B. OPERATIONAL HIGHLIGHTS (FUND PROVISION)

The contribution of PCSO to the Philippine Government's Ten-Point Agenda remained to align in its charter which is to raise and provide funds for health programs, medical assistance and services, and charities of national character; thus, the cornerstone activities of the office may be categorized into two: Fund Generation (through PCSO gaming products) and Fund Provision (through its charity programs and services).

Figure 5 below shows PCSO's five-year record in terms of amount of assistance and the PCSO's number of beneficiaries assisted nationwide. It can be observed that the average assistance of PhP11,522 per beneficiary in 2019 went down to only PhP3,749 per beneficiary in 2020.

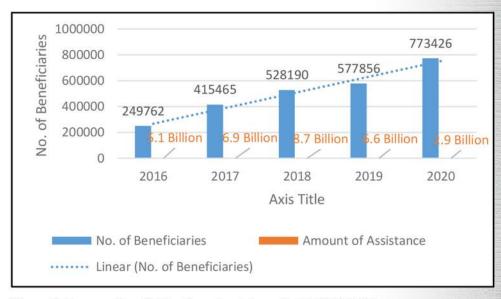


Figure 5. Comparative distribution of assistance in CY 2019-2020

1. CHARITY PROGRAMS

For 2020, PCSO released a total of PhP2.9 Billion for its entire charity programs which benefitted a total of 778,438 beneficiaries and 649 institutions.



Table 4. Comparative distribution of assistance in CY 2019-2020

Charity Assistance Department (CAD) Programs	CY 2020		CY 2019	
Individual	No. of Beneficiaries	Amount	No. of Beneficiaries	Amount
Medical Assistance Program (MAP)	245,829	1,776,060,236.21	517,696	5,959,771,104
Calamity Assistance Program	516,099	77,566,500.00		
Institutional			No. of Beneficiaries	Amount
Endowment Fund Program	12 Hospitals	50,000,000.00	15 Hospitals	33,000,000.00
Institutional Partnership Program	1 Institution	2,190,000.00	9 Institutions	7,428,900.00
Medical Equipment Donation Program	6 Hospitals	70,035,222.84	4 Hospitals	65,275,000.00
Malasakit Centers with PCSO Desks	25 hosp	+	-	-
AFP/PNP Health Facilities Capability Building Project	9	34.0	20 Hospitals	203,946,975.00
Milk Feeding Program	-	×	1 LGU	468,480.00
Calamity Assistance Program			311 LGUs	158,065,000.00
Calamity Assistance Program (COVID-19)	82 Hospitals	447,000,000.00	:==	-
Medical Transport Vehicle Donation Program	294 LGUs/ MFs	466,771,459.00	42 MFs**	105,660,000.00
I-Hope			4 Provinces	110,348,874.00
Sub-total (Individual)	761,928	0.000.000.440.05	517,696	0.040.004.000.0
Sub-total (Institutional)	420	2,889,623,418.05	406	6,643,964,333.00
Medical Services Department (MSD) Programs	CY 2020		CY 2019	
Individual and Institutional	No. of Beneficiaries	Amount	No. of Beneficiaries	Amount
Medicine Donation Program	98 cities/municipalities	3,853,273.00	169 cities/municipalities	5,197,218.00
Out-Patient Services	3862	366,900.86	16,927	3,081,917.00
Medical and Dental Mission Program	1,060	166,979.00	12,748	1,145,223.00
Employees Consultation and Management Services (including Retirees and Dependents)	6,576	293,975.00	30,485	649,925.00
Financial Assistance/Medical Assistance thru Branch Offices (MATBO)	131cities/municipalities	6,010,000.00	90 cities/municipalities	4,210,000.00
Sub-total	11,498 individuals and 229 cities/municipalities	10,691,127.86	60160 individuals and 255 cities/municipalities	14,284,283.00
Grand Total (Individual)	773,426	2,900,314,545.91	577,856	
Grand Total (Institutional)	649		665	6,658,248,616.00

2. MEDICAL ASSISTANCE PROGRAM (MAP)

The Medical Assistance Program (MAP) is PCSO's flagship program which extends financial assistance for medical and hospitalization expenses for the needy and sick Filipinos, regardless of class or status, through the issuance of guarantee letters (GLs) to all private and public partner hospitals.







