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PHILIPPINE CHARITY SWEEPSTAKES OFFICE

TABLE OF CONTENTS

Letter to His Excellency President Rodrigo R. Duterte	2
Corporate Objectives	3
Chairperson's Foreword	4
General Manager's Report: 2016 Highlights	5
Fund Generation	6
Fund Provision: Corporate Social Responsibility/Social Impact	10
Job Generation	23
Non-Financial Highlights	24
Streamlining Government Services and Fighting Corruption at PCSO	30
Significant Issues impacting the Agency	31
Board/ Management Initiatives (Term of President Rodrigo R. Duterte)	33
Alignment to Government Goals: 2016 Balanced Scorecard	37
Governance and Business Framework	38
Organizational Structure	45
Corporate Structure Officers of the Board Management Committee Board Committees	46 46 63 69
About PCSO	73
Enabling Law: Republic Act No. 1169	76
Financial Statements (Unaudited Figures)	79
Omnibus Statement of Compliance	84
Directory	85
Disclaimer	90



July 1, 2017

His Excellency RODRIGO R. DUTERTE President of the Republic of the Philippines Malacañang, Manila



Dear Mr. President,

In accordance with Section 7 of the Republic Act No. 1169, as amended by Batas Pambansa Bilang 42, and Presidential Decree No. 1157, otherwise known as *"An Act Providing for Charity Sweepstakes, Horse Races and Lotteries,"* we have the honor to submit the 2016 PCSO Annual Report (Unaudited Figures) for the President's information and presentation to Congress.

The 2016 PCSO Annual Report provides an overview of the agency's operations for CY 2016, fulfilling its mandate to generate funds for health and welfare-related programs and charities of national character consistent with the National Government's strategic policy to support activities that would help alleviate poverty and promote social good.

Very respectfully yours,

JÓŚE JORGE E. CORPUZ

CORPORATE OBJECTIVES

MANDATE

The Philippine Charity Sweepstakes Office (PCSO) is the principal government agency for raising and providing funds for health programs, medical assistance and services, and charities of national character (Section 1, RA 1169, as amended).

VISION

The PCSO, as the principal government agency for raising and providing funds for health programs, medical assistance, and services, shall by 2020 have a timely and responsive presence in every Province

MISSION

To generate funds for health programs and charities of national character through charity sweepstakes races, lotteries, and similar activities.

VALUES

- · Professionalism
- · Integrity
- · Teamwork
- · Creativity
- · Service orientation

QUALITY POLICY

The PCSO is committed to the pursuit of quality, excellence, and continual improvement in the conduct and management of on-line lottery procedures and processing of prize claims to meet customer needs and satisfaction, as outlined in the scope of its Quality Management System (QMS) in compliance with applicable laws, rules and regulations.



Change has come to PCSO.

Like what our President has been doing for the Philippine Government, the Philippine Charity Sweepstakes Office (PCSO) has definitely changed for the better in 2016 by providing more effective and efficient services to our *kababayans*.

2016 was a year of change in PCSO—improvement of internal processes, expansion of branch offices, resumption of Small Town Lottery (STL) application nationwide and the implementation of the new Presumptive Monthly Retail Receipts (PMRR), pursuant to the revised STL Implementing Rules and Regulations (STL-IRR), and the appointment of the new Board of Directors under the Duterte administration.

In 2016, the agency raised P 39,564,206,760.00 *(unaudited figures)* from its lottery games such as Lotto, Lotto Express (Keno), Digit games, Small Town Lottery, and Sweepstakes, for the National Government. This represents a 5.77% increase from our annual gross retail receipts (ticket sales) in 2015, which translates into more funds for charity programs for our *kababayans*.



Further, PCSO introduced the revised STL-IRR during the 4th quarter of 2016, where the agency started accepting applications for STL Authorized Agent Corporations (AACs), with the end goal of having at least one STL AAC per province and all chartered cities nationwide to generate more revenues for the agency's charity services.

Along with our business expansion through the opening of six branch offices this year, PCSO has also been committed in improving its internal processes to ensure that the agency provides quick and reliable service to its stakeholders especially the gaming public and the charity patients. This year, PCSO's internal process improvements include the ISO certification, Computerized Accounting System, Human Resource Information System, Strategic Performance Management System, and the Competency Framework.

Lastly, the new Board of Directors, including myself, faced numerous challenges upon our assumption to office in 2016, but these did not hinder us in being of service to the people; we could humbly say that we have been motivated in making PCSO a better organization through striving to address the issues of each stakeholders such as our gaming public, charity patients, and also our workforce.

As we continue our term in the years to come, I would like to take this occasion to assure our *kababayans* that the new Board of Directors is committed in addressing the plight of the Filipinos insofar as medical- and health-related assistance is concerned. We will always strive to uphold our agency's mandate and bring medical services more accessible to the people.

I would also like to thank the Filipino people for their continued support and patronage of PCSO's games and services. Without the gaming public's support in all our PCSO games, the agency would not be able to uphold its mandate of raising funds for charities of national character.

Rest assured that the new Board of Directors and the Management will continuously aspire to explore avenues in generating more funds for the agency to aid our *kababayans* all around the Philippines.

Sincerely yours,

JOSE JORGE E. CORPUZ Chairperson

GENERAL MANAGER'S REPORT: 2016 Highlights



I am happy to report that PCSO's 2016 revenue performance remained robust with P 39,564,206,760.00 (unaudited figures) in gross retail receipts (ticket sales) broken down, as follows: P28,770,128,740.00 from Lotto (with Digit games); P 6,462,304,820.00 from Small Town Lottery; P 4,319,273,200.00 from Lotto Express (Keno); and P 12,500,000.00 from Sweepstakes. This is 5.77% higher compared to the gross retail receipts amounting to P 37,407,494,346.88 in CY 2015.

These figures serve as a testament to PCSO's goodwill and the gaming public's loyalty to our gaming activities.

Similarly, as part of the agency's Corporate Social Responsibility, PCSO contributed P 12,745,560,644.81 for the country's nation building.

We also achieved many milestones in 2016 such as (1) opening of six additional Branch Offices in the provinces of Southern Leyte, Romblon, Aurora, North Cotabato, Kalinga, and Zamboanga Sibugay, to ensure that PCSO games and charity services will have nationwide reach and depth, (2) maintaining the ISO certification for PCSO's live lotto

draws and prize claims worth P5,000.00 and up, to ensure standardized delivery of quality services to the gaming public; (3) the conduct of a live-run of PCSO's Computerized Accounting System (CAS) and Human Resource Information System (HRIS) for faster and efficient processing of transactions; (4) celebration of PCSO's 82nd Founding Anniversary; (5) introduction of the PCSO Sustainability and Transformation Plan (STP) to address significant issues impacting the agency through having major shifts in governance and management policies to eventually attain our corporate objectives; (6) immediate settlement of deficiency taxes from 2006 to 2014; (7) launching of the PCSO Competency Framework; (8) extension of the Charity Assistance Department's office hours every Saturdays from 8:00 am to 5:00 pm to accommodate more requests for charity assistance; (9) increase of PCSO IMAP allocation in different Branch offices nationwide to attend to more patients in need; and (10) full transparency in the agency's activities and transactions through regularly updating PCSO's Transparency Seal and the Corporate Governance Seal on the official PCSO website, among others.

In sum, our achievements in 2016 will not be possible without the collective effort of the men and women of PCSO, gaming public, indigent clientele, and other stakeholders. Allow me to express the Management's genuine appreciation for your unwavering support to our games and charitable projects.

Very truly yours,

Palutas ALEXANDER F. BALUTAN

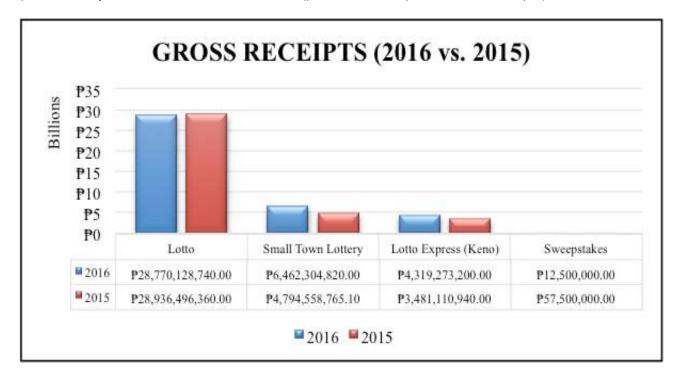
General Manager

FUND GENERATION

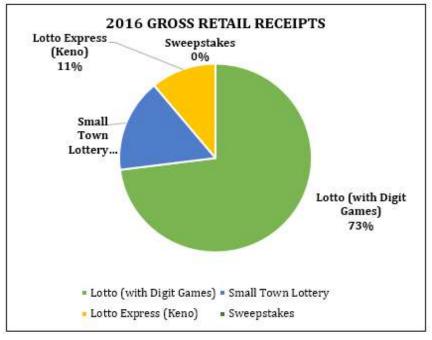
I. Revenues from PCSO Games

For CY 2016, PCSO generated revenues from its PCSO games such as the Lotto (with Digit Games), Lotto Express (Keno), Sweepstakes, and the Small Town Lottery which was newly-introduced after revising its Implementing Rules and Regulations effective October 1, 2016.

During the 1st quarter, PCSO raised P 39,564,206,760.00 *(unaudited figures)* from its lottery games comprising Lotto and Digit Games, Lotto Express (Keno), Small Town Lottery, and Sweepstakes, for the National Government. This represents a 5.77% increase in terms of annual gross retail receipts (ticket sales), compared to only P37,407,494,346.88 in 2015. *(please see Graph of Gross Receipts)*



Lotto, along with digit games remained the agency's major revenue generator by raising P 28, 770,128,740.00. This represents a 0.570% decrease in Lotto sales when compared to the P29,936,496,360.00 raised in 2015. Ranking second is the Small Town Lottery (STL) which showed a positive improvement of 34.78%, with P6,462,304,820.00 remittances compared to only P4,794,558,726.00 in 2015. Lotto Express (Keno) came third with P 4,319,273,200.00 ticket sales compared to only P 3,481,110,940.00 in 2015. This represents a 24.08% increase in terms of full year on full year revenue performance for Lotto Express. Last but not the least, Sweepstakes earned P 12,500,000.00 compared to P 57,500,000.00 in 2015.



The decline of 78.26% in sweepstakes ticket sales may be attributed to the market's preference to more interactive games (*Please see pie Graph of 2016 Gross Retail Receipts*).

To address the plateau in Lotto and Sweepstakes ticket sales, the new Board has approved the implementation of PCSO's Strategic Sales and Marketing Plan for 2017 to be able to penetrate and develop a new market niche.

II. Introduction and Approval of the 2016 Small Town Lottery (STL) Revised Implementing Rules and Regulations (STL-RIRR) effective October 1, 2016



The improved revenue performance of STL may be attributed to the STL's 2016 Revised Implementing Rules and Regulations which was introduced during the 4th Quarter of 2016 and is intended to improve the agency's revenue generation capacity with the following salient features:

- A. Higher monthly sales quota (Presumptive Monthly Retail Receipts) for STL Authorized Agent Corporations;
- B. Introduction of strict technical and financial eligibility checks;
- C. Strict anti-illegal gambling campaign rules and regulations;
- D. Introduction of stringent internal controls to ensure that the revenues and taxes due and owing to the National Government (thru PCSO) are assured and paid on time; and
- E. Adoption of most advantageous (best) offer to the Government rule in terms of proposed PMRR.

By October 2016, PCSO started accepting applications for new STL Authorized Agent Corporations (STL AACs). PCSO is optimistic that there will be at least one (1) STL ACC per province and all chartered cities nationwide by 2017. Revenues generated from the improved STL will help provide more funds for the expansion (reach and depth) of PCSO's charity services nationwide.

Similarly, the agency is also preparing for the public bidding of its Nationwide On-line Lottery System (NOLS) in 2017 to further enhance its on-line lotteries and be responsive to the changing market preferences for interactive and entertaining games.

A. Improved STL Monthly Remittances under PRRD

Since the resumption of the Small Town Lottery on October 1, 2016, an average increase of 115% were generated as monthly remittances from the existing 19 STL Authorized Agent Corporations (AACs). The table below shows the STL monthly remittances from October to December 2016:

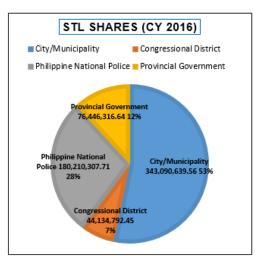
STL Monthly Remittances (OctDec. 2016)	Pesos
September 2016 (Baseline figure; Old STL IRR)	421,802,351.28
October (Effectivity of 2016 Revised IRR-STL)	910,460,610.72
November	911,538,714.00
December	909,666,360.00
Total (October to December)	P 2,731,665,684.72

For CY 2017, a total of P 27 Bilion is projected by the agency as additional revenues from the expansion of STL under the direction of President Rodrigo Duterte. Further, a 12.90% increase in Charity Fund share for PCSO is projected to come from the 30% net STL revenues, which means that there will be more available funds for the expansion of the reach and depth of PCSO charity services nationwide, and the mandatory contributions which the agency provides to various agencies and institutions.

B. Rationalized STL Shares to LGUs and PNP under PRRD

During the 4th Quarter, CY 2016, 53% of the total STL shares went to cities and municipalities with P 343,090,639.56. Another 28% or P 180,210,307.71 was given to the Philippine National Police (PNP), followed by 12% or P76,446,316.64 for the Provincial Government. Lastly, the Congressional Districts received 7% or P 44,134,792.45 from STL shares.

Under the 2016 STL-RIRR (effective October 1, 2016), LGU shares increased, thereby augmenting the meager internal revenue allotment (IRA) for devolved health programs and services by prescribing higher Presumptive Monthly Retail Receipts (PMRR) from STL AACs. This shows that the revenues from STL greatly contributes—to the capacity of LGUs to sustain priority health programs for their respective constituents.



III. Expansion of Branch Offices

To enhance PCSO's revenue generation capacity; and ensure the reach and depth of its charity services nationwide, six additional branch offices were opened in the following Provinces in 2016: (1) Southern Leyte; (2) Romblon; (3) Aurora; (4) North Cotabato; (5) Kalinga; and (6) Zamboanga Sibugay.



(above left photo, clockwise) Opening of PCSO Zamboanga Sibugay Branch Office on November 28, 2016 with General Manager Alexander F. Balutan (left); Opening of PCSO Kalinga Branch Office on November 23, 2016 with NCL Manager Laila D. Galang; Façade of the Aurora Branch Office which was opened on May 16, 2016; Opening of PCSO North Cotabato Branch Office on October 4, 2016 with Director Loreto C. Ata (2nd from right), General Manager Alexander F. Balutan (right), AGM for Branch Operations Sector Remeliza M. Gabuyo (2nd from left), Mindanao Department Manager Gloria C. Ybañez.

Thus, as of December 31, 2016, the agency has already fifty-six (56) Branch Offices nationwide.

PCSO Branch Offices

As of December 31, 2016

Northern and Central Luzon

Isabela | Pangasinan | Cagayan | Benguet | La Union | Mt. Province | Ilocos Norte | Nueva Vizcaya | Ilocos Sur | Bataan | Bulacan | Nueva Ecija | Pampanga | Tarlac | Zambales | Aurora | Kalinga

Southern Tagalog and Bicol Region

Batangas | Cavite | Laguna | Palawan | Quezon | Albay | Camarines Sur | Masbate | Rizal | Oriental Mindoro | Marinduque | Occidental Mindoro | Romblon | Sorsogon | Camarines Norte

<u>Visayas</u>

Cebu | Iloilo | Leyte | Western Samar | Aklan | Antique | Bohol | Negros Occidental | Negros Oriental | Capiz | Northern Samar | Southern Leyte

<u>Mindanao</u>

Davao del Sur | Misamis Oriental | South Cotabato | Zamboanga del Sur | Misamis Occidental | Agusan del Norte | Surigao del Norte | Bukidnon | Surigao del Norte | Zamboanga del Norte | Davao Oriental | North Cotabato | Zamboanga Sibugay

IV. Increased Number of Retailers

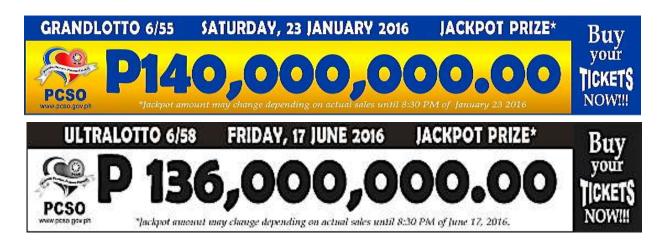


PCSO also increased the number of its online games (LOTTO/KENO) retailers or sales agents to 10,180 in 2016. This is on top of the nineteen (19) STL Authorized Agent Corporations as of December 31, 2016. Moreover, PCSO has been aggressively encouraging socio-civic organizations nationwide to partner with the agency thru the "*Partner Tayo*" Sweepstakes Program.

PCSO's retailers serve as partners in penetrating and developing new markets for state-run lotteries nationwide. Efforts are also in place to a retailer's retention and incentive plan in the coming months to encourage partners to actively help in improving the agency's revenue generation capacity.

V. Competitive Prizes and Improved Incentives for Games

In 2016, PCSO allocated P 17,176,115,998.19 for winnings (jackpots and low tier prizes), retailer's incentives, and prize fund taxes, compared to only P 13,781,692,575.48 in 2015.



VI. Membership of Good Standing in Asia Pacific Lottery Association (APLA) and World Lottery Association's (WLA)

PCSO adopts the best practices of the State-run lottery industry in responsible gaming and promotion of



corporate social responsibility, such that it actively participates in APLA and WLA activities that encourage member lottery organizations to be updated on the latest innovations and technological advancements for lotteries, corporate social responsibility programs, and responsible gaming practices in the Asia-Pacific region and the rest of the world.

PCSO is a full member of APLA and WLA. In 2014, the agency served as the

host-organization during the Summer Business Conference of APLA-WLA in the Philippines. The event was a success with the attendance of more than 160 delegates world-wide.



FUND PROVISION: CORPORATE SOCIAL RESPONSIBILITY/SOCIAL IMPACT



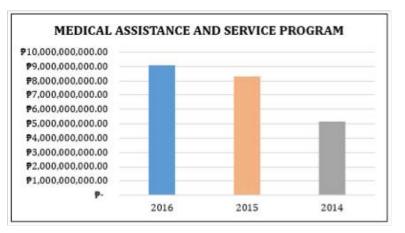
The Governance Commission for Government Owned and Controlled Corporations (GCG) identified the social impact of the Philippine Charity Sweepstakes Office (PCSO) in the fund provision or fund augmentation for poverty alleviation thru "universal health care" coverage under the 2011-2016 Medium Term Development Plan (MTDP).

Aligned with the MTDP goal to make health and medical services accessible to all, PCSO earmarked P12,745,560,644.81 in 2016 to sustain and promote its numerous charitable/health services and programs including mandatory obligations under special laws. (PCSO Board Resolution No. 447, series 2015, dated December 2, 2015)

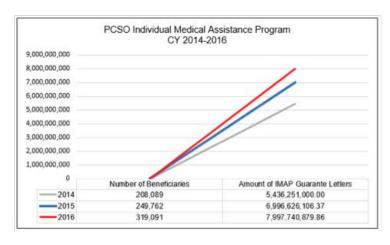
PCSO's medical, health, and social welfare programs feature: (1) financial assistance for hospitalization and medical needs of indigents; and (2) fund provision for social development by augmenting scarce resources of governmental and non-governmental organizations in the promotion and provision of basic health services. The agency envisions that by year 2020, PCSO's health and social welfare program will be felt in 17 regions, covering 81 provinces, to serve 145 cities and 1,490 municipalities in the Philippines.

I. Medical Assistance and Services Program

In 2016, PCSO approved the disbursement of P 9,087,457,367.32 for the agency's Individual Medical Assistance Program (IMAP), Employees Medical Assistance Program (EMAP), and the Endowment Fund. This represents a 9% increase in fund provision, compared to 2015 figures worth P8,314,827,320.32, and P5,173,674,535.00 in 2014.



A. Individual Medical Assistance Program



The Individual Medical Assistance Program (IMAP) is PCSO's flagship health program under the Medical Assistance and Service Program.

IMAP extends financial assistance for medical and hospitalization expenses for all needy and sick Filipinos, regardless of class or status, through the issuance of guarantee letters (GLs) to partner private and public hospitals.

As the agency of "last resort" for indigents with unpaid hospitalization expenses and to improve access to the Government's health services delivery system, PCSO has packaged IMAP

to supplement health insurance coverage and/or medical assistance by the Philippine Health Insurance Corporation (PhilHealth), Department of Health (DOH), and Department of Social Welfare and Development (DSWD). In 2016, PCSO allocated P7,997,740,879.86 for IMAP, compared to only P 6,996,626,106.37 in 2015, and P 5,436,251,000.00 in 2014.

These figures represent 21% increase in fund disbursements for IMAP and an average of 24% increase in the number of beneficiaries in the last three (3) years with the following determined top three (3) reasons for seeking IMAP assistance: (1) Cost of hospital confinement including laboratory procedures and surgeries; (2) Cancer treatment (chemotherapy/radiation treatment); (3) Hemodialysis treatment, among others.

