capitol Compound, Amas, Kidapawan City
Zamboanga Sibugay	Latifa Tandih	OIC-Financial Management Officer	-	zamboangasibugay@pcso.gov.ph pcso_zsbranch2016@yahoo.com	Imelda Gymnasium, Titay, Zamboanga Sibugay
Lanao del Norte	Divina Salvacion	OIC-Financial Management Officer	-	lanaodelnorte@pcso.gov.ph pcsolanaodelnorte@gmail.com	Senior Citizen's Building, Del Carmen, Iligan City, Lanao del Norte

### **DISCLAIMER**

- 1. The data on this report were from the following:
  - Financial Statements as of December 31, 2017
  - 2017 Accomplishment Reports of the various sectors of the Agency
- 2. This report follows the prescribed format of the Governance Commission on GOCCs (GCG) on the Corporate Governance Scorecard under Memorandum Circular 2015-07;
- 3. All photos in this report are properties of the PCSO Corporate Planning Department, except images used from different sources which are properly cited through captions;

For more details about PCSO, please visit the agency's Transparency Seal and/or Corporate Governance Seal at www.pcso.gov.ph.



### **APPENDIX A**

### PCSO WHISTLEBLOWING POLICY



1, TRICIA B. LEONANO, of legal age, Filipino and with business and postal address at the Philippine Charity Sweepstakes Office, 4th Floor, Sun Plaza Building, Shaw Blvd., corner Princeton Street, Mandaluyong City, after being duly sworn according to law, hereby certify that:

- I am the Assistant Board Secretary V of the Philippine Charity Sweepstakes
  Office (hereinafter referred to as "PCSO"), an agency of the national
  government engaged in the operation of sweepstakes and lotto;
- As such, I have custody of all records pertaining to the Board of Directors of the PCSO including all Board Resolutions;
- 3. Per the records of the Office of the Corporate Secretary of the PCSO, the Board of Directors thereof, during its 4<sup>th</sup> Regular Board Meeting held on 23 February 2017 at PCSO Board Room, 4<sup>th</sup> Floor, Sun Plaza Building, Shaw Blvd., corner Princeton St., Mandaluyong City passed the following Resolution:

#### RESOLUTION NO. D-0044 Series 2017

Whereas, GCG Memorandum Circular No. 2016-02 requires all GOCCs to establish their own whistleblowing policy/systems by 28 April 2017;

Whereas, the Corporate Planning Department recommended the adoption of the PCSO Implementing Rules and Regulations on the PCSO Whistle Blowing Policy;

WHEREFORE, the Board resolved to approve the proposed Implementing Rules and Regulations of the PCSO Whistle Blowing Policy, attached as Annex G, and the publishing of the same in the PCSO website, in compliance with the above GCG requirements;

RESOLVED FURTHER, that any and all existing rules and regulations, board resolutions, circulars, memoranda, and directives inconsistent with this Implementing Rules and Regulations are hereby amended, revoked, repealed or superseded;

RESOLVED FINALLY, that this shall be subject to compliance with applicable laws, rules and regulations on the matter.

- Per the records of the Office of the Board Secretary, the foregoing Board Resolution has not been replaced, amended or repealed.
- 5. This Secretary's Certificate is issued for whatever legal purpose it may serve.

IN WITNESS WHEREOF, I have affixed my signature on this 10th day of March 2017, at Mandaluyog City.

TRICIA B. LEONANO Assistant Board Secretary V

SUBSCRIBED AND SWORN to before me on this 10th day of March 2017, affiant exhibiting to me her PCSO ID with #20150302.