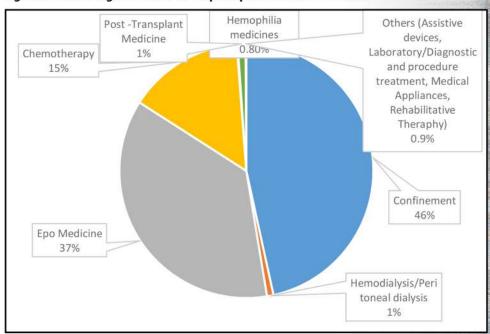
For CY 2020, PCSO released PhP1.776 billion as MAP assistance to 245,829 individuals nationwide. The Table and figure below show the distribution of patients per nature of request in 2020:

Table 5. Distribution of patients according to nature of request in CY 2020

Nature of Requests	Number of Requests		Amount of Assistance		Total Request	Total Amount
	F	М	F	М		
Confinement	48,349	51,505	390,775,642	436,305,760	99,854	827,081,402.13
Dialysis		120	100 100	* *		17. 1877
A. Hemodialysis/Peritoneal dialysis	775	984	6,522,888	8,128,501	1,759	14,651,388.84
b. Epo Medicine	53,274	65,880.0 0	292,600,621	358,705,574	119,154	651,306,194.73
Chemotherapy	16,962	6,071	188,765,513	72,701,391	23,033	261,466,904.10
Hemophilia medicines	9	178	73,000	2,013,200	187	2,086,200.00
Post -Transplant Medicine	835	938	8,369,884	9,525,862	1,773	17,895,746.41
Assistive devices (Hearing Aid, Wheel Chair/Prosthesis/ Crutches/Braces/Ventilator Rentals)	3	5	35000	115000	8	150,000.00
Laboratory/diagnostic and procedure treatment (Laboratory/radiation/ laser eye operation/Radiosurgery (Gamma knife), ESWL)	18	27	341,700	553,900.00	45	895,600.00
15 t5	4	8	140,000	350,000	12	490,000.00
Rehabilitative Therapy (Occupational/Speech/Physical/B ehavioral)	1	3	10000	26800	4	36,800.00
Total	120,230	125,599	887,634,248.65	888,425,987.56	245,829.00	1,776,060,236.21

Source: Charity Assistance Department

Figure 6. Percentage of nature of request provided to individuals in CY 2020



On the other hand, Figure 6 shows the breakdown of the percentage of request which was provided to individuals in CY 2020. As reflected, 46% are for confinement, 37% are for epo-medicine, 15% for Chemotherapy, 1% for Hemodialysis/Peritoneal Dialysis, 1% Post-transplant medicine, .9% for assistive devices, laboratory, medical appliances and rehabilitative therapy and 0.8% for Hemophilia medicines.

MAP beneficiaries, sex disaggregated data shows that 49% (120,230) are females and 51% (125,599) are males.

3. INSTITUTIONAL ASSISTANCE PROGRAMS

1. ENDOWMENT PROGRAM

The Endowment Fund Program provides funding support directly to government hospitals to augment the medical needs of patients admitted in the Charity Section/Ward. Under said program, funds are downloaded directly to the health facility to be utilized for a period of one year from the release of the assistance, the amount of which is based upon the DOH Hospital Classification, as follows:

DOH Classification	Amount
Level I	1,000,000
Level II	3,000,000
Level III	5,000,000

For CY 2020, PCSO granted 13 requests of hospitals for the program in which the agency released PhP55 Million. (Annex B: Beneficiaries of the Endowment Fund Program).

II. INSTITUTIONAL PARTNERSHIP PROGRAM (IPP)

The IPP aims to augment the financial resources of institutions (government organization and non-government organizations such orphanages, and halfway houses for the elderly and the abandoned) engaged in welfare and charity services with emphasis on medical and health needs of its beneficiaries.

PCSO aided one institution, Laura Vicuña Foundation, Inc., in the amount of PhP2,190,000.00 for CY 2020.

III. MEDICAL EQUIPMENT DONATION PROGRAM

PCSO also helps improve the capabilities of hospitals and medical treatment facilities (MTFs) in providing quality health care services to Filipinos through the procurement of medical equipment.

For CY 2020, PCSO granted PhP70,035,222.84 for the procurement of various medical equipment of six hospitals.

Table 6. List of hospitals granted with medical equipment in CY 2020

No.	Hospital	Amount	
1	Camarines Norte Provincial Hospital	22,265,050	
2	Bislig District Hospital	18,792,000	
3	Masbate Provincial Hospital	23,623,100	
4	Air Force City Hospital	2,172,027.32	
5	Basa Air Base Hospital	1,438,688.20	
6	Air Force General Hospital	1,744,357.32	
Total	6 Hospitals	PhP70,035,222.84	



IV. CALAMITY ASSISTANCE PROGRAM

The Calamity Assistance Program aims to assist families affected by natural and manmade calamities through the provision of funds and/or medicines, food packs and kits depending upon the needs of the beneficiaries.

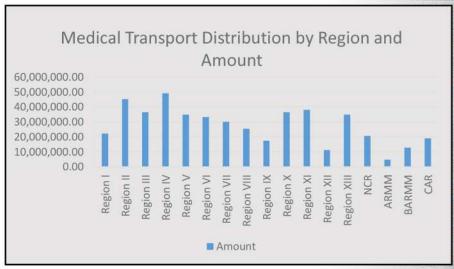
For CY 2020, PCSO granted a total of PhP524,566,500.00 for 516,099 beneficiaries, one barangay, and 82 hospitals which were affected by calamities such as typhoons, earthquakes, fire, whirlwind, and volcano eruption. This also includes the assistance for COVID-19 pandemic. (Annex B: Summary of Calamity Assistance Program)

Further, in terms of the type of calamity, the most requested assistance is calamity assistance for typhoons where 494,359 Filipinos were assisted, followed by the 8,238 Taal volcano eruption victims. The PCSO also helped 8,221 Filipinos who were affected by COVID-19. Fire, earthquake, and whirlwind affected 3,072 victims and one barangay, 2,099 earthquake victims, and 110 Filipinos respectively.

v. MEDICAL TRANSPORT VEHICLE DONATION PROGRAM

The PCSO also provides ambulances to provinces, cities and municipalities in the Philippines for the transport of patients to nearest hospitals within their localities.