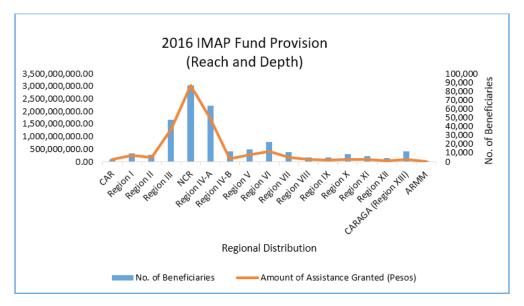
With the goal of providing opportunity to access the Government's hospitalization assistance for the needy and sick, all PCSO provincial Branch Offices were able to process IMAP applications on site, with the exception of the Autonomous Region of Muslim Mindanao (ARMM) which has no operating PCSO Branch Office by December 31, 2016:

	Head Office Provincial Branch Offices			Combined Figures		
	No. of	Hospitalization	No. of	Amount of	No. of	Amount of
Region	Beneficiaries	Assistance	Beneficiaries	Assistance	Beneficiaries	Assistance
		Granted (Pesos)		Granted (Pesos)		Granted (Pesos)
CAR	272	15,910,900.00	2,130	70,787,056.00	2,402	86,697,956.00
Region I	1,142	60,744,238.00	8,181	180,911,155.50	9,323	241,655,393.50
Region II	983	52,095,300.00	7,207	109,423,639.48	8,190	161,518,939.48
Region III	14,016	597,753,852.15	33,822	685,126,151.50	47,838	1,282,880,003.65
NCR	86,817	3,046,060,606.85	-	-	86,817	3,046,060,606.85
Region IV-A	24,833	1,045,800,609.38	39,205	673,985,599.75	64,038	1,719,786,209.13
Region IV-B	1,021	47,876,720.00	10,631	74,919,776.40	11,652	122,796,496.40
Region V	1,238	62,463,700.00	12,564	206,215,006.07	13,802	268,678,706.07
Region VI	575	33,868,700.00	21,905	375,523,525.12	22,480	409,392,225.12
Region VII	208	14,986,300.00	10,561	151,513,249.92	10,769	166,499,549.92
Region VIII	671	31,141,987.31	4,647	70,352,037.34	5,318	101,494,024.6
Region IX	133	6,739,200.00	4,945	59,868,679.55	5,078	66,607,879.5
Region X	143	8,388,800.00	8,822	80,956,183.53	8,965	89,344,983.53
Region XI	65	4,288,500.00	6,477	87,372,329.30	6,542	91,660,829.30
Region XII	85	6,396,900.00	3,856	45,819,133.00	3,941	52,216,033.00
CARAGA (Region XIII)	112	6,175,100.00	11,761	79,433,543.71	11,873	85,608,643.7
ARMM	63	4,842,400.00	-	-	63	4,842,400.00
Total	132,377	5,045,533,813.69	186,714	2,952,207,066.17	319,091	7,997,740,879.86



Owing to their proximity to specialized hospitals and clinics in Metro Manila including quick access to PCSO's LCP (Lung Center of the Philippines) Extension Office, beneficiaries from the National Capital Region (NCR) represents the highest number of IMAP beneficiaries with 86,817 patients with Hospital guarantee letters worth P 3,046,060,606.85. Followed by Region IV-A (CALABARZON) with P 1,045,800,609.38 for 24,833 patients and Region III with P 597,753,852.15 for 14,016 patients.

Moreover, the high patronage of IMAP in NCR, Region IV-A (CALABARZON) and Region III may be also be attributed to the population density in these regions and that these territories were determined by the National Statistics Authority (NSA) as the top three (3) most densely populated regions in the country with an average annual population growth rate (PGR) of 1.59%, by Five-Calendar Year Intervals, Philippines: 2015-2020 (medium statistical range) per 2010 Census-based population projections utilizing the Cohort-Component Method per population change taking into account fertility, mortality and migration.



B. Provision for additional IMAP "delivery system": "At Source Ang Processing" (ASAP) Program or PCSO Help Desks in partner public and private hospitals



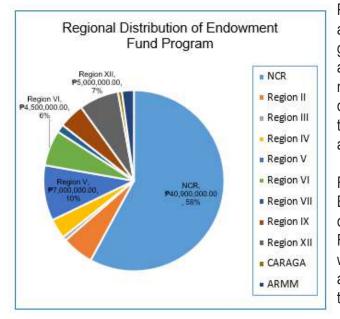
(Above left photo, clockwise) Social workers of Cardinal Santos Medical Center pose on the PCSO ASAP Desk banner. Meanwhile, social workers from the UERM Memorial Medical Center also takes a photo on the PCSO ASAP Desk banner. Below right photo shows a patient who is assisted by a social worker of the Philippine Heart Center (PHC) in processing her IMAP application. Lastly, PHC's social workers pose beside the PCSO ASAP Desk in the said hospital.

For faster and more efficient delivery of hospitalization assistance, and to maximize the limited resources of the agency vis-à-vis the number of indigent patients nationwide, PCSO also introduced the "At Source Ang Processing" (ASAP) Program/PCSO Help Desk as an additional delivery system of IMAP (i.e., on-site at volunteer PCSO partner hospitals in Metro Manila and in some Provinces).

As of December 31, 2016, PCSO ASAP desks are already operating at 37 partner hospitals all over the country, as follows:

No.	Hospital	Date of			
		Implementation			
	CY 2015 (8 Metro Manila)				
Metro	Manila				
1	East Avenue Medical Center	December 23, 2015			
2	Jose R. Reyes Memorial Medical Center	December 27, 2015			
3	Las Piñas General Hospital and Satellite Trauma Center	December 23, 2015			
4	Ospital ng Muntinlupa	December 23, 2015			
5	Quirino Memorial Medical Center	December 23, 2015			
6	Rizal Medical Center	December 27, 2015			
7	St. Luke's Medical Center – Global City	May 7, 2015			
8	St. Luke's Medical Center – Quezon City	May 7, 2015			
	CY 2016 (22 Metro Manila and 7 Prov				
Gove	rnment Hospitals	-			
9	Amang Rodriguez Memorial Medical Center	January 5, 2016			
10	Dr. Jose Fabella Memorial Hospital	January 25, 2016			
11	Justice Jose Abad Santos	October 18, 2016			
12	National Children's Hospital	February 2, 2016			
13	Philippine Children's Medical Center	August 1, 2016			
14	Philippine Heart Center	February 16, 2016			
15	San Lazaro Hospital February 16, 2016				
16	Tondo Medical CenterMay 2, 2016				
-	e Hospitals	, _, , _, , , _, , _, , _, , _, , _, _, , _			
17	Asian Hospital and Medical Foundation, Inc.	June 5, 2016			
18	Cardinal Santos Medical Center	January 25, 2016			
19	Delos Santos Medical Center	January 6, 2016			
20	FEU-Dr. Nicanor Reyes Medical Foundation Medical Center	January 5, 2016			
21	Hospital of Infant Jesus	January 25, 2016			
22	J.P. Sioson General Hospital and Colleges, Inc.	September 10, 2016			
23	Manila Doctors Hospital	January 7, 2016			
24	Makati Medical Center	September 8, 2016			
25	Mary Johnston Hospital	March 29, 2016			
26	MCU-FDMTF Hospital, Inc.	January 25, 2016			
27	Metropolitan Medical Center	January 18, 2016			
28	Our Lady of Lourdes Hospital	June 1, 2016			
29	UE-Ramon Magsaysay Medical Center	January 13, 2016			
30	Medical Center Manila	September 16, 2016			
	ncial Hospitals	,,,			
31	Batangas Medical Center	April 11, 2016			
32	Bulacan Medical Center	May 26, 2016			
33	Davao Regional and Medical Center	May 24, 2016			
34	Mandaue City Hospital	August 15, 2016			
35	Brokenshire Integrated Health Ministries, Inc.	May 16, 2016			
36	Castro Maternity Hospital and Medical center	April 7, 2016			
37	De La Salle University Center	May 17, 2016			

C. Endowment Fund Program (Capability building to partner hospitals to cover medical expenses of the needy and the sick)



PCSO's Endowment Fund Program provides direct fund assistance to partner health-care facilities, particularly government-run hospitals to make medical assistance more accessible to charity patients. This immediately addresses the medical care needs, medicines, medical and surgical supplies, diagnostic procedures needed for the management and treatment of various illnesses of patients since funds are readily available to the partner hospitals.

For CY 2016, PCSO released a total of P70,600,000.00 as Endowment Fund to 31 hospitals in 11 regions all over the country. Based on the Regional Distribution of Endowment Fund, NCR got the greatest allocation worth P 40,900,000.00 which was provided to 14 partner hospitals. Ranking second and third are Regions V and XII which got P 7,000,000.00 for two hospitals and P 5,000,000.00 for one hospital, respectively.

Region	No. of Hospitals	Released Amount			
NCR	14	P 40,900,000.00			
Region II	2	4,000,000.00			
Region III	1	500,000.00			
Region IV	2	2,500,000.00			
Region V	2	7,000,000.00			
Region VI	3	4,500,000.00			
Region VII	1	1,000,000.00			
Region IX	2	3,200,000.00			
Region XII	1	5,000,000.00			
CARAGA	1	500,000.00			
ARMM	2	1,500,000.00			
Total	31	P 70,600,000.00			
Notes: (1) The released funds for CY 2016 were approved from CY 2014-					

2015, thereby resulting to having accruals from prior years; (2) The delay in the release of these funds may be attributed to incomplete documents from proponents despite written request from PCSO to submit the same, consistent with applicable pre and post audit rules.

II. Health and Welfare Program

In 2016, PCSO also approved the allocation of P 241,973,999.32 for the following: (1) purchase of various medical/hospital equipment and supplies to health facilities; (2) purchase of medicines for indigent patients; (3) Milk Feeding Program; and (4) other healthand welfare-related programs.

A. Medicines and Medical Supplies Program

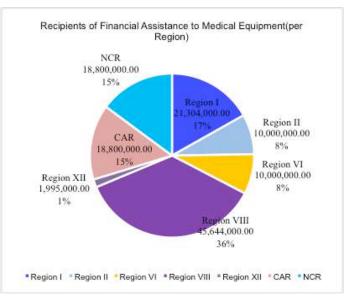
Aside from the IMAP, medicines and medical supplies are distributed to LGUs to augment their scarce resources, thereby improving the healthcare services of the LGU beneficiaries. A total of P 56,835,000.00 which benefitted 2,779 local government units (LGUs) and one non-government organization (NGO) in 15 regions in the country received medicines and medical supplies from PCSO for CY 2016. Based on the regional distribution of medicines and medical supplies donated, Region IV got 31% of the total allocation of various medicines and medical supplies amounting to P 17,490,000.00 which benefitted 862 LGUs and an NGO. It is followed by Region III with 736 LGUs receiving a total of P 15,010,000.00 or 27%, and Region I with 512 LGUs receiving a total of P 10,300,000.00 or 18%. The graph and table below show the detailed allocation of medicines and medical supplies for CY 2016.

Pagion	No. of		Amount
Region	LGUs	NGOs	Amount
Ι	512		P 10,300,000.00
II	222		4,550,000.00
III	736		15,010,000.00
IV	862	1	17,490,000.00
V	89		1,810,000.00
VI	23		460,000.00
VII	33		660,000.00
VIII	1		20,000.00
IX	164		3,520,000.00
Х	1		100,000.00
XI	41		855,000.00
	XII		
ARMM	1		100,000.00
CAR	93		1,860,000.00
CARAGA	1		100,000.00
NCR			
Total	2,779	1	P 56,835,000.00

Distribution of Medicine and Medical Supplies Donation (per region) Region I 10,300,000.00 18% Region II 4,550,000.00 8% **Region IV** 17,490,000.00 31% Region III 15,010,000.00 27% Region I Region II Region III Region IV Region V Region VI Region VII Region VIII Region IX Region X CAR CARAGA Region XI ARMM

B. Financial Assistance for Medical Equipment

Region	No. of		Amount		
	LGUs	DOH			
I	2		P 21,304,000.00		
II		1	10,000,000.00		
VI	1		10,000,000.00		
VIII	3		45,644,000.00		
XII	1		1,995,000.00		
CAR	2		18,800,000.00		
NCR	1	1	18,800,000.00		
Total	10	2	P 126,543,000.00		
The total amount was approved to twelve (12) hospitals: six received the financial grant and the equipment delivered to the health facility but only five (5) are functional; check for the Gat Andres Bonifacio Memorial Medical Center was staled March 8, 2017 due to non-submission of NOA; disbursement voucher for the release of check to the Negros Oriental Provincial Hospital is not yet prepared since the proponent has not yet submitted the signed MOA; the MOA for Hilongos District Hospital Advago District Hospital, Leyte are with the Office of the General manager for his signature prior to the preparation of disbursement voucher; check for Cagayan Valley Medical Center is ready for release upon submission of MOA.					



PCSO provides not only direct assistance to Filipinos and LGUs, but also financial assistance to government hospitals for the procurement of medical equipment. This program augments the scarce resources of these hospitals to improve their healthcare facilities, thereby providing more quality healthcare services to their patients. For CY 2016, PCSO allocated 126,543,000.00 for 12 hospitals in seven regions (Regions I, II, VI, VIII, XII, CAR, and NCR). Based on the pie graph above, 36% of the total allocation went to three hospitals in Region VIII. Ranking second and third are Regions I and NCR, which received 17% and 15% of the total allocation respectively.

C. Milk Feeding Program

For CY 2016, three (3) local government units (LGUs) in Region III benefitted from the milk feeding program in which the agency disbursed P 1,200,000.00.



(L-R) Dr. Kristian Lawrence P. Rubiano (Municipal Health Officer of Llanera, Nueva Ecija), Rubin Z. Magno (Department Manager of the Charity Assistance Department), PCSO Vice Chairman and General Manager Alexander F. Balutan, Marilyn B. Mabale (OIC-Administrator of National Dairy Authority), Edith M. Jongco (Executive Assistant of LGU- Talavera, Nueva Ecija), PCSO Chairperson Jose Jorge E. Corpuz and Dr. Larry R. Cedro (AGM for Charity Sector) during the MOA Signing at the PCSO Board Room, 4th Floor Executive Office Sun Plaza Building, Mandaluyong City. (Photo by Arnold T. Ramos)

PCSO executives Chairperson Jose Jorge E. Corpuz and General Manager Alexander F. Balutan signed Memorandum Of Agreement (MOA) with National Dairy Authority (NDA) at the PCSO Executive Board Room, 4th Floor, Sun Plaza Building, Mandaluyong City on December 12, 2016. During the MOA signing, a cheque worth Php144,000.00 was also awarded to NDA.

D. Aid during Calamities

PCSO provided P1,701,402.60 to augment the relief efforts of the National Government for medicines and survival kits during disasters and calamities.

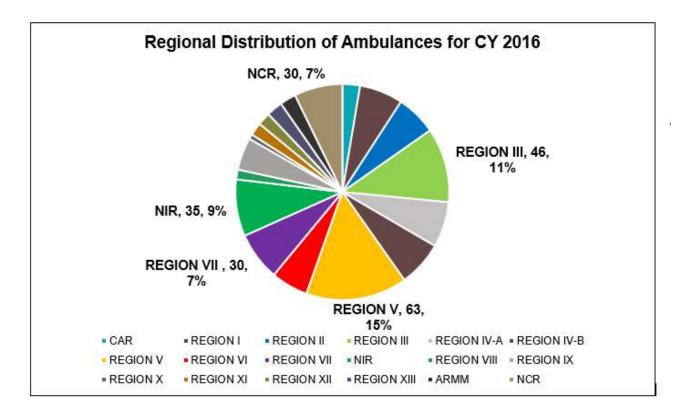
III. Ambulance Donation Program

The PCSO Ambulance Donation Program, fondly referred to as "Charity on Wheels", aims to provide ambulances nationwide to make emergency health-care services available in far flung areas where access to health care are nil or wanting.

For CY 2016, PCSO provided 411 ambulances amounting to P 308,239,600.00. Under the program, the ambulances provided to 1st, 2nd, and 3rd class municipalities are 60% PCSO-funded and 40% LGU-funded, while the ambulances distributed to 4th, 5th, 6th class municipalities are 100% funded by the agency. Aside from LGUs, the program also provides ambulances to qualified socio-civic organizations engaged in non-

profit medical services for the poor and marginalized sectors.

The Regional/Provincial Distribution of Ambulances for CY 2016 shows that a total of 64 out of 81 provinces and 10 cities in 18 regions received ambulances.



Below are the detailed figures of the Ambulance Donation Program:

	-	. of Distril Ambulanc		Amount	
REGION	100%	60- 40%	Total	100% Donation (4 th -6 th Class Municipalities)	60-40% (3 rd to 1 st Class Municipalities and Cities)
CAR(3 out of 6 provinces)	10	1	11	P8,580,000.00	P514,800.00
Abra	8	1	9		· · · · ·
Benguet	1	0	1		
Mt. Province	1	0	1		
REGION I (4 out of 4 provinces)	19	8	27	P16,422,000.00	P4,142,400.00
llocos Norte	2	1	3		
llocos Sur	5	2	7		
La Union	4	0	4		
Pangasinan	8	5	13		
REGION II (2 out of 5 provinces)	20	5	25	P17,160,000.00	P2,583,600.00
Cagayan	13	2	15		
Isabela	7	3	10		
REGION III (7 out of 7 provinces)	17	29	46	P14,642,000.00	P15,001,200.00
Aurora	4	5	9		
Bataan	0	1	1		
Bulacan	1	4	5		
Nueva Ecija	2	2	4		
Pampanga	4	5	9		
Tarlac	2	9	11		
Zambales	4	3	7		
REGION IV-A (5 out of 5 provinces)	24	4	28	P20,672,000.00	P2,064,000.00
Batangas	2	0	2		
Cavite	3	0	3		
Laguna	9	1	10		
Quezon	1	2	3		
Rizal	9	1	10		

REGION IV-B (5 out of 5 provinces)	13	15	28	P11,258,000.00	P7,789,200.00
Marinduque	0	1	1	111,200,000.00	17,700,200.00
Occidental Mindoro	0	1	1	1	
Oriental Mindoro	0 0	4	4	1	
Palawan	2	8	10	1	
Rombion	11	1	12		
REGION V (6 out of 6 provinces)	39	24	63	P33,598,000.00	P12,403,200.00
Albay	6	4	10	, ,	,,
Camarines Norte	0	2	2		
Camarines Sur	21	10	31	1	
Catanduanes	0	1	1	1	
Masbate	9	3	12		
Sorsogon	3	4	7		
REGION VI (5 out of 5 provinces)	16	7	23	P13,784,000.00	P3,622,800.00
Aklan	4	1	5	· · · ·	
Antique	0	1	1		
Capiz	4	2	6		
lloilo	7	3	10	1	
Guimaras	1	0	1		
REGION VII (2 out of 3 provinces)	23	7	30	P19,838,000.00	P3,637,200.00
Bohol	14	4	18		· ·
Cebu	9	3	12	1	
NIR (2 out of 2 provinces)	18	17	35	P15,532,000.00	P8,809,200.00
Negros Occidental	9	10	19		
Negros Oriental	9	7	16		
REGION VIII (2 out of 6 provinces)	6	0	6	P5,196,000.00	P0.00
Samar	3	0	3		
Southern Leyte	3	0	3		
REGION IX (3 out of 3 provinces; 1 City)	15	5	20	P12,950,000.00	P2,583,600.00
Zamboanga City	1	0	1		
Zamboanga Del Norte	5	1	6	1	
Zamboanga Del Sur	5	2	7		
Zamboanga Sibugay	4	2	6		
REGION X (3 out of 5 provinces)	2	1	3	P1,732,000.00	P519,600.00
Lanao Del Norte	0	1	1		
Misamis Occidental	1	0	1]	
Misamis Oriental	1	0	1		
REGION XI (3 out of 5 provinces)	6	2	8	P5,180,000.00	P1,029,600.00
Compostela Valley	0	1	1		
Davao City	2	0	2]	
Davao Del Norte	4	1	5	<u> </u>	

REGION XII (3 out of 4 provinces; 1 City)	3	5	8	P2,590,000.00	P2,578,800.00
Cotabato City	1	0	1		
Cotabato	1	3	4		
South Cotabato	1	1	2		
Sultan Kudarat	0	1	1		
REGION XIII (4 out of 5 provinces)	8	2	10	P6,920,000.00	P1,039,200.00
Dinagat Islands	4	1	5		
Agusan Del Norte	1	0	1		
Surigao Del Norte	1	0	1		
Surigao Del Sur	2	1	3		
ARMM (5 out of 5 provinces)	10	0	10	P8,652,000.00	P0.00
Basilan	5	0	5		
Lanao Del Sur	2	0	2		
Maguindanao	1	0	1		
Sulu	1	0	1		
Tawi-Tawi	1	0	1		
NCR (8 out of 16 cities)	28	2	30	P24,176,000.00	P1,039,200.00
Malabon	0	1	1		
Manila	7	0	7		
Parañaque	1	0	1		
Pasay City	1	0	1		
Pasig City	3	0	3		
Quezon City	15	0	15		
Taguig City	1	0	1		
San Juan City	0	1	1		
TOTAL	277	134	411	P238,882,000.00	P69,357,600.00
GRAND TOTAL		411		P308.239.60	0.00



Above photo shows PCSO Chairman Jose Jorge E. Corpuz (sesated, 2nd from left), Director Malon U. Balite (standing, 7th from left) and General Manager Alexander F. Balutan (standing, 6th from right) during the turn-over of five ambulances to Philippine National Police represented by PNP Chief Ronald M. Dela Rosa (seated, center) during PNP's 23rd Health Service Anniversary last November 22, 2016 at the Multipurpose Center, Camp Crame in Quezon City. Meanwhile, below photo shows PCSO General Manager Alexander F. Balutan and Chairperson Jose Jorge E. Corpuz (4th and 6th from the left, respectively) with Congresswoman Rachel Arenas of 3rd District of Pangasinan (5th from left) and the recipients of the ambulances from the municipalities of Anda, Agno and Laoac, and representatives from Eastern Pangasinan District Hospital (Tayug Pangasinan), Umingan Community Hospital (Umingan, Pangasinan) and Mapandan Municipal Hospital (mapandan, Pangasinan) on September 30, 2016 at the PCSO Head Office, Conservatory Shaw Plaza Building, Mandaluyong City.





The percentage of the released ambulances per region may be attributed to various factors such as the number of provinces and cities per region, and the number of institutions and LGUs which submitted complete documents upon their request for ambulances. Further, this may be attributed to the program's IRR provision which only allows LGUs and institutions to request one ambulance every five years. This means that institutions and LGUs which were given ambulances from CY 2012 to 2015 could not request and be given ambulances for CY 2016.



