

I. Executive Summary

CY 2022 was a challenging year, yet a fruitful one for the Philippine Charity Sweepstakes Office. It had its own share of woes coming from the heels of the devastating pandemic that affected millions of lives and changed the business landscape worldwide. The PCSO was able to rise above these challenges and limitations to achieve a stellar performance showing its business resiliency. It is a testament of the goodwill of the gaming and lottery business of PCSO, the loyalty of the gaming public to our gaming products, and the public's desire to contribute to charity.

In line with the continuing efforts of the national government to balance enhancing and strengthening its healthcare system and capabilities sustaining gains achieved in 2021 to fully reopen the economy, the PCSO worked to transition to new ways in conducting its lottery and gaming operations and services. The lottery business, more particularly the Small Town Lottery, saw its growth and expansion as more innovative ways were developed to ensure the gains are sustained as well. The business gains of the PCSO translates to a substantial increase in funds for PCSO's charitable programs. Indeed, the PCSO has become better and stronger in changing and touching lives and delivering services to the Filipino people.

PCSO's stellar performance is anchored on the effective and efficient leadership of the management, from its Board of Directors, General Manager, Assistant General Managers and Department Managements, and the cooperation and dedication of rank and file. The officials and personnel of PCSO were at the center of this achievement, catapulting the agency to greater heights.

The appointment of new Board of Directors reinforced the efforts of PCSO to sustain its growth and achievement. As the new stewards of the agency, these officials ushered in innovations and new developments ensuring the continuous growth of sales to further increase PCSO's performance in line with its mandate to raise funds to support health-related programs and services, aligned with the national government's objective of universal health care.

This paper provides an overview of the achievements of PCSO, how it rose from the perils of the pandemic to register a more than one hundred percent increase in sales performance, how it changed many lives through gaming operations and how it became better in delivering services to the Filipino people.

PCSO Hindi Umuurong sa Pagtulong!