From January 1 to December 31, 2020, PCSO granted 294 requests for ambulances of various local government unit's/ medical facilities/institutions amounting to PhP466.771 million. (Annex C: Recipients of the Medical Transport Vehicle Donation Program)



Source: Charity Assistance Department

Figure 7. Number of MTVs distributed per region in CY 2020

4. MEDICAL SERVICES PROGRAMS

1. MEDICINE DONATION PROGRAM

The Medicine Donation Program provides medicines to qualified government and non-governmental organizations for them to render effective health care services.

Ninety-eight (98) cities/municipalities received Php3.853 million worth of medicines from PCSO during the fourth quarter of 2020.

II. OUT-PATIENT SERVICES

This program is a direct provision of medical and dental services to the general public, including the necessary medicines being prescribed by in-house doctors and dentists, and dispensed by Pharmacy staff located at the Lung Center of the Philippines (LCP) Extension Office in Quezon City.

Under said services, the PCSO dispensed a total amount of PhP366,900.86 which benefitted 3,862 patients.

III. MEDICAL AND DENTAL MISSION PROGRAM

The PCSO's Medical and Dental Mission Program provides free medical/dental consultation and procedures including medicines, in partnership with the Local Government Units, non-government agencies, civic groups, religious organizations and other government agencies. In addition to logistic support, requesting agencies are required to provide their own doctors, dentists and nurses to complement PCSO's medical and dental team.

In 2020, a total of 1,060 patients benefitted from the program, where they received PhP166,979.00 worth of medical/dental consultation and procedures including medicines.

IV. EMPLOYEES CONSULTATION AND MANAGEMENT SERVICES (INCLUDING RETIREES AND DEPENDENTS)

The PCSO Medical Services Department also attends to PCSO officials, employees, and their dependents, and retirees through the Employees' Clinic both at the LCP Extension Office and Head Office, Conservatory Building.

For CY 2020, PCSO granted PhP293,975.00 for 6,576 requests from PCSO officials, employees and their dependents, and retirees.



5. CONTRIBUTION TO LOCAL GOVERNMENT UNITS (LGUS)

i. STL SHARES

For CY 2020, PCSO provided P55,382,670.78 as STL Shares to cities and municipalities, provincial government, Philippine National Police (PNP), and National Bureau of Investigation (NBI). The table below shows the breakdown of STL shares:

Table 7. List of beneficiaries of STL shares in CY 2020

Beneficiaries	STL Shares	
LGUs	268,601.77	
Philippine National Police (PNP)	39,465,823.11	
National Bureau of Investigation (NBI)	15,648,245.90	
Total	PHP55,382,670.78	

Sources: Branch Operations Sector

**Accounting and Budget Department

п. LOTTO SHARES

Meanwhile, the PCSO granted PhP69.494 Million as lotto shares for local government units (LGUs) nationwide. This is in compliance with Executive Order Nos. 357 and 357-A as part of the agency's mandatory contributions. Based on the EOs, PCSO is required to allot 2% and 5% of the Charity Fund of Lotto sales for municipalities and cities respectively.

6. CONTRIBUTION TO NATION-BUILDING (TAXES PAID)

For CY 2020, the PCSO paid a total of PhP4,613,020,498.27 to the Bureau of Internal Revenue (BIR) as taxes for the National Government.

Table 8. List of taxes paid to BIR in CY 2020

Type of Tax or Payment	Amount Paid (Php)
Documentary Stamp Tax	3,178,746,733.01
Final Income Tax – 20% winnings	276,837,499.21
Final Income Tax – 5% Prize Fund Tax	428,336,122.26
Creditable Income Tax (Expanded)	237,398,663.26
Value Added Tax and Other Percentage Taxes	122,705,213.03
Taxes on Compensation	62,702,759.75
Corporate Income Tax	306,293,507.75
Total	4,613,020,498.27

Source: Accounting and Budget Department

7. ASSISTANCE TO GOVERNMENT INSTITUTIONS (MANDATORY CONTRIBUTIONS)

For the whole year, the PCSO disbursed a total of P964.190 Million Pesos, where 43.6% or P420.585 Million was allotted for Philhealth to amplify the government's efforts to fight the COVID-19 pandemic.

8. LOTTO MILLIONAIRE'S CLUB

Through the PCSO's games, the agency awarded a total amount of PhP1.5 Billion to 21 lucky lotto jackpot winners in 2020.