PCSO Chairperson Jose Jorge E. Corpuz (left), General Manager Alexander F. Balutan (2nd from left), Dir. Loreto Ata (center) and Dir. Marlon Balite (right) handed over the symbolic key of the ambulance unit donated to representatives of the Municipality of Alicia - Municipal Health Officer Dr. Joan N. Manuel-Talavera (3rd from left), Coun. Fihna Rhine T. Duhay Lungsod (3rd from right) and Municipal Engineer Edmund Tan (2nd from right). The awarding of ambulance unit was held on December 7, 2016 at the PCSO Head Office at the 4th Floor Sun Plaza Building, Shaw Boulevard, Mandaluyong City.

IV. Mandatory Contributions

A. Documentary Stamp Tax

In 2016, PCSO remitted P 3,955,205,813.00 for Documentary Stamp Taxes (DST) to the Bureau of Internal Revenue (BIR). This represents an 18% increase in DST remittances from only P 3,242,656,188.09 in 2015. This increase is attributed to the 34.36% from STL remittances during the 4th Quarter, of CY 2016. PCSO likewise remitted P 16,365,386.56 to BIR for other taxes, duties, and licenses. These figures represent the agency's direct contribution to nation-building such as, but not limited to, public works (economic infrastructure) and other priority health and welfare services for the poor.

B. Local Government Units Share from Lotto

PCSO also disbursed P 700,152,690.79 to local government units (LGUs) where PCSO products are sold pursuant to Executive Order Nos. 357 and 357-A. The LGU share is intended to augment their respective Internal Revenue Allotments (IRAs) for health and medical welfare program.



C. Shares for Philippine National Police (PNP), Local Government Units (LGUs) and Congressional Districts from Small Town Lottery

P 643,882,056.36 was also distributed to the Philippine National Police, and Congressional Districts where STL operates, as provided for under the 2016 STL Revised Implementing Rules and Regulations.



D. Contribution to Commission on Higher Education (CHED)

In the pursuit of the developmental goal to make quality tertiary education accessible to the poorest of the poor, PCSO allocated P 287,701,287.40 to the Commission on Higher Education (CHED) in 2016.

E. Dangerous Drugs Act

F.

To support the government's intensive and unrelenting campaign against drug trafficking and use of dangerous drugs and similar illegal substances, P 12,000,000.00 was provided by PCSO to augment funds for the Philippine Drug Enforcement Agency's (PDEA) anti-illegal drug program in 2016.



Philippine Sports Commission

PCSO also provided P 1,025,588.64 for the Philippine Sports Commission to support the training and development program of Filipino athletes for international sports events.

G. Philippine Red Cross (Blood Bank and Relief Operations)

PCSO turned over P 232,657.66 to the Philippine Red Cross' (PRC) Blood Bank to help sustain its blood-letting and typing program for the 2016. On top of this, the agency also allocated P460,961.85 to support PRC's disaster relief operations.



H. Girl Scouts and Boy Scouts of the Philippines

To promote civic-mindedness among the youth, PCSO provided P 207,857.66 for the various programs of the Girls Scouts of the Philippines, and P 214,612.35 the Boy Scouts of the Philippines in 2016.

I. National Council on Disability Affairs

In the same year, PCSO also provided P 253,692.61 to the National Council on Disability Affairs to support its development and expansion program for the physically disabled throughout the Philippines.

J. Quezon Institute

In 2016, PCSO also allocated P 216,994.67 to support the indigents suffering from tuberculosis and other respiratory diseases, including efforts to permanently eradicate tuberculosis among the top/prevalent diseases

causing mortality in the country.

The Governance Commission for GOCCs (GCG) approved the 2016-2018 financial roadmap for all PCSO payables:

PCSO has been tapped by the Congress to contribute to various causes and organizations under numerous special laws which are not necessarily medical- and/or health-related. Owing to the progressive increase in charges against the Charity Fund to include PCSO's in-house/institutional charity services to fulfill its mandate under RA 1169, as amended, the agency was forced to schedule payments for its mandatory contributions.

On September 17, 2015, the GCG, approved PCSO's three-year financial road map for all mandatory contributions for CY 2016-2018, including a recommendation for PCSO to move for the abolition of special laws which are not health-related.

For this reason, PCSO proposed the following schedule of payments (to avoid disrupting funding provision for the agency's own institutional charity program and keeping in mind the cost of maintaining its day to day operations), to wit:

*	CY 2016 (1 st Tranche)	:	P 1.559 Billion;

- ✤ CY 2017 (2nd Tranche) : P 1.250 Billion; and
- ✤ CY 2018 (3rd Tranche): : P 958 Billion.

The aforementioned schedule of payments for statutory/mandatory contributions (CY 2016-2018), as approved by the GCG, shall continue to be observed and paid as they become due, subject to account reconciliation with concerned offices or institutions, if any. By 2018, some contributions shall have been fulfilled and therefore, terminated.

JOB GENERATION

PCSO not only raises revenues for Filipinos; it also generates job opportunities for Filipinos in all parts of the country. As PCSO games expand, the agency is also able to open new provincial Branch Offices, add more personnel for Lotto and Lotto Express (Keno) retailers, and STL field sales supervisors and representatives.

I. Job Opportunities from on-line games (LOTTO/ KENO) Retailers or Sales Agents

As of December 31, 2016, there are already 10,180 on-line lottery retailers or sales agents nationwide. An annual average increase of 800 on-line lottery retailers is projected per year. This shows that as more and more Filipinos patronize PCSO games, more people can be sales agents of PCSO.

II. Job Opportunities from Small Town Lottery (STL) Expansion—Provinces and Chartered Cities

There are 19 STL Authorized Agent Corporations (AACs) as of December 31, 2016. For every AAC, at least 10,000 field sales representatives or *cobradores* and field sales supervisors or *cabos* are needed for STL operations. All in all, there are already 190,000 STL-related jobs nationwide.

For CY 2017, PCSO expects more employment opportunities from the STL expansion.

NON-FINANCIAL HIGHLIGHTS

Efforts to improve PCSO games and charity service continued in 2016 for purposes of providing the agency's clientele with effective and efficient service delivery, as follows:

I. Quality Management System (ISO certification)



Similarly, the abolition of special laws mandating contribution to causes/ programs which are not health-related is among the medium term initiatives of the new PCSO Board (2016-2022) to enable the agency to maximize its fund provision capacity and to expand its charity services, including the promotion of the National Government's "health for all" or inclusive access to basic health care.

On March 30, 2016, PCSO received the ISO 9001:2008 certification from the third-party auditor TUV Rheinland Philippines at the PCSO Head Office, Conservatory Building, Shaw Boulevard, Mandaluyong City.

The agency likewise successfully hurdled TUV Rheinland Philippines' surveillance audit in December 2016 for purposes of retaining its quality management system certificate for the conduct of live LOTTO draws and prize claims of P5,000.00- above.

By retaining its ISO certification for gaming

(live LOTTO draws and prize claims), PCSO has satisfactorily complied with Executive Order No. 605, series of 2007, which requires all-departments and agencies including GOCCs/GFIs to adopt a quality management system (QMS) for at least one (1) of the organization's core function or



II. Baseline 3rd Party Customer Satisfaction Survey for IMAP

PCSO is committed to improving its programs for total customer satisfaction such that, the efficient and effective delivery of its flagship charity program—the *Individual Medical Assistance Program (IMAP)*, is important in the fulfillment of its social role to provide funds for basic health and medical services for the poor.

For this reason, PCSO partnered with the Development Academy of the Philippines (DAP) in 2015 to determine the satisfaction level of indigents seeking financial assistance for hospitalization needs. PCSO successfully garnered 86.51% satisfaction rating from its IMAP clientele; and the baseline survey helped the agency identify areas for future improvement in its stakeholders' plan for charity (IMAP) beneficiaries.

With the end view of making the customer satisfaction survey agencywide, another baseline survey is being conceptualized to cover the Branch Offices and the Gaming operations, while a follow through survey is being conceptualized for the Charity Assistance Department.

III. Computerized Accounting System

To make services faster and more reliable, full automation of charity services voucher processing from PCSO Extension Office at the Lung Center of the Philippines, the PCSO Computerized Accounting System (CAS) was





launched on January 27, 2016, and is now fully operational. Simultaneously, full automation of the charity payment at the Treasury Department was also conducted in the same period. With the computerized accounting system of voucher processing and payment, reports can easily be produced and the waiting time for payment to hospitals is shortened.



Above photo shows Information Technology Services Department (ITSD) personnel, Charity Assistance Department (CAD) personnel, and EXACT, Inc. representatives during the live test operation of CAS on January 27, 2016. Present are PCSO ITSD Manager Ramon Ike Señeres (1st row, 5th from left), CAD OIC-Manager Rubin Magno (1st row,6th from left), ITSD Network Administration and Technical Support Division Chief Orlando Malaca (13th from left), EXACT, Inc.Implementation Manager Juvy Agarpao (1st row,3rd from right), and Research and Development Director Bien Constantino (1st row,4th from right).

IV. Human Resource Information System (HRIS)



PCSO launched its Human Resource Information System (HRIS), an online and web-based portal to simplify and fast track the basic Human Resource functions such as payroll, time and attendance report, leave administration, personnel actions, Expanded Medical Assistance Program (*a parallel program of IMAP; intended for sick employees and their qualified beneficiaries*), training, and other relevant information on the agency's workforce.

Through the HRIS, PCSO employees can conveniently access the HRIS and make HR-related transactions using either a computer or a smartphone anywhere,

24/7. In 2016, the agency has installed the Human Resource Information System (HRIS) not only at its Head Office but also at its Branch Offices with Internet connection nationwide.

V. PCSO Competency Framework



As part of the agency's strategic objective of having an equipped and empowered professional workforce, PCSO committed to establish its Competency Framework to the Governance Commission for GOCCs (GCG).

From July 19 to 21, 2016, PCSO conducted a Competency-based Human Resource Management Workshop at the New Horizon Hotel, Mandaluyong City. During the seminar, Division Chiefs and Technical Assistants of the agency's various offices and departments enhanced their skills and knowledge on competency development and profiling to help them in developing PCSO's baseline competency framework.

Further, on November 14, 2016, PCSO, through its Human Resources Department (HRD), launched its Competency Development Program through the unveiling of its Competency Framework at the PCSO Head Office, Conservatory Shaw Plaza Building, Mandaluyong City.

The program aims to use a competency-based approach in HRD's process on the selection, evaluation, development, movement, and compensation of the agency's officials and employees.

The agency, through a letter dated December 8, 2016 signed by General Manager Alexander F. Balutan, submitted its Competency Framework to the Civil Service Commission.



Left photo shows the participants composed of Division Chiefs and Technical Assistants from the Administrative, Charity, Gaming and Management Sectors with the facilitators (seated from left) Ms. Elvie Tarrobal, Ms. Susan Concepcion and Ms. Cora Texon at the end of the session during the Competency-based Human Resource Management Workshop from July 19 to 21, 2016, at the New Horizon Hotel, Mandaluyong City. Meanwhile, right photo shows the unveiling of the PCSO Competency Framework on November 14, 2016 at the PCSO Head Office, Conservatory Building, Shaw Boulevard, Mandaluyong City. The unveiling ceremony was led by PCSO Chairperson Jose Jorge E. Corpuz (3rd from right) and General Manager Alexander Balutan (3rd from left). With them are (from left) AGM Larry Cedro of the Charity Sector, AGM for Branch Operations Sector Remeliza M. Gabuyo, AGM for Administrative Sector Julieta F. Aseo, and Human Resources Department Manager Atty. Marissa O. Medrano.

VI. Strategic Performance Management System (SPMS)

In January 2015, PCSO implemented its agency-wide Strategic Performance Management System (SPMS) geared at aligning individual targets to office and ultimately, agency targets as provided for under PCSO's annual Performance Agreement Negotiation (Strategy Map and Balanced Score Card) with the Governance Commission for GOCCs (GCG). SPMS is mandatory under Civil Service Commission Memorandum Circular No. 6, series of 2012, and shall serve as basis for performance based incentives, promotions, and other personnel action.

The SPMS is also a tool to engage the workplace in target setting and execution, following the principle of "one team, one goal" approach. The SPMS Performance Management Team, composed of officers and representatives from the agency's registered bargaining unit, meets regularly to monitor, propose calibration of targets, and if necessary, recommend management intervention to ensure that all agency targets are met every semester or on an annual basis.

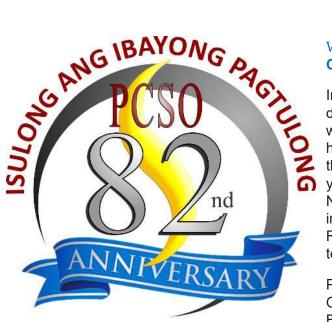
As part of the Good Governance conditions, PCSO conducted a Management Performance/Operational Review Seminar on October 28 and November 3, 2016, at the New Horizon Hotel Manila, Mandaluyong City. The seminar was facilitated by Mr. Ralph Guzman and Mr. Louie Ramos of Guthrie-Jensen Consultants, Inc. The participants were the PCSO Governing Board, Executive Assistants, Assistant General Managers, Department Managers, Branch Managers, Division Chiefs, Technical Assistants, Sweepstakes Employees Union (SEU) members, and ISO Quality Management System (QMS) Committee Members.



Above photo shows PCSO assistant general managers, department managers, and staff during the 2016 Management Performance and Operational Review Seminar led by Chairperson Jose Jorge E. Corpuz (seated at the center) on October 29 and November 3, 2017.



Above photos show PCSO officials and employees during the Management Performance/Operational Review Seminar on October 28 and November 3, 2016 at the New Horizon Hotel Manila, Mandaluyong City



Park in Carmona, Cavite.

VII. Celebrating 82 years of Gaming for Public Good

In 2016, PCSO celebrated its 82nd anniversary through doing what the agency does best—aiding Filipinos who were devastated by typhoon *Lawin* in October. PCSO held a very austere anniversary celebration by holding a thanksgiving mass and opted to donate funds from this year's anniversary celebration to procure 3,500 sacks of NFA rice for the victims of Typhoon Lawin (category 5 storm) in the Provinces of Cagayan, Cordillera Administrative Region (CAR), Isabela and the rest of Northern Luzon territories.

PCSO also conducted its 82nd Anniversary Horse Race on October 16, 2016, at the Metro Turf Race Track, Malvar, Batangas, including the prestigious 44th Presidential Gold Cup last December 4, 2016 at the San Lazaro Leisure



Above photos show the activities of PCSO during its 82nd anniversary. (from above left photo, clockwise) PCSO Chairperson Jose Jorge E. Corpuz (2nd from left), PCSO General Manager Alexander F. Balutan (left) and Director Loreto C. Ata (seated) attend the flag raising ceremony at the PCSO Head Office, Conservatory Shaw Plaza Building, Mandaluyong City. Further, PCSO officials and employees attend the thanksgiving mass on October 24, 2017. Lastly, PCSO also conducted its 82nd Anniversary Horse Race on October 16, 2016, at the Metro Turf Race Track, Malvar, Batangas

STREAMLINING GOVERNMENT SERVICES AND FIGHTING CORRUPTION AT PCSO

Taking into consideration the President's initiative in fighting corruption, PCSO streamlines various programs and projects to curb corruption in the government. The following are the programs and projects which fight corruption at PCSO:

	Program/Project	Accomplishments
1.	Anti-gambling Campaign thru the 2016 Small Town Lottery Revised IRR	To support the President's anti-gambling campaign, PCSO introduced the revised IRR of STL in 2016 which contains stricter rules and penalties for illegal gambling. Aside from perfecting the MOA, the STL Revised IRR provides a PNP share of 2.5% of the net charity fund-STL) to sustain the drive against illegal gambling and provide funds for charity/health programs for PNP personnel.
2.	Efficient Individual Medical Assistance Program (IMAP)	Effective November 2016, the daily IMAP allocation in all PCSO Branch Offices nationwide increased. Also, the "At Source Ang Processing" program was implemented in various partner hospitals as an additional delivery system for IMAP, making PCSO closer to more beneficiaries. The Charity Assistance Department at the PCSO Extension Office at the Lung Center of the Philippines (LCP) also started to cater to IMAP patients from Mondays to Saturdays, 8:00 am to 5:00 pm effective October 2016. Lastly, a test-run of the Charity Information System (CIS) to expedite processing of hospital guarantee letters to indigent and sick clientele was conducted.
3.	Quality Management System (ISO certification of core processes)	For CY 2016, PCSO passed the ISO surveillance audit in December, and has retained the ISO 9001:2008 QMS certification (TUV Rheinland ID No. 9105085649) for the conduct of live lotto draws and prize claims worth P5,000.00 and above. Meanwhile, PCSO has been preparing for the transition to ISO 9001:2015 accreditation for 2018.

SIGNIFICANT ISSUES IMPACTING THE AGENCY

Operational Review and Efficiency Assessment of the Agency



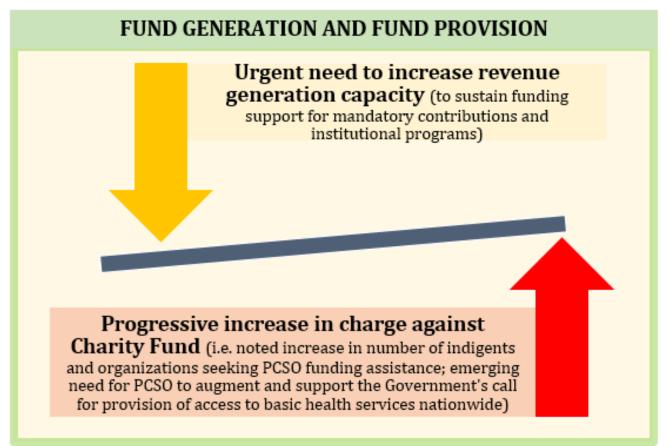
Consistent with the applicable provisions of Republic Act No. 1169, as amended (PCSO Charter), the appointive Board and Management of President Rodrigo R. Duterte conducted a special operations review and effectiveness assessment of the agency upon their assumption to office in September 2016.

The review was intended to answer the following questions: "*Where is PCSO now?*"; "What do we want to be as an organization?"; and "How can we provide more for our gaming public and beneficiaries?"

Briefly, the results of the special operations review (including

examination of PCSO's financial performance) identified the following significant issues affecting the agency:

A. Progressive increase in charges against the PCSO Charity Fund (i.e., 30% of net retail receipts; trust liability account intended for the agency's health and social welfare programs including mandatory contributions)



The spike in the requests for PCSO's funding assistance may be attributed to: (1) rising prevalence of serious diseases (kidney ailments, heart diseases, lung diseases and cancer); (2) declaration by the Supreme Court that the Congress' Development Assistance Program (DAP) and Priority Development Assistance Fund (PDAF) are unconstitutional and must be stopped. This resulted in the increase of referrals for hospitalization assistance of indigents from Offices of Congressmen and Senators nationwide; (3) spiraling cost of medical and hospitalization expenses, specifically, those services that are not usually available in LGU run hospitals and yet, are available in most private hospitals (e.g. chemotherapy, dialysis

and heart surgeries including kidney transplant); and (4) stronger corporate goodwill of PCSO as the government agency of "*last resort*" for sick Filipinos with scarce resources to pay for hospitalization/ medical expenses.

It is worth noting that in 2016, PCSO approved the allocation of P 15,332.861,789.65 from the Charity Fund compared to P 15,399,943,452.27 in 2015 (i.e., charges against the net charity fund, to include forfeited prizes and prior year's savings) to pay for contributions under special laws/executive issuances and sustain numerous charitable/health services and programs of the agency, such as, but not limited to:

- 1. Mandatory contributions under special laws and executive issuances
- 2. Charity clinic, medical/dental missions, and medicine donation program
- 3. Hospital Endowment Fund Program
- 4. Institutional Partnership (assistance to charities of national character)
- 5. Ambulance donation program
- 6. Aid during national calamities
- 7. Burial assistance
- 8. Individual Medical Assistance Program (IMAP)
- B. Urgent Need to Increase PCSO's Revenue Generation Capacity to sustain funding support for mandatory contributions and the agency's institutional programs (charity services). At the same time, there is also a need to address the increase of the number of indigent clientele seeking financial assistance for hospitalization and/or medical attention.

In 2016, the government, through PCSO, earned P 39,564,206,760.00 (unaudited figures) from Lotto with Digit games, Lotto Express (KENO), Small Town Lottery and Sweepstakes, compared to only P37,407,494,346.88 in 2015.

Although PCSO is pleased with the 5.77% increase in its annual revenues in CY 2016, it also noted that the increase in ticket sales is insufficient to strike a balance with the 20% annual increase in IMAP charges against the Charity Fund. Admittedly, the efforts made by the previous administration to increase PCSO's revenues since 2010 and the operational review conducted by the new Board under President Rodrigo R. Duterte also reveal that: (1) since 2014, there has been a *statistical plateau* in the revenues generated from on-line games; (2) the revenue potential of Small Town Lottery (STL) was not maximized since 2006, considering that the previous STL's Implementing Rules only provides for meager PCSO share in presumptive monthly retail receipts (PMRR).

Without a doubt, these hindered PCSO's ability to respond to the progressive increase in Charity Fund charges, necessitating immediate curative measures. Thus, to ensure that PCSO will be in the forefront of fund provision and/or augmentation in the National Government's "Health for All" socio-economic reform agenda, PCSO must take steps to improve its fund generation capabilities by: (1) maximizing Small Town Lottery as new revenue generator of the agency; (2) expanding the market niche for more interactive games using social media platforms and market development of its lotteries; (3) taking advantage of the market's preference; and (4) engaging collaboration and/or partnership with private sales distribution channels, etc.

C. Market Penetration/Expansion of New Small Town Lottery

The Small Town Lottery (STL) is a regular game of PCSO authorized by the national government thru Section 1 of RA 1169, as amended.

The objectives of Small Town Lottery (STL) under the 2016 Revised Implementing Rules and Regulations (IRR) are: to raise additional funds for PCSO's health programs, medical assistance and services and

charities of national character; to provide funds to various local government units for their health programs and medical assistance and services; to provide an alternative to illegal numbers games/operations and to aid their eradications; and to provide additional opportunities for employment. Also, a significant improvement of the new IRR is the increase in the Presumptive Monthly Retail Receipts (PMRR).

The proliferation of illegal gambling activities (jueteng, masio, last two, loteng, and the like) is a big challenge for PCSO since the agency's core function is gaming and not law enforcement.