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## IMPLEMENTING RULES AND REGULATIONS OF THE PCSO WHISTLE BLOWING POLICY

Section. 1. Title and Purpose. – This Implementing Rules and Regulations (IRR) of the PCSO Whistle Blowing Policy under the 2016 PCSO Manual of Corporate Governance<sup>1 2</sup> is hereby adopted in compliance with GCG<sup>3</sup> Memorandum 2016-02, also known as the "Revised Whistle Blowing Policy for the GOCC Sector" which mandates all GOCC Director/Trustees, Officers and Employees to exemplify the behavior and professional demeanor consistent with such laws, rules and regulations, policies and procedures of the highest standard in line with the State's policy that the governance of Government Owned and Controlled Corporations (GOCCs) shall be carried out in a transparent, responsible and accountable manner; and with the utmost degree of professionalism and effectiveness and that the Governance Boards of every GOCC and its subsidiaries must be competent to carry out the GOCCs functions, be fully accountable to the State as its fiduciaries, and act in the best interest of the GOCC and the State.

**Section. 2. Policy.** – Any concerned individual may report and provide information, anonymously and/or in strict confidentiality if he/she wishes, and even to testify on matters involving actions or omission of the Directors, Officers and Employees of PCSO, that are illegal, unethical, violate good governance principles, are against public policy and morals, promote unsound and unhealthy business practices or grossly disadvantageous to PCSO and/or the Government without fear of retaliatory action by observing due process of law and with the agency extending all possible assistance to the whistleblower as the situation may warrant, subject to applicable laws, rules and regulation.

**Section. 3. Coverage.** – Whistleblower/s, who are any concerned individual/s, may report acts and/or omissions committed by PCSO Directors, officials and employees regardless of the status as defined under Section 4 hereof.

**Section. 4. Reportable conditions.** – The following are reportable conditions and shall be treated as serious and sensitive in character, with considerable impact on PCSO in particular, or the GOCC Sector in general, as to warrant action under this policy:

### A. Specific act/omission:

Conflict of Interest<sup>4</sup>;

<sup>&</sup>lt;sup>1</sup> Approved under PCSO Board Resolution No. 89, series of 2016 dated March 2, 2016 and confirmed by the Governance Commission for GOCCs (GCG) per letter dated June 6, 2016.

<sup>&</sup>lt;sup>2</sup> Further clarified under PCSO Board Resolution No. 251, series of 2016 dated June 8, 2016, Business and Operational Framework: 2015 Annual Report (Unaudited Figures), p. 33; uploaded at <a href="https://www.pcso.gov.ph">www.pcso.gov.ph</a> on June 30, 2016.

<sup>&</sup>lt;sup>3</sup> Governance Commission for Government Owned and Controlled Corporations (GCG)

<sup>4</sup> Id.; see note 1; "Conflict of interest exists for any Board member or executive officer of the PCSO when:

- 2. Abuse of Authority;
- 3. Bribery;
- 4. Destruction/Manipulation of Records;
- Fixing;
- 6. Inefficiency;
- 7. Making False Statements;
- 8. Malversation:
- 9. Misappropriation of Assets;
- 10. Misconduct;
- 11. Money Laundering;
- 12. Negligence of Duty;
- 13. Nepotism;
- 14. Receiving a Commission;
- 15. Solicitation of Gifts;
- 16. Taking Advantage of Corporate Opportunities;
- 17. Undue Delay in Rendition of Service;
- 18. Undue Influence;

### B. Violation of special laws and rules:

- 1. RA 1169, as amended (PCSO Charter);
- 2. R.A. No. 6713 (Code of Conduct and Ethical Standards for Public Officials and Employees);
- 3. R.A. No. 3019 (Anti-Graft and Corrupt Practices Act);
- 4. R.A. No. 7080 (The Plunder Law);
- 5. R.A. No. 9485 (Anti-Red Tape Act of 2007);
- 6. R.A. No. 7877 (Anti-Sexual Harassment Act of 1995)
- 7. R. A. No. 9262 (Anti-Violence Against Women and Their Children Act)
- 8. Book II, Title VII, Crimes Committed by Public Officers, The Revised Penal Code:
- 9. Executive Order No. 292, s. 1987 (Administrative Code of 1987);
- 10. R.A. No. 10149 (GOCC Governance Act of 2011);
- 11. R.A. No. 9184 and its IRR (Government Procurement Reform Law);
- 12. GCG MC No. 2012-05 (Fit and Proper Rule);
- 13. GCG MC No. 2012-06 (Ownership and Operations Manual Governing the GOCC Sector);
- 14. GCG MC No. 2012-07 (Code of Corporate Governance for GOCCs);
- 15. GCG MC No. 2015-07 (Corporate Governance Scorecard);
- 16. Violation of other GCG Circulars and Orders; and
- 17. Other applicable laws, rules and regulations;

