

MESSAGE FROM THE BOARD OF DIRECTORS

Today, we live in difficult, but fascinating times. It is said that 2020 tested the world immeasurably, but how do we move forward? Some say that year 2020 brought about structural changes from which there is no going back.

For 2021, it began in hope as vaccines became available. It had many twists and turns when we tried to open the economy, but COVID 19 continued to spread. Yet, we saw resilience was everywhere.

In the Philippines, we saw continuing efforts of the government to balance improving the country's healthcare capacity and reopening of more industries and businesses to enable more people to return to their livelihood.

Likewise, the Philippine Charity Sweepstakes Office (PCSO) proactively sustained its operations in CY 2021 to perform its mandate on the second year of the pandemic. The 43.3 billion pesos Gross Retail Receipts reached by PCSO is a substantial improvement from CY 2020's 18.5 billion pesos. This number can still be increase in the next years once the target of using all accessible digital platforms for Lotto and the introduction of new games are fully implemented.

The challenges that came our way in CY 2021 were also instruments of hope, perseverance and "bayanihan" to all of us. For every beneficiary of PCSO's charity services who received assistance one way or another despite the limited resources of the government, we found inspiration and a stronger sense of purpose for fulfilling PCSO's mandate to raise revenues and provide funds for the health and medical needs of our fellow Filipinos. Together with all our stakeholders, we can move forward with hope.

As President Duterte said in a speech during the 75th Session of the United Nations' General Assembly, "To defeat the COVID-19 pandemic and other challenges, we must work with seamless unity which demands complete mutual trust and the conviction that we will win or lose together."

With God's blessing, every obstacle in our path can become an opportunity to improve and better our condition.

Mabuhay ang PCSO.

May God bless us all.

ANSELMO SIMEON P. PINILI
Chairperson

For 2021, the Philippine Charity Sweepstakes Office remained to be the indispensable charity arm of the government.

Despite the challenges that the agency faced such as the COVID-19 pandemic, the Agency was able to thrive and adapt to the “new normal.” This is evident in the accomplishments that the Agency achieved for this year. Through this report, the public will have a glimpse of what the Agency provides for individuals and institutions in the country.



Rest assured that the PCSO shall continue to uphold its mandate in raising and providing funds for health programs, medical assistance and services, and charities of national character. In the years to come, we will continue to rise and adapt to the new normal, and continue to serve our kababayans nationwide.

MARLON U. BALITE
Board of Director, PCSO



Greetings!

In 2021, the Philippines started to recover from the pandemic. Like the rest of the Filipinos, the PCSO had been resilient in handling challenges in its gaming operations and charity fund provision.

The PCSO acknowledges that the most vulnerable in the country have been through a lot of trials. This is the reason why the PCSO officials and employees have been exerting their effort to provide the quality services for Filipinos nationwide, and help them alleviate the burden of health and medical expenses.

All of these would not be possible without the support and trust of President Rodrigo Roa Duterte and the hardworking human resources of PCSO. Without the tireless employees of PCSO, the Agency will not be able to live up to its mandate for the Filipinos.

The heart of the Agency is always for the Filipino people. We guarantee that the PCSO as a company shall continue to be resilient and steadfast in the challenges ahead. Indeed, the PCSO shall continue to strive to provide quality charity programs and services that our kababayans truly needs.

SANDRA M. CAM
Member of the Board

“In the midst of chaos, there is also opportunity.” – Sun Tzu

The pandemic has been difficult not only for the Agency but also for Filipinos and businesses alike. However, the effects that it brought made PCSO stronger and better in delivering charity services for the Filipino people. Despite a few bumps along the road, the PCSO was able to adapt as the world transitioned into the new normal after the pandemic. The PCSO was also able to maximize its resources and allocate them to various individuals and institutions, as seen in the accomplishments in this report.



The PCSO assures the public that it will continue to support the Philippine government by delivering charity services to Filipinos regardless of gender and social status. Indeed, the PCSO shall never falter in upholding its mandate and will always consider the Filipino people in its operations.

RAMON IKE V. SEÑERES
Board of Director, PCSO



This Annual Report reflects the hard work and perseverance of the employees and officers of PCSO. Even with the continued effect of the COVID-19 Pandemic, PCSO performed its mandate to provide medical assistance, services, and charities of national character to Filipinos, and that is accomplished through hard work of employees who risked their health to help generate funds for PCSO.

With my 3 years of stay as Corporate Secretary, it is truly a challenging and fulfilling experience. With the guidance from God, PCSO will continue to provide the much-needed assistance to the Filipinos, specially to those who really need it, and hopefully, PCSO will help bring the Government Services closer to the Filipinos.

ATTY. REYMAR H. SANTIAGO
Member of the Board

GREETINGS!

PCSO is rising to the challenge of “New Normal”.

Globally, the gaming industry is one of the many sectors that has been seriously affected by the pandemic. Everyone bore witness to the significant decline in gross gaming revenues. The Philippine Charity Sweepstakes Office (PCSO) and its lotto agents were not spared from the impact of the global health crisis.

At the end of 2021, despite the unexpected challenges we faced together with our clients, our revenue grew modestly. The gaming operations were confronted with several cessations due to the implementation of quarantine classification but the agency never halted its provision of charity services.

The PCSO 2021 Year-End report will provide every Filipino especially our stakeholders with information of the highlights of the agency’s accomplishments and performance in the preceding year.

PCSO is indeed an indispensable charity arm of the government in providing the health-related needs of the marginalized sector, with our newly articulated purpose in mind; we launched our Online System for patients in NCR and provision of Malasakit Centers to government hospital nationwide.

Sustaining our mandate to provide financial grants to national government agencies, hospitals, and other health facilities, PCSO contributed significantly to national coffers for nation building and on top of our mandated contributions, we also continued to serve our fellow kababayans through our Corporate Social Responsibility (CSR).

Most importantly, a legacy that the PCSO under the Duterte administration can leave behind is the PCSO Lottery System (PLS). The project aims for centralized technology systems for PCSO’s lottery games draws for Luzon, Visayas, and Mindanao.

We may have gone through tough times, but we are confident that we can stand challenges, we look forward to better days, create opportunities and adapt to the new normal.

PCSO will remain steadfast to uphold its mandate to generate funds for health programs and charities of national character through the conduct of sweepstakes races, lotteries, and other similar activities.

Therefore, we urge our gaming public to continue patronizing our products, and we assure everyone that PCSO will be a helping hand of hope to the government and no Filipino will be left behind.



ROYINA MARZAN GARMA
Vice-Chairperson and General Manager