As initial step, PCSO has met with PNP officials on the expansion of STL and the government's war against illegal gambling in the country. To make the entry of the new STL in the market successful, the full support of PNP, AFP, DOJ and all local government officials will be critical including the issuance of laws directing an unrelenting war against illegal gambling activities. A contrary action would result in the Government losing necessary revenues and taxes from legal number games, PCSO's lotteries included.

D. Other Gaming Concerns

PCSO strived to mitigate the following constraints in its on-line lottery operations in 2016: (1) power interruptions in Mindanao; (2) telecommunication problems in Visayas; (3) adoption of strict remittance system (one strike policy which requires immediate closure of outlets for failing to remit on time); and (4) the on-going litigations by and among equipment lease providers in Luzon (Philippine Gaming Management Corporation-POSC) including one of its paper suppliers, TMA Philippines, resulted in delays in the installation of new lotto terminals due to Court issued injunctions; and problems in the inventory of lotto paper supplies (bet slips and thermal rolls).

Concerted efforts have been undertaken to minimize, if not, prevent disruptions in PCSO's gaming operations with the agency working closely with the Office of the Government Corporate Counsel (OGCC), to avail itself of legal remedies including exploring the option of amicable settlement by and among the parties concerned.

BOARD/MANAGEMENT INITIATIVES (TERM OF PRESIDENT RODRIGO R. DUTERTE)



Introduction of the PCSO Sustainability and Transformation Plan (STP)

The Philippine Charity Sweepstakes Office's Sustainability and Transformation Plan (STP) aims to address the significant issues impacting the agency by formulating major shifts in governance and management policies including short-listing programs, projects and activities, better its products (games), charity services delivery, guarantee customer satisfaction, and ultimately, attain its corporate objectives.

The STP contains the five and $\frac{1}{2}$ years forward view (5.5.FV) on the Board's vision for the future of State-run lotteries thru the Philippine Charity Sweepstakes Office, and serves as the agency's blue print (roadmap) for good governance during the

administration of President Rodrigo R. Duterte with the following key result areas:

- (1) Fund Generation;
- (2) Fund Provision;
- (3) General Administrative (Support) Services
- (4) Responsible Gaming Practices; and
- (5) Adoption of good house-keeping Program.

The key policies and initiatives under the STP were built around President Duterte's social reform agenda for health and wellness (UN sustainable development goal for public health).

Moreover, the STP shall strengthen PCSO's social impact in the promotion of universal health coverage as a sui generis Government Owned and Controlled Corporation, mandated under Republic Act No. 1169, as amended, as the principal government agency for raising and providing for funds for health programs, medical assistance and services, and charities of national character.

A. Governance Framework

1. Gaming for Public Good

In formulating PCSO's strategic policy directions (business philosophy) under President Rodrigo R. Duterte, the Board was guided by PCSO's hierarchy of stakeholders which categorizes the National Government as the agency's top stakeholder (i.e., beneficial owner) considering that PCSO is a government owned and



controlled corporation (GOCC). As such, the agency's fund generation from gaming activities shall be geared at:

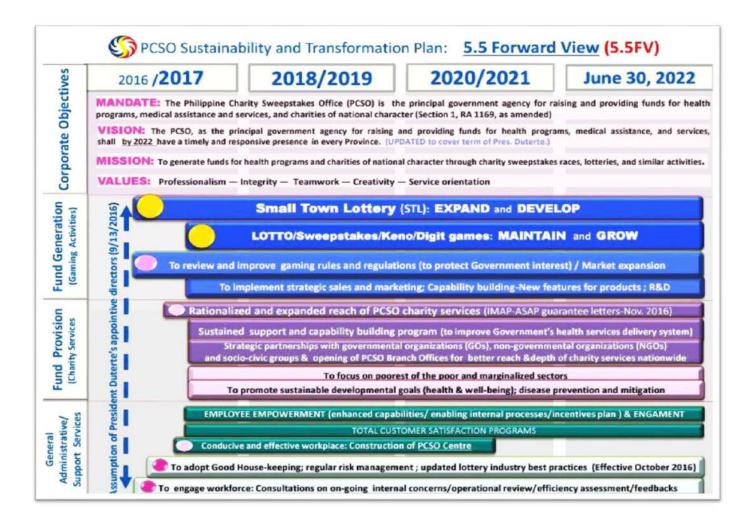
- increasing revenues for the National Government thru correct and prompt remittance taxes to the Bureau of Internal Revenue (i.e., 10% documentary stamp taxes per ticket sold; prize fund taxes; and other applicable taxes);
- (2) payment of mandatory contributions arising from various special laws and executive issuances; and
- (3) sustained fund provision for the agency's institutional programs (charity services) to augment scarce resources for universal health care program with focus on the poorest of the poor and marginalized sector/s including capability-building to improve and expand public health services delivery system.

2. Responsible Gaming Practices

PCSO adopts the State-run lottery industry best practices for responsible gaming as a matter of policy. For this reason, the agency shall institutionalize and be committed to promoting responsible gaming practices including player's protection in all its gaming products.

B. STP Goals

- 1. Increase the Charity Fund to increase number of PCSO beneficiaries; and
- 2. Provide for equitable and sustainable distribution PCSO revenues by adopting the following mandatory order or preference of payments in settling obligations.



II. Immediate Settlement of Deficiency Taxes (2006-2014)

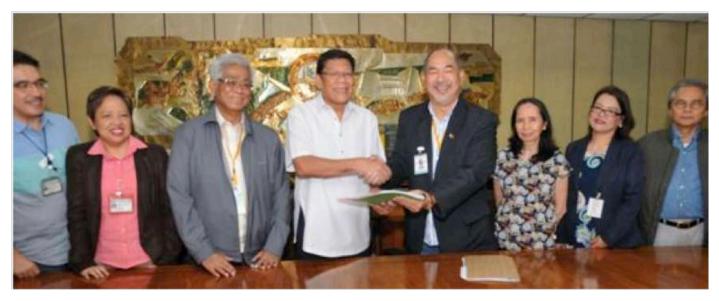
The settlement of back taxes is the corner stone of PCSO's Sustainability and Transformation Plan (5 years forward view). Here, the new Board was motivated by their desire to help generate revenues for the government for nation building (higher tax remittances) and sustain funds for charity services (core mandate).

The new Board (President Duterte appointive directors) was concerned that PCSO's tax obligations to the National Government were not being given importance and urgency. Hence, the new thrust of the Board under the administration of President Duterte is to prioritize the payment of all tax obligations to the National Government above all other obligations. It is the minimum that PCSO must and can do to demonstrate its good citizenship as a government agency and to contribute its share in augmenting the National Government's financial resources and capabilities.

On October 24, 2016, Bureau of Internal Revenue Commissioner Atty. Caesar Dulay approved PCSO's proposed tax settlement for deficiency taxes covering the period 2006-2014. The P 3.8 Billion tax settlement is on top of the back taxes paid for deficiency Lotto documentary stamp taxes:

- P 1,125,643,939.54 (paid on August 12, 2016); and
- ✤ P 211,900,512.40 (paid on August 22, 2016).

By December 31, 2016, PCSO was able to partially settle P 4.2 Billion in back taxes; hence, it is expected to remit an additional P 900 Million in CY 2017 (i.e., payable from January-June 2017) or a total tax settlement of P 5.1 Billion (July 2016 to June 2017), on top of current taxes for CY 2016



Atty. Greg M. Buhain, Chief RLTAD3-BIR; Ms. Teresita M. Angeles, OIC-Assistant Commissioner Large Taxpayers Service-BIR; Atty. Loreto C. Ata, PCSO Director; Atty. Caesar R. Dulay, Commissioner of Internal Revenue; PCSO Chairman Jose Jorge E. Corpuz; Ms. Dorothy C. Robles Accounting Department Manager-PCSO, Atty. Gay Nadine P. Alvor, PCSO Compliance Officer together with Atty. Gaudencio A. Mendoza Jr., Legal Counsel to the Commissioner of Internal Revenue (photo by Joseph Muego)

PCSO Chairman Jose Jorge E. Corpuz along with PCSO Director Loreto C. Ata, Accounting & Budget Department Manager Dorothy C. Robles and Compliance Officer Atty. Gay Nadine P. Alvor made a courtesy call to BIR Commissioner Caesar R. Dulay at the BIR Head Office in Agham Road, Quezon City on November 25, 2016. PCSO has already paid a total amount of P 1.5 B as part of the agreement and committed to settle the remaining balance by June 2017.

ALIGNMENT TO GOVERNMENT GOALS: 2016 BALANCED SCORECARD REPORT

The following agency targets for CY 2016 were agreed upon by and between the Governance Commission for GOCCs (GCG) and the PCSO Board of Directors, aligned with the Government's Medium Term Development Plan (MTDP) for 2011-2016, specifically poverty alleviation thru the promotion of universal health-care programs.

For CY 2016, PCSO's already submitted its 2016 Performance Agreement Negotiation to the GCG, which is still **subject to renegotiation and validation with and by the GCG**.

Strategic Measure	Target	Actual Accomplishment	Status
Responsive and Efficient Fund Provision for Health and Charitable Programs			
Settlement of arrears arising from mandatory contributions	Payment of 2 nd tranche of the September 2015 GCG approved "PCSO roadmap for payables"	Paid P 4,957,439,498.88	
Settlement of arrears in taxes	Payment of the October 24, 2016 BIR Tax Settlement	Paid P 4,076,654,789.39 to BIR for Documentary Stamp Taxes and penalties, interest, and surcharges for CY 2006- 2014	
Increase in Charity Fund	P 11.1 Billion	Disbursed P 15,332,861,789.56	100% accomplished
Increase in number of PCSO Branch Offices	+6 branch offices (total of 54 branch offices for 2016)	+6 branch offices (total of 56 branch offices as of December 31, 2016)	100% accomplished
PCSO ASAP Program	2 hospitals each in Visayas, Mindanao, Southern Luzon, and Northern Luzon	7 out of 8 hospitals; there were other new hospitals who joined the program but came from Luzon and Mindanao	88% accomplished
Sustained Growth Revenu	e		
Gross Sales	P 37 billion	P 39,564,206,760.00	100% accomplished
Process Automation			
Processing time of service of requests for ambulance	90% of requests processed within 30 calendar days; all valid requests of 4 th to 6 th class municipalities are serviced	457 total number of requests approved	
Equipped and Empowered Professional Workforce			
Improve the Competency Level of the Organization	Establish Baseline Competency Level	Competency Framework launched in November 14, 2016	100% accomplished
Establish Quality Manager	nent System		
ISO Certification	Establish a one-stop shop/office	Passed the ISO surveillance audit conducted last December 2016	100% accomplished

GOVERNANCE AND BUSINESS FRAMEWORK

GOVERNANCE AND BUSINESS POLICY STATEMENT

The Philippine Charity Sweepstakes Office (PCSO), a government owned and controlled corporation, created and existing under Republic Act No. 1169, as amended, plays a significant role in economic development by continuously raising funds for the Government's priority health programs. PCSO's gaming activities are imbued with public interest such that it shall advocate responsible gaming practices and shall be governed with the highest degree of professionalism, transparency and accountability.

ADMINISTRATIVE SUPERVISION AND CONTROL; SOCIAL FUNCTION

The administrative supervision and control of PCSO is lodged with the Office of the President under Executive Order No. 19, series 2010. With the passage of Republic Act No. 10149 (GOCC Governance Act of 2011), the Governance Commission for GOCCs (GCG) exercises over-sight functions over PCSO. As such, the GCG, shall have authority to formulate, implement, and coordinate policies to align PCSO's business performance, projects and program with the Medium Term Development Plan (MTDP) for 2011-2016 of the National Government.

To this end, the GCG has categorized PCSO's corporate-social function in *poverty alleviation*, specifically, promotion of universal health care. This means that, PCSO holds and conducts gaming to fund, sustain and at most, expand the Government's priority health reform program for Filipinos especially the poor and marginalized sector of the society.

GOVERNANCE FRAMEWORK

I. The Role of the Board of Directors

A. *Fit and Proper.* All members of the Board, the General Manager and other officers of the agency shall be qualified by the fit and proper rule which will be adopted and implemented in consultation with relevant government agencies to which PCSO is attached. It shall include by reference the qualifications expressly provided for in the PCSO Charter including applicable laws, rules and regulation.

In determining whether an individual is fit and proper to hold the position of an Appointive Director, General Manager or Officer of the PCSO, due regard shall be given to one's integrity, experience, education, training and competence.

- B. Board Directly Vested with Corporate Powers. Having been vested directly by law with the legal capacity and authority to exercise all corporate powers, conduct all the business, and to hold all the properties of the PCSO, the Governing Board is primarily responsible for the governance of the PCSO. Consequently, it is the Board and not Management that is primarily accountable to the State for the operations and performance of the agency.
- C. Proper selection and independent check on Management. Concomitant with the power to elect from among their ranks the General Manager confirm the respective appointment of any and all PCSO officers and employees, the PCSO Governing Board shall ensure that they elect and/or confirm the appointment of officers and personnel who are fit and proper for such positions with due regard to their respective competence, experience, integrity and such other qualification. The board is therefore obliged to provide an independent check on Management.
- D. *Mandate and responsibility for PCSO's Performance*. Although the day-to-day management of the affairs of the PCSO may be with Management, the Board is, however, responsible for providing policy directions, monitoring and overseeing with relevant legislation, rules and regulations. These mandated functions and responsibilities includes, but not limited to the following:

• Provide the corporate leadership of the PCSO subject to the rule of law, and the objectives set by the National Government through supervising

agencies specifically, the GCG;

• Establish the PCSO's vision and mission, strategic objectives, policies and procedures, as well as defining the PCSO's values and standards thru:

- Charter Statements;
- Strategy Maps; and
- Other control mechanism mandated by best business practices

• Determine the organizational structure of the PCSO, define the duties and responsibilities of its officers and employees and adopt a compensation and benefit scheme that is consistent with the PCSO Compensation and Position Classification System (CPCS) developed by the President of the Philippines.

• Ensure that personnel selection and promotion shall be on the basis of merit and fitness and that all personnel action shall be in pursuit of the applicable laws, rules and regulation;

• Provide sound written policies and strategic guidelines on PCSO's operating budget and major capital expenditures and prepare the agency's annual budget and if necessary, its supplemental budget;

• Comply with all reportorial requirements, as required by the GCG and other authorities including applicable laws, rules and regulations;

• Formally adopt and conduct regular performance evaluation in a manner and in such form as may be prescribed by supervising authorities performance scorecard including timely and accurate reports to the GCG; and

• Ensure the fair and equitable treatment of all officers, employees and clients.

II. The Role of Management

- The Management shall decide and be responsible for the day to day operations of PCSO;
- It shall determine the corporate and gaming activities of PCSO by executing and/or implementing the policies and achieving the strategic directions/targets/goals set by the Board of Directors;
- It shall also be responsible to the Board in implementing the infrastructure for the success of PCSO through the following mechanisms as set by the Board:

(a) Organizational structures that will work in an effective and efficient manner in attaining the goals of PCSO;

(b) Utilization of planning, control, and risk management systems that shall assess risk on an integrated cross-functional approach;

(c) Information systems that are defined and aligned with an information technology strategy and the business goals of PCSO; and

- (d) Institute a succession plan for key positions
- Accountability of Management to the Board- Management shall be primarily and directly accountable to the Board for the day to day operations of PCSO including its performance, positions, undertakings and activities.

BUSINESS/OPERATIONAL FRAMEWORK

The GCG categorized PCSO as a *sui generis* government owned and controlled corporation engaged in gaming (holding and conduct of lotteries, sweepstakes horse races, and the like), with identified social impact in poverty alleviation specifically, universal health care for Filipinos. This means that PCSO holds and conducts gaming to fund, sustain, augment and at most, expand the Government's priority health reform programs.

Accordingly, the operational or business framework of PCSO adopts the best practices of State-owned lotteries in the Asia-Pacific Region and World Lottery Association, as follows:

•		
Operational/	Sustained revenue generation and charity services presence	
Business	in all 80 Provinces nationwide.	
Objective		
	Sustained revenue growth	
Key Result Areas (KRAs)	 Total returns to beneficiaries as % of sales Rationalized and decentralized access to charity services Product research & development including new marketing channels Total customer satisfaction Organizational capacity enhancement 	
Focus	 Nationwide reach (Distribution): Efficient and engaging products Timely, relevant, effective and efficient charity services with inclusive impact 	
Foundation	 Public accountability and transparency in all dealings; Good corporate governance; 	
	Organizational capacity enhancement (work force	
	engagement, improvement in internal processes, standard- ized processes, etc.)	
Tools	 Strategy map and balanced scorecard/PAN Corporate Governance Scorecard Strategic Performance Management System Integrated Corporate Reporting System 	

I. Responsible Gaming

The holding and conduct of State-run lotteries is imbued with public interest. In keeping with industry standards, PCSO advocates responsible gaming practices. Its games shall not be played by persons below legal age (18 years old) and appropriate programs shall be introduced to curb compulsive gaming habits. At all times, the social purpose of PCSO in nation-building shall be promoted to distinguish it from illegal number games.

II. Corporate Social Responsibility

The mandate and social impact of PCSO is to provide funds for priority health and welfare reforms and programs of the National Government to alleviate poverty. To this end, PCSO shall undertake to:

- A. Institutionalize and continuously improve its responsible gaming practices to protect and promote the interest of the Government and its stakeholders; and
- B. The Board including PCSO officers and employees shall at all times, demonstrate equal treatment, unbiased professionalism and non-discriminatory actions in the performance of their duties and functions.

III. Transparency in all dealings

Pursuant to the principles of accountability and consistent with the industry's best practices, PCSO maintains a transparency seal in its official website (<u>www.pcso.gov.ph</u>) in compliance with DBM National Budget Circular 542, in relation to Section 93 of the 2012 General Appropriations Act.

The transparency seal aims to apprise the gaming public of the agency's activities and relevant information on compliance



with disclosure requirements of over-sight bodies such as, but not limited to, the Governance Commission for GOCCs.

Similarly, the agency also maintains a corporate governance seal in its official website to inform the public about all activities of the PCSO Board of Directors and Management in compliance with GCG Memorandum Circular No. 2015-07 (Corporate Governance Scorecard).

All information contained in the transparency and corporate governance seal shall be protected under applicable laws, rules and regulation.

IV. Whistle Blowing Policy

PCSO adopts, as a matter of policy (PCSO Manual of Corporate Governance), the whistle blowing policy and guidelines under GCG Memorandum Circular No. 2014-04 to enable any concerned individual to report and provided information, anonymously if he/she wishes, and even to testify on matters involving actions or omission of the Directors, Officers and Employees of PCSO, that are illegal, unethical, violate good governance principles, are against public policy and morals, promote unsound and unhealthy business practices or grossly disadvantageous 32 to PCSO and/or the Government.

The acts and omissions under the following laws, rules and regulation are reportable conditions and shall be deemed as serious and sensitive in character, with considerable impact/prejudice to warrant action under this policy. To wit,

- · R.A. No. 6713 (Code of Conduct and Ethical Standards for Public Officials and Employees);
- · R.A. No. 3019 (Anti-Graft and Corrupt Practices Act);
- · R.A. No. 7080 (The Plunder Law);
- · Book II, Title VII, Crimes Committed by Public Officers, The Revised Penal Code;
- Executive Order No. 292, series of 1987 (Administrative Code of 1987);
- · R.A. No. 10149 (GOCC Governance Act of 2011);
- · R.A. No. 9184 and its IRR (Government Procurement Reform Law);
- · GCG MC No. 2012-05 (Fit and Proper Rule);
- · GCG MC No. 2012-06 (Ownership and Operating Manual Governing the GCOCC Sector);

- · GCG MC No. 2012-07 (Code of Corporate Governance for GOCCs);
- · Violation of RA 1169, as amended (PCSO Charter);
- · Other GCG Circulars and Orders; and
- · All applicable laws, rules and regulation.

All whistle blowing reports (WR) shall state specific condition/s, action/s, and/or omission/s being complained about, as well as the corresponding laws, rules and regulation allegedly violated. If possible, documentary and other documents in support of the WR must be submitted to the GCG.

Provided that, all cases of WR shall be treated with strict confidentiality.

Provided further, that all efforts shall be had to protect all whistle blowers (whether employed by PCSO or from the public) against retaliation or reprisal in that, at any and all instances, due process shall be observed (notice and hearing); and any complaint shall be heard by the duly designated grievance machinery of the agency with representation from the registered and sole bargaining agent of rank and file personnel, in case the whistle blower is a rank and file employee; or from the recognized association of managers/executives, in case the whistle blower is an official of PCSO.

Provided finally, that the guidelines set forth in the PCSO Manual of Corporate Governance (the agency's code of ethics defining the duties, responsibilities and relation to stakeholders of Directors, Management, officials and employees) shall have suppletory effect in resolving grievances raised by each whistle blower including other applicable laws, rules and regulations.

Pursuant to GCG Memorandum Circular No. 2016-02 repealing the GCG Memorandum Circular No. 2014-04 dated April 14, 2014, PCSO was able to establish an online link of GCG's whistleblowing web portal at www.whistleblowing.gcg.gov.ph in its official website in May 2016.

On November 17, 2016, the Implementing Rules and Regulations of the PCSO Whistleblowing Policy was endorsed and is pending for approval of the Board.

V. Freedom of Information (FOI) Policy

In compliance with the Office of the President's Executive Order No. 2, series 2016, which requires all government offices to prepare an FOI Manual, the PCSO Board approved the Agency's FOI Manual and People's FOI Manual thru Board Resolution No. D-0061, series 2016 on November 24, 2016, and were electronically transmitted to the Philippine Communications Operations Office (PCOO) on the same day. Also, an FOI Champion, Decision Maker/s, and Receiving Officers were designated to handle the FOI implementation.

VI. Strict No Acceptance and/or Solicitation of Gift (No Gift) Policy

"It is the policy of the State to promote a high standard of ethics in public service. Public officials and employees shall at all times be accountable to the people and shall discharge their duties with utmost responsibility, integrity, competence and loyalty, act with patriotism and justice, lead modest lives, and uphold public interest over personal interest." (Section 2, RA 6713)

To this end, PCSO adopts and promotes a strict "*no gift policy*" where the solicitation and acceptance of gifts by reason or in consideration of the discharge of duty or function of any officer, employee including the Board of Directors shall be considered as conflict of interest and hence, prohibited.