All whistle blowing reports/complaints shall state the specific condition/s, action/s, and/or omission/s being complained about, as well as the corresponding

a. He/she supplies or is attempting or applying to supply goods or services to the PCSO or endorsing those supplied by their relatives or friends:

b. He/she supplies or is attempting to supply goods, services or information to an entity in competition with the PCSO;

c. By virtue of his or her office, acquires or is attempting to acquire for him/herself a business opportunity which should belong to the PCSO:

 $d.\ He/she\ accepts\ an\ offer\ or\ receives\ a\ favor\ or\ consideration\ for\ delivering\ the\ business\ of\ PCSO\ to\ a\ third\ party;\ and$ 

e. He/she is engaged or is attempting to engage in a business or activity which competes with or works contrary to the best interest of the PCSO."

laws, rules and regulations allegedly violated. If possible, documentary and other documents in support of the whistleblowing reports/complaint must be submitted to the PCSO Whistleblowing Committee (PWC) as provided in this IRR.

Sec. 5. PCSO WHISTLEBLOWING COMMITTEE (PWC) – The PCSO Whistleblowing Committee (PWC) is hereby created which shall be composed of the Manager of the Legal Department, as Chairperson, with the following members; Manager of the Human Resources Department and Manager of the Internal Audit Services, and Attorney V from the Legal Department to be designated by Board of Directors. Whenever the whistleblowing report/complaint is submitted/initiated by an employee or official of PCSO, a representative from their sole bargaining agent or recognized association of managers/executives, as the case may be, shall also sit as the fifth member of the PWC.

The PWC shall perform duties, including but not limited to:

a. Determination of the veracity of a whistle blowing report/complaint in accordance with the Revised Rules on Administrative Cases in the Civil Service (RRACCS) through the conduct of an investigation on the matter subject of the report/complaint. The PWC may dismiss the whistleblowing report/complaint for lack of merit, otherwise it shall submit a formal recommendation to the PCSO Governing Board for the discipline of the respondent official/employee and/or referral of the same to appropriate court for filing of criminal/civil case.

The PWC may dismiss the Whistleblowing Report (WR) outright that are vague, ambiguous, patently without merit, or are clearly harassment complaints against the officials, officers, or employees complained of.

- Conduct preliminary investigation to determine whether a report/complaint falls within the scope of this IRR, particularly Section 4 hereof or the reportable conditions under Paragraph 4 of GCG MC No. 2016-02;
- c. In cases of <u>whistleblowing reports</u> against the Chairperson and Directors, the complaint shall be endorsed to the Office of the General Counsel of the Governance Commission for GOCCS (GCG), which may dismiss the whistleblowing report for want of merit, or submit its recommendations on proposed sanctions against the respondents to the Commission;
- Formulation and Adoption of its internal rules on the disposition of whistleblowing report/complaint

**Section. 6. Reporting Channels.** The following are dedicated reporting channels which the whistleblower can use to file any reportable condition:

a) directly to GCG's whistleblowing web portal (www.whistleblowing.gcg,gov.ph); and/or

- b) thru and/or the PCSO reporting channel for whistle blower/s thru the PCSO Human Resources Department (HRD), as follows:
  - b.1. E-mail: <a href="mailto:www.whistleblowing@pcso.gov.ph">www.whistleblowing@pcso.gov.ph</a>

b.2. Mail:

Attention: The Human Resources Department c/o Office of the Manager Philippine Charity Sweepstakes Office 1507 11<sup>th</sup> Floor Sun Plaza Building Shaw Boulevard Corner Princeton St. Mandaluyong City

- b.3. Telefax: (02)671-0180
- b.4. Drop box: Located at the Ground Floor, PCSO Conservatory Building 605 Shaw Boulevard, Mandaluyong City

**Section 7. Handling of Whistle Blowing Reports.** – The PCSO HRD shall be tasked to receive and endorse all whistle blowing report/complaint. It shall verify the names and positions of the officials, officers, or employees complained of. Thereafter, the HRD shall endorse the whistleblowing report to the Whistle Blowing Committee.

