

The background of the page is a collage of various images. It includes several PCSO logos, some of which are accompanied by the tagline "Mabuhay ang Pilipino". There are also photos of people, including children and adults, some of whom are wearing face masks. The collage is arranged in a way that it covers the right side and bottom of the page, with a blue triangle in the top right corner.

I. MESSAGE FROM THE CHAIRPERSON

Greetings!

For the year 2020, the Philippines has encountered major challenges that affected the lives of Filipinos. In January, the Taal Volcano in Batangas erupted; after two months, the COVID-19 pandemic struck not only the country but also the world.

Despite these man-made and natural calamities, the **Philippine Charity Sweepstakes Office (PCSO)** has ably managed to be the agency that is indeed an indispensable charity arm of the government, because of not only the health and medical services it provides, but also the calamity assistance it readily offers to our fellow Filipinos. Moreover, PCSO is worthy to remain as a forefront agency that aids the Filipinos in fighting various calamities especially the COVID-19 pandemic for the entire year.

Through the agency's gaming products and desire to aid our *kababayans*, the PCSO has still continued its health and medical services, and other programs despite months of hiatus in its gaming operations due to the lockdowns implemented in the country. For this reason, we are truly grateful for you, our gaming public for continuously patronizing our gaming products such as the Lotto, Keno, STL, Sweepstakes, and Scratch It tickets. You serve as our instruments in fulfilling the agency's mandate of providing health and medical services for Filipinos all over the country.

Because of this, we urge our gaming public to continue patronizing our products so PCSO could raise more revenues to provide the assistance that the Filipinos need. Through your invaluable contribution, PCSO could continue to be a helping hand to our *kababayans* nationwide.

Indeed, the year 2020 has been a tough year for the people, both in government and the private sector, but let us all remember that through a "whole-of-nation" approach, we shall rise together and welcome 2021 with new opportunities and new beginnings.

Mabuhay ang PCSO, mabuhay ang sambayanang Pilipino!

ANSELMO SIMEON P. PINILI
Chairperson

II. EXECUTIVE SUMMARY BY THE GENERAL MANAGER

The Philippine Charity Sweepstakes Office (PCSO) is the principal charity arm of the government mandated to raise revenues through lotteries and sweepstakes, and provide funds for health programs, medical assistance and services, and charities of national character. Guided by its core values of Compassion, Integrity, Patriotism, Professionalism and Transparency, the agency envisions by 2025 to become an excellent government agency for sustainable fund generation for the Filipino People through the conduct of globally competitive gaming products.

To uphold its mandate and bring its service closer to the people across the country, the agency has sixty-nine (69) operational branch offices out of eighty-one (81) provinces in the country: nineteen (19) in Northern and Central Luzon Region, sixteen (16) in Southern Tagalog and Bicol region, fifteen (15) in Visayas, and nineteen (19) in Mindanao. As of December 2020, PCSO has one thousand one hundred one (1,101) dedicated human resources nationwide out of the one thousand seven hundred twenty-six (1,726) plantilla positions, where forty-nine (49) are officers and one thousand fifty-two (1,052) are rank-and-file employees. Of the one thousand one hundred one (1,101) PCSO complement, seventy-six (76) are manning the Malasakit Centers.

Amid the pandemic, PCSO exceeded its target of raising P16.18 Billion from its gaming products by fifteen percent (15%), and actually generated P18.631 Billion revenues. Lotto and Digit games exceeded its target of P11.593 Billion and raised a total of P11.943 Billion, while the Small Town Lottery (STL) gained P5.706 Billion which is twenty-seven percent (27%) above its target of P3.5 Billion. Meanwhile, the National Instant Sweepstakes Program (NISP) and Keno generated P522.404 Million and P407.006 Million retail receipts respectively. Lastly, the Peryahan Games also generated P51.129 Million.