VII. Stakeholder's Relations

Consistent with the World Lottery Association (WLA) corporate social responsibility policy and communication standards for lottery organizations, including PCSO's mandate under Section 1 of RA 1169, as amended (Charter), the Board of Directors and Management shall observe the following hierarchy of stakeholders:

- 1. The Government;
- 2. Gaming Public (Players);
- 3. Charity and Social Services Beneficiaries;
- 4. PCSO Workforce;
- 5. Retailers (Agents/Distributors);
- 6. Suppliers/Service Providers; and
- 7. Oversight/ Regulatory Authorities;

Provided, that in resolving conflict of interest by, between and among each category of stakeholders, the Government's interest and exercise of ownership over the PCSO shall, at all instance, be preferred, promoted and protected.

VIII. Continuous Improvement of Products and Services thru the Provision of Customer/ Stakeholder Feedback Mechanism

The primary business of PCSO is gaming for public good. It is therefore critical to interact and communicate with customers to get the sense of what they want and if the products and/or services provided by PCSO met their expectations and/or needs. The more frequent, valuable, and genuine PCSO's interactions and communications are, the more trust the agency will build with its potential and existing client base.

IX. Compliance and Monitoring System

Aligned with the thrust of the Government to institute measures to make GOCCs accountable to the people in a transparent manner, PCSO adopts a good governance system—*GOCC Compliance and Monitoring System* to report and properly account how it has served its mandate and legitimate purposes. The GOCC Compliance and Monitoring System consist of four (4) tools/components: (1) Strategy Map and Balanced Scorecard also known as Performance Agreement Negotiation (PAN); (2) Corporate Governance Scorecard (CGS); (3) Integrated Corporate Reporting System (ICRS); and (4) Strategic Performance Management System (SPMS).

A. Strategy map and balanced scorecard/ Performance Agreement Negotiation (PAN)

PCSO is an instrument of the State to achieve its economic and development goals.

To this end, the agency adopts Kaplan and Norton's strategic planning and management system as a tool in its Performance Agreement Negotiation (PAN) with the GCG. The agency's strategy map and balanced scorecard plots and makes clear the agency's corporate direction/targets on four (4) key result areas: Financial Perspective, Customer Perspective, Internal Process Perspective, and Learning and Growth Perspective. As such, PCSO's annual PAN cycle shall include the following:

- · Pre-planning session;
- · Corporate Strategic Planning;
- Performance Agreement Negotiation (PAN) with GCG;
- · Cascading alignment and calibration of individual and office targets towards the attainment of agency

targets using Strategic Performance Management System (SPMS);

· Year-end operational review (operational and strategic review of initiatives and programs including assessment of sufficiency of internal controls and risk management).

B. Corporate Governance Scorecard

PCSO adopts the Corporate Governance Scorecard (CGS) under GCG Memorandum Circular No. 2015-07 as a quantitatively-driven evaluation tool or instrument to assess its corporate governance performance as a government owned and controlled corporation using a methodology benchmarked against the OECD Principles of Corporate Governance and ASEAN Corporate Governance Scorecard.

The agency's CGS aims to recognize well-governed GOCCs, raise corporate governance standard and serves as basis for the following:

- · Reinforcing the ownership function of the State through GCG;
- Establishing a standardized framework in assessing GOCCs' level of corporate governance;
- · Identifying GOCCs' strength and weaknesses compared to existing corporate governance provisions;
- assessing the level of adherence of GOCCs to best practice and international standards of corporate governance; and
- In tandem with the Performance Scorecard, it shall ensure the transparency of PCSO governance initiatives and practices.

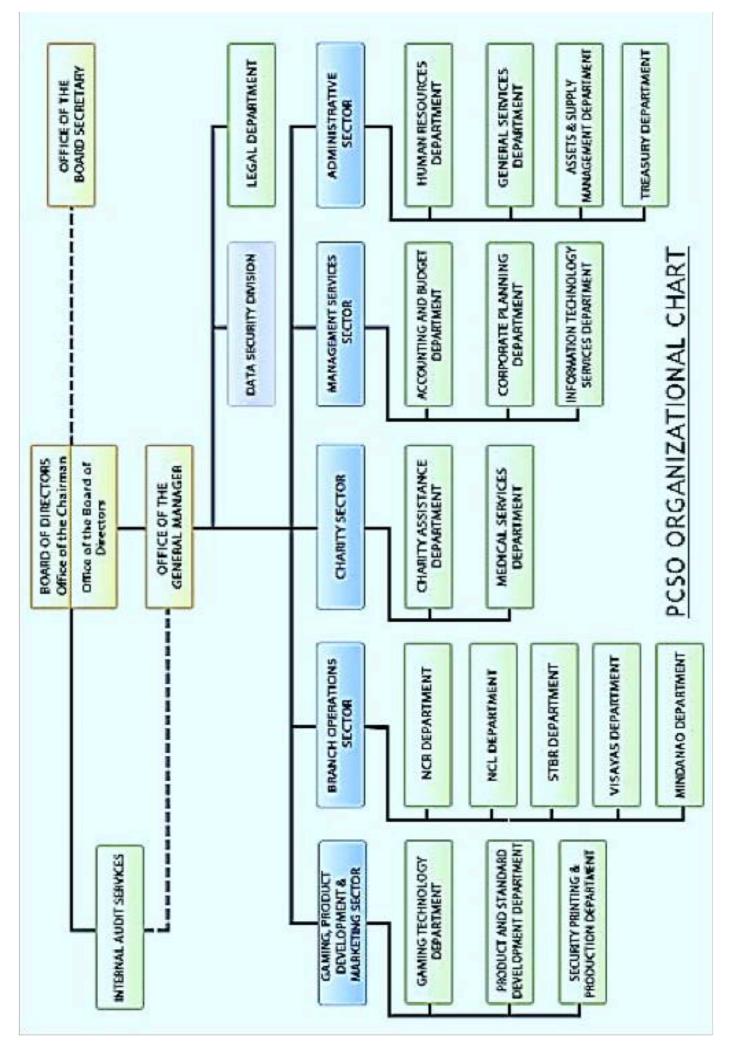
C. Integrated Corporate Reporting System (ICRS)

PCSO adopts an integrated reporting system which discloses quarterly financial information about the agency including its accomplishments. These reports shall be conveyed to the Governance Commission for GOCCs (GCG), and/or made public/posted in either transparency seal or governance seal at *www.pcso.gov.ph*.

D. Strategic Performance Management System

The success and attainment of PCSO's mission and targets shall be the shared responsibility of the Board, Management, and all officers and employees of PCSO.

SPMS aims to align individual performance towards the attainment of the agency's mission, performance targets and commitments with the GCG and other oversight bodies pursuant to Civil Service Commission (CSC) Memorandum Circular No. 6, series of 2012. SPMS was adopted and implemented agency-wide in January 2015 and is intended as a management tool in aligning individual performance towards the attainment of the agency's mission, performance targets and commitments with the GCG, and other authorized incentives and personnel movements such as, but not limited to, promotion, study leave, specialized trainings, and the like.



CORPORATE STRUCTURE: OFFICERS OF THE BOARD





JOSE JORGE E. CORPUZ Chairperson



ALEXANDER F. BALUTAN General Manager



MARLON U. BALITE Member, Board of Directors

LORETO C. ATA Member, Board of Directors



MICHAEL ALFONSO A. MEDADO Board Secretary

JOSE JORGE E. CORPUZ Chairman Philippine Charity Sweepstakes Office Date of Assumption to Office: September 13, 2016

Work Experience

- Chairman, Philippine Charity Sweepstake Office
 (September 13, 2016-present)
- Compulsory Retirement from the Philippine National Police (GO Nr 389, NHQPNP dated 02 March 2015)
- July 1-August 15, 2016 Executive Director (Under Secretary), Presidential Anti-Organized Crime Task Force, Office of the President, Malacanang
- March 14-November 2015, Director, DIPO-SL (PDIR), Directorate for Integrated Police Operation-Southern Luzon, Camp Crame, Quezon City
- June 12, 2013-March 2014, Deputy Director, DIDM (Police Chief Superintendent ([PCSUPT]), Directorate for Integrated Police Operation-Southern Luzon, Camp Crame, Quezon City



- July 2010-June 2012, DRDA, Police Regional Office 11, Deputy Regional Director for Admin, PRO 11, Davao City (PSUPT)
- August 2009-July 2010, DRDO, Police Regional Office 11 (Police Senior Superintendent [PSSUPT]) Deputy Regional Director for Operation, PRO 11, Davao City
- November 2008-August 2009, Chief District Directorial Staff, NPD (PSSUPT), Northern Police District, National Capital Region Police Office (NCRPO)
- March 2008-November 2008, Regional Chief (PSSUPT), 11th RCIDU, Regional Criminal Investigation & Detective Unit 11, Cp Domingo Leonor, San Pedro St., Davao City
- March 2006-March 2008, Regional Chief, 7th RCIDU (PSSUPT), RCDIU 7 Camp Soreto Cabahug, Gorordo Ave., Cebu City
- August 2004-November 2005, Regional Chief, 6th RCIDU (PSSUPT), RCIDU 6, Camp Martin Delgado Iloilo City
- September 2003-August 2004, Asst. Division Chief for HRDD (Police Superintendent [PSUPT]), HQ CIDG, Camp Crame, Q.C.
- August 2002-September 2003, Regional Chief, 1st RCIDU (PSUPT), Camp Diego Silang, San Fernando City, La Union
- Sept 2001-August 2002, Chief NAKTAF-Visayas (PSUPT), Camp Sergio Osmeña, Cebu City
- March 2001-April 2001, Chief (PSUPT), PAOCTF-Visayas Area Office, F. Cabahug St., Cebu City
- October 2000-February 2001, Chief, RPCRD (PSUPT), PRO 9, Cp Abdndan, Zamboanga City
- March-October 2000, Asst. Provincial Director (PSUPT), Zamboanga Del Norte PPO, Cp Hamac, Dipolog City
- July 1999-February 2000, Regional Chief (PSUPT), RTMO 3, TMGCp Olivas, San Fernando, Pampanga
- March 1999-July 1999, Regional Chief (PSUPT), RTMO 6, TMG Cp Delgado, Iloilo City
- February 1999-March 1999, Regional Chief (PSUPT), RTMO-CAR, TMG, Baguio City
- October 1998-February 1999, AD, HRDD (PUSPT), HQ Traffic Management Group, Cp Crame, Q.C.
- June-September 1998, Asst. Regional Chief (PSUPT), RTMO 4, TMG, Calamba, Laguna
- April 1997-June 1998, Asst. Regional Chief (PSUPT), RTMO, 7 TMG, Cebu City
- October 1996-January 1997, Group Director (PCINSP), 1st Provincial Mobile Grp Cavite,

PPO, PRO4

- December 1995-September 1996 Intel & Investigation Officer (PCINSP), Cavite PNP Command, Imus, Cavite
- September-December 1995, Chief, PTS (PCINSP), Pers Transaction Sec, ORDMPRM, RECOM 4
- October 1993-September 1995, Chief of Police (PCINSP), Rodriguez PNP Station, Rizal, PNP Command
- October 1991-February 1993, Commanding Officer (Police Senior Inspector), 225th Mobile Force Coy, Rizal PNP Command
- September 1990-October 1991, Deputy & EX-O, (PSINSP), SOU/Limbas Highway Patrol Group, Cp Crame
- January 1998-April 1990, Senior Aide-de Camp to CPC (Captain, Philippine Constabulary), Office of Chief PC/Director General, INP, HPC/INP
- January 1986-January 1988, Office-in-Charge (1st Lieutenant, PC), Cavite/Batangas District Office 4NRU, NARCOM
- April 1984-January 1986, Deputy & Ex-O, AcofS for Logistic, Narc 4, Narcom, Cp Camp Crame, Q.C.
- September 1983-March 1984, Asst. Bn. S-3 (2nd Lieutenant, PA), HQ 451B, SID, PA, Labo, Camarines Norte
- March 1983-August 1983, Commanding Officer (2nd Lieutenant, PA)
- August 1982-April 1983, Platoon Leader, (2nd Lieutenant, PA [AFP SN:0-8449]), 45th Inf Bn, 5ID, PA, labo, Camarines Norte

Educational Background

- Lourdes School, Mandaluyong (Graduated, 1973)
- Collegio San Agustin, Makati City (Graduated, 1977)
- Philippine Military Academy (Graduated, 1982)
- Pamantasan ng Lungsod ng Maynila (Graduated, Masters in Business Administration, 1996)
- Manuel L. Quezon (Graduated, Masters in Public Administration, 1995)

Trainings/Seminars/Orientations Attended

- November 21, 2016, Corporate Governance Orientation Program for Government Owned or Controlled Corporations, Institute of Corporate Directors, Inc. (GCG accredited learning provider)
- November 16, 2016, Civil Service Institute (CSI) Leadership Series "Good Governance for Leaders"
- November 7-9, 2016, World Lottery Summit 2016, Singapore
- November 3, 2016, Operational/Performance Review Seminar, Facilitator: Guthrie-Jensen Consultants, Inc. (CSC Accredited Learning Provider)
- February 11-March 24, 2009, Executive Motorcycle Riding Course (MCRC CL# 06-2009), Highway Patrol Group, Philippine National Police
- January 13-Februry 7, 2003, Terrorism Investigation Course, Albuquerque, New Mexico, USA, AAT, U.S. Department of State
- June 15-September 5, 1995, Police Attache Course (PAC CL#1), Camp Crame, Quezon City, Philippine National Police Intelligence Command
- August 30, 1994 April 26, 1995, Police Intel Officer Senior Executive Course (PIOSEC CL#1), Camp Crame, Quezon City, Intel Training Group PNPIC
- February 15 July 21, 1993, PNP Officers Advance Course 93B, Camp Castaneda, Silang, Cavite, PNP Training Command
- January 29 May 31, 1991, Traffic Management for Law Enforcers, UP Diliman, Quezon City, UP Transport Training Center
- May 26 June 11, 1990, Intelligence Officer Basic Course, Ft. Huachuca, Arizona, USA, US Army Intel Center and School

- November 27, 1989 January 12, 1990, Micro-Computer Operation Course 88-C, PCT TRACOM
- August 11, 1988 March 17, 1989, PC Officers Basic Course (PCOBC 88-C), Camp Castaneda, Silang, Cavite PC TRACOM
- June 15 July 15, 1987, Drug Enforcement Advance Course II, Camp Crame NARCOM
- January 23-29, 1987, Closed Quarter Battle Training (COB 05-87), Camp Crame, Quezon City NARCOM
- July 2 August 24, 1984, Supply System Training, Clark Airbase, Pampanga US Air Force
- October 24, 1983 January 7, 1984, Narcotics Investigation Course (NIC-51), Camp Bagong Diwa, Taguig, Metro Manila, Narcotics Training Unit
- June 22 July 19, 1982, Basic Airborne Course (BAC-48), Ft. Magsaysay, Nueva Ecija, AFP Training Center
- May 3 June 14, 1982, Scout Ranger Orientation Course (SROC 44-82), Ft. Magsaysay, Nueva Ecija, AFP Training Center

Membership, PCSO Board Committee/s

- Chairman, Governance Committee
- Chairman, Nomination & Remuneration/Compensation Committee (2016)

Date of Birth	:	November 2, 1959
Age	:	57 years old
Place of Birth	:	Baguio City, Philippines
Citizenship	:	Filipino
Civil Status	:	Married to Ma. Annabel A. Corpuz

ALEXANDER F. BALUTAN Director and General Manager Philippine Charity Sweepstakes Office Date of Assumption to Office: September 13, 2016

Work Experience

- September 13, 2016-present, General Manager, Philippine Charity Sweepstakes Office
- February 2016-August 2016, Vice-Commander Philippine Navy Major General, Philippine Navy
- August 2015-February 2016, Naval Inspector General, Headquarters Philippine Navy
- February 2014-August 2015, Deputy Commander, Eastern Mindanao Command, GHQ-AFP WSSU, Armed Forces of the Philippines
- November 2010-February 2014, Commander, HQs and Service Company, 1MBDE, PMC
- August 2009-November 2010, Chief of Staff (Colonel), HPMRF, PMC
- November 2008-August 2009, Deputy Brigade Commander, 2nd Marine Brigade, PMC
- September 2007-October 2008, ACICS for OPNS, U3, WESMINCOM
- August 2007-September 2007, AC of Staff MC-5, PMC
- April 2006-August 2007, Assistant Superintendent, MCTC, PMC
- September 2005-March 2006, A/U, HSG, GHQ, AFP
- July 2004-June 2005, Student Officer (CSC), USMC, QUANTICO, VA, USA, Outside PN
- December 2002-June 2004, Commanding Officer, MLBT 7
- August 2002-December 2002, Deputy Group Commander, MSEG
- April 2000-December 2000, Executive Officer, MBLT1
- September 1997-April 2000, Assistant Chief, LOLA, GHQ, AFP
- February 1997-September 1997, Chief, Information System Branch, N-11, HPN
- May 1995-January 1997, Operations Officer, MBLT2
- December 1994-May 1995, Intelligence Officer, MBLT2
- May 1994-November 1994, Student Officer (NCSC), HNETC
- January 1994-May 1994, Staff Provost Marshall, HNETC
- January 1992-January 1994, Assistant Commandant, MTG,NETC

Field of Expertise

Public Service/Management/Leadership

Educational Background

- Zaragoza Central School (Graduated Salutatorian, 1973)
- Nueva Ecija High School (Graduated Upper Quarter, 1977)
- Philippine Military Academy (Graduated, BS Degree PMA, 1983)
- Naval Officer Qualification Course "A" CL 0, NTC, FSF, Fort San Felipe, Cavite (Completed 1983)
- Naval Command Staff Course CL 37, NTC, Fort San Felipe, Cavite (Completed 1994)
- Master's in Public Administration, Manuel Luis Quezon University (Completed, 1999)
- Diploma (Phase I, Joint Education Accredited, United Stated Marine Corps Command & Staff college Marine Corps University, USMC University, Quantico, Virginia, USA (Completed 2005)



Trainings/Seminars/Orientations Attended

- November 21, 2016, Corporate Governance Orientation Program for Government Owned or Controlled Corporations, Institute of Corporations Director's Inc. (GCG accredited learning provider)
- November 16, 2016, Civil Service Institute (CSI) Leadership Series "Good Governance for Leaders", Sofitel Philippine Plaza Manila, Pasay City
- November 7-9, 2016, World Lottery Summit 2016, Singapore
- October 28, 2016, Operational/Performance Review Seminar, Facilitator: Guthrie-Jensen Consultants, Inc. (CSC Accredited Learning Provider)
- July 17-19, 2006, Conflict Management & Resolution Skills Seminar, USIP, CGEA
- July 16, 2004 January 8, 2005, Command and Staff College, U.S.A
- November 11-13, 1997, Public Information & Tech Seminar, AFPCOC, CGEA
- March 16-18, 1997, ASW Seminar, HPN, Roxas, Blvd.
- May 6 November 17, 1994 Naval Command and Staff Course, PN/AFP
- September 7-11, 1992, PN Wide-OESPA Seminar, BNS, Fort Bonifacio, Taguig City
- September 25 November 30, 1991, Foreign Officer Tactic Intelligence Course, Australia
- November 26, 1990 March 7, 1991, Jump Master Course, PMTC, MBFB
- November 7-13, 1990, Human Rights Seminar, PMTC, MBFB
- October 1-12, 1990, Organized Development Seminar, PMTC, MBFB
- August 12-17, 1990, HRD Seminar/Workshop, PMTC, MBFB
- July 5-15, 1998, CO, Seminar/Workshop, PMTC, MBFB
- June 13-16, 1998, LOL LAMBAT BITAG, WESCOM, Palawan
- April 4 July 1, 1986, Intel Officer Basic Course, SITS, ISAFP
- February 13 April 28, 1984, Marine Airbourne Course, PMTC, MBFB

Membership, PCSO Board Committee/s

- Head, Management Committee
- Member, Governance Committee
- Member, Risk Management Committee
- Member, Nomination & Remuneration/Compensation Committee (2016)

Date of Birth Age Place of Birth Citizenship Civil Status	:	October 17, 1960 56 years old V. Luna Medical Center, Quezon City, Philippines Filipino Married to Maria Angelina Concepcion
Civil Status	:	Married to Maria Angelina Concepcion
	:	I. I

LORETO C. ATA Member, Board of Directors Philippine Charity Sweepstakes Office Date of Assumption to Office: September 13, 2016

Work Experience

- Member, Board of Directors, Philippine Charity Sweepstake Office (September 13, 2016-present)
- Partner, Medialdea Ata Bello Suarez (2007-present)
- Partner, Cayetano Sebastian Dado & Cruz Law Office (2001-2007)
- Partner, De Borja Medialdea Ara Bello Guevarra & Serapio (1990-1995)
- Partner, Ponce Enrile Cayetano Bautista & Reyes Law offices (1983-1990)
- Associate Lawyer, Antonio R. Bautista Law Offices (1981-1983)
- Associate Lawyer, Ledesma Saludo & Associate Law Offices (1978-1980)
- Law Professor, Far Eastern University-Institute of Law (1977-1980; 2007-2014)
- Associate Lawyer, Antonio R. Bautista Law Offices (1976-1977)

Educational Background

- Francisco Benitez Elementary School (Graduated, 1964)
- Pio Del Pilar High School, Makati (Graduated, 1968)
- Far Eastern University, Manila (Graduated, Cum Laude, BA Political Science, 1972)
- Far Eastern University (Graduated Valedictorian & Magna Cum Laude, Bachelor of Laws, 1976)

Member, Integrated Bar of the Philippines (RA 1080-BAR)

Trainings/Seminars/Orientations Attended (CY 2015/2016)