**Section 8. Action on Whistleblowing Reports.** – The PWC shall prepare its formal recommendation based on its investigation, and present it to the PCSO Governing Board for approval.

**Section 9. Confidentiality of Whistleblowing Report/s (WR).** – Except when the whistleblower does not invoke anonymity and/or confidentiality, the PCSO shall ensure confidentiality of all information arising from whistleblowing reports/complaints. It shall treat all reports, including the identity of the whistleblower and the person/s complained of, in a confidential and sensitive manner.

The identity of the whistleblower will be kept confidential except in the following situations:

- a. When compelled by law or the Courts to be revealed;
- b. The whistleblower authorized the release of his/her identity;
- c. Upon the determination of the probability of the veracity of his report/complaint, the whistleblower must identify himself in order for the investigation to proceed.

The confidentiality nature of the information subject of the whistleblowing report/complaint shall be observed except to the extent necessary to conduct a complete and fair investigations and hearing of the same.

**Section 10. Protection of a Whistleblower Against Retaliation.** – Retaliatory acts against whistleblowers (whether employed by PCSO or from the public) who submit whistleblowing reports (WR) in good faith shall not be tolerated. For this purpose, PCSO shall protect the whistleblower from retaliation and extend all possible assistance to the whistleblower under the law.

The following acts against the person of the whistleblower during the evaluation of his/her report/complaint by PWC and after the conduct of investigation shall be prohibited:

- a. Discrimination or harassment in the workplace;
- b. Demotion:
- c. Reduction in salary or benefits;
- d. Termination of Contract;
- e. Evident bias or threats that adversely affect the right and interests of the whistleblower.

Any whistleblowing report/complaint which is to be heard by the PWC shall be with the representation from the registered and sole bargaining agent of rank and file personnel, in case the whistle blower is a rank and file employee; or from the recognized association of managers/executives, in case the whistle blower is an official of PCSO.

The whistleblower if he/she desires may be assisted by a counsel of his/her choice. However, the expenses incidental to the prosecution of his report/complaint should be on his/her sole account and in no case shall be charged to PCSO.

**Section 11. Untrue Allegations.** – If whistleblower makes allegations that are determined to be fabricated or malicious falsehoods, and/or he/she persists in making, legal actions may be taken against him by the PCSO and/or the respondent under applicable laws, rules, and regulations.

**APPROVED** 

February 23, 2017.

#### SECRETARY'S CERTIFICATE

I, TRICIA B. LEONANO, of legal age, Filipino and with business and postal address at the Philippine Charity Sweepstakes Office, 4th Floor, Sun Plaza Building, Shaw Blvd., corner Princeton Street, Mandaluyong City, after being duly sworn according to law, hereby certify

- 1. I am the Assistant Board Secretary V of the Philippine Charity Sweepstakes Office (hereinafter referred to as "PCSO"), an agency of the national government engaged in the operation of sweepstakes and lotto;
- 2. As such, I have custody of all records pertaining to the Board of Directors of the PCSO including all Board Resolutions;
- 3. Per the records of the Office of the Corporate Secretary of the PCSO, the Board of Directors thereof, during its 4th Regular Board Meeting held on 23 February 2017 at PCSO Board Room, 4th Floor, Sun Plaza Building, Shaw Blvd., corner Princeton St., Mandaluyong City passed the following Resolution:

#### **RESOLUTION NO. D-0044** Series 2017

Whereas, GCG Memorandum Circular No. 2016-02 requires all GOCCs to establish their own whistleblowing policy/systems by 28 April 2017;