From the retail receipts of P18.631 Billion, P372.553 Million was allocated for printing cost (2%), leaving a net receipts of P18.255 Billion. Following the allocation of net receipts as provided under RA 1169, P10.040 Billion was allocated to the Prize Fund representing 55%, P5.476 Billion was allocated to the Charity Fund which is thirty percent (30%), and P2.738 Billion or 15% thereof went to the Operating Fund.

In 2020, PCSO was able to produced twenty-one (21) lotto millionaires and 7.663 Million non-jackpot winners, in which the PCSO allocated a total of P1.502 Billion and P3.642 Billion respectively for their winnings. Of the P10.040 Billion Prize fund for 2020, only P5.143 Billion were allotted for the actual winners, thereby giving PCSO a P5,144 Billion savings under the Prize Fund.

Meanwhile, of the P5.467 Billion charity fund, PCSO released a total of P2.9 Billion for its charity programs and services which benefited a total of 773,426 beneficiaries. The following are the number of beneficiaries and amount of assistance per program: Medical Assistance Program benefiting 245,829 patients with a total of P1.776 Billion assistance; Calamity Assistance extended to 516,099 victims and eighty-two (82) hospitals amounting to P77.566 Million and P447 Million assistance respectively; (3) Endowment Fund Program which helped twelve (12) hospitals amounting to P50 Million assistance; Institutional Partnership Program where one institution received P2.190 Million assistance; Medical Equipment Donation Program which benefited six (6) hospitals amounting to P70.035 Million assistance; Medical Transport Vehicle Donation



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Program where 294 LGUs received assistance amounting to P466.771 Million; Medicine Donation Program where ninety-eight (98) cities/municipalities received P3.853 Million assistance; Out-Patient Services extended to 3,862 patients with a total amount of P366,000 assistance; Medical and Dental Mission Program helping 1,060 beneficiaries for a total of P166,000 assistance; Employees Consultation and Management Services including retirees and dependents where 6,576 beneficiaries received a total of P293,000 assistance; and Financial Assistance/Medical Assistance thru Branch Offices with one hundred thirty-one (131) cities/municipalities receiving a total of P6.010 Million assistance.

Moreover, PCSO allotted P2.738 Billion as Operating Fund which is used for its day-to-day operations. The operations of PCSO includes the implementation of “*Balik Bente*” or lowering the price of lotto games to twenty pesos (P20.00) per ticket to entice more gaming patrons, expansion of the Small Town Lottery (STL) nationwide; approval of the enhanced STL Implementing Rules and Regulations (STL-IRR); launch of the online MAP application for residents in the National Capital Region (NCR); and deployment of job order personnel and provision of funds for the Malasakit Centers nationwide.

Aside from providing assistance to individuals and institutions and giving billions to the winning players, PCSO also helped the government in nation-building through the payment of taxes in the amount of PhP4.6 Billion to the Bureau of Internal Revenue (BIR).

Further, the PCSO also aided the government in its fight against Covid-19 by providing P447 Million assistance to eighty-two (82) hospitals; financial assistance worth P18.7 Million to 6,241 lotto and keno agents; early release of PCSO’s dividends worth P2.2 Billion to the Department of Finance; Php420 million assistance to Philhealth; lend shuttle bus and ambulance unit during the height of the pandemic; send PCSO personnel to assist in the mega swabbing centers and most importantly, PCSO continuously operated the Medical Assistance Program nationwide, notwithstanding the risk of exposure to coronavirus.

Looking forward, PCSO plans to do the following: for CY 2021: construction of the PCSO Corporate Center in San Marcelino Manila; procurement of the PCSO Lottery System or PLS; migration to online betting by launching STL Mobile Application; procurement of printing machines to print its own bet slips; set-up of STL Draw Court in branch offices; ownership of at least two (2) branch offices instead of renting office spaces; continuous hiring of personnel to fill-up the plantilla positions; and procurement of three hundred (300) units of Patients Transport Vehicles (PTVs)

ROYINA MARZAN GARMA
Vice-Chairperson and General Manager