- November 21, 2016, Corporate Governance Orientation Program for Government, Owned or Controlled Corporations, Institute of Corporations Director's Inc. (GCG accredited learning provider)
- November 16, 2016 Civil Service Institute (CSI) Leadership Series "Good Governance for Leaders, Sofitel Philippine Plaza Manila, Pasay City
- November 7-9, 2016 World Lottery Summit 2016, Singapore
- February 29, 2016 Integrated Bar of the Philippines Mandatory Continuing Legal Education, Fourth Compliance
- December 17, 2012, Integrated Bar of the Philippines Mandatory Continuing Legal Education, Third Compliance
- March 16, 2010, Integrated Bar of the Philippines Mandatory Continuing Legal Education, Second Compliance
- June 19, 2008, Integrated Bar of the Philippines Mandatory Continuing Legal Education, First Compliance



Membership, PCSO Board Committee/s

- Member, Governance Committee
- Chairman, Risk Management Committee
- Member, Nomination & Remuneration/Compensation Committee (2016)
- Member, Audit Committee

Date of Birth	:	December 10, 1951
Age	:	65 years old
Place of Birth	:	City of Manila, Philippines
Citizenship	:	Filipino
Civil Status	:	Married to Lucia Jemima M. Ata

MARLON U. BALITE Member, Board of Directors Philippine Charity Sweepstakes Office Date of Assumption to Office: November 17, 2016

Work Experience

- Member, Board of Directors, Philippine Charity Sweepstake Office (November 17, 2016-present)
- Barangay Chairman, Barangay 35-D, Davao City (2010-2016)
- Barangay Kagawad, Barangay 35-D, Davao City (2007-2010)
- Project Supervisor, Vigor Construction, Jr. Polystructur & Vigor Construction (2007-2010)

Trainings/Seminars/Orientations Attended (CY 2015/2016)

- November 21, 2016, Corporate Governance Orientation Program for Government, Owned or Controlled Corporations, Institute of Corporations Director's Inc. (GCG accredited learning provider)
- November 16, 2016 Civil Service Institute (CSI) Leadership Series "Good Governance for Leaders, Sofitel Philippine Plaza Manila, Pasay City

Educational Background

- University of Mindanao (Elementary School) (Graduated, 1978)
- University of Mindanao (High School) (Graduated, 1982)
- University of Mindanao (Graduated, BS in Civil Engineering), 1987)

Date of Birth	:	August 30, 1965
Age	:	51 years old
Place of Birth	:	Davao City, Philippines
Citizenship	:	Filipino
Civil Status	:	Married to Lilian G. Balite



MABEL V. MAMBA Member, Board of Directors Philippine Charity Sweepstakes Office Date of Assumption to Office: July 19, 2010

Work Experience

- Member, Board of Directors Philippine Charity Sweepstakes Office (July 2010-December 2016)
- Columnist, The Manila Times (Nov. 2011-May 2014)
- Member, Board of Directors TOYM Foundation, Inc. (2008-present)
- Member, Board of Directors Marilao Social Circle Foundation (1996-present)
- Chairperson & Executive Officer, National Youth Commission-Office of the President (2000-2003)
- Presidential Adviser on Youth Affairs, Office of the President (1998-2001)
- Vice Mayor, LGU Marilao, Bulacan (1995-1998)



Educational Background

- Colegio de Sta. Rosa Elementary School (Graduated, 1981)
- Colegio de Sta. Rosa High School (Graduated, 1985)
- University of the Philippines (Graduated, BA Political Science, 1989)
- University of the Philippines (Graduated, Bachelor of Laws, 1993)

Member, Integrated Bar of the Philippines (RA 1080-BAR)

Trainings/Seminars/Orientations Attended (CY 2015/2016)

- November 16, 2016 Civil Service Institute (CSI) Leadership Series "Good Governance for Leaders, Sofitel Philippine Plaza Manila, Pasay City
- November 9, 2016, Enhancing Audit Effectiveness, Institute of Corporations Director's Inc. (GCG accredited learning provider)
- March 14-15, 2016, CPD-PCSO Good Governance Seminar-Workshop Series (2016), "2017 Strategic Corporate Planning";
- Facilitator: Guthrie-Jensen Consultants, Inc. (CSC accredited learning provider)
- PCSO-OGCC In-House Mandatory Continuing Legal Education
- August 27, 2015, Institute of Corporate Directors, "Corporate Governance Orientation Program"
- June 3-5, 2015, CPD-PCSO Good Governance Seminar-Workshop Series (2015)
 "Operational & Risk Management Review; and 2016 Corporate Strategic Planning: "Beyond 80 years of Gaming: Strengthening PCSO's Social Impact in Nation Building"; Facilitator: Guthrie-Jensen Consultants, Inc. (CSC accredited learning provider)

Membership, PCSO Board Committee/s

- Member, Governance Committee
- Head, Sub-Committee for Administrative Sector (under Governance Committee)
- Member, Audit Committee
- Member, Sub-Committee on Charity Sector (under Governance Committee)
- Member, Nomination & Remuneration/ Compensation Committee (2016)

Disclosure: Except for PCSO, Atty. Mabel V. Mamba is not an appointive director/trustee and/or officer of any other GOCCs/GFIs/GICPs/GCE including their respective subsidiaries.

Date of birth	:	February 28, 1968
Age	:	48 years old
Place of birth	:	City of Manila, Philippines
Citizenship	:	Filipino
Civil Status	:	Married to Dr. Manuel N. Mamba. M.D.

BETTY B. NANTES Member, Board of Directors Philippine Charity Sweepstakes Office Date of Assumption to Office: July 28, 2010

Work Experience

- Director, Central Bible Seminary (2013-present)
- Director, Philippine National Red Cross Lucena City Chapter (2011-present)
- Director, Philippine Charity Sweepstakes Office (July 2010-present)
- Co-Chairperson, Quezon Pastor's Association (2007-present)
- Co-Chairperson, Provincial Gender & Development Council – Quezon (2007-present)
- Chairperson, Úna Ka sa Quezon (1999-present)
- Board Member, Capitol City Four Square Church (1999-present)
- Member, Congressional Spouses Foundation(1998-present)
- Partner/Incorporator, Banahaw Utilities Corporation (1994-present)
- President/General Manager, People's International
- Enterprises Company (1984- present)
- Chairperson, Kalipunan ng Liping Pilipino Quezon (2007-2010)
- Chairperson, Rural Improvement Club Quezon Chapter (2007-2010)
- Co-Chairperson, Men Opposed to Violence Against Women Everywhere (2007-2010)

Educational Background

- Pedro Guevarra Elementary School (Graduated, 1971)
- Jose Abad Santos High School (Graduated, 1975)
- Philippine College of Commerce (Graduated, BS Accountancy, 1979)
- Ateneo de Manila University School of Government (Graduated, Leadership and Governance in Public Service, 2010)
- Zoe Life Theological College, Philadelphia, USA (Graduated, Doctor of International Relations, 2010)

Trainings/Seminars/Orientations Attended (CY 2015/2016)

- November 16, 2016 Civil Service Institute (CSI) Leadership Series "Good Governance for Leaders, Sofitel Philippine Plaza Manila, Pasay City
- November 9, 2016, Enhancing Audit Effectiveness, Institute of Corporations Director's Inc. (GCG accredited learning provider)
- August 27, 2015, Institute of Corporate Directors, "Corporate Governance Orientation Program"
- June 3-5, 2015, CPD-PCSO Good Governance Seminar-Workshop Series (2015)
 "Operational & Risk Management Review; and 2016 Corporate Strategic Planning: "Beyond 80 years of Gaming: Strengthening PCSO's Social Impact in Nation Building"; Facilitator: Guthrie-Jensen Consultants, Inc. (CSC accredited learning provider);
- March 14-15, 2016, CPD-PCSO Good Governance Seminar-Workshop Series (2016), "2017 Strategic Corporate Planning"; Facilitator: Guthrie-Jensen Consultants, Inc. (CSC accredited learning provider)



Membership, PCSO Board Committee/s

- Chairperson, Audit Committee
- Member, Governance Committee
- Head, Sub-Committee for Charity Sector (under Governance Committee)
- Member, Sub-Committee on Administrative Sector (under Governance Committee)
- Member, Nomination & Remuneration/Compensation Committee (2016)

Disclosure: Except for PCSO, Ms. Betty B. Nantes is not an appointive director/trustee and/or officer of any other GOCCs/GFIs/GICPs/GCE including their respective subsidiaries.

Date of birth:December 6, 1956Age:60 years oldPlace of birth:Manila City, PhilippinesCitizenship:FilipinoCivil Status:Married to Mr. Rafael P. Nantes (Deceased)

MICHAEL ALFONSO A. MEDADO Board Secretary Philippine Charity Sweepstakes Office Date of Assumption to Office: September 13, 2016

Work Experience

- Board Secretary, Philippine Charity Sweepstakes Office (September 2016- present)
- Legal Counsel, Filtech Energy Drilling Corporation (2010-2015)
- Vice President, General Counsel and Corporate Secretary, PNOC Energy Development Corp. (1993-2009)
- Asst. Legal Counsel, Petron Corporation (1981-1993)

Member, Integrated Bar of the Philippines (RA 1080-BAR)

Field of Expertise

- Energy Laws, Corporate Laws and Labor Laws Educational Attainment: Cebu City Central School (Graduated, 1966)
- Abellana National School (Graduated, 1971)
- University of the Philippines (Graduated, AB Political Science, 1975)
- University of the Philippines (Graduated, Bachelor of Laws, 1979) Member, Integrated Bar of the Philippines (RA 1080-BAR)

Trainings/Seminars/Orientations Attended (CY 2015/2016)

- November 21, 2016, Corporate Governance Orientation Program for Government Owned or Controlled Corporations, Institute of Corporations Director's Inc. (GCG accredited learning provider)
- November 16, 2016, Civil Service Institute (CSI) Leadership Series "Good Governance for Leaders, Sofitel Philippine Plaza Manila, Pasay City
- November 9, 2016, Enhancing Audit Effectiveness, Institute of Corporations Director's Inc. (GCG accredited learning provider)
- November 3, 2016, Operational/Performance Review Seminar Facilitator: Guthrie-Jensen Consultants, Inc. (CSC Accredited Learning Provider)

:	March 27, 1955
:	61 years old
:	Cebu City, Philippines
:	Filipino
:	Married to Ma. Teresita P. Medado
	:



GAY NADINE P. ALVOR Compliance Officer Philippine Charity Sweepstakes Office Date of Assumption to Office: October 19, 2016

Work Experience

- Compliance Officer, Philippine Charity Sweepstakes Office (October 19, 2016 present)
- Attorney V, Legal Department, Philippine Charity Sweepstakes Office (March 17, 2016 – January 17, 2017)
- Division Chief III, Planning and Policy Formulation Division, Corporate Planning Department, Philippine Charity Sweepstakes Office, (September 19, 2013 – March 16, 2016)
- Head, SBAC I Secretariat, Philippine Charity Sweepstakes Office Special Bids and Awards Committee (SBAC) I – Nationwide On-Line Lottery System (NOLLS) – (July 2015 – present)



- OIC-Department Manager III, Corporate Planning Department, Philippine Charity Sweepstakes Office (February 9 April 15, 2015)
- Head, SBAC II Secretariat, Philippine Charity Sweepstakes Office Special Bids and Awards Committee (SBAC) II Infrastructure Projects (July 9, 2014 February 9, 2015)
- Legal Staff (Lawyer), Legal Department, Philippine Charity Sweepstakes Office (January 20, 2011 August 22, 2013)
- Legal/Technical Staff (Lawyer), Chairman of the Board of Directors (Chairperson Margarita P. Juico), Philippine Charity Sweepstakes Office (July 6, 2010 January 20, 2011)
- Legal/Technical Staff (Lawyer), Office of the Board of Directors (Dir. Victor Domingo), Philippine Charity Sweepstakes Office (November 7, 2006 July 5, 2010)
- Legal/Technical Staff (Lawyer), Office of the General Manager (GM Rosario C. Uriarte), Philippine Charity Sweepstakes Office (July 9, 2004 – November 6, 2006)
- Legal/Technical Staff (Lawyer), Office of the Vice Chairman/General Manager (GM Virgilio Angelo); concurrent to COD functions as legal staff, Philippine Charity Sweepstakes Office (2002 – 2004)
- Legal/Technical Staff (Lawyer), Central Operations Department, Philippine Charity Sweepstakes Office (October 1, 2001 March 14, 2002)
- Legal Staff (Lawyer), Legal Department, Philippine Charity Sweepstakes Office (February 8, 2000 September 30, 2001)
- Acting Assistant Board Secretary, Office of the Board Secretary (term of former Chairman-Justice Cecilia Muñoz-Palma), Philippine Charity Sweepstakes Office (July 13, 1998 – February 7, 2000)
- Assistant Board Secretary ("hold over" capacity per order of the Transition Officer), Office of the Board Secretary (term of former Chairman-Justice Cecilia Muñoz-Palma), Philippine Charity Sweepstakes Office (July 1 12, 1998)
- Training Specialist IV, Central Operations Department (now NCR Dept), Philippine Charity Sweepstakes Office (June 29, 1997 September 18, 2013)
- Assistant Board Secretary (already appointed as Training Specialist IV), Office of the Board Secretary (term of former OIC/Gen. Manager Joaquin Yuseco), Philippine Charity Sweepstakes Office (June 9 – 30, 1998)
- Acting Chairman, Selection & Promotions Board, Philippine Charity Sweepstakes Office (June 2 30, 1998)

- Board Secretary IV, Office of the Board Secretary (term of former OIC/Gen. Manager Joaquin Yuseco), Philippine Charity Sweepstakes Office (February 10, 1998 – June 30, 1998)
 - Board Secretary IV, Office of the Board Secretary (term of former Chairman Manuel Morato), Philippine Charity Sweepstakes Office (December 2, 1997 – February 9, 1998)
 - Technical Writer, Office of the Assistant General Manager for Finance/Bids and Awards Committee (BAC), Philippine Charity Sweepstakes Office (May 25, 1995 – December 1, 1997)
 - Training Facilitator (OJT), Health Shield, Inc. (April 8, 1995 May 10, 1995)
 - Contributing Legislative Writer, Congressional Political Consultants & Associates [CPCA] (March 1, 1993 March 30, 1994)

Member, Integrated Bar of the Philippines (RA 1080-BAR)

Educational Background

- Padre Burgos Elementary School (Graduated, 1983)
- St. Mary's Academy (Graduated, 1987)
- Arellano Law Foundation (Graduated, Bachelor of Laws, 1997)
- Ateneo Graduate School of Business (MBA-REGIS Program) (Graduated, Masters in Business Administration-Regis, 2006)

Trainings/Seminars/Orientations Attended (CY 2015/2016)

- November 16, 2016, Civil Service Institute (CSI) Leadership Series "Good Governance for Leaders, Sofitel Philippine Plaza Manila, Pasay City
- November 9, 2016, Enhancing Audit Effectiveness, Institute of Corporations Director's Inc. (GCG accredited learning provider)
- November 3, 2016, Operational/Performance Review Seminar Facilitator: Guthrie-Jensen Consultants, Inc. (CSC-CSI Accredited Learning Provider)
- March 14-15, 2016, PCSO-CPD Good Governance Seminar Workshop Series: 2017 Corporate Strategic Planning – Facilitator: Guthrie-Jensen Consultants, Inc. (CSC Accredited Learning Provider)
- February 2-3, 2016, Leading Change: Critical Success Factor (Leading for Competitive Advantage Series) Facilitator: Ateneo Center for continuing Education (CSC-CSI Accredited)
- January 23-30, 2016, Driving Team Performance thru Coaching Facilitator: Ateneo Center for Continuing Education (CSC-CSI Accredited)
- December 14 15, 2015, Strategic Systems Thinking: Creating Competitive Advantage (Leading for Competitive Advantage Series) Facilitator: Ateneo Center for continuing Education (CSC-CSI Accredited)
- December 10-11, 2015, Developing Assertiveness for Leaders Facilitator: Ateneo Center for Continuing Education (CSC-CSI Accredited)
- December 14-15, 2015, Strategic Systems Thinking: Creating Competitive Advantage (Leading for Competitive Advantage Series) Facilitator: Ateneo Center for continuing Education (CSC-CSI Accredited)
- December 10-11, 2015, Developing Assertiveness for Leaders Facilitator: Ateneo Center for continuing Education (CSC-CSI Accredited)
- December 7-8, 2015, Leading Strategic Execution (Leading for Competitive Advantage Series) Facilitator: Ateneo Center for continuing Education (CSC-CSI Accredited)
- November 26-27, 2015, Management Skills for New Leaders Facilitator: Ateneo Center for continuing Education (CSC-CSI Accredited)

- September 5, 12, 19 & 26, 2015, Mandatory Continuing Legal Education Supreme Court: MCLE 5th Compliance – Facilitator: Arellano Law School and Supreme court MCLE Office
- June 3 5, 2015, PCSO-CPD Good Governance Seminar Workshop Series: 2016 C orporate Strategic Planning (w/ Operational & Risk Management Review) - Facilitator: Guthrie-Jensen Consultants, Inc. (CSC-CSI Accredited Learning Provider)

Date of Birth	:	September 9, 1970
Age	:	46 years old
Place of Birth	:	Oras, Eastern Samar
Citizenship	:	Filipino
Civil Status	:	Single
Age Place of Birth Citizenship	:	46 years old Oras, Eastern Samar Filipino

MANAGEMENT COMMITTEE: OFFICE OF THE GENERAL MANAGER



ALEXANDER F. BALUTAN General Manager



ANNA LIZA P. INCIONG Manager Legal Department



MERCEDES J. HINAYON Manager Internal Audit Services

ADMINISTRATIVE SECTOR





JULIETA F. ASEO Assistant General Manager Administrative Sector



ALEGRIA A. ASUIT Manager Treasury Department

REENA YUMINA M. YASON Manager Assets and Supply Management Department



MARISSA O. MEDRANO Manager Human Resources Department



JOHN DEREK N. PORCIUNCULA Manager General Services Department

BRANCH OPERATIONS SECTOR



JOSEFINA SARSONAS-AGUAS Manager National Capital Region



REMELIZA JOVITA M. GABUYO Assistant General Manager Branch Operations Sector



LAILA D. GALANG Manager Northern and Central Luzon



IRMA S. GUEMO FI OIC-Manager Southern Tagalog and Bicol Region



FEDERICO A. DAMOLE Manager Visayas Department



GLORIA C. YBAÑEZ Manager Mindanao Department

CHARITY SECTOR



LARRY R. CEDRO Assistant General Manager Charity Sector



JOSE BERNARDO H. GOCHOCO Manager Medical Services Department



RUBIN Z. MAGNO Manager Charity Assistance Department

GAMING, PRODUCT DEVELOPMENT, AND MARKETING SECTOR



CONRADO C. ZABELLA Assistant General Manager Gaming, Product Development, and Marketing Sector



ROGER C. RAMIREZ Manager Product and Standard Development Department



ARNEL N. CASAS Manager Gaming Technology Department



ROMAN C. TORRES Manager Security Printing and Production Department

MANAGEMENT SERVICES SECTOR



LAURO A. PATIAG Assistant General Manager Management Services Sector



VENUS T. BUADO Manager Corporate Planning Department



RAMON IKE V. SEÑERES Manager Information and Technology Services Department



DOROTHY C. ROBLES Manager Accounting and Budget Department

BOARD COMMITTEES GOVERNANCE COMMITTEE RISK MANAGEMENT COMMITTEE AUDIT COMMITTEE NOMINATION AND REMUNERATION/ COMPENSATION COMMITTEE





HEAD: Chairman, Board of Directors (Head of Agency) MEMBERS: All appointive Directors

CORE FUNCTION

Over-sight function on all operational and corporate governance aspects of the agency including other Board Committees—Audit, Risk Management, and Nomination and Remuneration/Compensation Committee

With Sub-Committees (headed by Directors) for the following: Gaming, Product Development, and Marketing Sector; Branch Operations Sector; Administrative Sector; Charity Sector; and Management Services Sector

RISK MANAGEMENT COMMITTEE



HEAD: Member, Board of Directors MEMBERS: At least three (3) members

CORE FUNCTION

Risk assessment and management including introduction of interim and/or immediate action to address all identified risks that may affect PCSO's operations, image/reputational and legal compliance.

With support unit from the Management of PCSO Crisis Management Team (PCMT) as first respondents and composed of the General Manager and all Assistant General Managers (AGMs)

AUDIT COMMITTEE



HEAD: Member, Board of Directors MEMBERS: At least three (3) members

CORE FUNCTION

Audit review and planning; introduction and strict monitoring of internal controls; compliance with all Commission on Audit issuances and post-audit observations; and hiring and firing of Internal Auditor

NOMINATION AND REMUNERATION/ COMPENSATION COMMITTEE



HEAD: Chairman of the Board of Directors (Head of Agency/Concurrent Chairman, Personnel Selection Board for Managers and Executives) MEMBERS: All appointive Directors

CORE FUNCTION

Review organizational structure including approval of the Rationalization Plan (RATPLAN) restructuring, upgrading and abolition of offices and items in the plantilla, provision for merit and incentives including performance based bonuses, succession planning, promotions, and the like

EXECOM MANAGEMENT COMMITTEE



ALEXANDER F. BALUTAN Chairman



JULIETA F. ASEO AGM Administrative Sector



REMELIZA JOVITA M. GABUYO AGM Branch Operations Sector



LARRY R. CEDRO AGM Charity Sector



CONRADO C. ZABELLA AGM Gaming, Product Development, and Marketing Sector



LAURO A. PATIAG AGM Management Services Sector

The General Manager shall convene the Management Committee (ManCom) composed of all assistant general managers (AGMs) and department managers to discuss all operational concerns and constraints of PCSO. The ManCom shall also formulate and submit to the Board of Directors measures, including proposed policies it deems necessary, to promote overall operational effectiveness and efficiency in the agency's daily operations. (PCSO Manual of Corporate Governance, December 2014 Revised Edition)

ABOUT PCSO

The **Philippine Charity Sweepstakes Office (PCSO)** is a wholly owned and controlled government corporation created and existing under Republic Act No. 1169, as amended, as the principal government agency for raising and providing funds for health programs, medical assistance and services, and charities of national character thru the conduct and holding of sweepstakes horse races, lotteries and similar activities.