Whereas, the Corporate Planning Department recommended the adoption of the PCSO Implementing Rules and Regulations on the PCSO Whistle Blowing Policy;

WHEREFORE, the Board resolved to approve the proposed Implementing Rules and Regulations of the PCSO Whistle Blowing Policy, attached as Annex G, and the publishing of the same in the PCSO website, in compliance with the above GCG requirements;

RESOLVED FURTHER, that any and all existing rules and regulations, board resolutions, circulars, memoranda, and directives inconsistent with this Implementing Rules and Regulations are hereby amended, revoked, repealed or superseded;

RESOLVED FINALLY, that this shall be subject to compliance with applicable laws, rules and regulations on the matter.

- 4. Per the records of the Office of the Board Secretary, the foregoing Board Resolution has not been replaced, amended or repealed.
- 5. This Secretary's Certificate is issued for whatever legal purpose it may serve.

IN WITNESS WHEREOF, I have affixed my signature on this 10th day of March 2017, at Mandaluyog City.

> TRICIA B. LEONANO Assistant Board Secretary V

> > NOTARY MUBLIC

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Permit thinks to the date.

SUBSCRIBED AND SWORN to before me on this 10th day of March 2017, affiant exhibiting to me her PCSO ID with #20150302.

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CHARITY SWEEPSTAKES OFFICE

SECRETARY'S CERTIFICATE

:32 TIME: I, TRICIA B. LEONANO, of legal age, Filipino and with business and postal address at the Philippine Charity Sweepstakes Office, 4th Floor, Sun Plaza Building, Shaw Blvd., corner Princeton Street, Mandaluyong City, after being duly sworn according to law, hereby certify that:

- 1. I am the Board Secretary V of the Philippine Charity Sweepstakes Office (hereinafter referred to as "PCSO"), an agency of the national government engaged in the operation of sweepstakes and lotto;
- 2. As such, I have custody of all records pertaining to the Board of Directors of the PCSO including all Board Resolutions;
- 3. Per the records of the Office of the Corporate Secretary of the PCSO, the Board of Directors thereof, during its 15th Regular Board Meeting held on 08 August 2018 at PCSO Board Room, 4th Floor, Sun Plaza Building, Shaw Blvd., corner Princeton St., Mandaluyong City passed the following Resolution:

### **RESOLUTION NO. 0235**

Series 2018

Whereas, the PCSO is required to submit its Annual Report to the Governance Commission for GOCCs (GCG), pursuant to GCG Memorandum Circular no. 2015-07;

Whereas, the Corporate Planning Department recommended the approval of the 2017 PCSO Annual Report;

WHEREFORE, the Board RESOLVED to approve the 2017 PCSO Annual Report, as attached;

RESOLVED FURTHER to direct the Compliance Officer and the Assistant Compliance Officer to submit PCSO's 2017 Annual Report to the Governance Commission for GOCCs, for its review and evaluation;

RESOLVED FINALLY, that this shall be subject to compliance with applicable laws, rules and regulations on the matter.

- 4. Per the records of the Office of the Board Secretary, the foregoing Board Resolution has not been replaced, amended or repealed.
- This Secretary's Certificate is issued for whatever legal purpose it may serve.

IN WITNESS WHEREOF, I have affixed my signature on this 28 August 2018, at Mandaluyong City.

> TRICIA B. LEONANO Board Secretary V

SUBSCRIBED AND SWORN to before me on this 28 August 2018, affiant exhibiting to me her PCSO ID with #20150302.

SALVADOR JUSTINO E. OCCIANO

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Appt. No. 0448-17 Notary Public for Mandaluyong City Until 31 December 2018 9th Floor, Sun Plaza Building 1507 Shaw Blvd., Mand. City Roll No. 59493, 18 April 2011; IBP No. 024659, 01/09/18 Camarines Sur PTR No. 2756621, 2/6/18, Mandaluyong City