The Beginning of Lotteries in the Philippines

Lotteries have been in existence in the Philippines as early as 1833. Under the auspices of private enterprises called *Empresa de Reales Loteria Espanolas de Filipinas*, the Spanish Government conducted *loterias* to generate revenues. In fact, our own national hero Dr. Jose Rizal won P 6,200.00 in the draw of 1892, while on exile in Dapitan. With the outbreak of the Philippine Revolution, the *loteria* was forced to stop operations. It was not until the early 1930s that the idea of holding lottery games was revived.

In 1932, the first *Sweepstakes* draw was conducted by the government to raise funds to support sports projects for the Filipino youth through the *Philippine Amateur Athletic Federation* (PAAF) - the beneficiary of the first draw. The PAAF Sweepstakes was successful so Philippine government decided to conduct more draws for the benefit of the Philippine Anti-Tuberculosis Society, now the *Philippine* Tuberculosis Society (PTS). The draws were held under the auspices of an organization called the *National Charity Sweepstakes*.

The New Sweepstakes Agency

Rather than limit the sweepstakes to the benefit of the youth or to fighting tuberculosis, the country institutionalized *Sweepstakes* as a new venture of raising funds for the promotion of public health and general welfare. By March 1935, then President Manuel L. Quezon approved Act 4130 (October 30, 1934) creating the *Philippine Charity Sweepstakes* (PCS) to replace the National Charity Sweepstakes. Among its beneficiaries were the *Philippine Amateur Athletic Federation (PAAF), Philippine Tuberculosis Society (PTS), National Federation of Women's Clubs, Association de Damas de Filipinas, Gota de Leche, Associate of Manila and the Prov-<i>inces, Philippine Council of Boy Scouts of America, Asilo Para Invalidos de los Veteranos de la Revolucion, Child Welfare Center* and other institutions and organizations engaged in charitable and health programs.

Philippine Charity Sweepstakes Office

On June 18, 1954, Republic Act No. 1169 was passed into law to transform the PSC to the Philippine Charity Sweepstakes Office (PCSO) with a mandate to provide charity sweepstakes and lotteries once a month where there are no Sweepstakes draws and races.

Republic Act No. 1169 was later amended by Presidential Decree No. 1157 (June 3, 1977) and Batas Pambansa Blg. 42 (September 24, 1979). Over the years, special laws and executive issuances were passed directing PCSO to provide funds for other priority programs of the Government:

- RA 7660 Documentary Stamp Tax (BIR); 10% of lotto and Keno gross sales and P 1.20 per booklet of sweepstakes tickets
- · RA 6847 Six (6) Sweepstakes Draws as contribution to the Philippine Sports Commission Program
- RA 7722 1% of lotto gross sales to the Commission on Higher Education
- RA 7835 10% of Charity Fund to the Comprehensive and Integrated Shelter and Urban Development Financing Program (National Shelter Program)

- RA 8042 Sec.20 and 77 of the Omnibus Rules provides for the appropriation of P10 Million for the Shared Government Information System on Migration (SGISM) under the Department of Foreign Affairs
- RA 8042 Article IX Section 37 (Migrant Workers Act of 1995) P 150 million shall be funded from the proceeds of lotto draws taken from the Charity Fund for the Congressional Migrant Workers Scholarship Fund
- RA 8175 10% of net income for the Crop Insurance Program
- · RA 8313 P 100 Million from lotto agents for the upgrading of the Quirino Memorial Medical Center
- RA 8371– P 50 Million contribution to the National Commission on Indigenous Peoples for the Ancestral Domain Fund
- RA 8492 P 250 Million from the annual net earnings from lotto for the Museum Endowment Fund
- RA 9165 10% share on forfeited prizes as special account in the general fund of Dangerous Drugs Board
- E.O. 201 P 1 Billion Stand-by fund for the financial requirement for Severe Acute Respiratory Syndrome (SARS) awareness and health promotion campaign
- E.O. 218 P 1 Billion Stand-by fund for the operations and programs of the Philippine Drug Enforcement Agency
- E.O. 280 P 250 Million Stand-by fund for the financial requirements of the Avian Influenza or Bird Flu Viruses
- E.O. 357 5% Lotto share of local government units from the Charity Fund

Revenue Sources

The PCSO has 3 core products in the market: (1) Lotto (On-line Lottery Games (6 pick) and On-line Digit Games); (2) Sweepstakes [Traditional Sweepstakes and Hybrid Sweepstakes (Scratch It and KasCash Tickets)]; and (3) Keno.

Lotto (on-line lottery) games are broadcasted nationwide over National Channel witnessed by representatives from the Commission on Audit (COA) at every stage of the draw and judges from the private sector for transparency. Sweepstakes has steadily evolved in design and features to conform with the gaming public's preference for interactive games.

From traditional perforated sweepstakes tickets, PCSO now offers hybrid Sweepstakes Scratch It Tickets (i.e., combining *sweepstakes* and *Instant Win*) where players can have the chance to win P20 to P500,000.00 with a purchase of just one share worth P 20.00.

Keno is an online game of chance that is similar to online roulette game in the casinos but with slight variations.

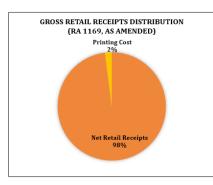
Similarly, by January 2015, the PCSO Board determined and declared Small Town Lottery (STL) as part of the agency's regular products to include *Peryahan*; and which for accounting purposes, shall be declared as part of gross receipts.

Draw Schedule

GAME	DRAW FREQUENCY	NATURE
EZ2 Lotto	Daily: (11am, 4pm, 9pm)	On-line Lottery Game
Suertres Lotto	Daily (11am, 4pm, 9pm)	On-line Lottery Game

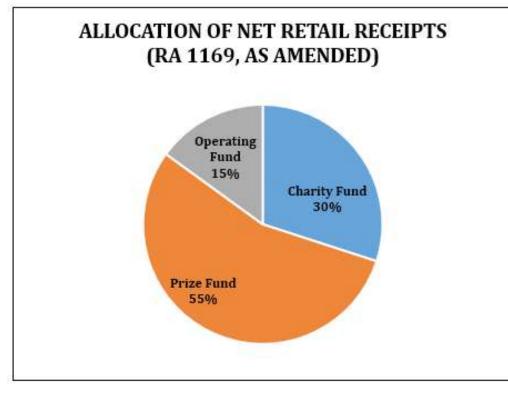
4 Digit	9pm (Monday, Wednesday, Friday)	On-line Lottery Game
6 Digit	9pm (Tueesday, Thursday, Saturday)	On-line Lottery Game
Lotto 6/42	9pm (Tuesday, Thursday, Saturday)	On-line Lottery Game
Megalotto 6/45	9pm (Monday, Wednesday, Friday)	On-line Lottery Game
Superlotto 6/49	9pm (Tuesday, Thursday, Sunday)	On-line Lottery Game
Grandlotto 6/55	9pm (Monday, Wednesday, Saturday)	On-line Lottery Game
Ultra Lotto 6/58	9pm (Friday, Sunday)	On-line Lottery Game

Revenue Allocation



From the gross receipts generated from the sale of sweepstakes tickets, whether for sweepstakes races, lotteries, or other similar activities, the printing cost of such tickets is deducted to arrive at the net receipts. Pursuant to Section 6, Republic Act No. 1169, as amended (PCSO Charter), the net retail receipts shall be divided into 55% (Prize Fund), 30% (Charity Fund) and 15% (Operating Fund):

The Prize Fund is used for the payment of prizes, including those for owners and jockeys of running horses and sellers of winning tickets. This is a trust liability account. Unclaimed prizes or balances in Prize Fund reverts and forms part of the Charity Fund after one (1) year.



The Charity Fund is also a trust liability account and is used exclusively to finance and support health programs, medical assistance and services and/or charities of national character. Presently, any disbursements from the Charity Fund must not only be authorized by the PCSO Board of Directors but must also be approved by the Office of the President regardless of the amount thereof.

The Operating Fund forms 15% of the revenue allocation, which is used to support the day-to-day operating/maintenance and

capital expenditures of the PCSO. If there is a balance on the Operating Fund at the end of the fiscal year, it reverts and forms part of the Charity Fund pursuant to Section 6(D), RA 1169, as amended.

ENABLING LAW/CHARTER

H.B. NO. 1305

Third Congress

REPUBLIC ACT NO. 1169

(As amended by Batas Pambansa Blg. 42 and Presidential Decree No. 1157)

"AN ACT PROVIDING FOR CHARITY SWEEPSTAKES, HORSE RACES, AND LOTTERIES"

Be it enacted by the Senate and House of Representatives of the Philippines in Congress assembled:

SECTION 1. The Philippine Charity Sweepstakes Office. — The Philippine Charity Sweepstakes Office, hereinafter designated the Office, shall be the principal government agency for raising and providing for funds for health programs, medical assistance and services, and charities of national character, and as such shall have the general powers conferred in section thirteen of Act Numbered One thousand four hundred fifty-nine, as amended, and shall have the authority:

A. To hold and conduct charity sweepstakes races, lotteries, and other similar activities, in such frequency and manner, as shall be determined, and subject to such rules and regulations as shall be promulgated by the Board of Directors.

B. Subject to the approval of the Minister of Human Settlements, to engage in health and welfare-related investments, programs, projects and activities which may be profit-oriented, by itself or in collaboration, association or joint venture with any person, association, company or entity, whether domestic or foreign, except for the activities mentioned in the preceding paragraph (A), for the purpose of providing for permanent and continuing sources of funds for health programs, including the expansion of existing ones, medical assistance and services, and/or charitable grants: Provided, That such investments will not compete with the private sector in areas where investments are adequate, as may be determined by the National Economic and Development Authority.

C. To undertake any other activity that will enhance its funds generation operations and funds management capabilities, subject to the same limitations provided for in the preceding paragraph.

It shall have a Board of Directors, hereinafter designated the Board, composed of five members who shall be appointed, and whose compensation and term of office shall be fixed, by the President (Prime Minister). [Amended by Batas Pambansa Blg. 42 dated 24 September 1979]

SECTION 2. The general manager shall be appointed by the Board of Directors and he can be removed or suspended only for cause as provided by law. He shall have the direction and control of the Office in all matters which are not specifically reserved for action by the Board. Subject to the approval of the Board of Directors, he shall also appoint the personnel of the Office, except the Auditor and the personnel of the Office of the Auditor who shall be appointed by the Auditor General.

SECTION 3. Operating expenses. — The operating expenses of the Office shall be paid from its receipts.

SECTION 4. Holding of sweepstakes. — The Office shall hold charity horse race sweepstakes under such regulations as shall be promulgated by the Board in accordance with Republic Act No. 309: Provided, however, That when the holding of a sweepstakes race to determine prizes is impossible due to war, public calamity, or other unforeseen or fortuitous event, or when there is no sufficient number of horses to determine the major prizes, the Board of Directors may determine the procedure to be followed in the distribution of prizes in the

most just, equitable, and expeditious manner. The horse races and the sale of tickets in the said sweepstakes shall be exempted from all taxes, except that each ticket shall bear a twelve-centavo internal revenue stamp and that from that from the total prize fund as provided herein from the proceeds of the sale of tickets there shall be deducted an amount equivalent to five per centum of such total prize fund, which shall be paid to the Bureau of Internal Revenue not later than ten days after each sweepstakes in lieu of the income tax heretofore collected from sweepstakes prize winners:

Provided, however, That any prizes that may be paid out from the resulting prize fund, after said five per centum has been deducted, shall be exempted from income tax. The tickets shall be printed by the Government and shall be considered government securities for the purposes of penalizing forgery or alteration. [As amended by Presidential Decree No. 1157 dated 3 June 1977].

SECTION 5. The Board of Directors of the Philippine Charity Sweepstakes is hereby authorized to fix heights of race horses to run in each sweepstakes race as provided for in this Act.

Only horses born in the Philippines that have run for a prize previously in any race may participate in any sweepstakes race under this Act. The Board of Directors of the Philippine Charity Sweepstakes shall fix the dates of registration, measurement, and declaration of horses to participate in any sweepstakes race. No horse owner shall be permitted to register more than one entry that may participate in any sweepstakes race.

SECTION 6. Allocation of Net Receipts. – From the gross receipts from the sale of sweepstakes tickets, whether for sweepstakes races, lotteries, or similar activities, shall be deducted the printing cost of such tickets, which in no case shall exceed two percent of such gross receipts to arrive at the net receipts. The net receipts shall be allocated as follows:

- A. Fifty-five percent (55%) shall be set aside as a prize fund for the payment of prizes, including those for the owners, jockeys of running horses, and sellers of winning tickets. Prizes not claimed by the public within one year from date of draw shall be considered forfeited, and shall form part of the charity fund for disposition as stated below.
- B. Thirty percent (30%) shall be set aside as contributions to the charity fund from which the Board of Directors, in consultation with the Ministry of Human Settlement on identified priority programs, needs, and requirements in specific communities and with approval of the Office of the President (Prime Minister), shall make payments or grants for health programs, including the expansion of existing ones, medical assistance and services and/or charities of national character, such as the Philippine National Red Cross, under such policies and subject to such rules and regulations as the Board may from time establish and promulgate.

The Board may apply part of the contributions to the charity fund to approved investments of the Office pursuant to Section 1 (B) hereof, but in no case shall such application to investments exceed ten percent (10%) of the net receipts from the sale of sweepstakes tickets in any given year.

Any property acquired by an institution or organization with funds given to it under this Act shall not be sold or otherwise disposed of without the approval of the Office of the President (Prime Minister), and that in the event of its dissolution all such property shall be transferred to and shall automatically become the property of the Philippine Government.`

- C. Fifteen (15%) percent shall be set aside as contributions to the operating expenses and capital expenditures of the Office.
- D. All balances of any funds in the Philippine Charity Sweepstakes Office shall revert to and form part of the charity fund provided for in paragraph (B), and shall be subject to disposition as above stated.

The disbursements of the allocation herein authorized shall be subject to the usual auditing rules and regulations. [As amended by Batas Pambansa Blg. 42 dated 24 September 1979].

SECTION 7. Annual Report of the Board. – The Board shall submit, during the month of July of each year, a report to the President of the Philippines and to both House of Congress on the activities of the Office.

SECTION 8. Acts penalized. – The following shall be punished by imprisonment of not less than one month and not more than three years:

(a) Any person who, without being a duly authorized agent of the Office, sells tickets of the Office, or, being such agent, sells tickets, fractions or coupons thereof not issued by the Office, representing or tending to represent an interest in tickets issued by the Office.

(b) Any person who sells tickets issued by the Office at a price greater than the price stated on the ticket.

(c) Any officer or employee of a hospital or other charitable or hygienic institution or organization who uses funds obtained from the Office under this Act for purposes other than those herein authorized.

SECTION 9. Powers and Functions of the Board of Directors. — The Board of Directors of the Office shall have the following powers and functions:

- A. To adopt or amend such rules and regulations to implement the provisions of this Act.
- B. Consistent with the purposes of this Act, to determine and approve the most effective organizational framework for the Office and its staffing pattern; to fix the salaries and determine the reasonable allowances, bonuses, and other incentives of its officers and employees as may be recommended by the General Manager; and to prescribe the manner of hiring and compensating on a contractual basis such sales and other personnel as may be required for its operations, subject to pertinent civil service and compensation laws.
- C. To contract loans, credits, and indebtedness, whether domestic or foreign, on such terms

and conditions as it may deem appropriate for the accomplishment of its purposes, subject to applicable laws, rules, and regulations.

D. To promulgate rules and regulations for the operation of the Office and to do such act or

acts as may be necessary for the attainment of its purposes and objectives.

SECTION 10. The Board of Directors of the Sweepstakes, with the approval of the President of the Philippines, shall promulgate rules and regulations for the holding of lotteries; shall fix the number and price of the tickets for the same and number of tickets usually given gratis to the ticket vendors; fix the number and amount of prizes; fix the date when the sale of tickets shall close; and designate the dates and place or places where such lotteries shall be held.

SECTION 11. Laws affected. — Act No. 430, as amended by Commonwealth Act Nos. 301 and 546 and by Republic Acts Nos. 72 and 574, and all other Acts or parts thereof, except Commonwealth Act No. 595 and Republic Act No. 620, inconsistent with the provisions of this Act, are hereby repealed.

SECTION 12. Date of Effectivity. — This Act shall take effect upon its approval.

Approved, June 18, 1954.

FINANCIAL STATEMENTS (UNAUDITED FIGURES)

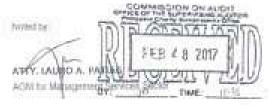
PHILIPPINE CHARITY SWEEPSTAKES OFFICE STATEMENT OF FINANCIAL POSITION As of DECEMBER 31, 2016

ASSETS

CURRENT ASSETS		
Cash and cash equivalents (Sch. 1)	(p))	5.889.000.345 87
(Drorf-Bern pressments (Sett. 2)		3.675.013.502.03
Receivables - set		1.377.009,849.ml
Interforms (Sch. 4)		227,009,992.16
Propayments		14.2B1.754.45
Other surrent month		20.030.233.96
1111		
Total Cummi Assets	P	11,003,944,669,13
NON-CURRENT ASSETS		
Long-form investments (Sch. 3)		215,068,855,72
Hold-to-maturity investments		2,830,616,674,46
Property, plant and equipment - not (list: 5)		1,116,879,674.00
Other assets (5ch. 6)	20	752,104,193,38
Total Nos-Cornert Assots	1.00	4.914.890.697.00
		4.0 (900000000000
TOTAL ASSETS	P	15,918,835,588 19
LIABILITIES AND EQUITY		
CURRENT LIABILITIES		
Accounts paystee	1963	0.304,000,538.20
The agancy payables		343,570,558.59
Tritra-Agenxy payables		2,256,328,942,11
Other current liability	_	1,241,776,611,26
Total Current Kinhilden	<i>p</i> .	12,275,845,950.21
DEFERRED CREDITS	E.	28,668,337.96
TOTAL LIABLITIES	e.	12,304,533,888,11
625-626		
EQUITY		
Gestimment Equity		5,410.0
Resided Capital		2,400,000,000.0
Approxial Capital Stock		708,617,560.6
Contingent Surprus-Claims for Disatowed Payments		5,678,727.3
Accumulated Eurplus/(Doffed)-Sen. 7		500.000.000.0
Total Equity	P	3,614,301,098,0

Justice II. 1464 DOROTHY C. NOBLES Manager ("Niccuming and Budget Department

S & of a



79

PHILIPPINE CHARITY SWEEPSTAKES OFFICE STATEMENT OF OPERATING FUND UTILIZATION FOR THE PERIOD ENDED DECEMBER 31, 2016

DETAIL DECENTE				
RETAIL RECEIPTS SWEEPSTAKES				12,500,000.00
KENO				4,319,273,200.00
LOTTO				28,770,128,740.00
PERYAHAN				
STL			_	6,462,304,820.00
TOTAL RETAIL RECEIPTS			P	39,564,206,760.00
TOTAL RETAIL RECEIPTS				39,564,206,760.00
LESS: 2% Printing Cost				791,284,135.20
NET RECEIPTS			P	38,772,922,624.80
Operating Fund (15% of Net Receipts)			P	5,815,938,393.75
Add: Other Operating Funds				
2% Printing Cost				791,284,135.20
Share from STL				6,568,061.35
Share from Peryahan				283,845.99
2% Printing Cost-STL				3,309,201.88
Printing Cost-Peryahan				101,247.16
Interest Income		×.		60,900,623.61
Foreign Exchange Differential				
Sources of Funds other than the 15% Operating Fund (S	Sch. 1)			77,250,729.82
TOTAL OPERATING FUND			Р —	6,755,636,238.76
Less: Operating Expenses				
Personal Services (Sch. 2)				1,278,782,965.12
Maintenance and Other Operating Expense (Sch. 3)				1,905,081,787.60
Printing Expenses (Sch. 4)				470,849,328.57
TOTAL OPERATING EXPENSES			Р _	3,654,714,081.29
UNUTILIZED OPERATING FUND, DECEMBER 31, 2016			P	3,100,922,157.47

Certified Correct as per Accounting Records:

Noted by:

Barry c. 6-44 DOROTHY C. ROBLES Manager Accounting and Budget Department

ATTY LAURO A. PATIAG AGM for Management Services Sector



PHILIPPINE CHARITY SWEEPSTAKES OFFICE STATEMENT OF CHARITY FUND UTILIZATION FOR THE PERIOD ENDED DECEMBER 31, 2016

ETAIL RECEIPTS SWEEPSTAKES				12,500,000.00
KENO				4,319,273,200.00
LOTTO		1 N N		28,770,128,740.00
STL				6,462,304,820.00
OTAL RETAIL RECEIPTS			p	39,564,206,760.00
			_	00,000,000,000,000
ESS: 2% Printing Cost				791,284,135.20
IET RECEIPTS			P	38,772,922,624.80
Charity Fund (30% of Net Receipts)				11,631,876,787.46
ESS: Equipment Rentals and Maintenance			-	1,048,756,422.20
IET CHARITY FUND			P	10,583,120,365.26
DD: OTHER SOURCES OF CHARITY FUNDS				10,000,120,000,20
Income/Share from Peryahan				1,005,783.82
Scratch it				134,882,382.16
Gain on Foreign Exchange				16,596,150.48
Interest Income				112,048,785.26
OTAL CHARITY FUND			P -	10,847,653,466.98
ESS: EXPENSES AND CHARGES TO CHARITY F	1410		P	10,047,003,460.50
	IND			40.000.000.00
Dangerous Drug Act of 2002				12,000,000.00
Share of Local Government Units				700,152,690.79
Documentary Stamps				3,955,205,813.00
Commission on Higher Education				287,701,287.40
Medical Assistance and Service Program				9,087,457,367.33
Health and Welfare Program				241,973,999.32
Aid to Victims of National Calamities				1,701,402.60
PCSO Charity Clinic				76,485,478.5
Miscellaneous Expenses				
Burial Assistance				10,000.00
Purchase of Ambulance				307,546,600.00
STL Shares (PNP, Provincial, LGU & Congressio	nal)			643,882,056.36
National Council for Disability Affairs				253,692.61
Quezon Institute (RA 4703)				216,994.6
Sports Development Program				1,025,588.6
Philippine Red Cross				460,961.8
				207,857.6
Girl Scouts of the Philippines				214,612.3
Boy Scouts of the Philippines				
Taxes, Duties & Licenses			-	16,365,386.5
TOTAL EXPENSES			P	15,332,861,789.6
			p	14 405 508 555 5
SAVINGS/(DEFICIT) CHARITY FUND		5,132,189,818.57	10	(4,485,208,322.6
ADD: Beginning Balance - January 1, 2016 Add/(Deduct):		0,132,108,610.07		
Prior Year's Adjustment		(2,047,100,826.34)		
Forfeitures of Prizes (JanMarch 2015)		66,690,140.00		
Forfeitures of Prizes (ApriJune 2015)		73,864,949.00		
Forfeitures of Prizes (JulySept. 2015)		65,593,051.00		
Forfeitures of Prizes (October 2015)		301,373,204.00		
Forfeitures of Prizes (NovDec. 2015)		55,659,609.00		
Transfer of funds from Operating Fund		1,505,001,079.60		5,153,271,024.8
	SION ON AUDIT			668,062,702.1
INTERES CHARTER POND, DECEMPTIZAT	Marral	M		www.www.gr.www.
Certified Correct as per Accounting Reported FEE	4 8 2017	inted by:		
anyc. & INUtro	UL TIN	VIXin		
DOROTHY C. ROBLES		TTP. LA ROA. PATIA		
	TIME: 11:27	ITTE LAURO A. PATIA		15

	PHILIPPINE CHARITY SWEE STATEMENT OF PRIZE FU FOR THE PERIOD ENDED D	ND UTILIZATION	Remain Bro-
RETAIL RECEIPTS		VEREN VIU	
SWEEPSTAKES	57		12,500,000.00
KENO	1		4,319,273,200.00
LOTTO			28,770,128,740.00
STL.		-	6,462,304,820.00
TOTAL RETAIL RECEIPTS		P _	39,564,206,760.00
ESS: 2% Printing Cost			791,284,135.20
NET RECEIPTS		Р	38,772,922,624.80
vize Fund (55% of Net Receipts)		P	21,325,107,443.63
ess: Commission Expense		2,607,248,917.50	
Equipment Rentals and Mainte	snance	1,922,617,467.22	4,529,866,384.72
NET PRIZE FUND		P	16,795,241,058.91
ADD/(DEDUCT):OTHER SOURCES	OF INCOME/EXPENSES		
interest income (NET)		5,567,998.37	5,567,998.37
OTAL PRIZE FUND		Р	16,800,809,057.28
ESS: EXPENSES AND CHARGES	TO PRIZE FUND		
Jackpot			2,500,465,372.00
Lower Prizes			13,584,897,277.63
Winning Tickets (Sweepstakes)			20,580,943.80
5% Prize Fund Tax			1,066,255,140.22
Seller's Prize			792,254.54
Seller's share/commission (Sweet	ostakes)		3,125,000.00
TOTAL EXPENSES		Р	17,176,115,988.19
AVINGS/(DEFICIT) PRIZE FUND			(375,306,930.91)
Beginning Balance - January 01, 3	2016	1,637,165,026.26	
Add/(Deduct):			
Forfeitures of Prizes (JanMar		(66,690,140.00)	
Endaltman of Dalaran / Ann. June		(73,864,949.00)	
Forfeitures of Prizes (AprJune	t. 2015)	(65,593,051.00)	
Forfeitures of Prizes (July-Sep		(301,373,204.00)	
Forfeitures of Prizes (July-Sep Forfeitures of Prizes (October			
Forfeitures of Prizes (July-Sep		(55,659,609.00) 928,589,097.60	2,002,573,170.86

Certified Correct as per Accounting Records:

DOROTHY C. ROBLES

DOROTHY C. ROBLES Manager Accounting and Budget Department Noted by: ATTY, LIURO A. PATIAG AGM for Management Services Sector

	SCI	LIPPINE CHARITY SWE HEDULE OF ALLOCATI THE PERIOD ENDED (ON OF NET SALES		
Patel Product	SWEEPSTAKES	STL	KENO	LOTTO	TOTAL
Retail Receipts	12,500,000.00	6,462,304,820.00	4,319,273,280.00	28,770,128,740.00	39,564,206,760.00
Less : 2% Printing Cost	252 000 00				
cost carrient cost	250,000.00	129,246,098.40	86,385,464.00	575,402,574,80	791,284,135.20
Net Receipts	12,250,000.00	6,333,058,723.60	1 707 887 786 88		
	10,000,000,00	0,000,000,020,00	4,232,887,736.00	28,194,726,165.20	38,772,922,624.60
ALLOCATIONS:					
ALLOGATIONS.					
Prize Fund					
(55% of Net Receipts)	6,737,500.00	3,483,182,297,97	2,328,088,254.80	15,507,099,390.86	21,325,107,443.63
Charity Fund				10,000,000,000,000	# 1,3E3,107,443.53
(30% of Net Receipts)	3,675,000.00	1,899,917,617.08	1,269,866,320.60	8,458,417,849.56	11,631,876,787.44
Operating Fund					
(15% of Net Receipts)	1,837,500.00	949,958,808.54	634,933,160.40	4,229,208,924.78	5,815,938,393.72
TOTAL					
	12,250,000.00	6,333,058,723,59	4,232,887,736.00	28,194,726,165.20	38,772,922,624.79
 Difference is due to rounding off 					
CERTIFIED CORRECT:					
Anna c. fr					
DOROTHY C. ROBLES Department Manager					
Accounting and Budget Department					
NOTED BY:					
/					
Ken					
TTY. UNTO A. PATIAG					
AGM for MANAGEMENT SERVICES SE	CTOR				
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OMNIBUS STATEMENT OF COMPLIANCE*

We, the appointive Directors and General Manager, of the Philippine Charity Sweepstakes Office affirm that:

- 1. There was a concerted effort to comply with all the requirements of the Governance Commission for GOCCs (GCG) based on the agency's Corporate Governance Scorecard (CGS), and with full compliance with the Code of Corporate Governance pursuant to GCG MC No. 2012-07;
- 2. All disclosures in the agency's transparency seal and corporate governance seal, including this 2016 Annual Report (unaudited Figures) published at www.pcso.gov.ph represent fair and truthful disclosures of PCSO; and that, the financial statements for CY 2016 was reviewed and certified correct by the PCSO Accounting and Budget Department, consistent with applicable accounting and auditing laws, rules, and regulations, subject to the submission thereof to the Commission on Audit (COA) for post-audit review and appropriate recommendations to Management;
- The appropriate Board Committees have reviewed PCSO's audit plan, internal controls, and risk assessment including risk management plan; and the agency has availed itself of appropriate remedial measures including resort to administrative and legal relief/s under existing laws, rules and regulation where applicable;
- 4. There are sufficient internal controls and regular review of PCSO's Risk Management Plan; and in the event that the same is found insufficient, the same shall be promptly reported to the GCG including corrective measures introduced by the Management to ensure that there will be no hiatus in the delivery of services at PCSO; and
- 5. We likewise undertake to do all things necessary, to the best of our knowledge and abilities, to ensure the faithful, correct and regular reporting of the state of PCSO's finances and corporate governance to appropriate Government authorities or over-sight bodies and more importantly, to the public which we are duty bound to serve.

JOSE JORGE E. CORPUZ

Chairman

ATTY. LORETO C. ATA Director

Talutent

MARLON U. BALITE Director

ALEXANDER F. BALTUAN General Manager

ATTESTED BY:

ATTY. MICHAEL ALFONSO A. MEDADO Board Secretary

DIRECTORY



		DIRECTORY				
HEAD OFFICE:	Sun Plaza Building, 1507 Pri Annex Address: Conservat	nceton Street corner Shav ory Building, 605 Shaw B Metro Manila, Philipp	oulevard, Mandaluy			
Name Position/Designation Office Contact Details						
Name	Position/Designation	onice	Office Address	Landline	E-mail Address	
EXECUTIVE OFFICES						
Jose Jorge E. Corpuz	Chairman	Office of the Chairman	4/F. Sun Plaza Butilding	650-0094 650-0462	chmcorpuztie@pcso.gov.pb	
Alexander F. Balutan	General Manager	Office of the General Manager	9/F, Sun Plaza Building	650-0083	afbalutan@pcso.gov.ph	
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Marion U. Balite	Member, Board of Directors	Office of the Board of Directors	4/F, Sun Plaza Building	584-3349	mbalite@pcso.gov.ph	
Atty. Michael A. Medado	Board Secretary	Office of the Board Secretary	4/F, Sun Plaza Building	650-0462 / 650-0094	mmedado@pcso.gov.ph	
Ms. Kristinne Chrystelles S. Biares	Assistant Board Secretary	Office of the Board Secretary	4/F, Sun Plaza Building	650-0462	kcbiares@gmail.com	
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Raymondo Liwag	Chief of Staff	Office of the General Manager	9/F, Sun Plaza Building	650-0099		
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Atty. Anna Liza P. Inciong	Department Manager	Legal Department	9/F. Sun Piaza Building	706-4371	ainciong@pcso.gov.ph	

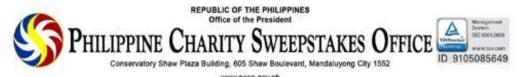


Name	Designed (Designed)	Office	Contact Details			
Name	Position/Designation	Unice	Office Address	Landline	E-mail Address	
ADMINISTRATIVE SECTO	DR					
Atty. Marissa O. Medrano	Department Manager	Human Resources Department	11/F, Sun Plaza Building	706-4450	momedrano@pcso.gov.ph	
Ms. Alegria A. Asuit	Department Manager	Treasury Department	2/F,		aasuit@pcso.gov.ph	
Atty. John Derek N. Porciuncula	Department Manager	General Services Department	11/F, Sun Plaza Building	706-5711	jdporciuncula@pcso.gov.ph	
BRANCH OPERATIONS S	ECTOR		A REAL PROPERTY AND A REAL			
Ms. Remeliza Jovita M. Gabuyo	Assistant General Manager for Branch Operations	Branch Operations Sector	3/F, Sun Plaza Building	706-7571	rgabuyo@pcso.gov.ph	
Ms. Josefina Sarsonas- Aguas	Department Manager	National Capital Region Department	3/F. Sun Plaza Building	706-6692	ncr_odmpcso@yahoo.com jsarsonas@pcso.gov.ph	
Ms. Laila D. Galang	Department Manager	Northern and Central Luzon Department	3/F. Sun Plaza Building	706-2134	emaildocs_branches@yahoo.con	
Ms. Irma S. Guemo	OIC-Department Manager	Southern Tagalog & Bicol Region Department	3/F. Sun Plaza Building	706-7753	iguemo@pcso.gov.ph	
CHARITY SECTOR		Alter Excess Contineers	menninā: N			
Dr. Larry R. Cedro	Assistant General Manager for Charity	Charity Sector	9/F, Sun Plaza Building	706-4628	lcedro@pcso.gov.ph	
GAMING, PRODUCT DEV	ELOPMENT, AND MARKET	ING SECTOR				
Mr. Conrado C. Zabella	Assistant General Manager for Gaming, Product Development & Marketing	Gaming, Product Development & Marketing Sector	G/F. Conservatory Building	846-8766	czabella@pcso.gpv.ph	

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and the second sec	Berline (Berline)	05		Contac	t Details	
Name	Position/Designation	Office	Office Address	Landline	E-mail Address	
Mr. Arnel N. Casas OIC-Department Manager		Gaming Technology Department	3/F. Conservatory Building	997-0246	acasas@pcso.gov.ph	
Mr. Roger C. Ramirez	Department Manager	Product and Standard Development Department	3/F. Conservatory Building	997-0244	rramirez@pcso.gov.ph	
MANAGEMENT SERVICE	S SECTOR	0-0-0-	-2844	2		
Atty. Lauro A. Patiag	OIC-Assistant General Manager for Management Services	Management Services Sector	3/F. Conservatory Building	846-8790 (telefax)	lpatiag@pcso.gov.ph	
Ms. Dorothy C. Robles	Department Manager	Accounting & Budget Department	2/F. Conservatory Building	997-0282 632-1545	drobles@pcso.gov.ph	
Mr. Ramon Ike V. Señeres	Department Manager	Information Technology Services Department	3/F, Conservatory Building	846-8862	ikeseneres@pcso.gov.ph	
Atty. Gay Nadine P. Alvor	OIC-Department Manager	Corporate Planning Department	3/F. Conservatory Building	997-0245 (telefax)	galvor@pcso.gov.ph	



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Name	Position/Designation	Office		Contac	ontact Details	
Name	Position/Designation	Once	Office Address	Landline	E-mail Address	
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Office of the Resident Omb	udsman (OMBUDSMAN)		3/F. Conservatory Building	997-0248	belasuncton@yahoo.com	
METRO MANILA EXTENS	ION OFFICE: SAN MARCELING), MANILA OFFICE			2	
Atty. Roman C. Torres	Department Manager	Security Printing & Production Department	San Marcelino, Ermita, Manila	522-4613	rtorres@pcso.gov.ph	
METRO MANILA EXTENS	ION OFFICE: PCSO, LUNG CEN	TER OF THE PHILIPPINE	S, QUEZON AVENU	E, QUEZON C	лту	
Ms. Laurice Uson	Public Service Assistant	Office of the Chairman (LCP Extension Office)	3/F, Radiotherapy Building	921-7971 (telefax)		
Ms. Aura Seno	Special Agent	Office of the Chairman (LCP Extension Office)	3/F. Radiotherapy Building	921-7971 (telefax)		
Mr. Rubin Z. Magno	Department Manager	Charity Assistance Department	3/F Radiotherapy Building	426-3735 921-7608	rmagno@pcso.gov.ph	
Mr. Jose Bernardo H. Gochoco, Jr., MD	Department Manager	Medical Services Department	3/F Radiotherapy Building	441-2612 441-2076 441-2065 441-2081	jgochoco@pcso.gov.ph	

REPUBLIC OF THE PHILIPPINES Office of the President



Conservatory Shaw Plaza Building, 605 Shaw Boulevard, Mandaluyong City 1552 www.pcso.gov.ph

Name	Basking (Baskan star	Office	Contact Details				
Name	Position/Designation	Office	Office Address	Landline	E-mail Address		
NORTHERN AND CENTR.	AL LUZON DEPARTMEN	T: NORTHERN	LUZON				
Ms. Ernieli P. Dancel, PhD	OIC-Branch Manager	Benguet	PPC Bldg., Post Office Loop, Upper Session Road, Baguio City	(074) 422-4462	benguet@pcso.gov.ph		
Mr. Heherson B. Pambid	OIC-Branch Manager	Cagayan	Barangay Palca, Tuao, Cagayan	09178831419	cagayanvalley@pcso.gov.pl		
Ms. Mary Jane Claridad	OIC- Financial Management Officer	llocos Norte B	G/F, Municipal Trial Court Bldg., Brgy. 3 San Ildefonso, San Nicolas, Ilocos Norte	(077) 670-7928	ilocosnorte@pcso.gov.ph		
Ms. Elizabeth Posadas	Acting Administrative Officer	Ilocos Sur C	G/F, City Hall, National Highway, Brgy., Calaoa-an, Candon City, Ilocos Sur		ilocossur@pcso.gov.ph		
Ms. Yamashita B. Japinan	OIC-Branch Manager	Isabela	Old RHU Bldg., Africano St. Cauayan, Isabela	(078) 652-3148	isabela@pcso.gov.ph		
Ms. Lalaine F. Martos	Financial Management Officer	La Union B	G/F, Legislative Bldg., San Juan, La Union	(072) 687-1364	launion@pcso.gov.ph		
Mr. Evelio Andy Timario	Administrative Officer	Mountain Province C	Bontoc Municipal Hall, Bontoc, Mountain Province		ernielidancel@yahoo.com		
Ms. Editha Romero	OIC-Branch Manager	Pangasinan	G/F, North Wing, Legislative Bldg., Brgy. Anonas, Urdaneta City, Pangasinan	(075) 656-2969	pangasinan@pcso.gov.ph		
NORTHERN AND CENTR.	AL LUZON DEPARTMEN	T: CENTRAL LU	IZON		V.S		
Ms. Erlinda T. Yano	OIC-Branch Manager	Bataan	New Hermosa Public Market and Trade Center, Brgy. Palihan, Hermosa, Bataan	(047) 791-4612 (047) 237-1153	bataan@pcso.gov.ph		
Mr. Lolito O. Guemo	OIC-Branch Manager	Bulacan	Provincial Capitol Compound, Malolos City, Bulacan	(044) 796-1395 (044) 662-4177 (044) 305-0387	bulacan@pcso.gov.ph		



Name	Desister (Desister)	0.00	Contact Details			
Name	Position/Designation	Office	Office Address	Landline	E-mail Address	
NORTHERN AND CENTR	AL LUZON DEPARTMEN	T: CENTRAL LU	ZON			
Mr. Reynaldo Martin	OIC-Branch Manager	Nueva Ecija	Old Capitol Compound, Burgos Ave., Cabanatuan City, Nueva Ecija	(044) 486-6066 (044) 958-3048	nuevaecija@pcso.gov.ph	
Mr. Joseph Byron Bumanglag	OIC-Financial Management Officer	Nueva Vizcaya B	G/F. Municipal Hall Bldg. Bayombong, Nueva Vizcaya		bcubeo311@yahoo.com	
Ms. Ma. Lourdes S. Soliman	OIC-Branch Manager	Pampanga	2/F, Marina Arcade Bldg., Brgy. Dau, Mabalacat City, Pampanga	(045) 625-3918	pampanga@pcso.gov.ph	
Ms. Caroline Zablan	OIC-Branch Manager	Tarlac	Hospital Drive, Brgy. San Vicente, Tarlac City, Tarlac	(045) 982-7199 (045) 982-7198	tarlac@pcso.gov.ph	
Mr. Pierre Z. Ferrer	OIC-Branch Manager	Zambales	2/F, James L. Gordon Ave., Market and Mall, Gordon Ave., Brgy. Pag-asa, Olongapo City, Zambales	(047) 222-0797	zambales@pcso.gov.ph	
Mr. Leopoldo Atacador	OIC-Financial Management Officer	Aurora	Old Hospital Building, San Luis St., Brgy. 5, Baler, Aurora		Jungatacador@yahoo.com	
Mr. Heherson B. Pambid	Concurrent	Kalinga	City Hall Compound, Tabuk City, Kalinga			

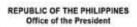


Sec.	Position/ Contact Details						
Name	Designation	Office	Office Address	Landline	E-mail Address		
SOUTHERN TAGA	LOG AND BICOL REGIO	N DEPARTME	NT: SOUTHERN TAGALOG				
Ms. Flora L. Obina	OIC-Branch Manager	Batangas	Int B, Morada St., Brgy. I, Lipa City, Batangas	(043) 702-6728	batangas@pcso.gov.ph		
Ms. Paloma Y. Malinao	OIC-Branch Manager	Cavite	Municipal Hall, Kawit, Cavite	(046) 484-7501 loc. 122	cavite@pcso.gov.ph		
Ms. Lady Elaine R. Gatdula	OIC-Branch Manager	Laguna	East Gate, Alonte Sports Arena, Brgy. Zapote, Biñan City, Laguna	(02) 420-8263 (049) 545-4070	laguna@pcso.gov.ph		
Mr. John Bernard Luna	OIC-Financial Management Officer	Marinduque B	New Admin Bldg., Capitol Compound, Brgy, Santol, Boac, Marinduque		marinduquebranch@pcso.gov.ph		
Ms. Augusto B. Tordillos	Concurrent	Occidental Mindoro C	Brgy. Central, San Jose, Occidental Mindoro (opposite side fronting San Jose District Hospital)		occidentalmindorobranch@pcso.gov.pl		
Mr. Augusto B. Tordillos	OIC-Assistant Branch Manager	Oriental Mindoro	Centro ng Kabataan Compound, Brgy. Sta. Isabel, Calapan City	(043) 288-2467	orientalmindorobranch@pcso.gov.ph		
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Mr. Reynaldo B. Carbonel	OIC-Branch Manager	Rizal	G/F GSO Bldg, Cainta Municipal Hall Compound, Cainta City	532-1723 532-1296	rizal@pcso.gov.ph		



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NAME:	Position/	and the second	Contact Details				
Name	Designation	Office	Office Address	Landline	E-mail Address		
SOUTHERN TAGALOG AN	D BICOL REGIO	N DEPARTME	NT: BICOL REGION	Supervice	And Annality of Contract of Co		
Ms. Nelly B. Loyola	OIC-Branch Manager	Albay	G/F Capitol Annex Bldg., Legaspi city		albay@pcso.gov.ph		
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Ms. Flora L. Obina	Concurrent	Rombion C	Upper G/F, Bldg. 1, Romblon Provincial Hospital. Brgy. Liwanang, Odiongan, Romblon		romblon@pcso.gov.ph		
VISAYAS DEPARTMENT							
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PHILIPPINE CHARITY SWEEPSTAKES OFFICE Conservatory Shaw Plaza Building. 605 Shaw Boulevard, Mandaluyong City 1552

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and some of	Position/	Contact Details				
Name	Designation	Office	Office Address	Landline	E-mail Address	
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Mr. Edmund Kaizer Hidalgo	OIC-Branch Manager	Samar (Western)	Calbayog Convention Center, Calbayog City Samar	(055) 209-1574	pcsowesternsamar@pcso.gov.ph	
Ms. Lady Jade Palabon	OIC-Financial Management Officer	Leyte (Southern) B	City Wharf Building Demeterio Abgao. Maasin City, Southern Leyte			





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Name	Position/	Office	Contact Details			
Name	Designation	Unice	Office Address	Landline	E-mail Address	
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DISCLAIMER

Disclaimer:

1. The data on this report were from the following:

- unaudited figures by the Commission on Audit
- 2016 Accomplishment Reports of the various sectors of the Agency

2. Section 7 of RA 1169, as amended (PCSO Charter), provides that, "the Board shall submit during the month of July each year, a report to the President of the Philippines and to both House of Congress on activities of the office.";

3. This report follows the prescribed format of the Governance Commission on GOCCs (GCG) on the Corporate Governance Scorecard under Memorandum Circular 2015-07;

4. All photos in this report are a property of the PCSO Corporate Planning Department, except images used from different sources which are properly cited through captions;

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